



THE NEW ZEALAND
POSITIVE AGEING STRATEGY

ACTION PLAN

1 July 2008 – 30 June 2010

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|---|---|
| Ashburton District Council www.ashburtondc.govt.nz | Ashburton District Social Wellbeing Strategy Goals 1–10 | <ul style="list-style-type: none"> Older residents are valued and participate in the community in ways that they choose |
| Auckland City Council www.aucklandcity.govt.nz | Injury Prevention programme Goals 2, 5 & 7 | <ul style="list-style-type: none"> Older people feel safe and secure living in their communities on Great Barrier Island |
| Auckland City Council | Never Too Old programme Goal 10 | <ul style="list-style-type: none"> Older people have opportunities to participate in recreational activities |
| Auckland City Council | Recognising kuia and kaumātua Goals 6 & 8 | <ul style="list-style-type: none"> Kuia and kaumātua are recognised and valued for their contribution to the community |
| Auckland City Council | Safety and accessibility project Goals 5 & 10 | <ul style="list-style-type: none"> Older people are supported to participate in community activities |
| Carterton District Council www.cartertondc.co.nz | Access to library services Goals 5, 6, 7 & 10 | <ul style="list-style-type: none"> Older people can access library services and reading material of their choice |
| Carterton District Council | Healthy homes Goals 2, 3 & 5 | <ul style="list-style-type: none"> Older people live in warm and energy efficient homes |
| Carterton District Council | Improved footpaths Goals 4, 5 & 10 | <ul style="list-style-type: none"> Maintain safe footpaths for older pedestrians and users of wheelchairs and mobility scooters |
| Christchurch City Council www.ccc.govt.nz | Age Quake information seminars Goals 1–10 | <ul style="list-style-type: none"> Share information with key stakeholders to plan for the ageing population |
| Christchurch City Council | Community of Practice Goals 8, 9 & 10 | <ul style="list-style-type: none"> Council staff understand and contribute to implementation of the Council's Ageing Together Policy |



| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|---|
| <ul style="list-style-type: none"> The Ashburton District Social Wellbeing Strategy is adopted and positive ageing actions are in place to improve the wellbeing of older people in the community | <ul style="list-style-type: none"> Adopt the Ashburton District Social Wellbeing Strategy by December 2008 Commence implementation of positive ageing actions by July 2009 |
| <ul style="list-style-type: none"> Home-based support services enable older people to live safely on Great Barrier Island | <ul style="list-style-type: none"> Work with the Great Barrier Island community and stakeholders including health providers to prevent injuries among older people so they can live safely at home |
| <ul style="list-style-type: none"> Older people from different cultures are active in the Never Too Old programme | <ul style="list-style-type: none"> Promote the Never Too Old recreational activities programme to increase the participation of older Māori, older Pacific peoples and older people from different cultures |
| <ul style="list-style-type: none"> An annual event is held to celebrate and recognise the role of kuia and kaumātua in the community | <ul style="list-style-type: none"> Hold an annual event to recognise and celebrate the contribution of kuia and kaumātua to the Auckland community |
| <ul style="list-style-type: none"> Public areas in the eastern bays of Auckland are more accessible and safer for older people | <ul style="list-style-type: none"> In partnership with older people's organisations in Auckland's eastern bays establish a project to provide information on access to public places and improve safety for older people in public areas |
| <ul style="list-style-type: none"> Older people are satisfied and the library services meet their needs | <ul style="list-style-type: none"> Conduct a library survey to identify and improve services for older library users |
| <ul style="list-style-type: none"> Older people receive health benefits from living in energy efficient homes | <ul style="list-style-type: none"> Work on the Healthy Homes project to upgrade and insulate older people's homes and make them more energy efficient |
| <ul style="list-style-type: none"> Footpaths and kerbs repaired and access for pedestrians, wheelchairs and mobility scooters is improved | <ul style="list-style-type: none"> Repair and alter kerbs and footpaths in the district to improve the safety of pedestrians and users of wheelchairs and mobility scooters |
| <ul style="list-style-type: none"> Positive feedback is received from the Age Quake information seminars and community boards are more aware of issues relating to the ageing population | <ul style="list-style-type: none"> By December 2009 organise and run Age Quake information seminars for the Council's community boards |
| <ul style="list-style-type: none"> The Community of Practice programme improves staff understanding of the Council's Ageing Together Policy | <ul style="list-style-type: none"> Deliver the Community of Practice programme to increase staff awareness and understanding of the Ageing Together Policy |

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| Christchurch City Council | Community research Goals 5 & 10 | <ul style="list-style-type: none"> Older people's wellbeing is taken into consideration in the Council's policies and planning |
| Christchurch City Council | Directory of services and supports for older people Goals 5, 6 & 10 | <ul style="list-style-type: none"> Older people can access centralised information about services and support |
| Christchurch City Council | National community advisors forum Goals 8, 9 & 10 | <ul style="list-style-type: none"> Community advisors are aware of older people's issues and share information about positive ageing opportunities |
| Christchurch City Council | Social housing needs analysis Goals 3 & 5 | <ul style="list-style-type: none"> Older people have suitable housing that meets their needs |
| Dunedin City Council www.dunedin.govt.nz | Housing for older people Goals 3 & 5 | <ul style="list-style-type: none"> Older tenants have suitable accommodation that meets their needs |
| Dunedin City Council | Library services Goals 5 & 10 | <ul style="list-style-type: none"> Older people can easily access library services |
| Dunedin City Council | Transportation Goals 4 & 5 | <ul style="list-style-type: none"> Older people have easy access to the city centre |

Deliver computer and internet search training courses at the library for older people

DUNEDIN CITY COUNCIL

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|---|--|
| <ul style="list-style-type: none"> The Strengthening Communities Strategy is informed by community-focussed research | <ul style="list-style-type: none"> By September 2008 conduct community research to identify information about older people to inform the Strengthening Communities Strategy |
| <ul style="list-style-type: none"> An older people's directory of services and support is available free at community service centres and older people's organisations | <ul style="list-style-type: none"> By December 2009 compile an older people's directory with information on services and support Publish and widely distribute the directory and make it available online by June 2010 |
| <ul style="list-style-type: none"> The national forum provides a setting for local council community advisors from around New Zealand to network and exchange information on best practice | <ul style="list-style-type: none"> In March 2009 host the <i>National Seniors and Disability Advisors Forum</i> for local council community advisors from around New Zealand to network and to share information on best practice. The Forum will address older people's issues including disability issues |
| <ul style="list-style-type: none"> Social housing needs for older people in the area inform future social housing plans | <ul style="list-style-type: none"> Undertake research by October 2008 on the social housing needs in Christchurch and in nearby local authorities. This will inform planning for social housing for older people |
| <ul style="list-style-type: none"> Council's housing units are progressively upgraded and new units built | <ul style="list-style-type: none"> Upgrade and redecorate housing units for older people Finalise design plans for an additional seven new units on two sites Continue to source available land for the construction of additional units |
| <ul style="list-style-type: none"> Increased numbers of older people access the Council's library and information services Hospital and housebound older people receive personalised library services | <ul style="list-style-type: none"> Deliver computer and internet search training courses at the library for older people Provide free access to up to date electronic information for older people through the Council's library website www.dunedinlibraries.com Provide either a fortnightly or monthly library service to Dunedin Hospital wards and residential care facilities to improve library services Provide either a fortnightly or monthly at-home library service to older people with restricted mobility |
| <ul style="list-style-type: none"> Free parking gives older drivers better access to the city | <ul style="list-style-type: none"> Provide drivers 75 years and over with an older person parking permit that provides them with free parking on a meter, or at a pay and display machine, for the maximum meter time |

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| Gisborne District Council <i>and</i> Tairāwhiti Positive Ageing in Action Accord www.gdc.govt.nz | Positive Ageing in Action Goals 1–10 | <ul style="list-style-type: none"> Older people are actively involved in planning and promoting positive ageing policies |
| Hamilton City Council <i>and</i> Age Concern Hamilton www.hcc.govt.nz | Celebrating older people Goals 8 & 10 | <ul style="list-style-type: none"> Older people are valued and have opportunities to participate in leisure activities |
| Hamilton City Council | Kaumātua housing Goals 3, 5, 6 & 7 | <ul style="list-style-type: none"> Older people have appropriate housing options so that they can live independently |
| Hamilton City Council <i>and</i> Sport Waikato | Seniors sports Goals 2 & 8 | <ul style="list-style-type: none"> Older people are physically, mentally and socially active |
| Hamilton City Council <i>and</i> Age Concern Hamilton | Support network with Age Concern Goals 8 & 10 | <ul style="list-style-type: none"> Share information with key stakeholders to promote positive ageing |
| Hastings District Council www.hastingsdc.govt.nz | Hastings Positive Ageing Strategy Goals 1–10 | <ul style="list-style-type: none"> Council responds positively to the issues of older adults |
| Hastings District Council | Positive Ageing Expo Goals 2, 8 & 10 | <ul style="list-style-type: none"> Older people are connected and valued in the community |



| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|--|
| <ul style="list-style-type: none"> • <i>Tairawhiti Positive Ageing Strategy</i> is adopted by Gisborne District Council and community sector organisations in the district, and the Trust is operating • Older people contribute to positive ageing policies | <ul style="list-style-type: none"> ■ Launch the regional <i>Tairawhiti Positive Ageing Strategy</i> ■ By December 2008 establish the Tairawhiti Positive Ageing Trust. Trustees will be appointed from older people's community organisations and the wider community ■ Hold Tairawhiti Positive Ageing Trust meetings quarterly to consider positive ageing issues |
| <ul style="list-style-type: none"> • A masked ball is held each year and enjoyed by older Hamilton residents | <ul style="list-style-type: none"> ■ Hold an annual masked ball to celebrate International Day of Older Persons providing opportunities for older people to socialise and participate in the community |
| <ul style="list-style-type: none"> • A housing feasibility study to improve kaumātua housing is developed and consideration has been given to implement the project plan | <ul style="list-style-type: none"> ■ Establish a working group to consult kaumātua and housing service providers on the design of a housing feasibility study and project plan. This includes considering the construction of two-bedroom units for older people providing full time wrap around social and health services |
| <ul style="list-style-type: none"> • Older people in Hamilton have a range of opportunities for exercise, sport and recreational activities | <ul style="list-style-type: none"> ■ Promote and run weekly exercise and sports activities at the Celebrating Age Centre, Te Puna o te Ora and other community venues. This is part of the national Push Play campaign in partnership with Sport Waikato ■ Organise and hold the annual Warm Up, Walk and Wade event in March |
| <ul style="list-style-type: none"> • Interagency meetings are well attended and information is shared | <ul style="list-style-type: none"> ■ Hold interagency meetings every four months at the Celebrating Age Centre to share information about older people's services and to promote positive ageing |
| <ul style="list-style-type: none"> • Work is well underway on the 15 outstanding actions to meet the goals of the Hastings Positive Ageing Strategy • Monthly Positive Ageing forums are well attended and provide the opportunity for issues to be raised and addressed | <ul style="list-style-type: none"> ■ Make progress on the outstanding 15 actions in the Hastings Positive Ageing Strategy by June 2010 ■ Hold monthly Positive Ageing forums to respond to older people's issues |
| <ul style="list-style-type: none"> • The Positive Ageing Expo is well attended and positive feedback on the success of the expo is received from older people and service providers | <ul style="list-style-type: none"> ■ Identify partners and organise a group to plan and hold a Positive Ageing Expo |

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| Hastings District Council | Promoting older workers project Goals 1, 8 & 9 | <ul style="list-style-type: none"> Older workers' employment opportunities are enhanced and the community is more aware of the benefits of employing older workers |
| Hastings District Council | Public bus system Goals 4 & 5 | <ul style="list-style-type: none"> More older people use public buses |
| Hauraki District Council www.hauraki-dc.govt.nz | Community information Goals 7 & 10 | <ul style="list-style-type: none"> Older people in the district have access to community information |
| Hauraki District Council <i>and</i> Sport Waikato | Hauraki healthy living programmes Goals 2 & 7 | <ul style="list-style-type: none"> Older people have opportunities to be physically active |
| Horowhenua District Council www.horowhenua.govt.nz | NGO partnerships improve community outcomes Goal 10 | <ul style="list-style-type: none"> Promote understanding of the contribution NGOs make to older people's wellbeing |
| Horowhenua District Council <i>and</i> Horowhenua Health Shuttle Trust | Palmerston North transport shuttle Goals 2, 4 & 5 | <ul style="list-style-type: none"> Older people have improved transport access to hospital services |
| Hutt City Council www.huttcity.govt.nz | Ageing Together Goals 1–10 | <ul style="list-style-type: none"> Older people are involved in planning policies and undertaking projects to improve the wellbeing of older people in the city |

Increase the number of journeys made by the Palmerston North Shuttle to provide affordable transport for residents to attend appointments at Palmerston North Hospital

HOROWHENUA DISTRICT COUNCIL

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|---|--|
| <ul style="list-style-type: none"> Older workers' profiles published in local newspapers and business newsletters raise community awareness of the benefit of employing older workers | <ul style="list-style-type: none"> Create profiles of older workers and their employers who are willing to participate in the promoting older workers project Identify media opportunities that support and promote the older workers project Publish older workers' profiles in community and business media |
| <ul style="list-style-type: none"> The evaluation shows that the strategies were successful and more older people use public buses | <ul style="list-style-type: none"> Pilot bus trips that have organised activities for older people to promote and increase older people's use of public buses Evaluate the pilot by November 2008 |
| <ul style="list-style-type: none"> A web page is developed for people aged 55 years and over. Feedback from users 55 years and over is the basis for the decision to develop an e-newsletter | <ul style="list-style-type: none"> Develop a web page providing community information of interest to older people 55 years and over. If the project is successful consider developing an e-newsletter on the web page |
| <ul style="list-style-type: none"> An older people's event is held giving older people the opportunity to be more active in their communities | <ul style="list-style-type: none"> Hold an older people's event by December 2009 to provide opportunities for older people to be physically active and to celebrate the contribution they make to the community |
| <ul style="list-style-type: none"> A successful meeting is held with a diverse range of NGOs and older people have easier access to information and services | <ul style="list-style-type: none"> Hold a meeting to develop a plan to collaborate with NGOs working to improve the wellbeing of older people. Seek agreement from NGO partners on their contribution to improve local services for older people |
| <ul style="list-style-type: none"> The service coverage of the Palmerston North Shuttle increases and passengers have better access to Palmerston North Hospital | <ul style="list-style-type: none"> Increase the number of journeys made by the Palmerston North Shuttle, that commenced service in February 2008, to provide affordable transport for residents to attend appointments at Palmerston North Hospital |
| <ul style="list-style-type: none"> The Ageing Together action plan to improve the wellbeing of older people in the city is adopted in the draft Long Term Council Community Plan 2009–2019 | <ul style="list-style-type: none"> Finalise the Ageing Together action plan by December 2008 and launch it by March 2009. Funding and resources will be provided to implement the action plan as part of the draft Long Term Council Community Plan 2009–2019 |

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| Invercargill City Council www.icc.govt.nz | Affordable and accessible transport options for older people Goal 4 | <ul style="list-style-type: none"> Older people have affordable and improved access to public transport |
| Invercargill City Council | Housing refurbishment programme Goal 3 | <ul style="list-style-type: none"> Older people have modern and accessible housing that meets their needs |
| Invercargill City Council | Total Mobility Taxi Voucher Scheme Goal 4 | <ul style="list-style-type: none"> Older people have improved transport access to health and community services |
| Kapiti Coast District Council www.kapiticoast.govt.nz | Connecting communities Goal 5 | <ul style="list-style-type: none"> Older people are actively involved in preventing crime and planning safety in the community |
| Kapiti Coast District Council | Council of Elders Goals 1–10 | <ul style="list-style-type: none"> Older people are actively involved in planning for and promoting positive ageing |
| Kapiti Coast District Council | Generation partnership projects Goal 8 | <ul style="list-style-type: none"> Support projects to connect older and younger generations in the community, and to improve intergenerational relationships and understanding |
| Kapiti Coast District Council | Goldies Goals 1–10 | <ul style="list-style-type: none"> Older people are involved in developing solutions to issues in their community |



| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|---|
| <ul style="list-style-type: none"> The number of low floor buses is increased and public transport is more accessible | <ul style="list-style-type: none"> Introduce low floor buses in all the city routes so that older people and people with restricted mobility have easier access Deliver a free public transport system for older commuters between 9.00am and 2.30pm Review public transport options to improve routes, timetables, safety and affordability |
| <ul style="list-style-type: none"> The target is met and bathrooms and kitchens are refurbished making them accessible for residents with restricted mobility The target is met and new flats are built for older people | <ul style="list-style-type: none"> Identify funding and financial partners by June 2009 to refurbish bathrooms and kitchens in 12 existing older people's units. This will make the housing more comfortable and user friendly for residents with restricted mobility Replace eight existing older people's units with 12 new flats by June 2010 |
| <ul style="list-style-type: none"> More people have access to health and community services through the improved Total Mobility Taxi Voucher Scheme | <ul style="list-style-type: none"> Increase the use of the Total Mobility Taxi Voucher Scheme by offering half price taxi fares for older people with a disability |
| <ul style="list-style-type: none"> The meetings on crime and safety are well attended by older people and agencies, and projects to address isolation and safety are supported | <ul style="list-style-type: none"> By December 2008 hold meetings to establish a focus group. This group will advocate for older people and represent their concerns about crime and safety By June 2009 identify and support projects addressing social isolation and safety |
| <ul style="list-style-type: none"> The Council of Elders identifies, addresses and shapes future policies to respond to the ageing population on the Kapiti Coast | <ul style="list-style-type: none"> Establish a Council of Elders that is an independent voice for older people in the community to engage with the Council By September 2008 finalise the terms of reference for the Council of Elders and develop their work programme by December 2008 |
| <ul style="list-style-type: none"> More older people and young people are participating in intergenerational projects, sharing their skills and improving their understanding of each other | <ul style="list-style-type: none"> Establish a mentoring project by June 2009 to link older people with young people so that they can learn about each other and share their skills Support three additional intergenerational projects |
| <ul style="list-style-type: none"> The Positive Ageing forums held are well attended and older people contribute to community projects The reviews of the community projects show that older people's issues are being addressed | <ul style="list-style-type: none"> Hold Positive Ageing forums to identify the key issues for older people in the community Establish older people's project teams to develop creative solutions to community issues Review each project team's progress through an open annual forum |

