STUDENT LOAN CONTRACT

This is your contract with the *Crown* under the *Student Loan Scheme* to receive and repay a student loan. The purpose of this scheme is to provide financial help to students enrolled in approved courses and programmes with tertiary *education providers* in New Zealand.

Your *loan contract* is in two parts.

- In Part 1 you will find your student loan details.
- In Part 2 you will find the terms and conditions of your loan.

The terms used in this document are explained in the Definitions section.

If you have any queries about any part of this *loan contract* please see the enclosed booklet or contact either StudyLink or *Inland Revenue*. You may also want to get your own independent advice on the *loan contract*.

Remember: Taking out a loan is a big decision. You will have to pay it back, so only borrow what you need.

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Part 1

Student Loan CCYY – Signing Page
Please check this page, sign it, remove it and return it to StudyLink.

| BORROWER (The | Stud | lent) | | | | | | | | |
|------------------------------|----------|---------------|-----------------|---|---------|--------|-----------|--|-------------|-----------|
| First Name(s) | | | | | | | | | | |
| | | | | | | | | | | |
| Family Name or Surname | | | | | | | | Date of birth (dd/mm | L /yyyy) | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| Address for correspondent | o and | forma | Inotico | | | | | | | |
| Address for correspondence | | | | | oc of | thic | loon oo | ntroot | | |
| Thave read, understo | ou an | u ag | ree to | the terms and condition | IS OI | uns | 0an co | ntract. | | |
| | | | | | | | | | | Ļ |
| Signature | | | | | | | | Date signed (dd/n | ım/yy | уу) |
| | e tern | ns ar | | umstances grant. Your nditions of this <i>loan cont</i> | | | | | rep | ay any of |
| My relationship to this stud | ent is - | - state | relatio | nship (e.g. parent, step paren | t. care | aiver) | | | | |
| I consent to the borro | ower i | name | ed ab s to a | ove agreeing to this <i>loa</i> student <i>loan</i> including | an co | ntrad | ct. I und | | | |
| | | | | | | | | | | |
| Signature | | | | | | | | Date signed (dd/m | m/yyy | у) |
| Do not mark below thi | s line. | Anv | mark | s below this line may inv | alidat | te the | e contra | nct. | | |
| | | · · · · · · · | | | | | | | | |
| Office use only (F) | Υ | N | Q | | Υ | N | Q | | Υ | N Q |
| Name and date of Birth | | | | Contract signed/dated | | | | Contract Altered | | |
| Under 18 Years | | | | | | | | | | |
| Parental Consent Given | | | | Marriage cert. provided | | | | Dependent child(ren) Birth cert. provided | | |

1

Your Student Loan Details

Please check that the following details are correct and change any details that are incorrect. In some circumstances we may send you a new contract to complete. You may change the details at any time. Gender **Client Number** IRD Number **Bank Account Number** Study Details: If more than one education provider please state: Education Provider Campus / Location Programme Programme Do you want your loan Student ID Start Date End Date to pay the fees for this Number education provider? YES/NO*

| Living Costs | | YES/NO |
|--|--|--------|
| I have applied for <i>living costs</i> per | 1. I am applying for a <i>loan</i> for fees only. | |
| week of \$ (Enter \$0 if you are not eligible for living costs or if you do not want to borrow any living costs) If you have applied for the | I am a New Zealand citizen or meet the other residency requirements (see clause 15 definition) I have met the performance requirements. I receive, or intend to receive, a Work and Income benefit while studying (not including a student allowance). My spouse or partner receives, or intends to receive, a Wo and Income benefit while I am studying. | rk |
| maximum living costs per week, and if you want for this amount to | 6. I receive, or intend to apply for, a Work and Income trainin incentive allowance while studying. | g |
| be adjusted from time to time in accordance with the <i>CPI process</i> , | 7. I am an undischarged bankrupt. | |
| enter yes in the box below. The | 8. I am a No Asset Procedure Debtor. | |
| new amount will be published on www.studylink.govt.nz | 9. I am a Summary Instalment Order Debtor. | |
| YES/NO | 10. I will be in prison while studying. | |

Do not mark below this line. Any marks below this line may invalidate the contract.

