

JANUARY 2022, ISSUE 3

KAIWHAKAORANGA PĀNUI

KIA ORA ...

Welcome to the third edition of Kaiwhakaoranga Pānui

The Kaiwhakaoranga Specialist Case Management Service will be sharing this Pānui on a regular basis to help keep you connected and informed. In the Pānui, we will share updates about the service and important information from other agencies.

WE'RE HERE TO HELP YOU AND YOUR FAMILY

The Kaiwhakaoranga Specialist Case Management Service provides support for the community affected by the terror attacks of March 2019 to access the services and help needed.

This may include help with employment, financial assistance, immigration, social support and other needs.

You do not have to be receiving income assistance from MSD to be part of the service.

People who do not have a case manager can email support@msd.govt.nz or call **03 961 9257**.

SPECIAL MESSAGE FROM HON MINISTER PRIYANCA RADHAKRISHNAN

Tēnā koutou katoa,
Assalamu alaikum,

Happy new year to you all.

It is an honour to share a special message to start off the 2022 Kaiwhakaoranga Pānui. I hope you have all had the opportunity to rest, relax and spend time with your loved ones over this holiday season.



It was a busy year last year and our Muslim communities have continued to show resilience in the journey to recovery. I shared my vision for these communities with the Collective Impact Board late last year and I would like to also share it with you.

My vision is for everyone to feel valued, safe and be able to participate fully in society. That means those who need some additional support to help with their journey of recovery and healing, should be able to receive it. I am confident that the Kaiwhakaoranga Specialist Case Management Service will continue to work closely with you, so you feel supported and empowered as you work towards your goals.

May 2022 bring you many opportunities, memorable moments, and peace.

Hurihia to aroaro ki te ra tukuna to atarangi kia taka ki muri i e koe
Turn your face to the sun and the shadows fall behind you.

-Māori proverb

Ngā mihi

Hon Priyanka Radhakrishnan

Minister for the Community & Voluntary Sector,
Diversity, Inclusion & Ethnic Communities, and Youth
Associate Minister for Social Development & Employment

MESSAGE FROM MSD'S CANTERBURY REGIONAL COMMISSIONER DIANE MCDERMOTT

It has been an honour to work with this community in 2021. My team and I are looking forward to working with you in 2022. Wishing you and your whānau all the best.

Mauri ora, Diane.



Titiro whakamuri kōkiri whakamua

Look back and reflect so you can move forward

MSD VACCINATION POLICY

What does this mean for MSD staff and visitors?

MSD has a vaccination policy in place from 10 January 2022. From 10 January, staff and visitors coming into MSD sites must show their My Vaccine Pass or My Covid Record when they arrive.

What does this mean for clients?

Clients do not need to be vaccinated to receive help from MSD. The My Vaccine Pass requirement does not apply to clients, anyone who accompanies clients or anyone else wanting to access MSD services on MSD premises.



UPDATE FROM THE KAIWHAKAORANGA TEAM

Kia ora, Assalam alaikum,

New year's greetings from the Kaiwhakaoranga Specialist Case Management Service. We trust you are enjoying the pleasant weather the new year has brought us.

As many of you will know David Clyne retired from MSD at the end of the year. As a result, Mandy Findlay joins the service from 24 January 2022. Mandy has extensive case management experience, and we are excited to have her as part of the team.

We continue to provide support for the community affected by the terror attacks of March 2019 to access the services and help needed. This may include help with employment, financial assistance, immigration, social support, and other needs. You do not have to be receiving income assistance from MSD to be part of the service.

People who do not have a case manager can email support@msd.govt.nz or call (03) 961 9257.

UPDATE FROM THE KAIWHAORA TEAM

Start of School year costs 2022

With children heading back to school and if you're on a low income or a benefit and struggling to pay school costs we may be able to help you. You will have to pay the money back. Things like school uniforms, stationary and some other school costs. Some schools may ask that students have computing equipment (e.g., iPad, laptop, or tablet).

If you can't afford to buy these, we may be able to help, but you need to talk to the school first to see what options they may have available.

You can apply using MyMSD or contact your case manager directly.

[https://my.msd.govt.nz/?](https://my.msd.govt.nz/?utm_source=w%26l_website&utm_medium=link&utm_campaign=apply)

[utm_source=w%26l_website&utm_medium=link&utm_campaign=apply](https://my.msd.govt.nz/?utm_source=w%26l_website&utm_medium=link&utm_campaign=apply)



Afghan Evacuee Support

There are families that have been evacuated to NZ and are now in the Christchurch area. Christchurch Resettlement Service have employed an Afghan Evacuee Navigator to help the evacuees settle here.

Please contact Christchurch Resettlement Service on (03) 335 0311.

2021 Resident Visa

If you are a work visa holder in New Zealand or a critical purpose visitor visa holder you may be eligible for residence under the new 2021 Resident Visa.

Some critical purpose visa holders arriving in New Zealand between 30 September 2021 and 31 July 2022 on long term visas may also be eligible for the new visa. Applications are open from 1 December 2021.

Please talk to your case manager or visit the Immigration website:

<https://www.immigration.govt.nz/new-zealand-visas/already-have-a-visa/one-off-residence-visa>



BUSINESS AND EMPLOYMENT



Starting your own business

There may be some support available to help you start your own business.

www.startmeup.co.nz

Mentoring support for business owners

If you are a business owner who would like some support to recover and grow there may be help available through Business Mentors or ChristchurchNZ. Please discuss accessing support with your Kaiwhakaoranga Case Manager.

