



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA



Benefit Fact Sheets Snapshot September 2025 Quarter

In the Benefit Fact Sheets Snapshot

The Benefit Fact Sheets provide a high-level view of trends in benefit receipt.

The Benefit Fact Sheets are published quarterly and contain information on income support provided by the Ministry.

For technical information about the Benefit Fact Sheets, like how we protect our clients' confidentiality, please see:

<https://www.msd.govt.nz/documents/about-msd-and-our-work/publications-resources/statistics/benefit/2025/technical-documentation.pdf>

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Main benefit assistance

Main benefits

At the end of September 2025, **410,328 people** were receiving a main benefit. This was up 19,104 or 4.9 percent when compared to September 2024.

The proportion of the working-age population receiving a main benefit increased to **12.7 percent**, up 0.6 percentage points from September 2024.

Figure 1a: Number and proportion of people receiving a main benefit at the end of the last six September quarters.

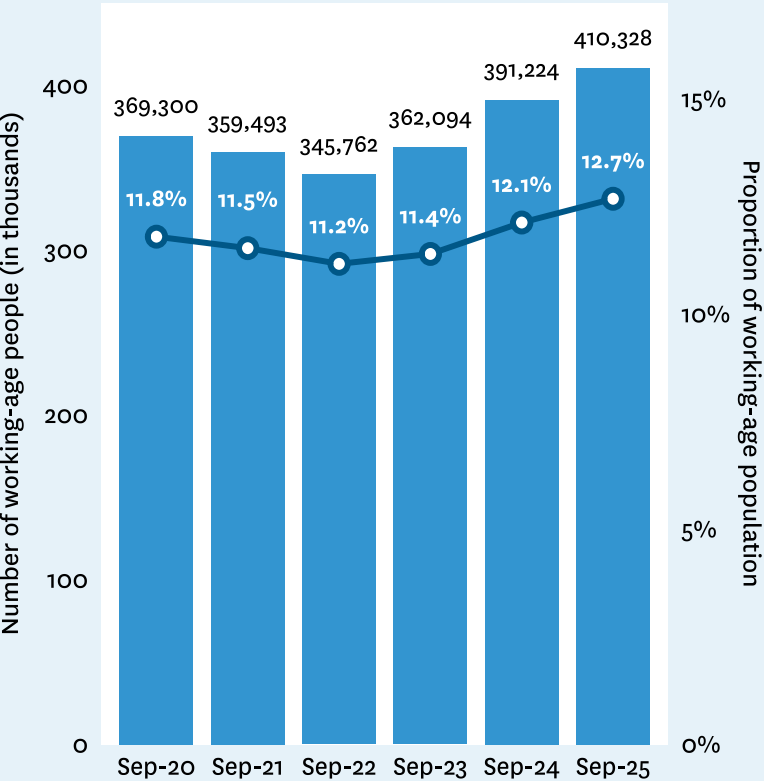
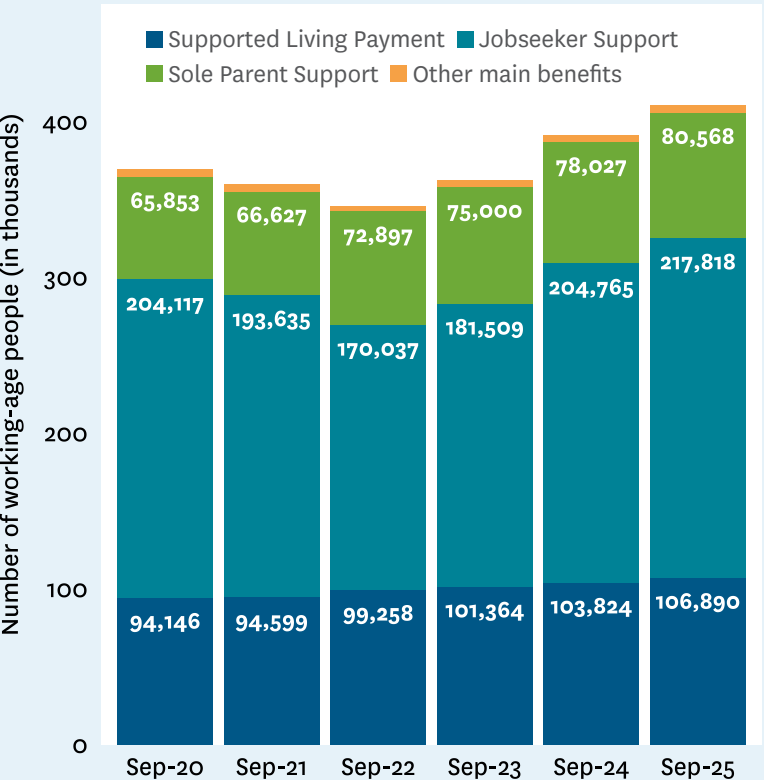


Figure 1b: Number of people receiving a main benefit by benefit type at the end of the last six September quarters.



In Figure 1b, other main benefits include:

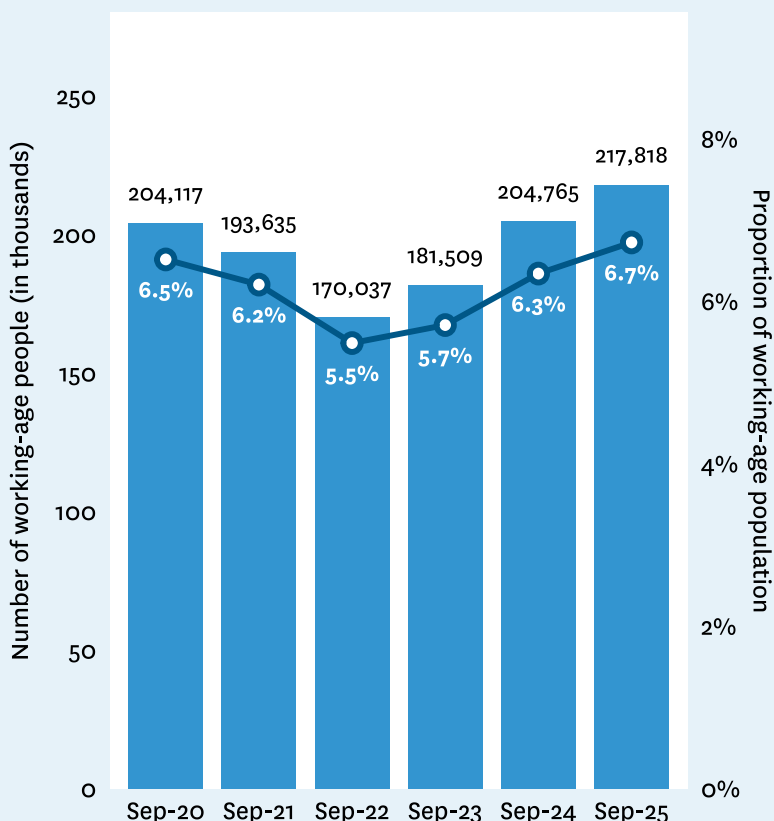
- Youth Payment and Young Parent Payment
- Emergency Benefit
- Emergency Maintenance Allowance
- Jobseeker Support Student Hardship