| Office use only (B) | Y N Q | | ΥN | N Q | |
|-----------------------|-------|-------------------------|----|-------------|--|
| Citizen | | Permanent Resident | | | If this box is checked Send evidence to StudyLink |
| Inland Revenue Number | | Bank Account Number | | | , |
| Other Fields Altered | | Extra evidence received | | Evidence se | ent to StudyLink |

^{*} I understand that when I answer "Yes", I am authorising payment to my *education provider* of any *fees* payable to enrol or register that are still owing to them (as notified by my *education provider*) which will be added to my loan balance

| Part 1 | | | | | | | | | | |
|--|--|----------------------|-----------------------|---|------------------|--------|-------------------|--|---------|-----------|
| Student Loan Please check this page | CCY ge, sig | 'Y - n it, | - Sig | gning Page ve it and return it to Stu | dyLin | k. | | | , | |
| BORROWER (The | Stud | ent) |) | | | / | | $\langle \langle \rangle / \rangle$ | | |
| | | | | | | // | | | | |
| First Names(s) | | | | | | _(| | // | | |
| | | | | | 7 | | | | | |
| Family Name or Surname | | | | | |)/ | | Date of birth (dd/mn | n/yyyy) |) |
| | | | | | | | | | | |
| | | | | | \angle | | | | | |
| Address for a series of a | | | L C | | | | | | | |
| Address for correspondence | | | | / | | | | | | |
| I have read, understa | nd and | d ag | ree to | The terms and condition | ns of | this | loan cc | ontract. | | |
| | | | $\overline{}$ | | | | | | | |
| Signature | | | \sum | | | | | Date signed (dd/i | nm/yy | уу) |
| Student Allowance In your student loan. The Full name of person giving My relationship to this student to the borrows. | consenue territoria de la consenue d | state | relation ed abos to a | re married, in a civil ur umstances grant. Your iditions of this loan consisting (e.g. parent, step parent) ove agreeing to this loan student loan including thdrawn or modified. | parer tract a | giver) | guardi nly bin | an does not have t ding on you. | ving l | my consen |
| Do not mark below thi | s line. | Any | marks | s below this line may inv | /alidat | te the | e contra | | | |
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| Office use only (F) | Υ | Ν | Q | | Υ | N | Q | | Υ | N Q |
| Name and date of Birth | | | | Contract signed/dated | | | | Contract Altered | | |
| Under 18 Years | | | | | | | | | | |
| Parental Consent Given | | | | Marriage cert. provided | | | | Dependent child(ren) Birth cert. provided | , 🗆 | |

Your Student Loan Details

circumstances we may send you a new contract to complete. You may change the details at any time. **Client Number** Gender IRD Number **Bank Account Number** Study Details: If more than one education provider please state: Student ID Education Provider Campus / Location Programme Programme Do you want your loan Start Date **End Date** to pay the fees for this Number education provider? YES/NO* * I understand that when I answer "Yes", I am authorising payment to my education provider of any fees payable to enrol or register that are still owing to them (as notified by my education provider) which will be added to my loan balance. **Living Costs** YES/NO I have applied for living costs per 1. I am applying for a *loan* for *fees* only. week of 2. I am a New Zealand citizen or meet the other residency requirements (see clause 15 definition) \$ 3. I have met the performance requirements. 4. I receive, or intend to receive, a Work and Income benefit (Enter \$0 if you are not eligible for while studying (not including a student allowance). living costs or if you do not want to 5. My spouse or partner receives, or intends to receive, a Work borrow any living costs) and Income benefit while I am studying. If you have applied for the I receive, or intend to apply for, a Work and Income training maximum living costs per week, incentive allowance while studying. and if you want for this amount to be adjusted from time to time in 7. I am an undischarged bankrupt. accordance with the CPI process, 8. I am a No Asset Procedure Debtor. enter yes in the box below. The 9. I am a Summary Instalment Order Debtor. new amount will be published on www.studylink.govt.nz 10. I will be in prison while studying. YES/NO Do not mark below this line. Any marks below this line may invalidate the contract. Office use only (B) N Q N Q Citizen Permanent Resident If this box is checked Send evidence to StudyLink Inland Revenue Number Bank Account Number П Extra evidence received Other Fields Altered Evidence sent to StudyLink

Please check that the following details are correct and change any details that are incorrect. In some

Part 2 - Terms and Conditions

Introduction

The details in this *loan contract* may change from time to time as set out in the *Act*. If there is any conflict between this contract and the *Act* – the *Act* will prevail.