Canterbury Business Mentors

www.businessmentors.co.nz

ChristchurchNZ Regional Business Partners Team

<https://web.regionalbusinesspartners.co.nz/business/>

Looking for work

Current growth industries in the Canterbury Region are:

- Construction
- Warehousing and Logistics
- Customer Service
- Food and Accommodation Services
- Manufacturing

Talk to your Kaiwhakaoranga Case Manager if one of these industries interests you. Training may be available.

Temporary or Casual Work

Temporary or casual work is a great way to build new skills and gain new networks and references. Signing up with a Recruitment Agency is a great way to find temporary or casual work.

Talk to your Kaiwhakaoranga Case Manager for help to find a Recruitment Agency that suits what you are looking for.

WORK SKILLS AND TRAINING

If finding a job or starting a training course is something you want to do, then the Kaiwhakaoranga Service may be able to help. You can decide what you need, it's up to you - but below are examples of how we might be able to support you:

- Help to get your driver licence
- Help to learn or improve your English
- Work out what training or jobs you want to do
- Find training courses that would help you learn new skills
- Help you create a curriculum vitae (CV)
- Talking to training providers or employers on your behalf
- Help with job applications
- Help with interview preparation and practice
- Get you the things you need to start your job
- Support you when you're in work.

Please talk to your case manager if you are interested in any of these options or if there is anything else you need.



JOBS

Canterbury District Health Board (CDHB)

The Ministry of Social Development and CDHB are partnering together to help people into career opportunities in the health sector.

Christchurch Hospital is the largest tertiary, teaching and research hospital in the South Island of New Zealand and provides a full range of emergency, acute, elective and outpatient services. CDHB is one of the largest employers in Christchurch, with 9,500 staff. There are positions at CDHB that do not require a qualification at the time of employment as they provide full training and support.

These types of roles available include:

- Healthcare assistants
- Ward clerks
- Orderlies
- Kitchen assistants
- Cafe assistants
- Dental/Sterilising technician roles.



Contact your Kaiwhakaoranga Case Manager if you are interested in a career in health.

MINISTRY OF EDUCATION

The Ministry of Education Learning Support Teams provide a range of services to children and young people in early learning settings, schools and Kura.

In particular, specialist practitioners help parents, whānau and teachers with strategies that support positive behaviour and success with learning.

If you are concerned about your child's learning, behaviour or wellbeing at school or in an early learning setting, we encourage you in the first instance to speak with the teacher, Kaiako, Centre Manager, principal or Tumuaki.

You can also speak to your Kaiwhakaoranga Case Manager and they will help you access the support you need.



COVID-19 BOOSTER SHOTS AND VACCINATIONS FOR 5-11 YEAR OLDS

Time for a booster dose?

Anyone who has had their second dose more than 4 months ago can book a booster at [BookMyVaccine.nz](https://bookmyvaccine.nz) or by calling 0800 28 290 26. With Omicron cases continuing to be detected at our border, a booster dose can restore the protection provided by your original vaccinations. This helps to prevent you from getting very sick if you do get COVID-19, and this will reduce the burden on hospitals and healthcare workers, keeping beds free for people who need hospital care for a range of conditions.



COVID-19 immunisations for children

Parents and caregivers will have the opportunity to protect their children aged 5 to 11 against COVID-19 with a child (paediatric) formulation of the Pfizer vaccine. Children need two doses at least 8 weeks apart. A parent, caregiver or legal guardian will need to accompany your child to their appointment(s) as the responsible adult and provide consent for them to be immunised.

A list of clinics already accepting bookings for child immunisation, along with resources for parents to support their decisions and discussions can be found on the website:

<https://vaccinatecanterburywestcoast.nz/covid-19-immunisations-for-children/>

Be COVID-Ready

It is only a matter of time before COVID-19 is in our community once again. Being ready for getting COVID-19 is about making sure you and your household have a plan and know what to do. It will mean your family and community can help each other if needed. Resources and readiness checklist are available here to help you prepare: <https://www.cdhb.health.nz/your-health/covid-19-care-in-the-community/>

THE COLLECTIVE IMPACT BOARD

The Collective Impact Board (CIB) was established in May 2021 in line with Recommendation 26 of the Royal Commission of Inquiry into the Terrorist Attack on two Christchurch Mosques. The Board is made up of Community and Agency Representatives.

The CIB will be running sessions to hear from the affected community. The information is provided in the poster (see image below). These posters have been put up at Al Noor and Linwood Mosques and information flyers handed out after Jumm'ah prayers.

The CIB are gathering interest from the community before confirming session details. If you are interested in attending - please email AskCIB@msd.govt.nz. The session times will be communicated to those who have confirmed their interest.

Collective Impact Board

The Collective Impact Board was established in May 2021 in line with Recommendation 26 of the Royal Commission of Inquiry. The Board is made up of community members and agency representatives.



We will be facilitating sessions with you in the New Year. We want to hear your feedback on what services you are accessing, what is working well and what areas could be better for you and your whānau.

If you are keen/interested to attend, please email AskCIB@msd.govt.nz with the Subject: Interested to attend CIB sessions. Closer to the date we will send an email with the details of the sessions to those who register their interest.

Wasalaam
Hamimah Ahmat (Chair) – Collective Impact Board