Jobseeker Support

At the end of September 2025, **217,818 people** were receiving Jobseeker Support. This was up 13,053 or 6.4 percent when compared to September 2024.

The proportion of the working-age population receiving this benefit increased to **6.7 percent**, up 0.4 percentage points from June 2024.

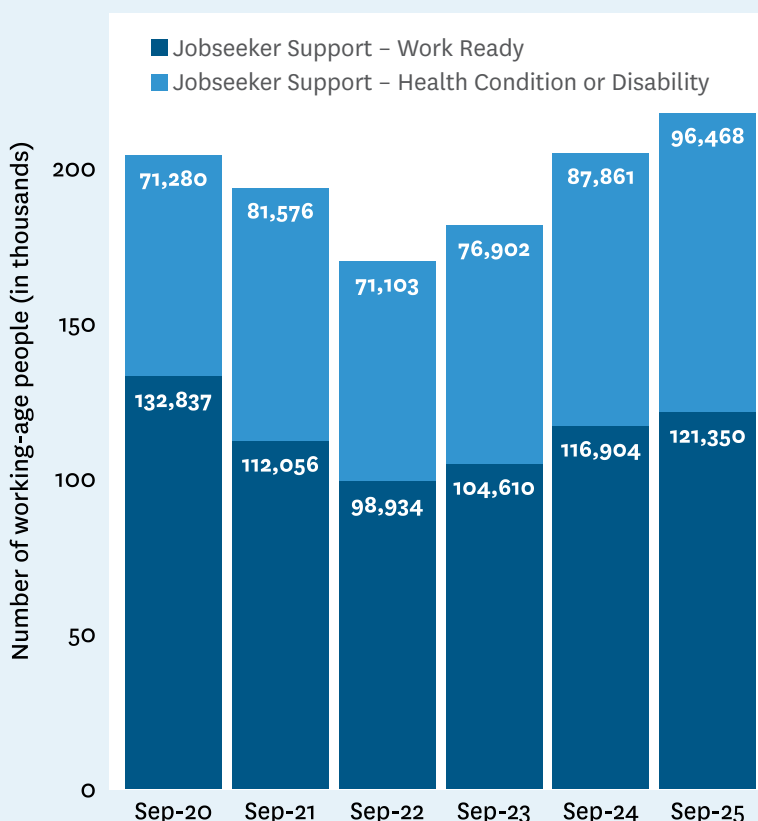
Figure 2a: Number and proportion of people receiving Jobseeker Support at the end of the last six September quarters.



At the end of September 2025, **121,350 people** were receiving Jobseeker Support – Work Ready. This was up 4,446 or 3.8 percent when compared to September 2024.

At the end of September 2025, **96,468 people** were receiving Jobseeker Support – Health Condition or Disability. This was up 8,607 or 9.8 percent when compared to September 2024.

Figure 2b: Number of people receiving Jobseeker Support by benefit type at the end of the last six September quarters.



Jobseeker Support is for people who are actively looking for or preparing for work. It includes people with part-time work obligations and those who cannot look for work at the moment (e.g. those with a health condition, injury, or disability).

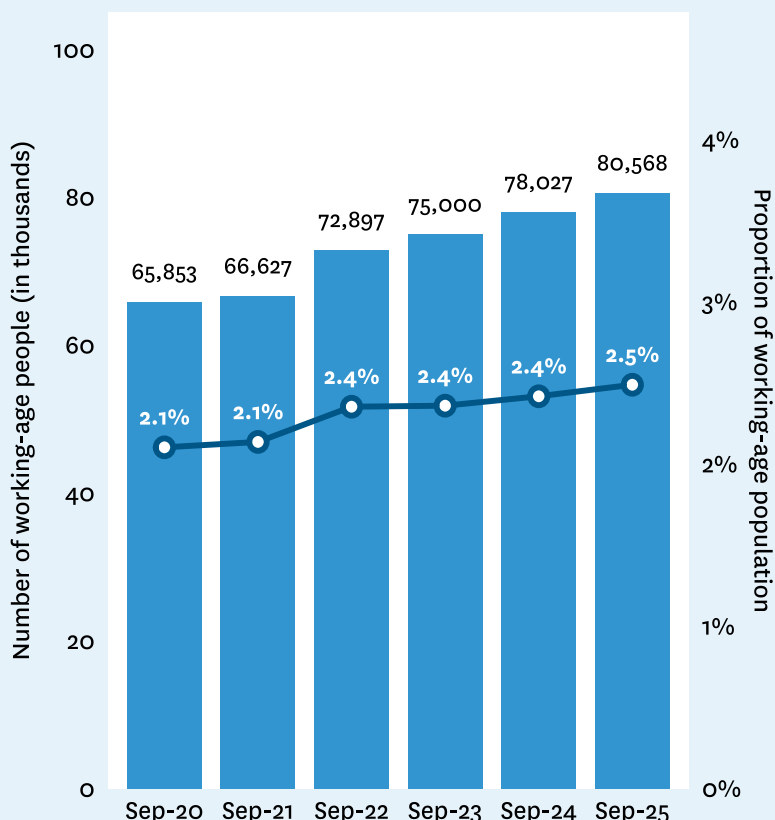
Sole Parent Support

At the end of September 2025, **80,568 people** were receiving Sole Parent Support. This was up 2,541 or 3.3 percent when compared to September 2024.