Key details

| Includes the total amount which is borrowed under this <i>loan contract</i> as set out in your <i>loan entitlement advice</i> and may include: | | | | | |
|--|---|---|--|--|--|
| (a) | fees | | | | |
| (b) | course-related costs | | | | |
| (c) | living costs | | | | |
| \$60 | | | | | |
| \$40 for each tax year that you have a <i>loan</i> , unless you are charged an establishment fee for that tax year, or your <i>loan</i> on 31 March of that tax year is less than \$20 | | | | | |
| \$19,084 for the tax year ending 31 March 2013 | | | | | |
| 10% p | er year | | | | |
| 6.4% per year | | | | | |
| 0.8439 | % as set out in clause 7 | | | | |
| Studyl Free F Private PALM Phone | Link Centre Post 113907 & Bag 11070 ERSTON NORTH 4442 : 0800 88 99 00 | Inland Revenue Inland Revenue PO Box 39010 Wellington Mail Centre LOWER HUTT 5045 Phone: 0800 37 77 78 www.ird.govt.nz/studentloans | | | |
| | out in y (a) (b) (c) \$60 \$40 for establishes less \$19,08 10% p 6.4% p 0.843% Study Studyl Free F Private PALM Phone | out in your loan entitlement advice (a) fees (b) course-related costs (c) living costs \$60 \$40 for each tax year that you have stablishment fee for that tax year is less than \$20 \$19,084 for the tax year ending \$300.000 per year | | | |

Inland Revenue has a range of phone numbers and addresses for handling enquiries about Student Loans. These can be found at: www.ird.govt.nz/contact-us/a-z/student-loans.

1 Maximum you can apply for

- 1.1 The maximum *loan* you may apply for is the total of:
 - (a) all of the fees or a lesser fees limit set by us; and
 - (b) course-related costs up to \$1,000; and
 - (c) the weekly living costs for your study period.
- 1.2 We will pay;
 - (a) the fees directly to your education provider
 - (b) course-related costs to your chosen bank account, and
 - (c) *living costs* to your chosen bank account each week starting in the second week of the *loan* period. The final payment will be made at the end of the *loan* period.

2 Binding contract

- 2.1 This contract will be binding if all of the following happen:
 - (a) you apply for a *loan* and provide all the information we require;
 - (b) we are satisfied that you meet our eligibility criteria;
 - (c) you have completed this contract in accordance with our requirements;
 - (d) your education provider confirms:
 - (i) that you are enrolled to study for a course, and
 - (ii) the amount of your fees or the maximum amount of the fees limit set by us;
 - (e) we confirm your loan with a letter called the loan entitlement advice.

3 Loan Entitlement Advice

- 3.1 The *loan entitlement advice* will include:
 - (a) details of your loan, e.g. the amounts for fees, course-related costs and living costs;
 - (b) the start date and the date of the loan period;
 - (c) the base interest rate;
 - (d) the establishment fee and information about the administration fee;
 - (e) any known changes to any of the details above and any date(s) that those changes will happen or have happened.

3.2 Changes

- 3.2.1 If there are any changes during the *loan period*, for example if you;
 - (a) change your existing course or enrol in a new course, or
 - (b) change your education provider, or
 - (c) receive a *student allowance* or some other financial help from the government that reduces your entitlement to *living costs*

There may be an adjustment to your loan entitlement and a new *loan entitlement advice* will be issued. In the case of 3.2.1 (a) and (b), you will need to complete a new loan application for your *loan*.

- 3.2.2 We will send you a new *loan entitlement advice* which will include;
 - (a) details of your new loan
 - (b) the new start and end date of the loan period, and
 - (c) any other changes to your details
- 3.2.3 If, because of the changes, your *loan* is decreased, you:
 - (a) agree to refund any fees to which you are no longer entitled. This will be repaid by your education provider to us by direct credit; and
 - (b) will pay back the amount of any *living costs* or any *course-related costs* needed to reduce the *loan* to match your new loan entitlement.

