



Rapid Payment Fact Sheet

A rapid payment assessment provides claimants with an option as to how they would like their claim to be addressed by MSD depending on what is important to them. Because it does not consider each of the claimant's individual concerns, rapid payment settlement offers can be progressed faster than an individualised assessment

What is a rapid payment?

Rapid payments differ to MSD's current assessment process in that payments are not calculated based on a person's individual experience and concerns, but rather the length of time a person was involved with Child Youth and Family or its predecessor agencies. This acknowledges that the longer a person has been involved with the State, the more likely they will have experienced repeated harm.

These payments can be calculated more quickly as a person's care records will not be checked to consider what information supports a person's specific concerns.

If a person chooses to receive a rapid payment offer, they will still have the opportunity to receive all other parts of MSD's historic claims process. This includes having the opportunity to tell their story, receive their care files, be supported to access counselling and receive an apology for their experience.

How much will rapid payments be?

Rapid payments will range from \$15,000 to \$45,000.

The main payments bands that will be used are linked to how long a person has been involved with Child, Youth and Family (CYF) and its predecessor agencies. The bands are:

- Under 3 years: \$15,000
- 3 – 14 years: \$30,000
- Over 14 years: \$40,000

The time is calculated from the first date a claimant came to the notice of CYF as a client through to the last date they ended involvement with CYF. Where a person had multiple entries and exits into care, to keep our calculations simple, it will be for the entire period from beginning to end.

There will also be an additional payment of \$5,000 where a person raises concerns about conduct while placed at an NGO run bush programme where we know more serious abuse occurred.

Will the payment offered under an individualised assessment be the same as under a rapid payment?

The offer made under an individualised assessment may be different from a rapid payment because the two assessment processes calculate payments differently. However, given rapid payments have been designed to be broadly on par with existing payment levels, we do not expect significant differences for most claimants. However, if you have any questions about how payments might look under the different processes, please discuss this with MSD's Historic Claims team.

Who will be eligible to receive a rapid payment?

Any person who is eligible to register a historic claim of abuse and receive a settlement payment is able to opt for a rapid payment assessment.

Does a person have to accept a rapid payment offer?

Claimants do not have to take part in the rapid payment process and are free to reject any rapid payment offer that is made and request to have a more individualised assessment. For those that choose to ask for an individualised assessment, this will take longer to complete given the assessment process requires a more detailed review of a person's care records.