The proportion of the working-age population receiving this benefit is **2.5 percent**, up 0.1 percentage points from this time last year, September 2024.

Sole Parent Support is for single parents with at least one dependent child under 14 years.

Figure 3: Number and proportion of people receiving Sole Parent Support at the end of the last six September quarters.



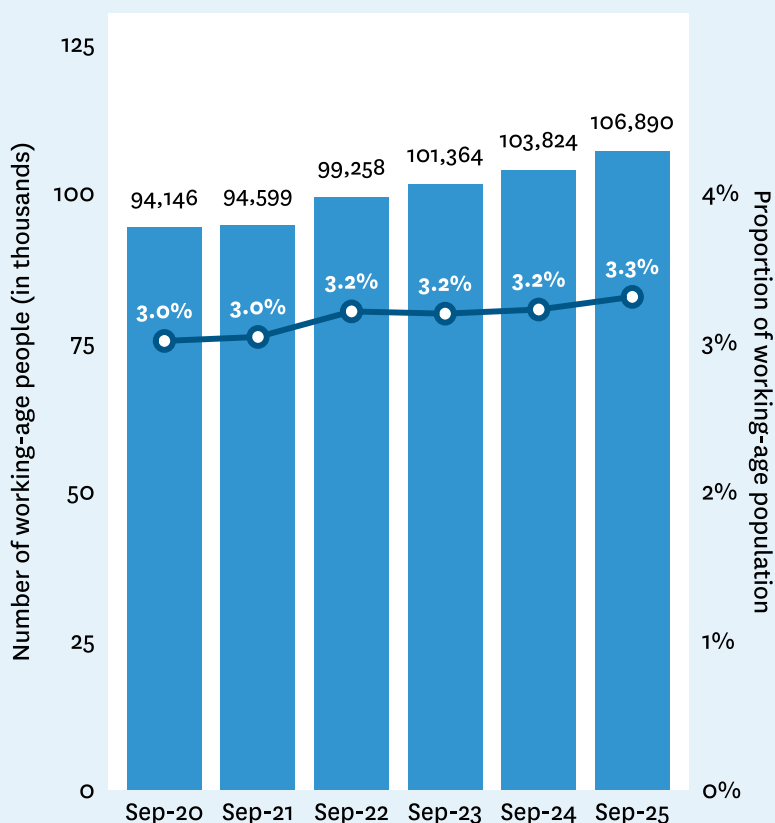
Supported Living Payment

At the end of September 2025, **106,890 people** were receiving Supported Living Payment. This was up 3,066 or 3.0 percent when compared to September 2024.

The proportion of the working-age population receiving this benefit is **3.3 percent**, up 0.1 percentage points from this time last year, September 2024.

Supported Living Payment is for people who have, or care for someone with, a health condition, injury or disability that limits their ability to work.

Figure 4: Number and proportion of people receiving Supported Living Payment at the end of the last six September quarters.



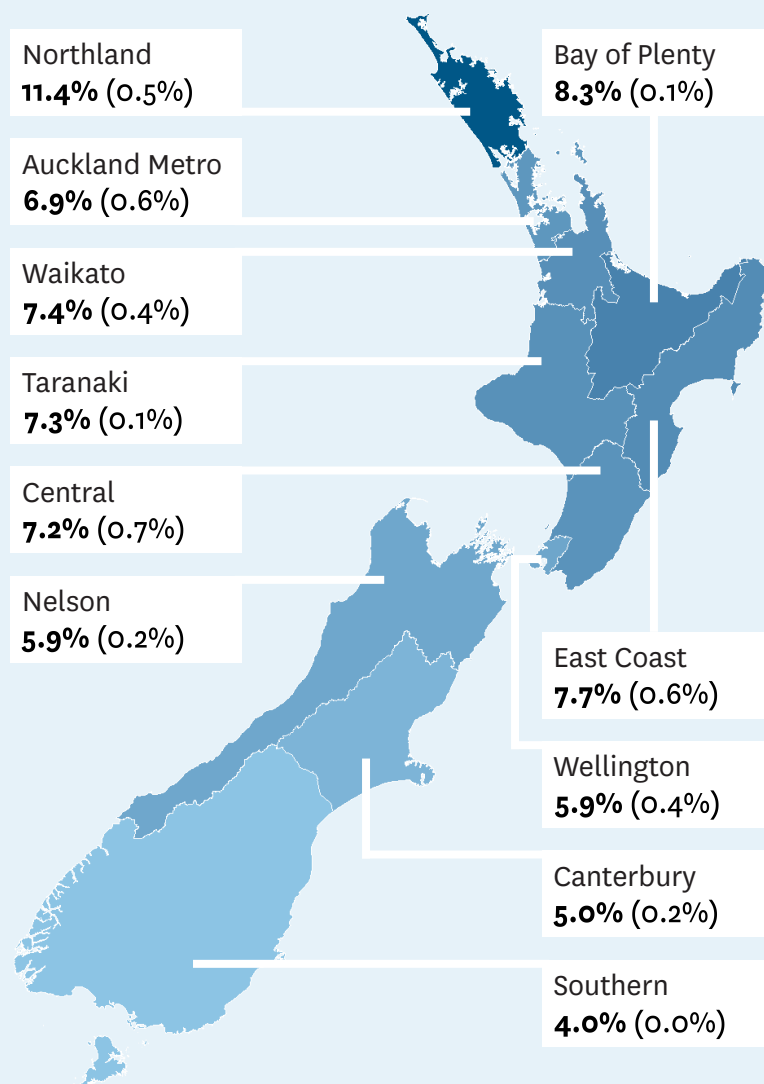
Regional distribution of Jobseeker Support

Between September 2024 and September 2025, **the proportion of the working-age population receiving Jobseeker Support increased in most regions.**

The largest percentage point increase was in Central (0.7 percentage points).

At the end of September 2025, Northland had the highest proportion receiving Jobseeker Support, at 11.4 percent.

Figure 5: Regional distribution of Jobseeker Support as a proportion of the population by Work and Income region, as at September 2025.



Figures in labels refer to 'working-age population proportion' and 'percentage point change' respectively. All percentages have been rounded to the nearest decimal point. As a result, a percentage point change may be displayed as zero.