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| Kapiti Coast District Council | Te Roopu Rau Aroha Volunteer Kapiti Goals 5, 8 & 10 | <ul style="list-style-type: none"> Older people have more opportunities to participate in the community through volunteering services |
| Kapiti Coast District Council | Think Link project Goal 9 | <ul style="list-style-type: none"> Older people have better access to job opportunities as they move into retirement |
| Kapiti Coast District Council | Whakawhanaungatanga Goals 6, 7 & 10 | <ul style="list-style-type: none"> Non-Māori older people have opportunities to share in Māori culture |
| Kawerau District Council www.kaweraudc.govt.nz | Positive Ageing Strategy implementation Goals 1–10 | <ul style="list-style-type: none"> Implement a Positive Ageing Strategy endorsed by the Council and local seniors |
| Manukau City Council www.manukau.govt.nz | Access to services Goal 10 | <ul style="list-style-type: none"> Older people have easy access to knowledge, information and library resources |
| Manukau City Council | Action plan for older people with a physical disability Goals 3, 5 & 10 | <ul style="list-style-type: none"> Needs of older people with physical disabilities are considered in Council's planning |
| Manukau City Council | Health policy and action plan Goals 2 & 5 | <ul style="list-style-type: none"> The Council advocates for older people's health and wellbeing needs and older people have input into the Council's health plans |

Engage with central government agencies and local businesses to set up the Think Link project to help older people find paid work or to participate in the community through volunteer work

KAPITI COAST DISTRICT COUNCIL

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|---|---|
| <ul style="list-style-type: none"> A volunteer service is established and there are more older volunteers in the region | <ul style="list-style-type: none"> By June 2009 establish a service for older people to find out about volunteering and to enable organisations to advertise volunteer opportunities |
| <ul style="list-style-type: none"> Older people have improved job opportunities, businesses have access to a bigger pool of employees and volunteer organisations have access to a wider range of volunteers | <ul style="list-style-type: none"> Engage with central government agencies and local businesses to set up the Think Link project to help older people find paid work or to participate in the community through volunteer work. The Think Link project will provide employment and volunteering opportunities for older people as they move into retirement |
| <ul style="list-style-type: none"> Open day on the marae is well attended by non-Māori older people who enjoy the experience | <ul style="list-style-type: none"> By June 2009 hold an open day on Whakarongotai marae to provide an opportunity for non-Māori older people to experience life on the marae, meet older Māori, discuss positive ageing issues and participate in Māoritanga |
| <ul style="list-style-type: none"> The Kawerau Positive Ageing Strategy is endorsed by local seniors and integrated into the Council's work plans | <ul style="list-style-type: none"> Develop an implementation plan for the Kawerau Positive Ageing Strategy by January 2009 and integrate it into the Council's work plans |
| <ul style="list-style-type: none"> Feedback on library services shows that services meet the needs of older people | <ul style="list-style-type: none"> Explore options to improve older people's access to information through the library website |
| <ul style="list-style-type: none"> The upgrade of Council's facilities results in better access to services and programmes for older people and people with disabilities | <ul style="list-style-type: none"> Complete the next stages in the programme to upgrade the Council's facilities so they are more accessible for older people and people with disabilities at: <ul style="list-style-type: none"> housing units for old people Manukau Leisure swimming pools, recreation centres and community halls |
| <ul style="list-style-type: none"> Older people, their families and caregivers have the information they need to access health services and participate in healthy activities | <ul style="list-style-type: none"> Hold meetings with older people and health and social service agencies to share information and plan healthcare services for older people Introduce initiatives like the Falls Prevention programme to promote healthy life styles and increase the number of older people participating in culturally appropriate active living programmes Distribute information about healthy and active living at expos and at older people's events to promote healthy lifestyles and increase older people's access to services |

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| Manukau City Council | Housing for older people Goals 3 & 5 | <ul style="list-style-type: none"> Older people have access to affordable rental housing and older tenants feel safe and secure |
| Manukau City Council | New Settlers' policy and action plan Goals 6 & 10 | <ul style="list-style-type: none"> Older new settlers have opportunities for educational, social and leisure activities |
| Marlborough District Council <i>and</i> Marlborough Positive Ageing Accord Group www.marlborough.govt.nz | Access to services Goals 2, 4, 5 & 7 | <ul style="list-style-type: none"> Older people have accessible services that meet their needs |
| Marlborough District Council <i>and</i> Marlborough Positive Ageing Accord Group | Keeping active Goals 2 & 5 | <ul style="list-style-type: none"> Older people are healthy, active and engaged in the community |
| Marlborough District Council <i>and</i> Marlborough Positive Ageing Accord Group | Marlborough Positive Ageing Accord Action Plan Goals 1–10 | <ul style="list-style-type: none"> Older people's services are co-ordinated and better services are delivered |



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| <ul style="list-style-type: none"> • The target to upgrade and increase the housing stock for older people is met • The review of housing services shows that housing services have improved | <ul style="list-style-type: none"> ■ In 2008/2009 upgrade older people's units at Lambie Court, Mangere; and Acacia and Whithaven Courts, Papatoetoe ■ In 2009/2010 continue the upgrade of older people's units at the remaining 31 units at Otaru Court, Dale and Marriott Courts, Pakuranga ■ In partnership with Housing New Zealand Corporation commence the construction of 80 new units for older people at Otaru Court ■ Complete the planning and commence construction of 34 new units for older people at Tadmor Village, Manurewa ■ Review housing services to improve them for older tenants |
| <ul style="list-style-type: none"> • Older migrants participate in community activities and are more connected to their communities | <ul style="list-style-type: none"> ■ Identify ways that older new settlers can engage with their communities ■ Hold educational, social and leisure activities for older new settlers so they have access to information and services to connect them to their communities |
| <ul style="list-style-type: none"> • A reporting process is established to improve services and there are fewer complaints to advocacy groups | <ul style="list-style-type: none"> ■ By December 2008 establish a process so that advocacy groups and service providers can work together to share data and information to improve older people's services |
| <ul style="list-style-type: none"> • The expo is well attended and a range of agencies participated and provided advice on healthy lifestyles | <ul style="list-style-type: none"> ■ Hold a two-yearly expo providing information and advice to older people to support and improve their lifestyle choices |
| <ul style="list-style-type: none"> • The Marlborough Positive Ageing Accord Action Plan results in a co-ordinated response to services for older people in Marlborough | <ul style="list-style-type: none"> ■ Implement the Marlborough Positive Ageing Accord Action Plan to co-ordinate and integrate the work of agencies and organisations providing services for older people to better respond to the needs of the community |

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|---|--|---|
| Marlborough District Council and Marlborough Positive Ageing Accord Group | Uniting the community to support positive ageing Goals 5 & 10 | <ul style="list-style-type: none"> Older people and people in the community are aware of older people's rights, entitlements and services in the community |
| Masterton District Council and Wairarapa District Health Board www.mstn.govt.nz | Healthy homes Goals 3 & 5 | <ul style="list-style-type: none"> Older people live in warm and energy efficient homes |
| Nelson City Council www.nelsoncitycouncil.co.nz | Clean heat warm homes Goal 3 | <ul style="list-style-type: none"> Provide finance options to introduce clean heat alternatives for older people on low incomes |
| Nelson City Council and Tasman District Council | Mobility Scooter education Goal 4 | <ul style="list-style-type: none"> Older people have access to skills assessment and practical training to use mobility scooters safely |
| Nelson City Council and Tasman District Council | Safe with Age Courses Goal 4 | <ul style="list-style-type: none"> Provide free driver education courses and assessments for older drivers |
| New Plymouth District Council ¹ and New Plymouth Positive Ageing Trust www.newplymouthnz.com | Intergenerational project Goal 8 | <ul style="list-style-type: none"> Older people and young people engage with each other and celebrate the value of intergenerational relationships |

¹ First local council in the New Zealand Positive Ageing Strategy Action Plan 2003/2004

Hold an event for older and young people to discuss intergenerational topics, celebrate the value of intergenerational relationships and establish ongoing links between older and young people's community organisations

NEW PLYMOUTH DISTRICT COUNCIL

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|--|
| <ul style="list-style-type: none"> • The Positive Ageing Information Strategy is implemented • Feedback from the survey indicates that the community is aware of positive ageing and of older people's rights and entitlements | <ul style="list-style-type: none"> ■ Design and implement a strategy by June 2009 to provide information on positive ageing to the Marlborough community ■ Conduct a survey among Marlborough residents to determine the level of understanding about positive ageing in the community and about older people's rights and entitlements |
| <ul style="list-style-type: none"> • Older people report health benefits from living in energy efficient homes | <ul style="list-style-type: none"> ■ Continue to upgrade older people's homes for energy efficiency and report on health benefits |
| <ul style="list-style-type: none"> • The target is met and older people are assisted to have their homes fitted with clean heat appliances | <ul style="list-style-type: none"> ■ Allocate approximately 40% of the retrofit fund to provide clean heat alternatives for older people on low incomes |
| <ul style="list-style-type: none"> • Mobility scooter users access information and training to help them use mobility scooters safely | <ul style="list-style-type: none"> ■ Run small group courses and one-to-one training for new and existing users of mobility scooters |
| <ul style="list-style-type: none"> • Older people have practical training to drive safely | <ul style="list-style-type: none"> ■ Hold up to eight Safe with Age courses in Richmond and Nelson |
| <ul style="list-style-type: none"> • The intergenerational event connects older and young people in the community, celebrates the value of intergenerational relationships and improves community links | <ul style="list-style-type: none"> ■ By 31 May 2009 set up a working committee with older and young people to plan an intergenerational event ■ By 30 October 2009 hold an event for older and young people to discuss intergenerational topics, celebrate the value of intergenerational relationships and establish ongoing links between older and young people's community organisations |

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|---|---|---|
| New Plymouth District Council <i>and</i> New Plymouth Positive Ageing Trust | Older people's consultation Goals 7, 8 & 10 | <ul style="list-style-type: none">• Older people in New Plymouth are actively involved in planning policies to promote positive ageing |
| New Plymouth District Council <i>and</i> Bishop's Action Foundation Trust | Research on isolated and unsupported older people in rural areas Goals 5 & 7 | <ul style="list-style-type: none">• Isolated and unsupported older people in rural areas are identified and steps are taken to improve their support networks |
| New Plymouth District Council <i>and</i> New Plymouth Positive Ageing Trust | Seminar for Business Sector on Ageing Population and the Workplace Goal 9 | <ul style="list-style-type: none">• The business sector is aware of the effect of the ageing population on the workforce and the value of older employees |
| North Shore City Council www.northshorecity.govt.nz | Leisure and community services Goals 2, 5 & 10 | <ul style="list-style-type: none">• Promote healthy nutrition and healthy active lifestyles for older people in the community |
| North Shore City Council | Library services Goals 5 & 10 | <ul style="list-style-type: none">• Older people can access library services and reading material of their choice |



PROGRESS INDICATORS

ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010

- | | |
|---|---|
| <ul style="list-style-type: none"> Older people's views are represented at the Council's policy-making meetings and older people are well informed about positive ageing issues | <ul style="list-style-type: none"> The Council in partnership with the New Plymouth Positive Ageing Trust will actively promote the interests of older people by holding: <ul style="list-style-type: none"> eight meetings between the Positive Ageing Trust and Mayor 20 meetings between the Positive Ageing Trust and Councillors 24 positive ageing network meetings 12 public forums and workshops |
| <ul style="list-style-type: none"> The research report informs the work undertaken by the Bishop's Action Foundation Trust to address social isolation | <ul style="list-style-type: none"> Work with the Bishop's Action Foundation Trust to identify older people in rural parts of the New Plymouth District who are experiencing or are at risk of social isolation Assist the Bishop's Action Foundation Trust to complete a research report by June 2009. The research will identify the reasons for social isolation and recommend actions to improve the support networks for isolated older people |
| <ul style="list-style-type: none"> The seminar provided an opportunity for the Council to link with key players in the business community, and work together to promote older workers and their skills | <ul style="list-style-type: none"> By March 2010 in collaboration with the business community hold a seminar to raise awareness of the effects of an ageing population on the workforce and to promote the advantages of employing mature jobseekers |
| <ul style="list-style-type: none"> There is a wide range of physical activity and rehabilitation programmes for older people Older people with a Green Prescription can use the leisure and lifestyle programmes to achieve their goals | <ul style="list-style-type: none"> From August 2008 introduce options to make it easier for older people to pay the cost of membership for physical activity programmes Run weekly leisure classes for older people and monitor class numbers Introduce physical activity and rehabilitation programmes for older people like the Body Vive class In partnership with Harbour Sport provide more support for leisure and fitness programmes so that Green Prescription participants can achieve their goals Develop a Sport and Recreation Strategy to address the needs of an ageing population |
| <ul style="list-style-type: none"> The number of older library users accessing audio books is increased | <ul style="list-style-type: none"> Introduce a platform for older library users so they can download audio books and promote this service in the library |

POSITIVE
AGEING GOALS

- Goal 1: Income
- Goal 2: Health services
- Goal 3: Housing
- Goal 4: Transport
- Goal 5: Ageing in the community

- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|---|---|--|
| North Shore City Council and Age Concern North Shore | Positive Ageing Centre Goals 1–10 | <ul style="list-style-type: none"> Older people have the use of Council’s facilities and have their own centre for information, services and positive ageing activities |
| North Shore City Council | Positive Ageing Strategy and Action Plan Goals 1–10 | <ul style="list-style-type: none"> Older people are actively involved in planning and promoting the Council’s Positive Ageing Strategy |
| North Shore City Council | Rates Rebate Scheme Goals 1 & 3 | <ul style="list-style-type: none"> Older people have information on accessing housing assistance |
| North Shore City Council | Safe housing for older people Goals 3 & 5 | <ul style="list-style-type: none"> Older people have access to affordable and safe accommodation |
| Palmerston North City Council www.pncc.govt.nz | Community housing upgrades Goals 3 & 5 | <ul style="list-style-type: none"> Older people have affordable and accessible housing |
| Palmerston North City Council | Walkways for older people Goals 2, 4 & 5 | <ul style="list-style-type: none"> Older people have safe and accessible walking options to keep them healthy and active |
| Porirua City Council www.pcc.govt.nz | Community park Goals 5, 8 & 10 | <ul style="list-style-type: none"> Older people are consulted about recreational facilities in the city so that these meet their needs |

In partnership with ACC and Auckland University of Technology continue to assess fall hazards in older people's housing units and undertake maintenance work where required

NORTH SHORE CITY COUNCIL

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|--|
| <ul style="list-style-type: none"> Older people's organisations receive Council's support for positive ageing activities and events The Council supports the Positive Ageing Centre and it operates successfully | <ul style="list-style-type: none"> Provide and maintain Council's facilities to support activities and events held by older people's organisations such as Age Concern North Shore, Centre of Mutual Aid and local clubs, St Anne's Club, Prescott Club, Senior Net and Senior Citizens Provide Council's facilities and financial assistance for Age Concern North Shore to run the Positive Ageing Centre |
| <ul style="list-style-type: none"> The Council's Positive Ageing Strategy Action Plan is revised following consultation with seniors in the community | <ul style="list-style-type: none"> Participate in the North Shore Positive Ageing Working Group quarterly meetings Host a Senior Summit in October 2008 to report back to the community on the Council's Positive Ageing Strategy. Feedback from seniors at the summit will be used to revise the Positive Ageing Strategy Action Plan |
| <ul style="list-style-type: none"> Increased applications are received from older people for the Rates Rebate Scheme | <ul style="list-style-type: none"> Develop a Communications Strategy to identify additional opportunities to promote the Rates Rebate Scheme to older people |
| <ul style="list-style-type: none"> Older people's houses are assessed for fall hazards and housing upgrades are undertaken | <ul style="list-style-type: none"> In partnership with ACC and Auckland University of Technology continue to assess fall hazards in older people's housing units and undertake maintenance work where required Allocate \$60,000 to further upgrade Council's housing Introduce universal design standards in Council's housing so older people have improved access Train the housing team using <i>Crime Prevention Through Environmental Design</i> guidelines to make council housing safer for older people |
| <ul style="list-style-type: none"> The target is met and older people's units have better energy ratings | <ul style="list-style-type: none"> Undertake the Home Energy Rating Scheme in 10% of community houses to assess the rating of the building, and the water heating and energy consumption. Complete work to retrofit approximately 20 older people's units |
| <ul style="list-style-type: none"> Older people have information about recreational walkways that are safe and well maintained | <ul style="list-style-type: none"> Identify walking tracks in the city that are most suitable for older people's recreation Upgrade and maintain the tracks to make them safe and more accessible for older people |
| <ul style="list-style-type: none"> There is a community park in Waitangirua providing more recreational opportunities for older people in the community | <ul style="list-style-type: none"> Consult older people and the public to seek their support to establish a multi-purpose community park as a central point in Waitangirua and complete the project by July 2010 |