We will work this out for you and adjust your student allowance to repay this amount.

4 Right to cancel your *loan contract*

- 4.1 You may cancel this *loan contract* by;
 - (a) notifying *us* in writing of the cancellation within **7** *working days* of the date on which the *loan entitlement advice* was issued, and
 - (b) returning the *loan* you have received to *us* within a timeframe *we* will advise you on, including any interest which has accrued within that time period.
- 4.2 Your establishment fee will be waived if you cancel your *loan contract* in accordance with this clause.

5 Changes that may affect your eligibility

- 5.1 We may stop payments to you, including the living costs, at any time, if:
 - (a) the *loan* is not being used as the *Student Loan Scheme* intended, or
 - (b) you do not meet your obligations under this loan contract, or
 - (c) you no longer meet the eligibility criteria for example you:
 - (i) reach your life-time limit, or
 - (ii) do not meet the performance requirements, or
 - (iii) do not meet the residency requirements, or
 - (iv) become an undischarged bankrupt, or
 - (v) are no longer studying fulltime, or
 - (vi) serve a prison sentence, or
 - (vii) have applied for and receive a Work and Income benefit or some other government assistance
- 5.2 It is your responsibility to make sure you meet and continue to meet all of the eligibility criteria for your *loan*.

6 Transfer of your loan to Inland Revenue

- 6.1 Administration of your *loan* will be transferred to *Inland Revenue* as soon as you have received the first payment of your *loan*. *Inland Revenue* will provide notice of the transfer within six months of it being received.
- 6.2 If you have an existing loan with Inland Revenue, the transferred loan will be added to it.
- 6.3 Inland Revenue may apply administration fees.
- 6.4 After the administration of the *loan* is transferred to *Inland Revenue* you may dispute and challenge some *Inland Revenue* decisions, for example:
 - (a) the amount of your repayments;
 - (b) the amount of loan interest charged;
 - (c) declining an exemption
 - (d) the granting or declining an interest-free *loan*;
 - (e) the amount of any late payment interest charged;
 - (f) waiving of late payment interest.

7 Interest

7.1 Interest

- 7.1.1 *Inland Revenue* will be responsible for charging *loan interest*, which will be calculated at the *base interest* rate on the *loan* each day from the date the first payment under the *loan* is paid according to the formula as set out in the *Act*. However, you may be eligible for an interest-free *loan*, as set out below.
- 7.1.2 Loan interest is not charged on amounts that you are being charged late payment interest for.

7.2 Late payment Interest

- 7.2.1 Late payment interest can be charged if you do not meet your repayment obligations by the *due date*, which means you may have to pay the initial and monthly penalties set out in the *Act*. This only applies to amounts in default of \$334 and over.
- 7.2.2 Inland Revenue may consider requests to grant relief for payment of late payment interest.

7.3 Interest-free *loan*

7.3.1 You may be eligible for an interest-free *loan* if you are a *New Zealand based borrower. Loan interest* charged will still show on your statements but will be automatically written off at the end of the year. *Inland Revenue* will send you a confirmation of the write-off. You are not eligible for an interest-free *loan* if you are an *overseas based borrower*.

8 Repaying your loan

- 8.1 Your repayment obligation will depend on your income, and on whether you are living in New Zealand or overseas. Full details are set out in the *Act*.
- 8.2 If you are a *New Zealand based borrower* and you earn salary or wages in New Zealand, you must use a student loan repayment code (tax code). Your repayment deductions in each pay-period will be based on *pay-period repayment thresholds*. For the majority of borrowers these deductions will be treated as the final repayment obligation.
- 8.3 If you are a full-time student and expect to earn under the *annual repayment threshold*, you can apply for a repayment deduction exemption under the *Act*.
- 8.4 If you are or will be a *New Zealand based borrower* and receive income that is not salary and wages you may be required to make interim repayments. You may also have a repayment obligation at the end of the year.
- 8.5 If you are an *overseas based borrower* and you are not on a *repayment holiday*, your repayment obligation is based on the amount of your *loan*. Your repayments will be up to \$3,000 per year and will be due in two equal instalments on 30 September and 31 March.
- 8.6 You must repay your *loan*, in full immediately on demand if you:
 - (a) become bankrupt or enter into an agreement with creditors; or
 - (b) have committed any fraud to get your *loan*; or
 - (c) do not pay any amount due under the Act, or

before taking advantage of the bonus.