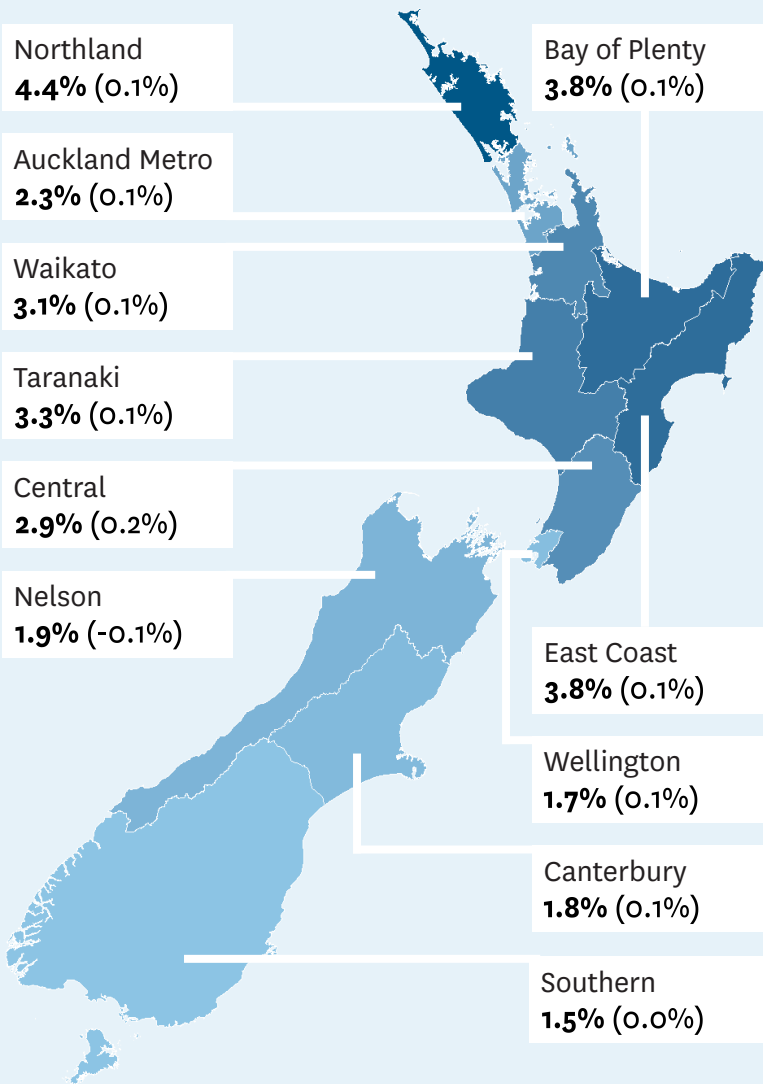
Regional distribution of Sole Parent Support

Between September 2024 and September 2025, **the proportion of the working-age population receiving Sole Parent Support remained the same or increased slightly in most regions.**

The largest percentage point increase was in Central (0.2 percentage points).

At the end of September 2025, Northland had the highest proportion receiving Sole Parent Support, at 4.4 percent.

Figure 6: Regional distribution of Sole Parent Support as a proportion of the population by Work and Income region, as at September 2025.



Figures in labels refer to ‘working-age population proportion’ and ‘percentage point change’ respectively. All percentages have been rounded to the nearest decimal point. As a result, a percentage point change may be displayed as zero.

Main benefit grants and cancellations

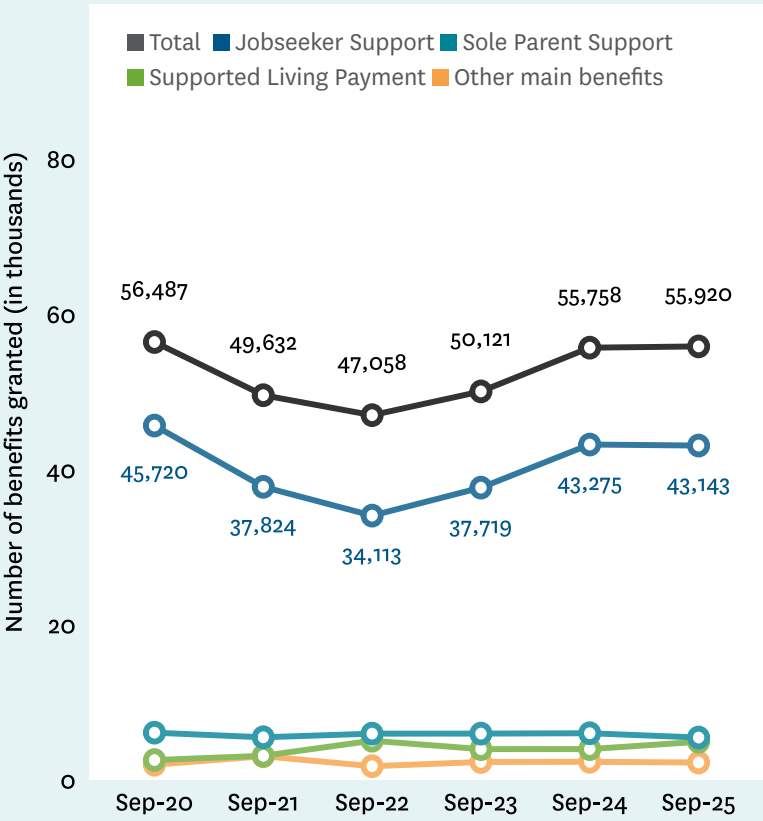
Main benefit grants

There were **55,920 main benefits granted** in the September 2025 quarter, an increase of 162 or 0.3 percent from the September 2024 quarter.

There were **43,143 Jobseeker Support grants** in the September 2025 quarter, a decrease of 132 or 0.3 percent from the September 2024 quarter.

A main benefit grant is the formal acceptance of entitlement to a main benefit.

Figure 7: Number of main benefits granted during the last six September quarters.



Main benefit cancellations

There were **50,562 main benefit cancellations** in the September 2025 quarter, an increase of 6,246 or 14.1 percent from the September 2024 quarter.

There were **20,775 exits into work** in the September 2025 quarter, an increase of 2,259 or 12.2 percent from the September 2024 quarter.

Figure 8a: Number of main benefit cancellations by benefit type during the last six September quarters.