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
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Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|--|---|
| Porirua City Council | Emergency management Goals 3, 5 & 10 | <ul style="list-style-type: none"> Older people and organisations working with older people are prepared for civil emergencies |
| Porirua City Council | Library service Goals 6, 7 & 10 | <ul style="list-style-type: none"> Older people have easy access to library services that meet their needs |
| Porirua City Council | Rates Rebate Scheme Goals 1 & 5 | <ul style="list-style-type: none"> Older people have information and assistance for the Rates Rebate Scheme |
| Porirua City Council | Transport management Goals 4, 5 & 10 | <ul style="list-style-type: none"> Older people have easy access to public transport and have input on changes to transport services |
| Rotorua District Council www.rdc.govt.nz | Housing and security Goals 3 & 5 | <ul style="list-style-type: none"> Older people have a range of affordable, accessible and safe housing options |
| Rotorua District Council <i>and</i> Land Transport New Zealand | Mobility and transport Goals 4 & 7 | <ul style="list-style-type: none"> Older people have mobility and transport options for good access to services, facilities and activities |
| Rotorua District Council | Political Voice – older people’s policy development Goals 1–10 | <ul style="list-style-type: none"> Older people are respected and encouraged to participate in all aspects of Council’s business |
| South Taranaki District Council www.stdc.co.nz | Access to health services Goals 2, 4 & 7 | <ul style="list-style-type: none"> Older people have improved access to specialist and health services |



| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|---|--|
| <ul style="list-style-type: none"> Older people's organisations and care facilities in the region have their emergency plans registered on the Readynet database | <ul style="list-style-type: none"> Engage with organisations working with older people like rest homes, retirement villages and Neighbourhood Support groups to support the development of emergency plans to prepare for civil emergencies. Encourage organisations to register their emergency plans on the Council's Readynet database |
| <ul style="list-style-type: none"> Library services are used more and are easily accessed by older users | <ul style="list-style-type: none"> Maintain current levels of spending for large print and audio book collections Introduce a library loan service to rest homes in the area, and continue to improve housebound services and access as needed |
| <ul style="list-style-type: none"> Older people in the city are well informed about the Rates Rebate Scheme and the uptake of the scheme increases | <ul style="list-style-type: none"> Promote the Rates Rebate Scheme through newspaper advertisements and direct mailout to assist older people with their Rates Rebate applications |
| <ul style="list-style-type: none"> Older people contribute to the design of the Transport Strategy There are increased public bus routes in the new residential subdivision | <ul style="list-style-type: none"> Consult older people and stakeholder organisations in the community to scope and design a Transport Strategy Consult older people about increasing public bus routes in a new residential subdivision so older people have better access to transport and complete the project by July 2010 |
| <ul style="list-style-type: none"> Funding is approved to complete the Rawhiti redevelopment project | <ul style="list-style-type: none"> Resubmit a funding proposal to Housing New Zealand Corporation to complete the redevelopment of Rawhiti Flats pensioner housing units |
| <ul style="list-style-type: none"> Access to public places in the district is improved | <ul style="list-style-type: none"> In partnership with Land Transport New Zealand consult the Access Disability Group and plan the Safe with Age programme to improve transport options and access to public areas |
| <ul style="list-style-type: none"> Older people are consulted and have up to date information and advice on Council's services | <ul style="list-style-type: none"> Continue to hold six-weekly forums to provide opportunities to communicate with older people in the district |
| <ul style="list-style-type: none"> Hospital appointments are co-ordinated with transport services and older people have better access to the hospital | <ul style="list-style-type: none"> Present a written submission to the District Health Board (DHB) about co-ordinating hospital appointments with transport services By March 2009 advise older people's networks of the DHB's response and use the networks to communicate any service changes |

POSITIVE
AGEING GOALS

Goal 1: Income
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Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|---|--|
| South Taranaki District Council | Empowerment of older people Goals 8, 9 & 10 | <ul style="list-style-type: none"> Older people have the confidence and the capacity to develop and implement their own initiatives |
| South Taranaki District Council | Healthy active lifestyles Goals 2 & 10 | <ul style="list-style-type: none"> Older people have access to a range of opportunities for healthy and active lifestyles |
| South Taranaki District Council | Long-term housing needs Goal 3 | <ul style="list-style-type: none"> Older people have access to appropriate and affordable housing |
| South Wairarapa District Council www.swdc.govt.nz | Housing for older people Goals 2, 3 & 5 | <ul style="list-style-type: none"> Older people have healthy rental accommodation |
| South Wairarapa District Council | Positive Ageing Reference Group Goals 1–10 | <ul style="list-style-type: none"> Older people are regularly consulted on issues of concern to them |
| Stratford District Council <i>and</i> Positive Ageing Group www.stratford.govt.nz | Celebration of Older Persons Day Goals 8 & 10 | <ul style="list-style-type: none"> Celebrate and recognise the value of older people in the community |

Include actions in the Regional Skill Strategy which reflect the potential and contribution of the older workforce

SOUTH TARANAKI DISTRICT COUNCIL

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|---|
| <ul style="list-style-type: none"> Older people are recognised as valuable contributors in paid and unpaid work in the district Actions in the Regional Skill Strategy reflect the potential and skills of older workers | <ul style="list-style-type: none"> Use the media to promote the skills and contributions of older people in the workforce and in unpaid work in the community Include actions in the Regional Skill Strategy which reflect the potential and contribution of the older workforce Support and encourage initiatives proposed by older people to keep them involved in the community |
| <ul style="list-style-type: none"> Older people can access a range of physical activity programmes | <ul style="list-style-type: none"> By June 2009 upgrade the Hawera Aquatic Centre and increase the range of activities in the centre for older people Complete construction of the HUB Sports and Leisure facility by December 2009 and offer a range of activities suitable for older people |
| <ul style="list-style-type: none"> A strategy is developed to meet the long-term housing needs of older residents of South Taranaki | <ul style="list-style-type: none"> By March 2009 engage with key agencies and stakeholders to scope research on the long-term housing needs of older residents in the district Complete the research by December 2009 and develop a strategy on the long-term housing needs of older residents |
| <ul style="list-style-type: none"> Older people's rental accommodation is modified to make their houses warmer and healthier | <ul style="list-style-type: none"> Continue to assess South Wairarapa District Council's housing for older people and develop a plan to reconfigure and modify the housing stock Work with Housing New Zealand Corporation on the Healthy Homes project to upgrade homes with ceiling and under-floor insulation |
| <ul style="list-style-type: none"> Older people are consulted and they contribute to the development of the Council's plans | <ul style="list-style-type: none"> Invite older people and their organisations to form consultation groups Hold annual meetings to discuss older people's issues and to inform the Council's plans |
| <ul style="list-style-type: none"> Activities are held to recognise and celebrate older people | <ul style="list-style-type: none"> Organise and promote a range of activities to celebrate Older Persons Day on 1 October |

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|---|---|--|
| Stratford District Council <i>and</i> Accident Compensation Corporation | Falls Prevention programme Goal 2 | <ul style="list-style-type: none"> Older people have better knowledge to prevent falls |
| Stratford District Council | Mobility scooter group consultation Goal 4 | <ul style="list-style-type: none"> Older people learn skills and receive practical training to use mobility scooters safely |
| Stratford District Council <i>and</i> Stratford Positive Ageing Group | Positive Ageing Group and information seminars Goals 1–10 | <ul style="list-style-type: none"> Older people are consulted on issues that affect their wellbeing |
| Tararua District Council www.tararua.govt.nz | Footpath crossings Goal 4 | <ul style="list-style-type: none"> Older people have access to public places |
| Tararua District Council | Housing for older people Goals 3 & 5 | <ul style="list-style-type: none"> Older people have affordable and appropriate housing options so they feel safe and secure, and can remain in their own homes |
| Tararua District Council | Push Play classes Goal 2 | <ul style="list-style-type: none"> Older people have opportunities to participate in activities for healthy lifestyles |
| Tasman District Council www.tasman.govt.nz | Library services for older people Goals 5 & 10 | <ul style="list-style-type: none"> Older people have improved access to library services |
| Tasman District Council | Nelson Tasman Positive Ageing forums Goals 1–10 | <ul style="list-style-type: none"> Promote positive ageing and regularly consult older people on issues of interest |



| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|---|---|
| <ul style="list-style-type: none"> The improved quality of fall risk assessments and referrals result in a reduced number of falls in older people | <ul style="list-style-type: none"> In partnership with ACC providers improve the quality of the fall risk assessments and referrals for older people Distribute information on the Falls Prevention programme to all older residents |
| <ul style="list-style-type: none"> The sessions are well attended and older people receive training on using mobility scooters safely | <ul style="list-style-type: none"> Hold mobility scooter training sessions for older people each year |
| <ul style="list-style-type: none"> Community issues which affect the wellbeing of older people are identified and addressed Information seminars are well attended by older people and the information gathered influences Council's planning | <ul style="list-style-type: none"> Continue to work with the Positive Ageing Group to establish strategies to assist older people in the community Consult service providers about their services for older people and conduct a survey with older residents to identify their needs Continue to encourage older people and their organisations to attend information seminars to discuss issues to inform the Council's plans |
| <ul style="list-style-type: none"> Older people using mobility scooters and wheelchairs can easily access public places | <ul style="list-style-type: none"> Install a minimum of four additional sloped access crossings in urban areas for people using mobility scooters and wheelchairs |
| <ul style="list-style-type: none"> Council's rental housing standards are met | <ul style="list-style-type: none"> Upgrade older people's rental housing to meet the standards set in the Long Term Council Community Plan suitable for older people |
| <ul style="list-style-type: none"> Sessions are run to schedule and participants are satisfied | <ul style="list-style-type: none"> Run weekly Push Play aerobics classes and twice-weekly Push Play Tai Chi classes and survey the participants to see if they are satisfied with the sessions |
| <ul style="list-style-type: none"> The Smart View and talking book library services are increasingly used by older people | <ul style="list-style-type: none"> In partnership with the Association of Blind Citizens of Nelson introduce and promote a Smart View tool to enable visually impaired older people to read books, magazines and private letters in the library Establish two collections of talking books, including a borrowing service for talking books from the national library, so older users can access and enjoy a variety of books |
| <ul style="list-style-type: none"> Older people's issues are given high priority by the Council | <ul style="list-style-type: none"> Hold quarterly advocacy forums for older people and key agencies to address older people's issues |

POSITIVE
AGEING GOALS

Goal 1: Income
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Goal 10: Personal growth and participation

| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|--|--|
| Tasman District Council <i>and</i> Nelson City Council | Age to Be Positive Ageing Expos Goals 2, 5 & 10 | <ul style="list-style-type: none"> • Raise awareness about health and recreation services in the community for older people |
| Tasman District Council <i>and</i> Nelson City Council | Review of the Nelson Tasman Positive Ageing Policy Goals 1–10 | <ul style="list-style-type: none"> • Revise the Nelson Tasman Positive Ageing Policy to meet the needs of older people in the district |
| Taupo District Council www.taupo.govt.nz | Older Persons' Policy Goals 1–10 | <ul style="list-style-type: none"> • Revise the Older Persons' Policy in line with the Community Development Strategy |
| Taupo District Council | Taupo Urban Area Housing Strategy Goals 2, 3 & 5 | <ul style="list-style-type: none"> • Older people have the housing they need to live safely in the community for as long as possible |
| Tauranga City Council www.tauranga.govt.nz | Elders' Forum Goals 5 & 10 | <ul style="list-style-type: none"> • Older people are consulted about positive ageing in the community and have opportunities to contribute to council planning |
| Tauranga City Council | Elders' Strategy Goals 1–10 | <ul style="list-style-type: none"> • Improve older people's wellbeing through the Council's Elders' Strategy |
| Upper Hutt City Council www.upperhuttcity.com | Community information sheets Goal 5 | <ul style="list-style-type: none"> • Older people have easy access to information about local services and activities |
| Upper Hutt City Council | Public transport open day Goals 4 & 5 | <ul style="list-style-type: none"> • Seniors feel safe and confident to use public transport |

Following consultation with the community develop information fact sheets so that older people have better information about services like transport, health, social services and leisure opportunities

UPPER HUTT CITY COUNCIL

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|---|--|
| <ul style="list-style-type: none"> The Age to Be expos are well attended and positive feedback is received on the expo from older people and participating community organisations | <ul style="list-style-type: none"> Hold Age to Be expos in Motueka and Richmond for community agencies and groups to provide information about health and recreation services for older people |
| <ul style="list-style-type: none"> The Nelson Tasman Positive Ageing Policy is updated and better responds to the needs of older people in the region | <ul style="list-style-type: none"> Consult older people and key stakeholders to review and update the Nelson Tasman Positive Ageing Policy by June 2009 |
| <ul style="list-style-type: none"> Older Persons' Policy is aligned with the Community Development Strategy | <ul style="list-style-type: none"> Revise and adopt the Older Persons' Policy by June 2009 |
| <ul style="list-style-type: none"> The action plan is in place to improve pensioner housing | <ul style="list-style-type: none"> Conduct research on pensioner housing and develop an action plan to improve the housing for older people in the district |
| <ul style="list-style-type: none"> Seniors in the community are consulted on local needs and participate in projects to promote positive ageing | <ul style="list-style-type: none"> Provide administrative support for the two-monthly Elders' Forums for seniors in the community. This will enable them to contribute to positive ageing discussions and inform Council's planning |
| <ul style="list-style-type: none"> The actions in the Tauranga City Council's Elders' Strategy are implemented and progress is made to improve the wellbeing of older people in the city | <ul style="list-style-type: none"> Support and fund initiatives to implement the actions in Tauranga City Council's Elders' Strategy |
| <ul style="list-style-type: none"> Older people have access to information about services and facilities in their community | <ul style="list-style-type: none"> Following consultation with the community develop information fact sheets so that older people have better information about services like transport, health, social services and leisure opportunities Display community information sheets in Upper Hutt public facilities such as libraries, health and service organisations. This information will be available on the Council's website |
| <ul style="list-style-type: none"> The strong working relationship with public transport providers results in better access to public transport for older people | <ul style="list-style-type: none"> Work with local public transport providers to improve public transport for seniors and other members of the community By June 2009 hold an open day for seniors and members of the public to display accessible transport features and to provide information on transport safety |

POSITIVE
AGEING GOALS

Goal 1: Income
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Goal 10: Personal growth and participation

| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|---|---|
| Upper Hutt City Council | Seniors action forum Goals 5, 8 & 10 | <ul style="list-style-type: none"> Encourage seniors and organisations representing them to be actively involved in planning for positive ageing |
| Upper Hutt City Council | Seniors events Goals 2, 8 & 10 | <ul style="list-style-type: none"> Seniors are valued, have leisure opportunities and feel connected and supported in their community |
| Upper Hutt City Council | Survey on the needs of older people Goals 1–10 | <ul style="list-style-type: none"> Older people in the city are consulted to identify local positive ageing issues to improve their wellbeing |
| Waitakere City Council <i>and</i> Henderson Business Association <i>and</i> Disability Waitakere Network <i>and</i> Blind Foundation <i>and</i> Plunket | Accessible pavements Goals 4 & 5 | <ul style="list-style-type: none"> Main town centre locations are more accessible |
| Waitakere City Council | Disability Action Plan Goals 5, 6, 9 & 10 | <ul style="list-style-type: none"> Older people and people with disabilities are valued and are encouraged to be more active in the community |

www.waitakere.govt.nz



| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|--|
| <ul style="list-style-type: none"> Upper Hutt seniors and organisations working with them are consulted on positive ageing and their input informs Council's planning | <ul style="list-style-type: none"> Hold an annual public forum with Upper Hutt seniors, and three forums with groups working with them, to seek their input on positive ageing |
| <ul style="list-style-type: none"> Older people are recognised on the International Day of Older Persons and receive discounts from local businesses during the month of October Leisure events for seniors in Upper Hutt provide more opportunities to be active in the community | <ul style="list-style-type: none"> Hold a community event to mark the International Day of Older Persons on 1 October 2008 Work with local retailers to provide discounts for Upper Hutt seniors during the month of October Organise a series of innovative leisure events for seniors aged 50 years and over for the Growing Old Living Dangerously (GOLD) programme and promote the events throughout the community |
| <ul style="list-style-type: none"> Actions to address positive ageing issues in Upper Hutt are informed by survey findings and the findings are distributed to key agencies | <ul style="list-style-type: none"> Design and distribute annual surveys to Upper Hutt seniors to identify local issues that need to be addressed to improve their wellbeing Distribute reports on the survey findings to seniors and to agencies in the community supporting them |
| <ul style="list-style-type: none"> Areas in the town centre are more accessible and user friendly for older people and people with restricted mobility | <ul style="list-style-type: none"> By October 2008 identify locations in the town centre that need to be improved to make them more accessible for older people and people with restricted mobility. This is a partnership project with Henderson Business Association and representatives of the Disability Waitakere Network, Blind Foundation, Plunket and older people's representatives. A plan of action will be implemented by November 2008 |
| <ul style="list-style-type: none"> Improved services in the city enable older people with restricted mobility to be more active | <ul style="list-style-type: none"> By December 2008 draft a Disability Action Plan to improve services for older people with restricted mobility to: <ul style="list-style-type: none"> create opportunities for them to be more active in the city respect, promote and protect the unique cultures of a diverse population include a disability perspective early in all processes and projects |

