

# Te Pae Tawhiti

## Transforming how we serve New Zealanders

MSD's purpose is to help New Zealanders be safe, strong and independent. Our people and partners do a great job in spite of clunky systems, processes and ways of operating that make it harder to help clients.

Te Pae Tawhiti programme resets our foundations so we can deliver better for New Zealanders.

### We're focused on three areas:

#### Work

Giving the right level of support to help clients get work-ready, into work, and stay in work.

#### Partnering

Working better with partners and reducing red tape so they can focus on helping people.

#### Payments

Making sure people get the right financial help and reducing overpayments.