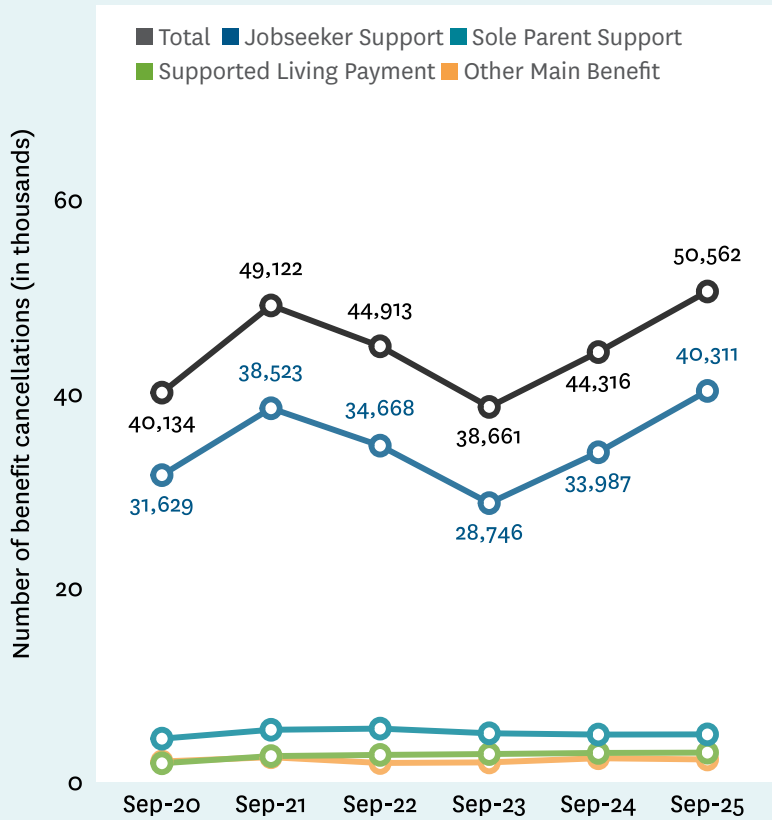
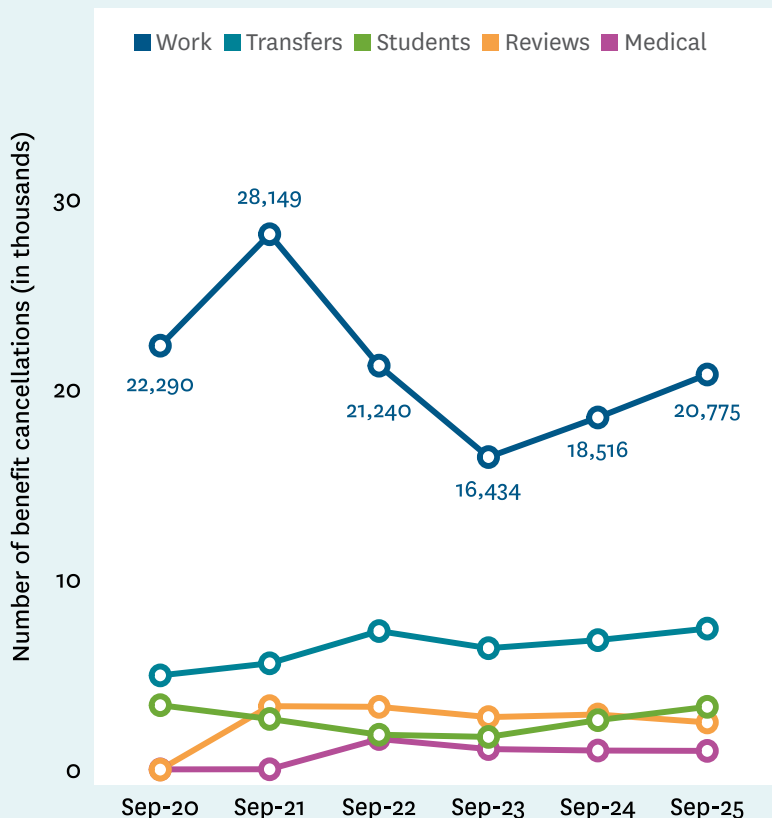


Figure 8b: Number of main benefit cancellations by selected reasons during the last six September quarters.



A main benefit cancellation is the formal process that ends the entitlement to a main benefit.

Benefit sanctions

The number of sanctions issued during the September 2025 quarter was **12,876**, a decrease of 1,533 or 10.6 percent from the September 2024 quarter.

During the September 2025 quarter, the main reasons for unfulfilled work obligation sanctions were **clients not attending appointments** including seminar appointments (8,049 sanctions) and **failing to prepare for work** (3,558 sanctions).

A sanction is a reduction in a person’s benefit that may occur if they do not fulfil their work obligations, work prep or social obligations. Clients have 5 working days to either arrange to re-comply or dispute their failure (by either providing a good and sufficient reason for not meeting obligations or asking MSD to review the decision). Benefit recipients who have not fulfilled their obligations may have their sanctions overturned so long as they re-comply or provide additional information.

The Traffic Light System is now used to track how clients are meeting their obligations. Clients that have obligations and are meeting them are at Green, those who have failed an obligation and are in the five working day dispute period are at Orange and those with an active sanction are at Red.

At the end of September 2025, in the Traffic Light System there were 345,945 clients at Green, 1,953 clients at Orange and 3,189 clients at Red.

Sanctions can affect benefit recipients in a number of ways, depending on their circumstances and the number of times they have had a sanction over the last 12 months. There are three types of sanctions: a reduction in benefit, suspension, or cancellation.

Figure 9a: Number of sanctions for unfulfilled work obligations during the last six September quarters.