POSITIVE
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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|--|---|
| Waitakere City Council | Housing for older people Goals 3 & 5 | <ul style="list-style-type: none"> Older people have suitable and affordable housing |
| Waitakere City Council <i>and</i> Safe Waitakere <i>and</i> Sport Waitakere <i>and</i> Auckland University of Technology | Manawa Rawe Goals 2, 5 & 6 | <ul style="list-style-type: none"> Kaumātua and kuia improve their strength and balance and have fewer falls at home |
| Waitakere City Council | Social Strategy for Waitakere City Council Goals 3 & 5 | <ul style="list-style-type: none"> Older people have better access to public areas and their neighbourhoods |
| Waitakere City Council | Transport Strategy 2006–2016 Goals 4 & 7 | <ul style="list-style-type: none"> Older people have access to public transport and feel safe to do so achieving desired social, economic, environmental and cultural benefits for communities |
| Waitakere City Council | Walking and Cycling Strategy Goals 2, 4, 5 & 10 | <ul style="list-style-type: none"> Older people have safe, improved walking and cycling options to keep them healthy and active |
| Waitaki District Council <i>and</i> Age Concern Oamaru | Community housing Goals 3 & 5 | <ul style="list-style-type: none"> Older Council housing tenants have better support and access to housing services |
| www.waitaki.govt.nz | | |

Run the Manawa Rawe programme to reduce falls for older Māori in their homes and also to raise awareness of hazards in the home

WAITAKERE CITY COUNCIL

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|---|
| <ul style="list-style-type: none"> • Targets are met to upgrade older people's units | <ul style="list-style-type: none"> ■ By June 2009 to improve security, safety, design and health outcomes upgrade 78 units across three Council-owned villages and continue the upgrade in two more villages by June 2010 |
| <ul style="list-style-type: none"> • There is a reduced number of falls for older Māori participating in the Manawa Rawe programme | <ul style="list-style-type: none"> ■ Run the Manawa Rawe programme to reduce falls for older Māori in their homes and also to raise awareness of hazards in the home. This is a partnership project with Safe Waitakere, Sport Waitakere and Auckland University of Technology physiotherapy department ■ Monitor older Māori in the programme and assess their health and safety, diet, medication and mobility |
| <ul style="list-style-type: none"> • Lifetime design principles improve access for older people and people with disabilities | <ul style="list-style-type: none"> ■ Develop a Social Strategy introducing lifetime design principles to improve access in public areas and neighbourhoods for older people and people with disabilities. Work to adopt the lifetime design principles in the Long Term Council Community Plan |
| <ul style="list-style-type: none"> • Increased numbers of older people access and use public transport and walking and cycling pathways • Residents report positive perceptions of safety, accessibility and affordability of public transport | <ul style="list-style-type: none"> ■ Provide timetables at all urban bus stops especially areas with higher concentrations of older residents ■ Provide additional seats on key walking routes such as between retirement villages and local shops ■ Provide new shelters for weather protection to address crime perception and safety issues ■ Improve older people's access to public transport by using methods such as concrete boarding, footpath repairs and tactile strips at bus stops |
| <ul style="list-style-type: none"> • Footpaths and cycleways well maintained • Project Twinstreams completed resulting in improved accessibility for older people with a disability and those with mobility scooters | <ul style="list-style-type: none"> ■ Continue to maintain footpaths and increase the number of cycling routes ■ Complete project Twinstreams by February 2009 to provide 11km of walkways and cycleways with improved accessibility for older people and people with disabilities including those with mobility scooters |
| <ul style="list-style-type: none"> • Home visits are conducted six-monthly to better support older Council housing tenants | <ul style="list-style-type: none"> ■ Contract Age Concern to conduct six-monthly home visits to the Council's housing tenants so that they receive better support and access to housing services, and enable appropriate allocation of health and social services |

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|---|--|
| Waitaki District Council | Positive Ageing forums Goals 6, 7 & 8 | <ul style="list-style-type: none"> Older people in the district participate in forums and have opportunities to contribute to Council's business |
| Waitaki District Council | Rural research to promote positive ageing Goal 7 | <ul style="list-style-type: none"> Expand the rural research project so that local councils throughout the country have a better understanding of rural older people's needs in their community |
| Waitaki District Council | Safe with Age Courses Goals 4 & 5 | <ul style="list-style-type: none"> Provide free driver education courses and assessments for older drivers |
| Wanganui District Council <i>and</i> Whanganui Primary Health Organisation www.wanganui.govt.nz | Access to information and services Goals 5 & 10 | <ul style="list-style-type: none"> Older people have better access to information and services |
| Wanganui District Council | Internet access for older people Goals 5, 8 & 10 | <ul style="list-style-type: none"> Older people in pensioner housing have access to free internet |
| Wanganui District Council | Keeping active Goals 2, 5 & 10 | <ul style="list-style-type: none"> Older people have more recreation and leisure opportunities |
| Wanganui District Council <i>and</i> Whanganui District Health Board | Prevent social isolation among older people in the community Goals 5 & 10 | <ul style="list-style-type: none"> Older people are connected with their families and communities |



| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|--|
| <ul style="list-style-type: none"> • Council's policy and planning is influenced by older people's views | <ul style="list-style-type: none"> ■ Over the next two years run quarterly Positive Ageing forums for older people in the community, one of which will be held in a rural location. A self-directed working party will set the direction and focus of the forums |
| <ul style="list-style-type: none"> • More local councils undertake rural research and gain a better understanding of the rural older people in their area | <ul style="list-style-type: none"> ■ Engage with local councils around the country to enhance and develop a broader picture of the needs of older people in rural communities |
| <ul style="list-style-type: none"> • The target is met and older people have practical training to drive safely | <ul style="list-style-type: none"> ■ Run up to 12 Safe With Age courses each year |
| <ul style="list-style-type: none"> • Older people have information about services and facilities | <ul style="list-style-type: none"> ■ In partnership with the Whanganui Regional Primary Health Organisation by December 2009 assess the issues and challenges of providing easy access to information for older people, particularly about health and transport services and access to public places like restrooms, shops, cultural and sporting venues |
| <ul style="list-style-type: none"> • Older people in pensioner housing have access to free broadband internet in their homes | <ul style="list-style-type: none"> ■ Scope a project to provide free broadband internet in pensioner housing so older residents can access information online by December 2009. If funding is available the project will be implemented by June 2010 |
| <ul style="list-style-type: none"> • More older people in the community participate in exercise classes • The Council provides user friendly leisure amenities for older residents | <ul style="list-style-type: none"> ■ In partnership with Sport Wanganui monitor the older adult's fitness classes and programmes and report on the numbers of participants by July 2009 ■ Improve walkways, cycleways and town seating to make them safer and more accessible for older people |
| <ul style="list-style-type: none"> • Programmes and services are in place to address social isolation in the district's older population | <ul style="list-style-type: none"> ■ By December 2008 conduct the Social Connectivity Neighbourhood survey to obtain data on social isolation in the community ■ Consult key older people's groups to discuss ways to address social isolation and identify strategies and programmes to connect isolated older people with their families and communities |

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|---|--|---|
| Wanganui District Council <i>and</i> Age Concern Wanganui | Safe with Age courses Goals 4 & 5 | <ul style="list-style-type: none"> Older drivers have practical training to drive safely |
| Wellington City Council | Hindu burial plot at Makara Cemetery Goals 6 & 8 | <ul style="list-style-type: none"> Assist the Hindu community to establish a dedicated Hindu burial plot |
| www.wellington.govt.nz | | |
| Wellington City Council | Men's Shed to promote positive ageing for men Goals 2, 5 & 10 | <ul style="list-style-type: none"> Establish a Men's Shed in Wellington city based on the successful Australian model |
| Wellington City Council | Raising cultural awareness in rest homes Goal 6 | <ul style="list-style-type: none"> Raise staff awareness of the importance of recognising the cultural diversity of people in residential care |
| Whangarei District Council <i>and</i> Housing New Zealand Corporation | Housing for Older People Goals 3 & 5 | <ul style="list-style-type: none"> Older people have suitable and affordable housing so they can continue to live in their communities |
| www.wdc.govt.nz | | |
| Whangarei District Council | Positive Ageing Advisory Group Goals 1–10 | <ul style="list-style-type: none"> Older people contribute to Council's policies for positive ageing |
| Whangarei District Council | Whangarei Seniors Expo Goals 1–10 | <ul style="list-style-type: none"> Older people access information and services that enable them to participate more fully in their community |

Liaise with the Indian Hindu community to gather information about establishing a dedicated Hindu burial plot at the Makara Cemetery

WELLINGTON CITY COUNCIL

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|---|---|
| <ul style="list-style-type: none"> Positive feedback is received from the course participants and there is an increase in participation | <ul style="list-style-type: none"> Run regular Safe with Age courses for mature drivers and by June 2009 develop baseline statistics on course numbers Implement a plan to increase course numbers by September 2010 |
| <ul style="list-style-type: none"> The Makara Cemetery has a dedicated Hindu burial plot | <ul style="list-style-type: none"> Liaise with the Indian Hindu community to gather information about establishing a dedicated Hindu burial plot at the Makara Cemetery Work with the Makara Cemetery manager to begin the process of designating a special area in the cemetery |
| <ul style="list-style-type: none"> Men have the opportunity to gather together in their own space to talk, share skills and problem solve | <ul style="list-style-type: none"> Set up a steering committee to manage the Men's Shed project to address issues that affect the health and social wellbeing of older men Introduce a pilot to establish the Australian Men's Shed model that supports men in transitional periods such as redundancy, bereavement, retirement and ill health By July 2009 work in partnership with the community and the business sector to fund the pilot programme |
| <ul style="list-style-type: none"> There are programmes and policies in place in residential care facilities in the region that respond to the needs of older people from other cultures | <ul style="list-style-type: none"> Work with Capital and Coast District Health Board and residential care providers to create an environment that will respond positively to the needs of older people from different cultural groups |
| <ul style="list-style-type: none"> Older tenants have warm, safe and secure pensioner housing | <ul style="list-style-type: none"> Conduct a feasibility study and survey older residents to assess the quality of pensioner housing Submit a funding proposal to Housing New Zealand Corporation to upgrade a minimum of seven bathrooms and seven kitchens each year Conduct an annual satisfaction survey of tenants |
| <ul style="list-style-type: none"> Older people are consulted and actions they identify are included in the Long Term Council Community Plan | <ul style="list-style-type: none"> Hold six meetings annually with the Positive Ageing Advisory Group and Council's representatives By June 2009 develop an action plan for the Whangarei Positive Ageing Strategy Run workshops to discuss older people's issues. This will inform the Long Term Council Community Plan |
| <ul style="list-style-type: none"> The Seniors Expo is well attended and older people have access to information from a wide range of service providers | <ul style="list-style-type: none"> Collaborate with older people, their organisations and stakeholders to host a two-day Seniors Expo in October 2008 |

**POSITIVE
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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|---|---|
| <p>Accident Compensation Corporation (ACC)</p> <p>www.acc.co.nz</p> | <p>Accessible Communications policy</p> <p>Goals 2 & 5</p> | <ul style="list-style-type: none"> • Older clients have easy access to ACC's information |
| <p>Accident Compensation Corporation</p> | <p>Age Management Strategy</p> <p>Goal 9</p> | <ul style="list-style-type: none"> • Older employees are recruited, retained and contribute to the organisation |
| <p>Accident Compensation Corporation</p> | <p>Co-ordination of services and funding for people with hearing loss</p> <p>Goal 2</p> | <ul style="list-style-type: none"> • Older people can access hearing services and funding to enable them to participate in the community |
| <p>Accident Compensation Corporation</p> | <p>Falls Prevention programmes</p> <p>Goals 2, 5 & 10</p> | <ul style="list-style-type: none"> • Prevent falls by improving strength and balance for the wellbeing of older people |



PROGRESS INDICATORS

ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010

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|---|---|
| <ul style="list-style-type: none"> • Older people can more readily access ACC's information | <ul style="list-style-type: none"> ■ From 1 July 2008 implement the Accessible Communications policy introducing larger font size in publications and forms to make information more accessible for older clients ■ By December 2008 enhance the website to enable older users to increase the font size of online information |
| <ul style="list-style-type: none"> • The average age of the workforce increased and more staff aged over 45 years are retained in key frontline roles | <ul style="list-style-type: none"> ■ Introduce Age Management projects. These will include: <ul style="list-style-type: none"> – targeted options for older employees through the flexible working programme such as phased retirement – promoting key age management messages in ACC's employment programmes – targeted recruitment initiatives for older workers – establishing a Ready Retiree programme for workers in transition to retirement. This will connect them to their communities and assist retired people interested in work opportunities – undertaking an age profile health status of ACC's workforce to inform human resources policy and planning |
| <ul style="list-style-type: none"> • Opportunities to improve co-ordination of services and funding for older people with hearing loss are identified • Older people can access hearing services and funding to enable them to participate in employment and everyday life | <ul style="list-style-type: none"> ■ By July 2008 collate information on services, equipment and funding available through government agencies for people with hearing loss ■ By December 2008 report to ministers on the opportunities to improve the funding and co-ordination of services for people with hearing loss |
| <ul style="list-style-type: none"> • More older people are referred to Falls Prevention programmes and there is a reduction in the number of falls among older participants in the Otago Exercise programme and the Tai Chi programme • Research and evaluation findings from the exercise programmes inform future programme planning • Findings from the Vitamin D supplement project for older people in residential care results in a reduction in falls | <ul style="list-style-type: none"> ■ Develop partnerships with ACC providers and their claim management teams to improve the quality of fall risk assessments and referrals ■ Develop partnerships with District Health Boards to facilitate access to routine Vitamin D supplements for all older people in residential care. The purpose is to reduce the incidence and severity of falls by increasing muscle strength and improving bone density ■ Deliver the Otago Exercise programme to at least 4,168 people aged over 80 years ■ Deliver the Tai Chi programme to at least 6,620 people aged over 65 years. A short-term evaluation of the modified Tai Chi programme will be undertaken by UMR Research by September 2008. The final evaluation will be undertaken by Auckland University of Technology and Otago University by February 2009 |

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|---|---|--|
| Accident Compensation Corporation | Implementation of Injury Prevention, Rehabilitation, and Compensation Act (IPRC) amendment Goals 2, 5, 9 & 10 | <ul style="list-style-type: none"> Older people aged 65 and over have easy access to vocational rehabilitation to help them with employment and to participate in the community |
| Accident Compensation Corporation and Age Concern | Older People's Advisory Group Goals 2, 5 & 10 | <ul style="list-style-type: none"> Older people contribute to policies that affect them |
| Accident Compensation Corporation | Recognising cultural diversity Goal 6 | <ul style="list-style-type: none"> Needs of older ethnic peoples are addressed so they have easy access to entitlements |
| Accident Compensation Corporation | Residential Assessment Instrument InterRAI Goals 2 & 5 | <ul style="list-style-type: none"> Improve the quality of assessments for older people |
| Ministry of Agriculture and Forestry (MAF) www.maf.govt.nz | Annual Staff Wellness Challenge Goals 2 & 8 | <ul style="list-style-type: none"> Staff are aware of wellbeing initiatives through the promotion of activities |
| Ministry of Agriculture and Forestry | Flexible transition from employment Goal 9 | <ul style="list-style-type: none"> Older employees are retained in the Ministry and contribute to the organisation |
| Archives New Zealand www.archives.govt.nz | Facilities and services Goal 5 | <ul style="list-style-type: none"> Older users have easy access to information |
| Archives New Zealand | Flexible transition to retirement Goal 9 | <ul style="list-style-type: none"> Staff are supported in planning for their retirement |

Evaluate pilots of the InterRAI assessment tool – a tool that is specifically designed to improve the quality of assessments for older people