- (d) do not comply with your obligations under clause 10; or
- (e) have not complied with any provision of the Act for 2 years or more.
- 8.7 Inland Revenue can recover the loan from you using any legal remedies available.

8.8 Repayments towards your loan

- 8.8.1 You may (at any time) make payments towards your repayment obligations or additional repayments to *Inland Revenue* by any of the methods set out in your *loan entitlement advice*.
- 8.8.2 A 10% bonus is available on repayments to *Inland Revenue* that exceed your repayment obligation for a tax year (1 April to 31 March). You are eligible for a bonus if:
 - (a) your loan with Inland Revenue is \$550 or more at the beginning of the tax year (1 April), and
 - (b) your repayments above your repayment obligation for the tax year total \$500 or more. As when making any financial decisions, you are advised to seek appropriate financial advice

8.9 Loan write-off

8.9.1 Your *loan* will be written off and your *loan contract* and debt cancelled when you die. This means your debt is cancelled and your estate is not required to repay it. If your *loan* at the end of any tax year is less than \$20, it will also be written off.

9 Keeping us informed

- 9.1 During the *loan period*, you must tell *us* immediately if:
 - (a) you withdraw from all or part of your course; or
 - (b) any change occurs in your circumstances that affects your entitlement to the *loan*. This includes:
 - (i) changing your address, course or education provider
 - (ii) not meeting performance requirements
 - (iii) not meeting attendance requirements
 - (iv) not meeting residency requirements
 - (v) becoming bankrupt
 - (vi) being imprisoned.

10 Keeping Inland Revenue informed

- 10.1 You must tell Inland Revenue immediately of any change to your contact details.
- 10.2 If you will be away from New Zealand for 184 or more consecutive days, before leaving (or if you are already overseas, as soon as possible), you must provide *Inland Revenue* with:
 - (a) an address you can be contacted at. For example, this can be a permanent overseas address, or a New Zealand address, or the name and address of a person in New Zealand authorised to act for you.
 - (b) an email address (if you have one);
 - (c) any information *Inland Revenue* reasonably requires, for example, to work out if you are a *New Zealand based borrower* or an *overseas based borrower*.
- 10.3 When you return to New Zealand, you must tell *Inland Revenue* of your return. You must also provide any information that *Inland Revenue* reasonably requires to work out your repayment obligation.

11 Notices

- 11.1 Notices may be sent electronically, hand delivered to you or posted to an address you have given *us* or *Inland Revenue* and may be included with any *loan entitlement advice*.
- 11.2 Notices sent by ordinary mail by us or *Inland Revenue* will be treated as if you received them on the 4th working day after posting.
- 11.3 You may give notices by sending them to *us* or *Inland Revenue* through secure email or through the post.

12 Privacy

- 12.1 All the information you provide to *us* in relation to this *loan contract* is subject to the Privacy Act 1993 and may be checked with any other information held by *us* to determine whether you should have received or should continue to receive your *loan*. All information is held by *us* for the following purposes:
 - (a) the information is collected for the purposes of providing you with financial assistance under the Student Loan Scheme, and for the legislation administered by the Ministry of Social Development (including StudyLink), and in particular for:
 - (i) granting and administering financial assistance and other assistance under the *Student Loan Scheme*, the *Act*, the Social Security Act 1964 and the Education Act 1989;
 - (ii) providing education related services;
 - (iii) statistical and research purposes;
 - (iv) providing advice to Government;
 - (v) providing support and services to you and your family;
 - (vi) providing employment related services; and
 - (vii) care and protection of needs of children.
 - (b) other information that you give us on your skills, aspirations, family circumstances etc, and that is not required to assess your entitlement to financial assistance may be used to provide a better service to you by StudyLink and the wider Ministry of Social Development.