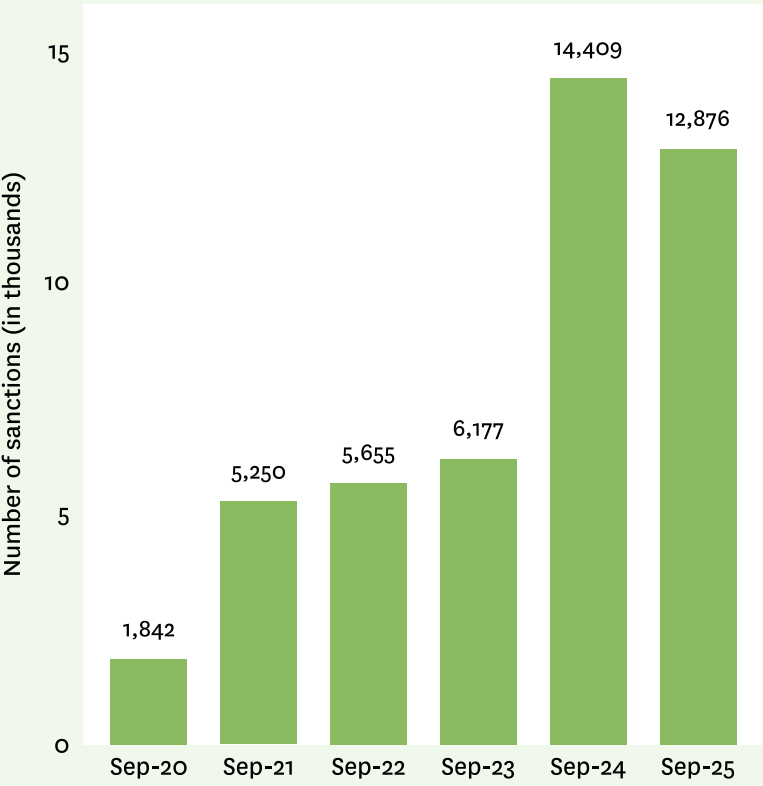
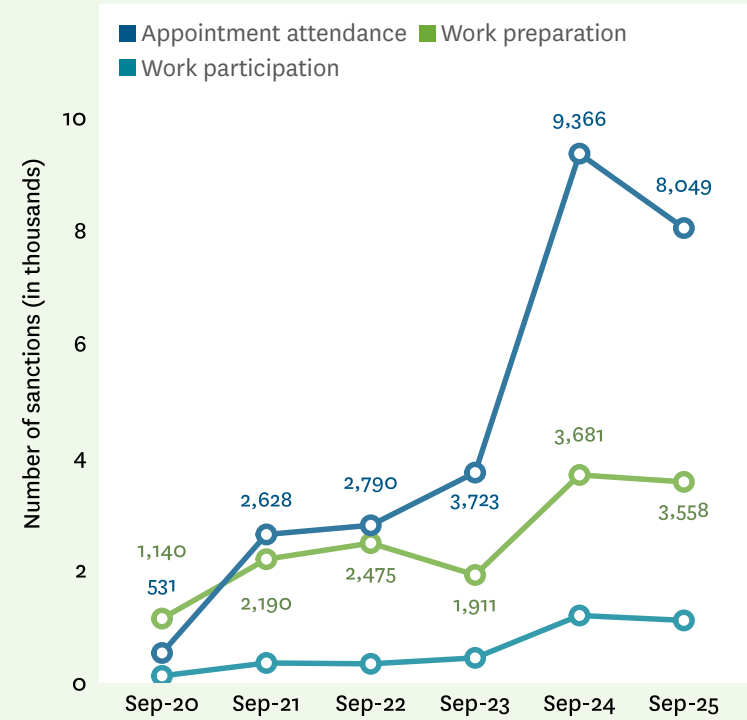


Figure 9b: Number of sanctions for unfulfilled work obligations by reason during the last six September quarters.



Supplementary assistance

Between the end of September 2024 and the end of September 2025:

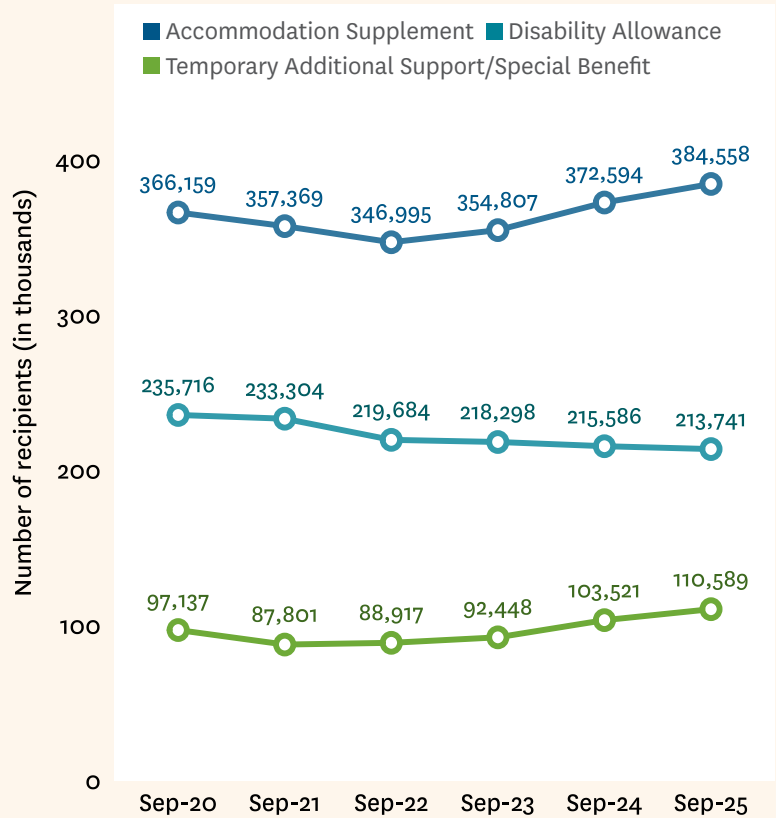
- the number of people receiving Accommodation Supplement increased by **11,964** or 3.2 percent
- the number of people receiving Disability Allowance decreased by **1,845** or 0.9 percent
- the number of people receiving Temporary Additional Support/Special Benefit increased by **7,068** or 6.8 percent.

The Accommodation Supplement assists people on low incomes with their rent, board, or the cost of owning a home.

The Disability Allowance assists people who have ongoing costs because of a disability.

Temporary Additional Support helps people to cover essential living costs that cannot be met from their income or other resources.

Figure 10: Number of recipients of supplementary assistance at the end of the last six September quarters.



Hardship assistance

Total hardship assistance

During the September 2025 quarter, there were **563,292** hardship assistance payments, worth **\$178.9 million**.