ACCIDENT COMPENSATION CORPORATION

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|--|
| <ul style="list-style-type: none"> Older injured people aged 65 and over access vocational rehabilitation entitlements to enable them to return to work | <ul style="list-style-type: none"> The Bill to amend the Injury Prevention, Rehabilitation, and Compensation Act 2001 is passed to provide vocational rehabilitation entitlements for people over the age of 65 years to enable them to return to work |
| <ul style="list-style-type: none"> Older people's needs are identified and planning and policies better respond to the changing needs of an ageing population | <ul style="list-style-type: none"> By December 2008 establish an Older People's Advisory Group in partnership with Age Concern Hold quarterly meetings with the Older People's Advisory Group to obtain feedback on policies |
| <ul style="list-style-type: none"> Older people from different cultures are consulted and their issues about access to entitlements are addressed | <ul style="list-style-type: none"> Engage with cultural groups representing the interests of older people to identify and respond to their specific concerns about access to entitlements |
| <ul style="list-style-type: none"> InterRAI pilots evaluated and a decision made to use InterRAI as the primary assessment tool for people aged 65 years and over | <ul style="list-style-type: none"> Evaluate the InterRAI pilots at Canterbury District Health Board and Capital & Coast District Health Board by November 2008. The InterRAI assessment tool is specifically designed to improve the quality of assessments for older people Make a decision about the use of InterRAI as the primary assessment tool for all clients aged 65 years and over |
| <ul style="list-style-type: none"> Staff wellness policies are in place and more older employees participate in and enjoy competitions and recreational activities | <ul style="list-style-type: none"> Implement staff wellness policies and procedures to respond to the Ministry's ageing workforce Promote and run the Staff Wellness Challenge programme and award individuals and teams for best performance |
| <ul style="list-style-type: none"> More older employees are recruited and retained The evaluation of employment practices provides data that informs policy and planning | <ul style="list-style-type: none"> Review the Recruitment Strategy and appointment policies to outline the benefits of employing older staff and to encourage older people to apply for jobs Review employment practices to evaluate the effectiveness of the current phased retirement and flexible hours arrangements |
| <ul style="list-style-type: none"> Services are improved in reading rooms and older users have better access to Archives New Zealand information | <ul style="list-style-type: none"> Continue to capture older users' feedback to improve the services in reading rooms |
| <ul style="list-style-type: none"> Retirement guidelines are reviewed and a retirement planning programme is delivered | <ul style="list-style-type: none"> Evaluate current retirement guidelines by June 2009 and implement a retirement planning programme for staff |

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|---|---|---|
| Archives New Zealand | Recruitment and retention of older workers Goal 9 | <ul style="list-style-type: none"> Older workers are encouraged to remain in the department's workforce |
| Archives New Zealand | Volunteering at Archives New Zealand Goal 10 | <ul style="list-style-type: none"> Opportunities are provided for older people to contribute their knowledge and expertise |
| New Zealand Artificial Limb Board www.nzalb.govt.nz | Donning and Doffing posters Goals 2 & 5 | <ul style="list-style-type: none"> Older people and carers know how to put on and remove artificial limbs to achieve maximum safety and comfort |
| New Zealand Artificial Limb Board and Ministry of Health | National annual amputation statistics Goals 2 & 5 | <ul style="list-style-type: none"> Older people are referred to the New Zealand Artificial Limb Board for assessment |
| New Zealand Artificial Limb Board | Pain resource Goals 2 & 5 | <ul style="list-style-type: none"> Older people experiencing pain resulting from an amputated limb are attended to by health professionals skilled in pain issues |
| Department of Building and Housing www.dbh.govt.nz | Retirement Villages Act 2003 Goal 3 | <ul style="list-style-type: none"> Rights and interests of older people in retirement villages are protected and understood by residents, intending residents and operators of retirement villages |



| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|---|
| <ul style="list-style-type: none"> • Policies are developed to employ and retain older workers | <ul style="list-style-type: none"> ■ Identify key issues relating to the recruitment and retention of older staff in the workplace based on information from the engagement survey ■ Evaluate the need for collecting further age-based data by June 2009 |
| <ul style="list-style-type: none"> • Volunteers are recognised and well supported by Archives New Zealand | <ul style="list-style-type: none"> ■ Improve the volunteers' work programme by taking an active approach to manage and reward volunteers. This is a partnership project with organisations such as the New Zealand Society of Genealogists and Family Search that provide the volunteers |
| <ul style="list-style-type: none"> • Posters are designed and distributed to show older people with an artificial limb and their carers the correct way to put on and remove an artificial limb | <ul style="list-style-type: none"> ■ Design posters to provide information to residential care providers and other health professionals about the correct way to put on and remove an artificial limb ■ Distribute posters to older clients, to health professionals and residential care providers, to improve the wellbeing of older people with an artificial limb. The posters will be available on the New Zealand Artificial Limb Board website by September 2010 |
| <ul style="list-style-type: none"> • A process to monitor older people who have an artificial limb is in place • There is accurate information about referrals of older clients to the limb centres | <ul style="list-style-type: none"> ■ Work with the Ministry of Health to establish a monitoring process to measure the number of older people with an amputated limb who have not been referred to a limb centre ■ Collate information annually to determine the referral rate of older amputees to the limb centres |
| <ul style="list-style-type: none"> • Older people who have pain resulting from an amputated limb have access to health professionals skilled in pain management | <ul style="list-style-type: none"> ■ Develop a presentation about pain and pain management to benefit older people who have an artificial limb ■ Deliver presentations on pain management to health professionals by June 2009 |
| <ul style="list-style-type: none"> • Regulations provide residents and intending residents with enough information to make informed choices • The Retirement Villages Act 2003 and the Code of Practice is implemented • The Retirement Villages Act 2003 is reviewed and amendments benefit the retirement villages sector | <ul style="list-style-type: none"> ■ Review the 2006 Retirement Villages General Regulations, Fees Regulations and Disputes Panel Regulations ■ By December 2008 publish the Retirement Villages Code of Practice in the <i>New Zealand Gazette</i> for commencement in 2009 ■ By June 2009 review the Retirement Villages Act 2003 including drafting parts of the Act that need to be amended ■ By June 2010 review the Retirement Villages Code of Practice and introduce a Retirement Villages Amendment Bill |

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|--|---|
| <p>Department of Conservation www.doc.govt.nz</p> | <p>Workforce planning Goals 9 & 10</p> | <ul style="list-style-type: none"> Address the need for more flexible employment arrangements, manage and support staff of all ages and enable the transfer of institutional knowledge |
| <p>Department of Corrections www.corrections.govt.nz</p> | <p>Retention of older workers Goal 9</p> | <ul style="list-style-type: none"> Staff are aware of options to remain at work |
| <p>Department of Corrections</p> | <p>Retirement planning workshops Goals 9 & 10</p> | <ul style="list-style-type: none"> Help staff to make informed decisions when planning for retirement |
| <p>Ministry for Culture and Heritage www.mch.govt.nz</p> | <p>History Group publications Goals 8 & 10</p> | <ul style="list-style-type: none"> Knowledge of New Zealand's history is enhanced through preserving memories and experiences of New Zealanders involved in war |
| <p>Ministry for Culture and Heritage</p> | <p>Te Ara Encyclopaedia of New Zealand Goals 8 & 10</p> | <ul style="list-style-type: none"> Older people's memory of New Zealand is captured in the online encyclopaedia Te Ara |
| <p>New Zealand Customs Service www.customs.govt.nz</p> | <p>Flexible work arrangements and phased retirement Goal 9</p> | <ul style="list-style-type: none"> Continue to encourage the recruitment and retention of older workers |

Invite older people to include their stories in the online encyclopaedia Te Ara on Iwi, Migrant Groups, Geology, Landscape and The Bush

MINISTRY FOR CULTURE AND HERITAGE

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|---|--|
| <ul style="list-style-type: none"> The programme to address older workforce issues is in place and is aligned to the department's strategic direction | <ul style="list-style-type: none"> Develop a programme and introduce an action plan by June 2009 to address workforce issues and align employment policies with the department's strategic direction Monitor and evaluate the programme by June 2010 to manage and support older staff |
| <ul style="list-style-type: none"> Flexible employment arrangements are in place | <ul style="list-style-type: none"> Following the implementation of the Employment Relations (Flexible Working Arrangements) Amendment Act on 1 July 2008, review the Human Resources Manual to include flexible employment arrangements such as reduced hours and part-time work for employees approaching retirement |
| <ul style="list-style-type: none"> Staff give positive feedback on the retirement planning courses | <ul style="list-style-type: none"> Deliver retirement planning courses and review them for effectiveness |
| <ul style="list-style-type: none"> Public seminars, publications and oral history projects provide the public with the opportunity to learn about New Zealand's history | <ul style="list-style-type: none"> Hold monthly public seminars on historical publications Continue work on <i>From Memory</i>, the war oral history programme, and undertake oral history interviews focusing on those who served in Japan and Korea Complete interviews with a number of people who grew up after the First World War specifically focusing on World War One widows Continue to progress and publish works on: <ul style="list-style-type: none"> <i>History of C Company, 28 Māori Battalion</i> <i>History of New Zealand's Involvement in the Vietnam War</i>. This will have a combat and medical focus <i>Anthology of New Zealanders' Writing on War</i> Conduct further interviews for the Vietnam War Oral History programme and collect stories for its website Publish material regularly on the website, www.nzhistory.net.nz |
| <ul style="list-style-type: none"> More older people's stories are included in the online Encyclopaedia of New Zealand Te Ara | <ul style="list-style-type: none"> Invite older people to include their stories in the online encyclopaedia Te Ara on Iwi, Migrant Groups, Geology, Landscape and The Bush. There are two new topics on Farming and City life, for older people to write their stories |
| <ul style="list-style-type: none"> Recruitment and appointment strategies are successful in attracting and retaining older workers and the number of employees over 65 years has increased | <ul style="list-style-type: none"> Assess the recruitment and employment performance of older workers and provide an annual progress report to management |

POSITIVE
AGEING GOALS

Goal 1: Income
Goal 2: Health services
Goal 3: Housing
Goal 4: Transport
Goal 5: Ageing in the community

Goal 6: Culturally appropriate services
Goal 7: Rural services
Goal 8: Positive attitudes
Goal 9: Employment opportunities
Goal 10: Personal growth and participation

| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|--|--|
| New Zealand Customs Service | Valuing older workers Goal 9 | <ul style="list-style-type: none"> Older workers' contributions are acknowledged |
| Ministry of Economic Development www.med.govt.nz | Employment of older workers Goal 9 | <ul style="list-style-type: none"> Encourage the employment of older workers |
| Ministry of Education and Tertiary Education Commission www.minedu.govt.nz | Enabling life-long learning Goal 10 | <ul style="list-style-type: none"> Improve access to education for older people |
| Ministry of Education | Implement fair and inclusive wellbeing policies Goal 9 | <ul style="list-style-type: none"> Review wellbeing policies and identify initiatives for older workers |
| Ministry of Education | Promote the continuation of paid employment into later years for those who wish to remain in the labour force Goal 9 | <ul style="list-style-type: none"> Review human resource policies to achieve flexible work arrangements including flexible transition from employment |
| Ministry for the Environment www.mfe.govt.nz | Elimination of ageism and promotion of flexible work options Goal 9 | <ul style="list-style-type: none"> Older employees' health issues are managed well and the benefits of health and fitness are promoted |
| Ministry for the Environment | Increasing opportunities for personal growth Goal 10 | <ul style="list-style-type: none"> Educational opportunities are available for older workers |



| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|---|
| <ul style="list-style-type: none"> Older employees are recognised for their contribution at annual presentations of certificates and medals and there is greater awareness of their skills and expertise among staff and management | <ul style="list-style-type: none"> Continue to promote the skills and expertise of older employees through in-house publications and the intranet Award Certificates of Long Service each year to staff who have reached significant milestones in their employment, and present Long Service Medals and bars to staff who qualify |
| <ul style="list-style-type: none"> Barriers to the employment of older workers are identified and inform future policies | <ul style="list-style-type: none"> As part of the Ministry's Employer of Choice project analyse information on the barriers to employing older workers and use the information for policy and planning |
| <ul style="list-style-type: none"> Enrolment statistics for older people in tertiary education and life-long learning programmes are collected and published | <ul style="list-style-type: none"> Collect and analyse the data from tertiary providers to monitor older people's participation in tertiary education and in life-long learning programmes, and publish the data on the Ministry of Education Counts website www.educationcounts.govt.nz |
| <ul style="list-style-type: none"> The Ministry's wellbeing policies reflect the needs of older workers | <ul style="list-style-type: none"> Review wellbeing policies by June 2009 and identify and develop wellbeing options for older workers by June 2010 |
| <ul style="list-style-type: none"> Older workers have flexible work arrangements for transition from employment to retirement | <ul style="list-style-type: none"> Review human resources policies by June 2009 and develop options for flexible work arrangements to suit the needs of older workers By June 2010 implement options for flexible arrangements for older workers and provide information to help staff make informed decisions about the options for transition from employment to retirement |
| <ul style="list-style-type: none"> More older workers are recruited and retained, and most older employees take advantage of options such as flexible work practices, part-time work and health promotional programmes | <ul style="list-style-type: none"> Review job descriptions and recruitment processes to encourage older people to apply for positions in the Ministry Review wellness and health and safety policies to reflect a future ageing workforce Identify and address issues about recruitment processes and health and safety policies |
| <ul style="list-style-type: none"> Older employees have access to learning and professional development opportunities | <ul style="list-style-type: none"> Introduce a Learning and Development Strategy to recognise retention and career options for older workers |

**POSITIVE
AGEING GOALS**

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- Goal 10: Personal growth and participation

| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|---|--|
| <p>Families Commission</p> <p>www.nzfamilies.org.nz</p> | <p>Research on the changing role of grandparents in New Zealand</p> <p>Goals 5, 8, 9 & 10</p> | <ul style="list-style-type: none"> • Research on the changing role of grandparents in New Zealand informs policies and support services that consider their needs |
| <p>New Zealand Fire Service Commission</p> <p>www.fire.org.nz</p> | <p>Fire Awareness and Risk Reduction programme – Eastern Fire Region</p> <p>Goal 5</p> | <ul style="list-style-type: none"> • Caregivers are trained to prevent fire deaths and injuries |
| <p>New Zealand Fire Service Commission</p> | <p>Fire safety education</p> <p>Goal 5</p> | <ul style="list-style-type: none"> • Older people have a raised awareness of the incidence and consequences of fires to help reduce the occurrence of fires |
| <p>New Zealand Fire Service Commission</p> | <p>Promotion of flexible work options</p> <p>Goal 9</p> | <ul style="list-style-type: none"> • Older staff have flexible work options |
| <p>Ministry of Health</p> <p>www.moh.govt.nz</p> | <p>InterRAI</p> <p>Goals 2 & 5</p> | <ul style="list-style-type: none"> • Older people have improved quality of assessments through the InterRAI tool |

Install up to 9,500 smoke alarms in the homes of people in New Zealand aged 65 years and over

NEW ZEALAND FIRE SERVICE COMMISSION

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|---|
| <ul style="list-style-type: none"> The findings from the research about the changing role of grandparents is available online. More information on the issue is available to policy makers and planners | <ul style="list-style-type: none"> By September 2008 scan the literature to explore: <ul style="list-style-type: none"> the contributions older people make to their families the role grandparents have in caring for grandchildren how grandparents balance childcare duties with the increasing imperative to remain in the workforce Consult key stakeholders by November 2008 and conduct interviews and focus groups by March 2009 By August 2009 complete the research and report on the changing role of grandparents in New Zealand. Research findings will be made available on www.nzfamilies.org.nz |
| <ul style="list-style-type: none"> There is an up to date database of at-risk older people and their caregivers in the region Fires in older people's homes are reduced following training of older people's caregivers in the Eastern Fire region | <ul style="list-style-type: none"> Develop an up to date database of at-risk older people and caregivers in the Eastern Fire region Train caregivers in residential care and in the community on fire risk reduction Deliver the Fire Awareness and Risk Reduction programme to older people |
| <ul style="list-style-type: none"> There is a reduction in the occurrence of fires in the homes of older people Older people are more aware of fire safety and live safely in their homes | <ul style="list-style-type: none"> Install up to 9,500 smoke alarms in the homes of people in New Zealand aged 65 years and over Deliver up to 500 fire safety presentations to older people and community groups using the <i>Seniors FireWise Kit</i> and as part of the Confident Living Programme Deliver fire safety education for up to 5,600 homes of older people |
| <ul style="list-style-type: none"> The job sharing and flexible working arrangement trial is successful and three employee positions become permanent. Information from the trial influences future human resources policies | <ul style="list-style-type: none"> Trial the new policy for job sharing introducing flexible work arrangements for three employee positions |
| <ul style="list-style-type: none"> The InterRAI home-care assessment tool is implemented in half the number of District Health Boards in New Zealand and older people in these regions who need home-care receive a comprehensive assessment | <ul style="list-style-type: none"> Complete the InterRAI project plan, national guidelines and funding policy to provide high quality comprehensive assessments for older people By June 2010 implement the InterRAI home-care assessment tool across half of the District health Boards to reduce the duplication in assessments, enhance the capacity of older people to remain safely in their own homes, and improve the identification of risks |