- (c) the information you give *us* may be compared with information held by *education providers* and other government organisations. These include *Inland Revenue*, the Ministry of Education, New Zealand Qualification Authority, the Tertiary Education Commission, Student Job Search, Ministry of Justice, the Department of Corrections, the New Zealand Customs Service, the Department of Internal Affairs, the Accident Compensation Corporation, Housing New Zealand Corporation, Statistics New Zealand, Ministry of Health, and Immigration New Zealand.
 - Your information may also be compared with social security information (for example, pension or benefit information) held by other governments (including Australia and the Netherlands).
- (d) the information you give us may be shared with Inland Revenue who may use your information for the purposes of administering your student Ioan, child support, Working for Families Tax Credits, KiwiSaver and taxation. Inland Revenue may also disclose your information where authorised or required to do so by law, including to the Department of Labour, Statistics New Zealand, the Ministry of Justice, the New Zealand Customs Service, the Accident Compensation Corporation, and the Ministry of Education.
- (e) we may give details about your *loan* application to any organisation or *person* nominated by you.
- (f) under the Privacy Act 1993 you have the right to ask to see all information we hold about you, and to ask us to correct that information.
- (g) you are not required to give *us* information: but if you do not give *us* all the information *we* ask for, we may decline your application.

13 Assignment

13.1 You cannot assign your rights or obligations under this loan contract to any other person.

14 Offences

- 14.1 If you provide false or misleading information to *us* in order to get a *loan*, you may have committed an offence under the Crimes Act 1961 and can be prosecuted.
- 14.2 You will be committing an offence under the Act if you;
 - (a) fail to provide or knowingly fail to provide information to *Inland Revenue*, or another *person*, when required to do so or does so with the intent to evade an obligation; or
 - (b) knowingly provide altered, false, incomplete or misleading information to *Inland Revenue*, or another *person*, when required to do so, or does so with the intent to evade an obligation; or
 - (c) assist someone else to commit an offence; or
 - (d) pretend to be another person.
- 14.3 You may be liable to pay penalties or fines if you commit any offence under the *Act*. You may be liable for other general offences.
- 14.4 Prosecution under the Act does not stop other legal actions being taken against you.

15 Definitions

In this loan contract.

Act means the Student Loan Scheme Act 2011.

Annual repayment threshold is the amount set out in the 'Key details' section. See also pay period repayment threshold.

Base interest is the *base interest* rate as defined in the *Act*. The current rate is as set out in the 'Key details' section. The current rate change in accordance with the *Act* on 1 April each year.

Course means a training *course* that has been approved for student *loan* purposes by the Tertiary Education Commission. *Course* includes each programme and part of that training.

Course-related costs means costs connected to your course that we have approved.

CPI process is the process by which the *maximum living costs* may from time to time be adjusted for movements in the New Zealand Consumers Price Index as published on www.stats.govt.nz

Crown means Her Majesty the Queen in right of New Zealand.

Due date is the date that payment is required to be paid by under the Act.

Education provider means a university, polytechnic, wananga, college of education, or a registered private training establishment providing tertiary education.

EFTS means Equivalent Full-Time Student. *EFTS* is a measure of the amount of study or the workload involved with a particular course. *EFTS* is used to describe if the course is either full-time or part-time.

Fees means the compulsory fees that you must pay for your course.

Inland Revenue means the Commissioner of *Inland Revenue* as defined in the Tax Administration Act 1994.

IRD number means your individual 8 or 9 digit tax code given to you by Inland Revenue.

Late payment interest means a penalty for not making repayments in full and on time. The rate is set out in the 'Key details' section.

Life-time limit means the maximum amount of study for which you can receive a loan.

In particular, for study commencing on or after 1 January 2011, you are not eligible for a *loan* if you have already received a *loan* for *courses* having a combined *EFTS* value of 7.0 or more. However, if you are approaching 7 *EFTS* and enrol in a *course* that takes you over the limit, you may be able to receive a *loan* for that *course*. We only count *courses* commencing on or after 1 January 2010.

We may grant an extension:

- (a) of up to 3 EFTS for doctoral study (once only)
- (b) of up to 1 *EFTS* for the completion of other post graduate qualifications (once only).

Generally you will not be able to receive more than 10 *EFTS* of Student Loan entitlement including these extensions.

Living costs means a weekly amount of loan paid out for your living costs while studying.

Loan means any or all of the following: the unpaid amount, interest, penalties, administration fees and *loan* advance (which includes the establishment fee).