Compared with the September 2024 quarter, the number of hardship assistance payments was 1.7 percent lower, and the value of hardship payments was 11.8 percent lower.

Figure 11a: Number of hardship payments provided during the quarter for the last six September quarters, by type of assistance.

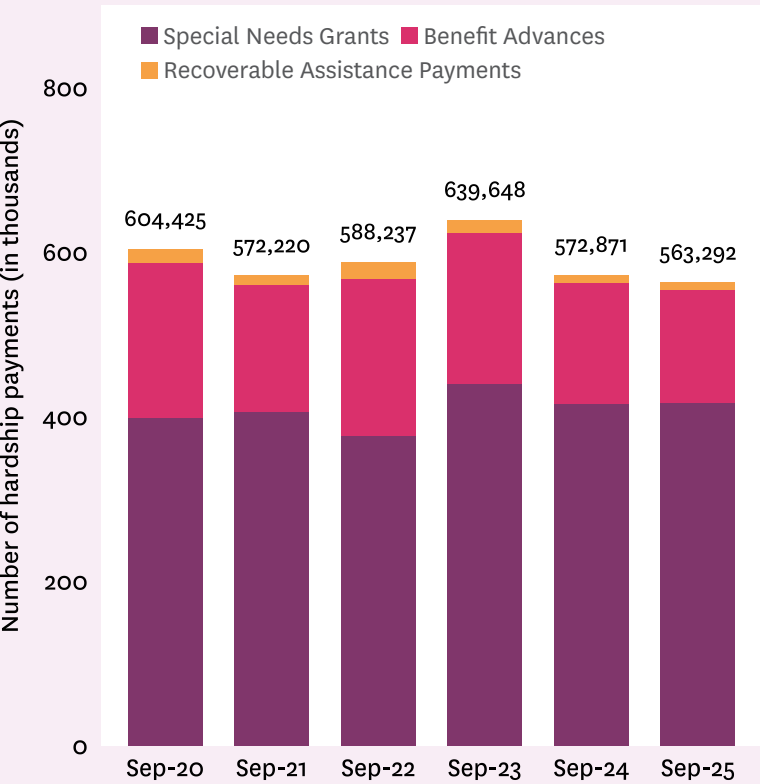
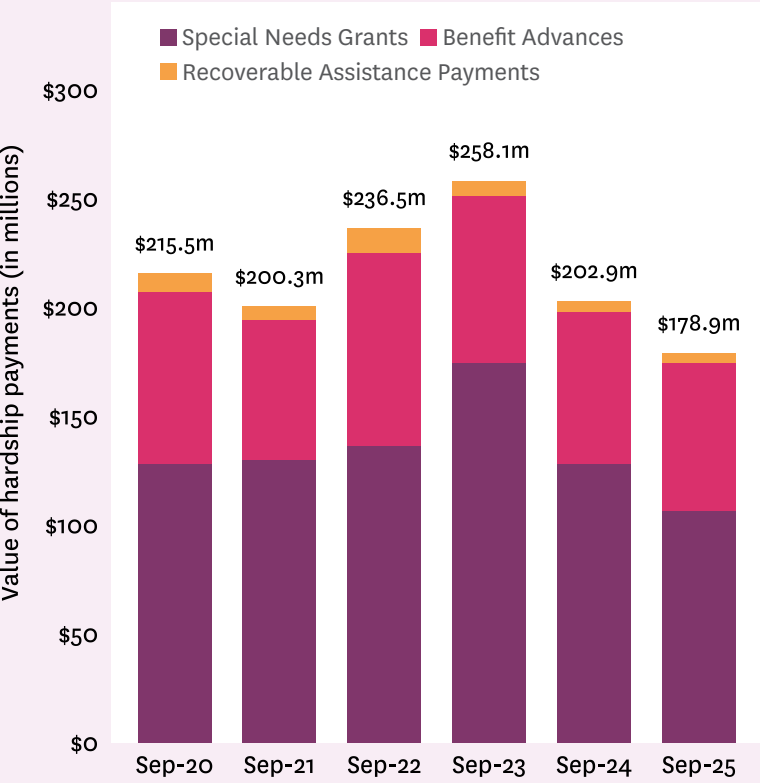


Figure 11b: Value of hardship payments provided during the quarter for the last six September quarters, by type of assistance.



Hardship assistance includes, but is not limited to: Special Needs Grants, Benefit Advances, and Recoverable Assistance Payments. These forms of assistance are designed to help people who have immediate needs.

Reasons for hardship assistance

Two key types of hardship assistance are Special Needs Grants for food and Emergency Housing Special Needs Grants.

There were **327,705** Special Needs Grants for food during the September 2025 quarter, up 5,310 or 1.6 percent from the September 2024 quarter. The value of these grants was **\$32.5 million**, down 0.2 percent from the September 2024 quarter.

There were **3,933** Emergency Housing Special Needs Grants during the September 2025 quarter, down 7,482 or 65.5 percent from the September 2024 quarter. The value of these grants was **\$9.6 million**, down 73.2 percent from the September 2024 quarter.

Figure 12a: Number of Hardship payments provided during the last six September quarters by selected reason.