POSITIVE
AGEING GOALS

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|--|---|
| Ministry of Health | Respite care review Goals 2 & 5 | <ul style="list-style-type: none"> • Increase the flexibility and reliability of respite care provision for informal carers |
| Ministry of Health and District Health Boards | Service cover review Goals 2, 5 & 8 | <ul style="list-style-type: none"> • Identify improvements for effective use of resources in community-based and residential care settings |
| Housing New Zealand Corporation www.hnzc.co.nz | Energy efficiency retrofit and modernisation programmes Goal 3 | <ul style="list-style-type: none"> • Older people live in modern, safe and energy efficient state housing properties |
| Housing New Zealand Corporation | Housing Innovation Fund Goals 3 & 5 | <ul style="list-style-type: none"> • Older people on low incomes have affordable housing through funding not-for-profit community groups and the local government housing sector |
| Housing New Zealand Corporation | Income-related rents policy for state housing Goal 3 | <ul style="list-style-type: none"> • Maintain income-related rents policy for state housing |
| Housing New Zealand Corporation | Shared Equity and Welcome Home Loans Goals 3 & 5 | <ul style="list-style-type: none"> • Promote positive ageing by delivering programmes to enable people to enjoy the benefits of home ownership as they age |
| Housing New Zealand Corporation | Suitable Homes service Goal 3 | <ul style="list-style-type: none"> • Older tenants with complex needs are supported and assisted with home improvements |



| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|---|
| <ul style="list-style-type: none"> • Informal carers are able to secure respite care through the Carer Support Subsidy regardless of their financial circumstances • Informal carers of people of all ages have easy access to a range of respite options to support them in their caring role | <ul style="list-style-type: none"> ■ Investigate changes to make the Carer Support Subsidy more fair for informal carers ■ Identify additional ways of improving respite care options currently funded through Vote Health ■ Identify further work required to support respite care service development |
| <ul style="list-style-type: none"> • Future areas of work to address gaps in services are identified and the Health of Older People Service Cover for District Health Boards is finalised | <ul style="list-style-type: none"> ■ Identify ways to improve the effective use of resources in community-based and residential care settings ■ As part of the Crown Funding Agreement between the Minister of Health and each of the 21 District Health Boards, finalise the proposed Health of Older People Service Cover requirements specifying the services that need to be provided by District Health Boards |
| <ul style="list-style-type: none"> • The target to insulate and modernise state rental properties is met | <ul style="list-style-type: none"> ■ Insulate 4,000 to 5,000 homes and modernise 250 state rental properties by June 2009. The programme to insulate and modernise state rental properties will continue through to June 2010 |
| <ul style="list-style-type: none"> • The target to build up the social housing stock and to modernise council housing is met | <ul style="list-style-type: none"> ■ By June 2009 provide loans and grants of up to \$12 million to modernise up to 160 local government housing units, and to support community-based organisations and local government to build up the housing stock by an additional 100 social housing units |
| <ul style="list-style-type: none"> • Income-related rent threshold is maintained at 25% of the New Zealand Superannuation rate | <ul style="list-style-type: none"> ■ Maintain income-related rent threshold at 25% of the New Zealand Superannuation rate for older people in state housing |
| <ul style="list-style-type: none"> • Shared Equity Loans are provided to households with an income of \$55,000 to \$85,000, in targeted areas • The target is met and households with little or no deposit can obtain a Welcome Home Loan | <ul style="list-style-type: none"> ■ Launch the Shared Equity programme for people with household incomes of \$55,000 to \$85,000 to enable more people to enjoy the benefits of home ownership as they age and approve 250 to 300 Shared Equity Loans by June 2009 ■ Underwrite 900 to 1,300 new loans through the Welcome Home Loan Scheme by June 2009 to enable more people to enjoy the benefits of home ownership as they age |
| <ul style="list-style-type: none"> • Older tenants receive advice and support to help them live in suitable houses in the community | <ul style="list-style-type: none"> ■ Continue to provide case management services for older tenants with complex needs to assist them to have suitable housing |

POSITIVE
AGEING GOALS

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|---|---|---|
| Inland Revenue www.ird.govt.nz | KiwiSaver evaluation Goal 1 | <ul style="list-style-type: none"> Monitor general and retirement savings behaviour over time |
| Department of Internal Affairs – Office of Ethnic Affairs www.ethnicaffairs.govt.nz | Awareness of ethnic diversity and needs of older ethnic people Goal 6 | <ul style="list-style-type: none"> People in New Zealand are aware of the ethnic diversity of older people |
| Department of Internal Affairs – Business Services (Strategic HR) www.dia.govt.nz | Development of a mature-aged worker employment strategy Goal 9 | <ul style="list-style-type: none"> Mature workers are attracted and are retained in the department through the development of a mature-aged worker employment strategy |
| Department of Internal Affairs – Local Government and Community Branch | Community Organisation Grants Scheme Goals 6, 7 & 10 | <ul style="list-style-type: none"> Older New Zealanders participate in the Community Organisation Grants Scheme |
| Department of Internal Affairs – Local Government and Community Branch | Lottery funding Goals 4, 7, 8 & 10 | <ul style="list-style-type: none"> Enable older New Zealanders to participate in their communities |
| Department of Labour www.dol.govt.nz | New Zealand Carers’ Strategy Action Plan Goals 2 & 5 | <ul style="list-style-type: none"> Older carers and older people’s carers are supported |

Provide labour market information to carers and agencies supporting carers and develop a carers' information pack for older carers and older people requiring care

DEPARTMENT OF LABOUR

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|---|
| <ul style="list-style-type: none"> Information is available about savings habits and the accumulation of assets for financial wellbeing, particularly for retirement | <ul style="list-style-type: none"> Produce the first results of savings habits from the evaluation of KiwiSaver. The evaluation commenced in July 2007 and will be completed over a six-year period |
| <ul style="list-style-type: none"> Older ethnic people's views are heard and their concerns addressed in policy development | <ul style="list-style-type: none"> Hold community meetings to gather information on the concerns of the ageing ethnic population Deliver training on ethnic perspectives in policy across government agencies that includes the impacts of ageing on ethnic populations |
| <ul style="list-style-type: none"> More staff aged 55 years and over are attracted to and are retained by the Department | <ul style="list-style-type: none"> Sign off a mature-aged worker employment strategy to improve the retention and recruitment of mature workers aged 55 years and over |
| <ul style="list-style-type: none"> Community organisations supporting older people receive grants including grants for culturally specific programmes and services to support rurally isolated older people in their communities | <ul style="list-style-type: none"> Continue to: <ul style="list-style-type: none"> remind the local Community Organisation Grants funding committees of their role in making funding decisions consistent with the New Zealand Positive Ageing Strategy encourage applications for grants in advance of the funding round use positive images of ageing in communication material |
| <ul style="list-style-type: none"> Organisations in the not-for-profit sector supporting older people receive financial grants Grants are provided to improve independence and to enable older people to participate in the community The Minister's Discretionary Fund assisted veterans of New Zealand's armed forces to attend commemorative events Communication material showed positive images of ageing | <ul style="list-style-type: none"> Continue to: <ul style="list-style-type: none"> provide funding to organisations in the not-for-profit sector supporting older people consider applications for senior citizens' projects in the quarterly funding rounds provide funding for mobility scooters for older people with mobility-related disabilities living in the community assist older New Zealanders with airfare costs to attend commemorative events in New Zealand and overseas use positive images of ageing in communication material |
| <ul style="list-style-type: none"> A specialised carer centre provides easy access to information for older carers and older people requiring care | <ul style="list-style-type: none"> Provide labour market information to carers and agencies supporting carers Establish a specialised carer centre By June 2010 develop a carers' information pack for older carers and older people requiring care |

**POSITIVE
AGEING GOALS**

- Goal 1: Income
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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|---|---|--|
| Department of Labour | Older workers and labour productivity research Goal 9 | <ul style="list-style-type: none"> • Increase awareness of older workers research and labour productivity |
| Department of Labour | Supporting carers Goals 2, 5, 9 & 10 | <ul style="list-style-type: none"> • Employers are encouraged and supported to recognise the skills and needs of older carers and older people's carers |
| Land Information New Zealand www.linz.govt.nz | Health checks Goals 1, 2 & 9 | <ul style="list-style-type: none"> • Feasibility of staff approaching retirement having access to free health checks |
| Land Information New Zealand | Retirement planning seminars and flexible work options Goals 1 & 9 | <ul style="list-style-type: none"> • Staff have information to plan and prepare for retirement and have flexible work options to improve work-life balance |
| Land Transport New Zealand www.landtransport.govt.nz | Accessibility planning guidelines Goal 4 | <ul style="list-style-type: none"> • Encourage local authorities to improve access to services and facilities for older people and people with disabilities |



| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|---|
| <ul style="list-style-type: none"> • Up to date research on older workers and labour productivity is available • Discussion paper completed | <ul style="list-style-type: none"> ■ Develop a website about research on older workers and labour market productivity ■ Produce a discussion paper on the economic aspects of employing older workers and on barriers to employment for older workers |
| <ul style="list-style-type: none"> • Initiatives to assist carers who are employed in the government and non-government sectors result in a better work-life balance for carers • Findings from the feasibility studies are used to support carers in employment and their skills learned through caring are recognised and taken into account | <ul style="list-style-type: none"> ■ By June 2009 include promotional material for employers to encourage and support them to recognise the skills and needs of informal carers, older carers and older people requiring care ■ By December 2008 conduct feasibility studies to investigate ways to: <ul style="list-style-type: none"> – provide additional leave for carers – support carers currently in the workforce and support other carers into employment – improve ways to recognise the skills and experience acquired while caring ■ By June 2010 initiate actions developed following the feasibility studies |
| <ul style="list-style-type: none"> • Guidelines on staff eligibility for free health checks completed and submitted for approval | <ul style="list-style-type: none"> ■ By February 2009 develop guidelines on staff eligibility for free health checks and identify costs ■ Submit proposal with recommendations to the Executive Management Team for approval by March 2009 |
| <ul style="list-style-type: none"> • Retirement planning seminars are delivered and well attended, and staff are supported to plan for their retirement | <ul style="list-style-type: none"> ■ Notify all staff and support them to register and attend retirement seminars ■ Deliver two in-house retirement seminars for staff ■ Support and discuss retirement transition arrangements with staff considering retirement which include: <ul style="list-style-type: none"> – flexible working hours prior to retirement – assistance with estimating or assessing entitlements – options for further contact after retirement |
| <ul style="list-style-type: none"> • Local and regional authorities have guidelines so they can better measure access to services and facilities | <ul style="list-style-type: none"> ■ By January 2009 draft guidelines for local authorities outlining processes to improve access for older people and people with disabilities, and consult local authorities on the draft guidelines by April 2009 ■ Finalise the guidelines and conduct workshops with local authorities by July 2009 |

POSITIVE
AGEING GOALS

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|--|--|
| <p>Land Transport New Zealand</p> | <p>Safe with Age driving course Goal 4</p> | <ul style="list-style-type: none"> Older drivers have the skills to drive safely |
| <p>Land Transport New Zealand</p> | <p>SuperGold Card Goal 4</p> | <ul style="list-style-type: none"> Implement free off-peak travel on public transport for SuperGold Card holders |
| <p>Land Transport New Zealand</p> | <p>Total Mobility Scheme Goal 4</p> | <ul style="list-style-type: none"> To encourage local authorities operating a Total Mobility Scheme to adopt second-phase improvements resulting from the Ministry of Transport's 2005 review |
| <p>Law Commission www.lawcom.govt.nz</p> | <p>Review of War Pensions Act 1954 Goals 1, 2, 5 & 10</p> | <ul style="list-style-type: none"> War veterans have better access to services and entitlements to meet their needs |

Work with regional councils to introduce free off-peak travel on public transport for SuperGold Card holders from 1 October 2008

LAND TRANSPORT NEW ZEALAND

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|---|---|
| <ul style="list-style-type: none"> National coverage of the Safe with Age programme is improved and the course participation targets are met | <ul style="list-style-type: none"> Increase national coverage of the Safe with Age programme through radio advertising, editorial stories in publications targeting people over the age of 55, and conferences such as the Royal New Zealand College of General Practitioners. The Safe with Age programme provides up to date information on key competencies for safe driving. The programme also includes a subsidy for an on-road driving assessment and coaching session with a qualified driving instructor Increase the number of course participants to achieve a target of 5,000 mature drivers by June 2009 and 8,000 mature drivers by June 2010 |
| <ul style="list-style-type: none"> Free off-peak travel for SuperGold Card holders is being operated by a majority of the regional councils | <ul style="list-style-type: none"> Work with regional councils to introduce free off-peak travel on public transport for SuperGold Card holders from 1 October 2008 By November 2008 undertake market research to obtain more data on seniors who use or will use public transport Report on seniors' uptake rates of free off-peak public transport services. Details for future reporting and funding will be included |
| <ul style="list-style-type: none"> More local authorities make improvements to the scheme Phase three improvements are finalised by the Ministry of Transport and Land Transport New Zealand | <ul style="list-style-type: none"> Work with the 15 local authorities operating a Total Mobility Scheme to have at least 10 local authorities sign up to phase two improvements by June 2009 Work with the Ministry of Transport to progress phase three improvements which include promoting the Total Mobility Scheme, and expanding eligibility to include those who live in areas that do not have a Total Mobility Scheme, taxi or public transport services |
| <ul style="list-style-type: none"> The report on the review of the War Pensions Act 1954 is published and tabled in Parliament, and has recommendations to improve entitlements and services to war veterans The draft Bill for new legislation to improve entitlements and services to war veterans is completed | <ul style="list-style-type: none"> In July 2008 release an issues paper for public consultation until November 2008 on the revision of legislation to better reflect the diverse needs of war veterans of all ages By November 2008 hold meetings to consult war veterans on the issues paper Prepare a final report on the review of the War Pensions Act 1954 and draft a Bill for new legislation to improve entitlements and services to war veterans |

POSITIVE
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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|---|--|--|
| National Library of New Zealand www.natlib.govt.nz | Aotearoa People's Network Goals 5, 6, 7, 8 & 10 | <ul style="list-style-type: none"> Older people have access to free broadband internet service in public libraries |
| National Library of New Zealand | Retirement seminars Goals 9 & 10 | <ul style="list-style-type: none"> Staff have information to plan and prepare for retirement |
| National Library of New Zealand | Staff Climate survey Goal 9 | <ul style="list-style-type: none"> Obtain information about older workers' job satisfaction |
| Ministry of Pacific Island Affairs www.minpac.govt.nz | Mind Your Language – Tokelau, Niue and Cook Islands Māori Goals 6, 8 & 10 | <ul style="list-style-type: none"> Pacific languages are valued, used and preserved for future generations |
| New Zealand Police www.police.govt.nz | Local community safety and crime prevention initiatives Goals 5, 8 & 10 | <ul style="list-style-type: none"> Older people are actively involved in community safety and crime prevention |
| Department of the Prime Minister and Cabinet www.dPMC.govt.nz | Health and safety Goal 9 | <ul style="list-style-type: none"> Older people are safe and well at work |
| Department of the Prime Minister and Cabinet | Learning and development of older workers Goal 9 | <ul style="list-style-type: none"> Older workers have access to learning and development opportunities |
| Department of the Prime Minister and Cabinet | Transition from employment to retirement Goal 9 | <ul style="list-style-type: none"> Older workers are provided with information and support when planning for retirement |



| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|--|
| <ul style="list-style-type: none"> • Aotearoa People's Network coverage is extended to 36 public libraries providing free access for older people to broadband internet • Aotearoa People's Network is evaluated and information about older people accessing the digital world is available | <ul style="list-style-type: none"> ■ Encourage take up of the Aotearoa People's Network for free broadband internet in public libraries. The target is to have the network in 36 public libraries ■ Evaluate the Aotearoa People's Network by December 2008 to determine whether older people access the network and benefit from living, learning and creating in the digital world |
| <ul style="list-style-type: none"> • Staff are satisfied with retirement information seminars and assisted to make informed decisions when planning for retirement | <ul style="list-style-type: none"> ■ Hold retirement seminars for staff and review the seminars by June 2010 to determine their effectiveness |
| <ul style="list-style-type: none"> • A response plan is developed to respond to older workers' issues | <ul style="list-style-type: none"> ■ Analyse the results from the Staff Climate survey conducted in May 2008 and identify actions to develop a response plan for older workers |
| <ul style="list-style-type: none"> • Language resources in Tokelau, Niue and Cook Islands Māori are widely distributed and used among these communities | <ul style="list-style-type: none"> ■ By July 2009 include recordings of older people's legends, myths and songs in the Mind Your Language learning resources and websites in Tokelau, Niue and Cook Islands Māori |
| <ul style="list-style-type: none"> • Older volunteers receive training and support and are active members of neighbourhood support groups | <ul style="list-style-type: none"> ■ Continue to focus on local community safety and crime prevention initiatives and promote the role of unpaid community volunteers ■ Continue to hold annual national training seminars for Neighbourhood Support and Community Patrols to improve the skills of community volunteers and older members of the community |
| <ul style="list-style-type: none"> • There is a high uptake by staff for health checks by health professionals | <ul style="list-style-type: none"> ■ Organise staff wellbeing days that include health checks by health professionals and identify wellbeing initiatives for older workers |
| <ul style="list-style-type: none"> • Older workers are offered learning and development opportunities | <ul style="list-style-type: none"> ■ Discuss learning and professional development options with older workers and support them to take up opportunities |
| <ul style="list-style-type: none"> • Staff are provided with information on retirement options • Flexible work options for older workers are identified and information distributed to staff | <ul style="list-style-type: none"> ■ Investigate and provide information to workers on superannuation options for retirement ■ Following the implementation of the Employment Relations (Flexible Working Arrangements) Amendment Act on 1 July 2008, explore flexible work initiatives by December 2008 |