Loan contract means any *loan* agreement or contract entered into between *us* under the *Student Loan Scheme*.

Loan entitlement advice means the confirming your *loan*, setting out the total amount which is borrowed under the *loan contract*, including *course-related costs*, *fees and living costs*. The *Loan entitlement advice* also includes the details stated under clause 3.

Loan interest means the interest charged to your loan as set out in clause 7.

Loan period means the term of the *loan contract* and begins at the date you receive your first payment and ends on the date we make the final payment under the *loan contract*.

Maximum living costs means the highest weekly amount of *living costs* you may be granted as *living costs* while studying. The amount is published from time to time on www.studylink.govt.nz.

New Zealand based borrower means a borrower who has lived in New Zealand for 183 or more consecutive days and is entitled to an interest-free *loan*. This is subject to exceptions as set out in the *Act*.

Ordinarily resident means you consider New Zealand your home — you normally live here, and intend to stay here permanently.

Overseas based borrower means a borrower who is overseas for 184 or more consecutive days. This is subject to exceptions as set out in the *Act*.

Pay-period repayment threshold means the *annual repayment threshold* broken down into your job's pay periods, for example, fortnightly or weekly.

Performance requirements means the course results you must achieve to be eligible for your loan.

In particular, for study beginning on or after 1 January 2011, you are not eligible for a *loan* if you have previously taken *courses* with a combined *EFTS* value of 1.6 or more, and you failed more *courses* than you passed - in other words, the combined *EFTS* value of *courses* you have passed is less than the combined *EFTS* value of *courses* you have failed.

This *EFTS* assessment takes into account *courses* that ended in 2009 or later, and it excludes study that happened more than 5 years before your current year of study. The assessment begins when you first use one or more parts of the *loan* (e.g. *living costs*, *course fees*, or *course-related costs*). However, once the assessment begins, it takes into account all of your courses, regardless of whether you received a *loan*.

If you fail a course because of reasons beyond your control we may decide not to count that result.

Person means an individual, company, corporation or state agency, or government department,

Repayment holiday means a period during which *overseas based borrowers* do not need to make repayments. Base interest is still charged on your loan. The repayment holiday period is set out in the Act.

Repayment percentage means the percentage of your loan that you have to repay when repayments are due. Your repayment percentage is set out in the 'Key details' section.

Residency requirements means the requirements for New Zealand citizenship or residency that you must meet to be eligible under the *Student Loan Scheme*.

In particular, for study beginning on or after 1 January 2011, you are only eligible if you:

- (a) are a New Zealand citizen, or
- (b) are an Australian citizen and
 - o have lived in New Zealand for at least two years, and
 - o are ordinarily resident in New Zealand, or
- (c) are a permanent resident and;
 - o have held permanent residency status for at least two years, and
 - have lived in New Zealand for at least two years, and
 - o are ordinarily resident in New Zealand, or
- (d) have been granted residence under refugee policy, or
- (e) are a protected person under the Immigration Act 2009, or
- (f) are a permanent resident sponsored into New Zealand by a family member who was granted residence on the basis of their refugee status, or
- (g) for study starting from 1 January 2012, if you are a permanent resident sponsored into New Zealand by a family member who was granted residence on the basis of their protected person status.

If you are a permanent resident or Australian citizen who studied in 2010 but you have not lived in New Zealand for two years, you will be treated as having met the *residency requirements* until the completion of your current qualification (up to a maximum of two years from 1 January 2011).

For study beginning before 1 January 2011, you can be eligible for a *loan* only if you are:

- (a) a New Zealand citizen, or
- (b) a permanent resident, or
- (c) a refugee entitled to reside indefinitely in New Zealand under the Immigration Act 1987.

Start date means the date on which you receive your first payment under this contract

Student allowance means a weekly allowance we pay you while you are studying.

Student loan details means those details listed in the 'Key details' section at the beginning of this contract.

Student Loan Scheme means the *Crown's loan* scheme for tertiary students which may be amended from time to time.

Study period means the length of your course but excludes any holiday periods of 3 weeks or longer.

We and **Us** means the *Crown* acting through StudyLink, a service line of the Ministry of Social Development.

Working day has the same meaning as the Holidays Act 2003.