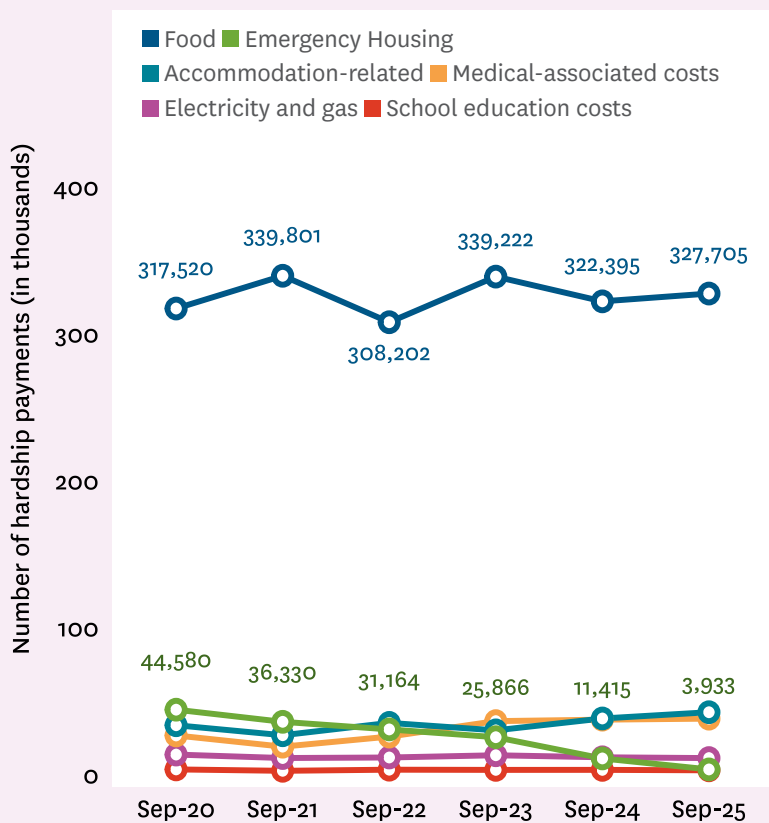
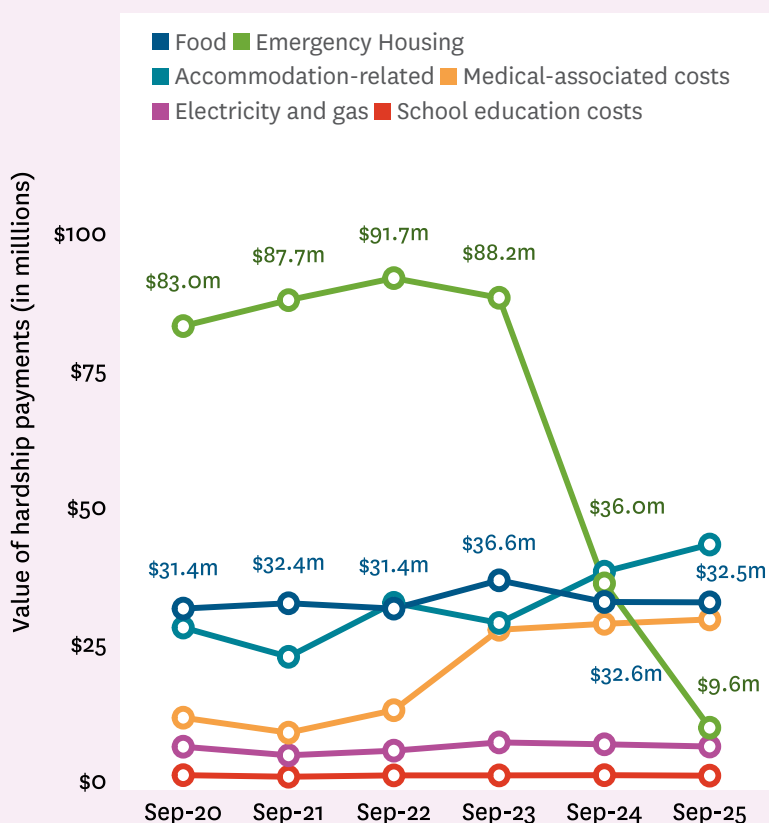


Figure 12b: Value of Special Needs Grants provided during the last six September quarters by selected reason.

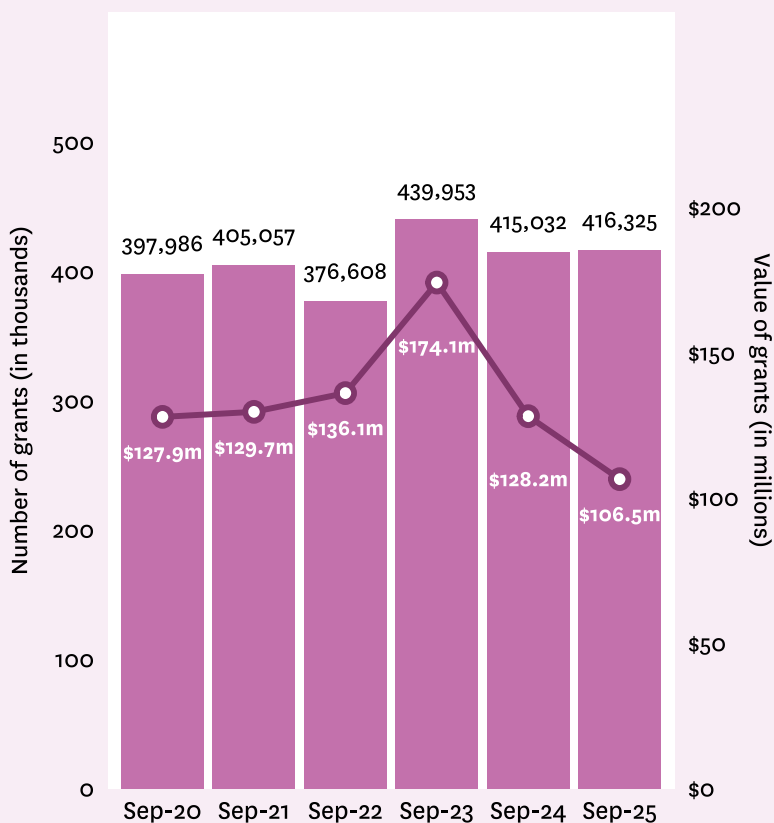


Special Needs Grants

There were **416,325** Special Needs Grants in the September 2025 quarter, up 0.3 percent from the September 2024 quarter. The value of these grants was **\$106.5 million**, down 16.9 percent from the September 2024 quarter.

A Special Needs Grant provides a non-taxable, one-off recoverable or non-recoverable payment to help people meet immediate needs. A person does not need to be receiving a main benefit to be eligible for a Special Needs Grant.

Figure 13: Number and value of Special Needs Grants provided during the last six September quarters.



Benefit Advances

There were **137,571** Benefit Advances provided during the September 2025 quarter, down 6.5 percent from the September 2024 quarter. The value of these grants was **\$67.6 million**, down 2.7 percent from the September 2024 quarter.

A Benefit Advance can be up to six weeks of a benefit recipient's net entitlement, and is recovered from subsequent payments of benefit. People not receiving a main benefit may instead receive Recoverable Assistance Payments.

Figure 14: Number and value of Benefit Advances provided during the last six September quarters.