**POSITIVE
AGEING GOALS**

- Goal 1: Income
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- Goal 6: Culturally appropriate services
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- Goal 8: Positive attitudes
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- Goal 10: Personal growth and participation

| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|---|--|
| <p>Ministry of Research, Science and Technology <i>and</i> Foundation for Research, Science and Technology <i>and</i> Centre for Research Evaluation and Social Assessment</p> <p>www.morst.govt.nz www.frst.govt.nz</p> | <p>Ageing in Place</p> <p>A five-year research programme</p> <p>Goals 3 & 5</p> | <ul style="list-style-type: none"> • Research on older people’s housing informs improvements to help older people to age in their communities |

Provide ongoing research findings, evidence and information to the private, community and public sectors so that improved housing repairs and maintenance will enable older people to better age in the community

MINISTRY OF RESEARCH, SCIENCE AND TECHNOLOGY

PROGRESS INDICATORS

ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010

- Research on housing services in neighbourhoods and cultural systems informs the development of effective housing repair and maintenance programmes to assist older people to age in their communities

- By June 2009 establish the dynamics between life stage, dwelling condition, access to and investment in repairs and maintenance, and the tendency to age in place in neighbourhood and cultural systems
- By June 2009 map the need for and provision of repairs and maintenance services for older people in neighbourhood and cultural systems
- By December 2009 investigate older people’s ability to repair and maintain their dwellings through providing targeted and responsive repairs and maintenance services, products and policies. This will be done by determining:
 - the range of services and product gaps experienced by older owner occupiers and older tenants
 - the capacity of the building industry, the community housing sector, older people’s sector and public agencies to respond to the repairs and maintenance needs of older people
- By February 2010 develop a practical checklist for practitioners to observe the:
 - adequacy and risks of older people’s housing and neighbourhood situations
 - opportunities to optimise housing through maintenance repairs and renovation
- Provide ongoing research findings, evidence and information to the private, community and public sectors so that improved housing repairs and maintenance will enable older people to better age in the community

**POSITIVE
AGEING GOALS**

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|--|---|
| <p>Ministry of Research, Science and Technology <i>and</i> Foundation for Research, Science and Technology <i>and</i> University of Waikato <i>and</i> Family Centre Social Policy Research Unit</p> | <p>Enhancing wellbeing in an ageing society (EWAS) A five-year research programme 2004–2009 Goals 1–10</p> | <ul style="list-style-type: none"> • Older New Zealanders are able to age positively, are highly valued and recognised as an integral part of families and communities |
| <p>Ministry of Research, Science and Technology <i>and</i> Foundation for Research, Science and Technology <i>and</i> Massey University <i>and</i> Family Centre Social Policy Research Unit</p> | <p>Longitudinal study of ageing A five-year research programme Goals 1–10</p> | <ul style="list-style-type: none"> • Establish a nationally representative longitudinal study of factors that contribute to positive ageing in New Zealand |
| <p>Retirement Commission www.retirement.org.nz</p> | <p>Employment of older workers Goals 1, 9 & 10</p> | <ul style="list-style-type: none"> • Monitor the effectiveness of projects that encourage the employment of older workers |
| <p>Retirement Commission <i>and</i> Ministry of Social Development</p> | <p>Financial abuse Goal 1</p> | <ul style="list-style-type: none"> • Older people's financial rights and interests are protected |



PROGRESS INDICATORS

- The knowledge base on socio-economic and demographic aspects of ageing is expanded and information is available to policy makers to improve outcomes
- Transition to older age is profiled and older people's perspectives and experiences with kin and non-kin can be understood

ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010

- By December 2008 analyse survey data on the socio-economic and demographic aspects of ageing to understand the multiple causes of variation in social outcomes. Also, analyse data on the transactions and interactions among older people, their kin and non-kin with specific reference to Māori, Pacific and other ethnic groups
- By March 2009 hold focus groups and complete qualitative fieldwork with Māori, Pacific and other population groups to investigate selected dimensions of their wellbeing
- By June 2009 complete the design of demographic and socio-economic micro-simulation models by using new data to anticipate the likely impact of future social, socio-demographic and technological trends on social outcomes
- By June 2009 identify factors influencing interactions among older people with kin and non-kin

- Measures for questionnaire surveys and interviews are approved by the advisory group
- Nationally representative sample of approximately 5,000 participants is established and survey undertaken
- Results of the pilot study presented in 2010 at the New Zealand Institute for Research on Ageing seminar

- Continue to conduct qualitative studies of the important factors predicting the quality of life and wellbeing of older Asian and Pacific groups
- Following the advisory groups' approval and sign-off of the questionnaire, pilot the questionnaire in December 2008
- Pilot a study of chosen measures from the survey in January 2009
- Survey and interview a nationally representative sample of older adults and by January 2010 begin analysing the first wave of longitudinal data

- More older workers are employed and there is a reduction in the number of discrimination complaints

- Conduct annual reviews to monitor the progress of policies and projects that encourage the employment of older workers

- Age Concern New Zealand reported a reduction in the numbers of financial abuse cases relating to older people

- Distribute a financial abuse pamphlet to raise awareness and reduce the level of financial abuse among older people
- By December 2008 in partnership with the Ministry of Social Development consider how the issue of financial abuse of older people can be addressed within current social services

**POSITIVE
AGEING GOALS**

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|---|---|---|
| Retirement Commission | Financial literacy Goal 1 | <ul style="list-style-type: none"> • Improve the financial literacy of older people |
| Ministry of Social Development – Centre for Social Research and Evaluation www.msd.govt.nz | Future Services for Seniors Model evaluation Goal 1 | <ul style="list-style-type: none"> • Provide feedback on the Services for Seniors Model to determine future roll-out of services |
| Ministry of Social Development – Centre for Social Research and Evaluation | Older New Zealanders living in relative hardship Goal 1 | <ul style="list-style-type: none"> • Identify characteristics and needs of older people in relative material hardship, to explore the extent of existing services and identify key areas for future policy and service development |
| Ministry of Social Development – Centre for Social Research and Evaluation | Turning 65: Reflecting Back – employment experiences and plans for the future Goal 9 | <ul style="list-style-type: none"> • Provide information about how and why older New Zealanders make particular decisions about workforce participation, withdrawal and the barriers that prohibit their involvement in paid work |
| Ministry of Social Development – Family and Community Services | Campaign for Action on Family Violence Goals 5 & 8 | <ul style="list-style-type: none"> • People change the way they think and act about violence in families in relation to older people |
| Ministry of Social Development – Family and Community Services | EANP (Elder Abuse and Neglect Prevention) services Goals 5 & 8 | <ul style="list-style-type: none"> • Older people, their families and carers have access to information and services to prevent elder abuse and neglect |
| Ministry of Social Development – Family and Community Services | Heartland Services Goal 7 | <ul style="list-style-type: none"> • Older people in rural and provincial areas have easy access to government services |

Develop resources and community action initiatives that specifically target older people as part of the Campaign for Action on Family Violence

MINISTRY OF SOCIAL DEVELOPMENT

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|---|---|
| <ul style="list-style-type: none"> The 2009 Financial Knowledge survey shows that older people have greater public awareness about financial literacy and more older people use the calculators on the website www.sorted.org.nz | <ul style="list-style-type: none"> Promote the publication <i>Your Money in Retirement</i> Raise awareness of other financial information and calculators including the home equity release calculator currently on the website www.sorted.org.nz |
| <ul style="list-style-type: none"> Findings from the evaluation of the Services for Seniors Model result in tailored services for older people and rolled-out services in additional sites | <ul style="list-style-type: none"> Complete phases two and three of the evaluation of the Services for Seniors Model trialled in six Work and Income sites and produce a progress report with findings from the data by April 2009 Produce the final report on the Services for Seniors Model by July 2009 |
| <ul style="list-style-type: none"> Research completed and proposals for policy and service development about older New Zealanders living in relative material hardship presented to the Ministers for Social Development and Employment and for Senior Citizens | <ul style="list-style-type: none"> Explore existing quantitative data on older people living in relative material hardship Use the qualitative data obtained from face-to-face interviews with older people and by March 2009 report to the Minister for Social Development and Employment and the Minister for Senior Citizens |
| <ul style="list-style-type: none"> Survey is completed and a report published on the Ministry's website | <ul style="list-style-type: none"> By December 2008 present to stakeholders and the project advisory group the outcomes of a survey on the last 10 years work history of people aged 65 years, their use of employment and retirement support services and their future plans By March 2009 brief the Minister for Social Development and Employment and publish a report on the Ministry's website |
| <ul style="list-style-type: none"> The Campaign develops focused activities relating to elder abuse and neglect prevention | <ul style="list-style-type: none"> Develop resources and community action initiatives that specifically target older people as part of the Campaign for Action on Family Violence |
| <ul style="list-style-type: none"> The 24 Elder Abuse and Neglect Prevention services and the national co-ordination of the services continues to be funded and monitored Funding reduces the financial pressure on services and supports elder abuse and neglect prevention special projects | <ul style="list-style-type: none"> Continue to fund and monitor the 24 Elder Abuse and Neglect Prevention services and the national co-ordination programme Manage the distribution of the special annual Elder Abuse and Neglect Prevention services fund based on applications from service providers |
| <ul style="list-style-type: none"> Reports on Heartland Services show the services are responding to the needs of older people in the community | <ul style="list-style-type: none"> Continue to fund Heartland Services around the country focusing on meeting local community needs, including the needs of older people and promoting the benefits to government agencies of providing services through the Heartland Services centres |

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AGEING GOALS**

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|--|---|
| Ministry of Social Development – Family and Community Services | SAGES (older people as mentors) Goals 8 & 10 | <ul style="list-style-type: none"> • Older people use their skills and experiences in their communities to help families and people in need |
| Ministry of Social Development – Human Resources | Positive ageing workforce initiatives Goal 9 | <ul style="list-style-type: none"> • Older workers are recruited and retained in the Ministry's workforce |
| Ministry of Social Development – Office for the Community and Voluntary Sector www.ocvs.govt.nz | Promoting Generosity Goal 10 | <ul style="list-style-type: none"> • Encourage giving in all its forms to communities: giving of time, money, in-kind and through acts of generosity |
| Ministry of Social Development – Office for Disability Issues www.odi.govt.nz | Accessible information guidelines Goals 5, 6 & 10 | <ul style="list-style-type: none"> • Improve access to public information for disabled and older people |
| Ministry of Social Development – Office for Disability Issues | New Zealand Disability Strategy reporting framework Goals 2, 5 & 10 | <ul style="list-style-type: none"> • Improve reporting against the New Zealand Disability Strategy |
| Ministry of Social Development – Office for Senior Citizens www.osc.govt.nz | Amendments to the enduring powers of attorney legislation Goal 5 | <ul style="list-style-type: none"> • Older people's rights and interests are protected |



| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|--|
| <ul style="list-style-type: none"> • SAGES services are funded and monitored so that older volunteers can help families and people in need • Satisfaction reports show that older mentors value their mentoring role | <ul style="list-style-type: none"> ■ Continue to fund and monitor the 17 SAGES services around the country ■ Collect and collate satisfaction reports from older mentors |
| <ul style="list-style-type: none"> • Workforce initiatives to support and promote the recruitment and retention of older workers are identified and implemented • There is an increase in the number of older workers in the Ministry | <ul style="list-style-type: none"> ■ Identify priorities for action to support the recruitment and retention of older workers ■ Include strategies and priorities for older workers in the Human Resources Strategy 2008–2010 and in equality and diversity planning |
| <ul style="list-style-type: none"> • The multi-sectoral work programme to promote generosity results in older people being more aware of giving in all its forms in New Zealand | <ul style="list-style-type: none"> ■ Work with non-profit, business, and government sectors to reach agreement for a Promoting Generosity multi-sectoral work programme by December 2008. This will promote the giving of time, money and acts of generosity in-kind to the community and will enable older people to contribute and participate in their communities ■ Introduce the Promoting Generosity multi-sectoral work programme |
| <ul style="list-style-type: none"> • Guidelines are developed on producing accessible information | <ul style="list-style-type: none"> ■ Develop guidelines to improve the accessibility of information for older people and people with disabilities and by October 2008 publish the guidelines on www.odi.govt.nz |
| <ul style="list-style-type: none"> • The New Zealand Disability Strategy planning and reporting framework is developed | <ul style="list-style-type: none"> ■ Develop a framework by December 2008 for longer-term planning and reporting against the New Zealand Disability Strategy. This will make targets and achievements more transparent in priority areas, including disability supports for older people with disabilities |
| <ul style="list-style-type: none"> • Enduring powers of attorney forms and supporting documents are developed • Changes to part 9 of the Protection of Personal and Property Rights Act 1988 is implemented on 26 September 2008. Positive feedback about the new policy is received from the public | <ul style="list-style-type: none"> ■ Develop new enduring powers of attorney forms and other documentation to implement the changes to part 9 of the Protection of Personal and Property Rights Act 1988 to come into effect on 26 September 2008 |

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|--|--|
| Ministry of Social Development – Office for Senior Citizens | Home equity release schemes Goal 5 | <ul style="list-style-type: none"> • Older people’s financial rights and interests are protected |
| Ministry of Social Development – Older People’s Policy | Elder abuse and neglect Goals 5 & 8 | <ul style="list-style-type: none"> • Older people receive increased support and advice to prevent elder abuse and neglect |
| Ministry of Social Development – Older People’s Policy | Population ageing Goals 1–10 | <ul style="list-style-type: none"> • Assess the sustainability and adequacy of current policy taking into account the implications of population ageing |
| Ministry of Social Development – Older People’s Policy | Portability of New Zealand Superannuation Goal 1 | <ul style="list-style-type: none"> • Older people are able to retire in the country of their choice |
| Ministry of Social Development – Older People’s Policy | Social Security Agreements Goal 1 | <ul style="list-style-type: none"> • Implement new social security agreements |
| Ministry of Social Development – Senior Services and Older People’s Policy | SuperGold Card Goals 1 & 10 | <ul style="list-style-type: none"> • Older people have access to business discounts and services and public sector concessions |

Continue to enhance the SuperGold Card by negotiating additional commercial discounts and services with business partners

MINISTRY OF SOCIAL DEVELOPMENT

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|---|--|
| <ul style="list-style-type: none"> Older people's views and the views of key stakeholders inform the development of a code of practice for home equity release schemes and the code is adopted by the industry | <ul style="list-style-type: none"> Following Cabinet's approval of the Code of Practice, by December 2008 negotiate with interested parties and key stakeholders in the industry to have the Code adopted on a voluntary basis until future legislation is introduced to provide better consumer protection Work with the Ministry of Economic Development and the Ministry of Consumer Affairs to update the Code of Practice in line with any changes in financial regulations and to include the Code in financial regulatory legislation |
| <ul style="list-style-type: none"> Actions to address elder abuse and neglect are identified and underway | <ul style="list-style-type: none"> Work with stakeholders to develop a plan of action by June 2009 to respond to incidents of elder abuse and neglect Finalise the plan and commence implementation by June 2010 |
| <ul style="list-style-type: none"> Policies take into account the wider economic and social dimensions of population ageing | <ul style="list-style-type: none"> By July 2009 report to the Minister of Finance and the Minister of Social Development and Employment on the implications of population ageing on current policy and future policy work |
| <ul style="list-style-type: none"> Legislation amending the general portability rules are implemented and older people are able to retire in their country of choice | <ul style="list-style-type: none"> Introduce legislation by September 2008 to amend general portability rules to enable older people to retire in the country of their choice Implement new general portability rules by November 2009 |
| <ul style="list-style-type: none"> Social security agreements with Malta and Hungary are in place and negotiations are underway to develop social security agreements in other countries | <ul style="list-style-type: none"> Implement two new social security agreements with Malta and Hungary by December 2009 to facilitate the payment of pensions and benefits to people migrating between New Zealand and these countries By June 2009 report to the Minister for Social Development and Employment on a strategy to develop social security agreements with other countries |
| <ul style="list-style-type: none"> Growth in the range of participating businesses offering discounts and services to make the SuperGold Card more attractive and useful for older people | <ul style="list-style-type: none"> Continue to enhance the SuperGold Card by negotiating additional commercial discounts and services with business partners |

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AGEING GOALS**

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|---|---|---|
| Ministry of Social Development – Senior Services <i>and</i> Older People’s Policy <i>and</i> Office for Senior Citizens | Transformation of services for seniors Goals 1, 2, 3, 4, 5 & 7 | <ul style="list-style-type: none"> • Transform services for seniors to tailor services to meet the needs of current and future seniors cohorts |
| Ministry of Social Development – Senior Services | Employment for older people Goals 8, 9 & 10 | <ul style="list-style-type: none"> • Older people are supported with employment choices |
| Ministry of Social Development – Senior Services | Secure and adequate income for older people Goal 1 | <ul style="list-style-type: none"> • Full and correct entitlements for older people |
| Ministry of Social Development – Working Age People’s Policy <i>and</i> Ministry of Health <i>and</i> Department of Labour <i>and</i> Accident Compensation Corporation | The New Zealand Carers’ Strategy Goal 5 | <ul style="list-style-type: none"> • Improve support for family and other informal carers through the national Carers’ Strategy |
| Ministry of Social Development – Work and Income Auckland | Accessing transport Goal 4 | <ul style="list-style-type: none"> • Older people have access to information on alternative transport options |





PROGRESS INDICATORS

ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010

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|---|---|
| <ul style="list-style-type: none"> • A Services for Seniors work programme is introduced and informs the development of a revised service delivery programme for older clients | <ul style="list-style-type: none"> ■ By August 2008 appoint a Strategic Director to lead the Services for Seniors work programme ■ By October 2008 finalise a blueprint document and business case for the work programme ■ By December 2008 develop a website, Senior Web, with information for seniors ■ By December 2009 establish cross-agency initiatives for areas where agencies have common clients as in the Falls Prevention programme with ACC ■ Continue to improve the Services for Seniors model and develop a future work programme based on the evaluation of the model. Work will include areas for development in the six Work and Income sites that have introduced the programme |
| <ul style="list-style-type: none"> • Older people are well informed about employment and voluntary work options | <ul style="list-style-type: none"> ■ By June 2009 develop resources for staff and older clients about employment and voluntary work options |
| <ul style="list-style-type: none"> • Older people have better information about the Living Alone Payment • Tailored services for older people in hardship are operating effectively | <ul style="list-style-type: none"> ■ By December 2008 enhance communications and service delivery practice for the Living Alone Payment for older clients ■ By June 2010 deliver tailored services like the outbound calling project and home visits programme to people identified as being in hardship |
| <ul style="list-style-type: none"> • Actions for the first two years of the Five-year Action Plan are completed and progress is made towards improving the wellbeing of older carers and older people's carers | <ul style="list-style-type: none"> ■ Implement actions identified for delivery in the first two years of the New Zealand Carers' Strategy and Five-year Action Plan. The New Zealand Carers' Strategy and Five-year Action Plan can be viewed at www.msd.govt.nz/work-areas/cross-sectoral-work/carers-strategy/ |
| <ul style="list-style-type: none"> • Older people are better informed of affordable transport options | <ul style="list-style-type: none"> ■ Promote and display information in Work and Income Service Centres about affordable transport options for older people |

POSITIVE
AGEING GOALS

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|---|--|--|
| Ministry of Social Development – Work and Income Auckland | Affordable housing Goal 3 | <ul style="list-style-type: none"> Older people are better informed of their entitlements and options for affordable housing |
| Ministry of Social Development – Work and Income Auckland | Services to older people Goal 7 | <ul style="list-style-type: none"> Older people not living in central locations have access to information and services |
| Ministry of Social Development – Work and Income Bay of Plenty | Keeping safe Goal 5 | <ul style="list-style-type: none"> Older people are more aware of services that keep them safe at home and in the community |
| Ministry of Social Development – Work and Income Bay of Plenty | Services to seniors Goals 1, 2, 3, 4, 5 & 10 | <ul style="list-style-type: none"> Older people receive their full and correct entitlements |
| Ministry of Social Development – Work and Income Canterbury | Accessible information for older people Goals 1 & 5 | <ul style="list-style-type: none"> Maintain good networks with older people's organisations in the community |
| Ministry of Social Development – Work and Income Canterbury | Community education Goals 1, 5 & 7 | <ul style="list-style-type: none"> Older clients in the community access information and services |
| Ministry of Social Development – Work and Income Canterbury | Relationships with health providers and social services Goals 2, 5 & 8 | <ul style="list-style-type: none"> Maintain relationships with key stakeholders so older people can access information to improve their health and wellbeing |
| Ministry of Social Development – Work and Income Canterbury | Warmer Homes project Goals 2 & 5 | <ul style="list-style-type: none"> Older people in the region have warmer homes |
| Ministry of Social Development – Work and Income Central | Elder abuse and neglect prevention Goal 5 | <ul style="list-style-type: none"> Staff can recognise and respond to elder abuse and neglect issues, and older clients are more aware of elder abuse and neglect issues and the services available to them |

In collaboration with Housing New Zealand Corporation, other government agencies and local councils provide better access to information on affordable housing for older people

MINISTRY OF SOCIAL DEVELOPMENT

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|---|
| <ul style="list-style-type: none"> Older people have better information on affordable housing | <ul style="list-style-type: none"> In collaboration with Housing New Zealand Corporation, other government agencies and local councils provide better access to information on affordable housing for older people |
| <ul style="list-style-type: none"> More older people have better access to Work and Income services | <ul style="list-style-type: none"> Investigate the feasibility of a visiting service in a number of locations across Auckland to provide easy access to information and entitlements for older people in those areas |
| <ul style="list-style-type: none"> Keeping Independent Now seminars are well attended and positive feedback received from older people | <ul style="list-style-type: none"> Promote services for older people that keep them safe at home and in the community through quarterly Keeping Independent Now seminars. These will be held in Work and Income offices throughout the region |
| <ul style="list-style-type: none"> Older clients contacted and receive their full entitlements | <ul style="list-style-type: none"> Identify and contact older people not receiving their full entitlements |
| <ul style="list-style-type: none"> Work and Income staff have good networks with community organisations and older people are more aware of services available to them in their community | <ul style="list-style-type: none"> In collaboration with a range of agencies develop a special reception area in the Papanui Superannuation office to share information about services in the region and opportunities for older people to participate in the community |
| <ul style="list-style-type: none"> Older clients in Christchurch City Council's housing complexes are well informed about services and receive their full and correct entitlements | <ul style="list-style-type: none"> Deliver presentations to provide information about Work and Income entitlements and services at six Christchurch City Council's housing complexes |
| <ul style="list-style-type: none"> Older people have access to health and social services and are assisted to live in their own homes | <ul style="list-style-type: none"> By 30 June 2009 hold meetings and develop protocols with key stakeholders to deliver supportive and co-ordinated services for older people to improve their health and wellbeing |
| <ul style="list-style-type: none"> More older people in Canterbury have warmer homes | <ul style="list-style-type: none"> Work with the Rotary Club of Bishopdale–Burnside, Age Concern, Community Energy Action and the Regional Council to deliver the Warmer Homes project |
| <ul style="list-style-type: none"> Staff are aware of issues relating to financial elder abuse and neglect and know how to identify and address these issues. Staff are also well informed about other areas of elder abuse and neglect and the services available to address them Information on elder abuse and neglect prevention is distributed to older clients | <ul style="list-style-type: none"> By September 2008 train all staff providing services for older clients so they can identify and respond to elder abuse and neglect issues Provide information on elder abuse and neglect prevention to older clients to increase their awareness of the issues |

**POSITIVE
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- Goal 6: Culturally appropriate services
- Goal 7: Rural services
- Goal 8: Positive attitudes
- Goal 9: Employment opportunities
- Goal 10: Personal growth and participation

| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|---|---|
| Ministry of Social Development – Work and Income Central | Services for older people Goals 1, 5 & 10 | <ul style="list-style-type: none"> • Older people in the community access information about available assistance and services |
| Ministry of Social Development – Work and Income East Coast | Employment opportunities for older people Goal 9 | <ul style="list-style-type: none"> • Older people are supported to find employment and are aware of employment opportunities |
| Ministry of Social Development – Work and Income East Coast and District Health Board | Falls prevention Goal 5 | <ul style="list-style-type: none"> • Older people are more aware of Falls Prevention programmes and services |
| Ministry of Social Development – Work and Income Nelson, Marlborough and West Coast | New Zealand Superannuation clients caring for children Goals 1, 6, 8 & 10 | <ul style="list-style-type: none"> • Older people who have full-time care of children know about and have access to integrated co-ordinated services |
| Ministry of Social Development – Work and Income Nelson, Marlborough and West Coast | Retirement seminars Goals 1, 5 & 10 | <ul style="list-style-type: none"> • Older people have information to make informed choices for their retirement |
| Ministry of Social Development – Work and Income Nelson, Marlborough and West Coast | Services to seniors Goals 1, 2, 3, 5 & 10 | <ul style="list-style-type: none"> • Older people receive full and correct entitlements and have access to all appropriate agencies |





| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|---|
| <ul style="list-style-type: none"> Older people are well informed about services and assistance and receive their full and correct entitlements | <ul style="list-style-type: none"> Hold two-monthly meetings with local service providers such as Age Concern, Grey Power and Citizens Advice Bureau to share information and to raise awareness of Work and Income entitlements |
| <ul style="list-style-type: none"> Improved employment opportunities result in increased numbers of older clients in employment | <ul style="list-style-type: none"> Work with stakeholder agencies like Age Concern and Grey Power to investigate employment opportunities for older people Support the employment of older people in the East Coast by providing the venue for seminars and meetings and contributing information from the Ministry's Labour Market team such as information on the availability of seasonal work |
| <ul style="list-style-type: none"> The community is better informed about falls prevention for older people | <ul style="list-style-type: none"> By February 2009 in collaboration with the District Health Board establish a project group to design pamphlets about falls prevention for older people By June 2009 distribute the falls prevention pamphlets in the wider community to publicise and promote falls prevention information |
| <ul style="list-style-type: none"> Older clients caring for children are well informed, receive their full entitlements and are supported to access all the services that are available | <ul style="list-style-type: none"> By November 2008 identify clients receiving New Zealand Superannuation caring for children to provide information to assist them to access their full entitlements By May 2009 follow up with these clients to check if the level of support is satisfactory and to determine if further support is required |
| <ul style="list-style-type: none"> The retirement seminars held are well attended and positive feedback is received | <ul style="list-style-type: none"> From 2009 hold retirement seminars for older people. These will be undertaken six-monthly in Blenheim and annually at other main centres so older people can make informed choices about their future |
| <ul style="list-style-type: none"> Older clients and clients who are vulnerable have easy access to entitlements and services | <ul style="list-style-type: none"> Identify and contact older clients who are receiving extra financial assistance to ensure they are receiving their full entitlements Work with vulnerable older clients to assist them to easily access services to improve their wellbeing |

**POSITIVE
AGEING GOALS**

- Goal 1: Income
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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|---|--|
| Ministry of Social Development – Work and Income Nelson, Marlborough and West Coast | Working with health providers Goals 2 & 7 | <ul style="list-style-type: none"> • Continue to strengthen relationships with health providers to share knowledge about each other’s services to improve older people’s health and wellbeing |
| Ministry of Social Development – Work and Income Northland | Community education Goals 1, 2, 5, 8 & 10 | <ul style="list-style-type: none"> • Older clients in the community access information and services |
| Ministry of Social Development – Work and Income Northland <i>and</i> Age Concern Whangarei | Eliminating family violence Goal 5 | <ul style="list-style-type: none"> • Older people remain in their homes in a safe environment |
| Ministry of Social Development – Work and Income Northland <i>and</i> Accident Compensation Corporation | Relationships with health providers Goals 2 & 5 | <ul style="list-style-type: none"> • Seniors have information and support to prevent falls |

Advise older clients about ACC's Otago Exercise and Tai Chi programmes that are run nationwide

MINISTRY OF SOCIAL DEVELOPMENT

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|---|--|
| <ul style="list-style-type: none"> Information shared with health providers results in a better knowledge of Work and Income entitlements for older people | <ul style="list-style-type: none"> Meet regularly with health providers, pharmacists and doctors so they are well informed about Work and Income entitlements By June 2009 contact all rural health providers to raise their awareness of Work and Income services |
| <ul style="list-style-type: none"> Older people in Kerikeri are better informed about Work and Income services There are integrated responses to local senior citizens' issues that result in better outcomes A wide representation of agencies attend the Seniors Expo and positive feedback was received | <ul style="list-style-type: none"> In partnership with Kerikeri Age Concern provide information at quarterly meetings on Work and Income entitlements and services to community organisations and older people's groups Participate in monthly meetings with the Council's Positive Ageing Advisory Group to network and share ideas and solutions on issues faced by local senior citizens In partnership with the Whangarei District Council and Whangarei Returned Services Association hold a Seniors Expo on 22 and 23 October 2008 at Forum North to enhance the wellbeing of older clients by connecting them with community organisations, clubs, health groups and other suitable services |
| <ul style="list-style-type: none"> Staff are aware of elder abuse and neglect issues and are well trained to recognise them so they can provide information to clients about elder abuse and neglect prevention services | <ul style="list-style-type: none"> By May 2010 deliver elder abuse presentations and training for case managers who missed earlier opportunities for training and information seminars Train newly appointed New Zealand Superannuation case managers on elder abuse and neglect prevention as part of their induction Continue to attend monthly meetings organised by the local Elder Abuse and Neglect Prevention Co-ordinator |
| <ul style="list-style-type: none"> More older clients are referred to Falls Prevention programmes | <ul style="list-style-type: none"> Distribute pamphlets on falls prevention at all Work and Income offices and to community contacts to publicise information about Falls Prevention programmes Advise older clients about ACC's Otago Exercise and Tai Chi programmes that are run nationwide |

POSITIVE
AGEING GOALS

Goal 1: Income
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Goal 10: Personal growth and participation

| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|---|--|---|
| Ministry of Social Development – Work and Income Northland | Rural service co-ordination Goal 7 | <ul style="list-style-type: none"> Older clients in rural areas are aware of entitlements and services |
| Ministry of Social Development – Work and Income Southern | Employment opportunities for older people Goals 7 & 9 | <ul style="list-style-type: none"> Promote the continuation of paid employment into later years for older people who wish to remain in the labour force and support older people who wish to return to paid employment |
| Ministry of Social Development – Work and Income Southern | Full and correct entitlement Goal 1 | <ul style="list-style-type: none"> Review income support provisions to ensure they provide an adequate standard of living |
| Ministry of Social Development – Work and Income Southern | Working with ethnic communities Goal 6 | <ul style="list-style-type: none"> Engage with ethnic communities to identify issues of concern to older people and develop options for addressing these |
| Ministry of Social Development – Work and Income Taranaki, King Country and Wanganui | 90+ access to services and assistance Goals 1, 5 & 7 | <ul style="list-style-type: none"> Older clients aged 90 years and over have easy access to information and services |
| Ministry of Social Development – Work and Income Taranaki, King Country and Wanganui <i>and</i> New Plymouth Positive Ageing Trust <i>and</i> Chamber of Commerce | Employment opportunities Goals 1 & 9 | <ul style="list-style-type: none"> Employers are aware of the advantages of employing older people |



| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|---|
| <ul style="list-style-type: none"> Older clients in rural areas are assisted to access their entitlements and are referred to services in the community | <ul style="list-style-type: none"> In partnership with Runanga O Whangaroa visit older Māori in rural communities in their homes and at marae clinics In partnership with Ki Ora Ngatiwai and Pa Ote Ora support older people through rural marae visits Visit and support older Māori in Takahewai, Blands Bay and Whananaki by December 2008 |
| <ul style="list-style-type: none"> Older people in Dunedin have better opportunities for employment | <ul style="list-style-type: none"> Pilot a seniors programme in Dunedin to identify employment opportunities to assist older clients to find employment Hold two seminars in Oamaru for people aged 60 years and over to promote employment services and entitlements |
| <ul style="list-style-type: none"> Older people are better informed about Work and Income support and services | <ul style="list-style-type: none"> Promote full and correct entitlements through partnering with key older people's agencies such as Age Concern and Grey Power Hold promotional talks, Positive Ageing forums and Keeping Independent Now seminars for community groups |
| <ul style="list-style-type: none"> Good communication links are established with Pacific communities and older Pacific clients receive their entitlements | <ul style="list-style-type: none"> Share information about entitlements with Pacific communities. Case managers will attend Pacific Island Fono and visit the Pacific Island Advisory and Cultural Trust in Invercargill monthly |
| <ul style="list-style-type: none"> Home visits resulted in clients aged 90 years and over receiving their full entitlements and services to support them to live at home | <ul style="list-style-type: none"> By March 2009 visit New Zealand Superannuation clients aged 90 years and over to provide information on Work and Income services and assist them to access their full entitlements |
| <ul style="list-style-type: none"> The Business After Five function was well attended and provided an opportunity for the Ministry to link with key players in the business community and together promote older workers and their skills | <ul style="list-style-type: none"> By June 2009 hold a Business After Five function in partnership with the New Plymouth Positive Ageing Trust and Chamber of Commerce to promote the advantages of employing mature jobseekers and increase employment opportunities for older people |

POSITIVE
AGEING GOALS

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|---|---|
| Ministry of Social Development – Work and Income Taranaki, King Country and Wanganui | Services for older Māori people Goals 1, 5 & 6 | <ul style="list-style-type: none"> • Improve information about services and assistance for older Māori |
| Ministry of Social Development – Work and Income Taranaki, King Country and Wanganui | Services for older people Goals 1, 5 & 10 | <ul style="list-style-type: none"> • Older people in the community access information about available assistance and services |
| Ministry of Social Development – Work and Income Waikato | Grandparents supporting grandchildren Goals 1, 6, 8, 9 & 10 | <ul style="list-style-type: none"> • Grandparents who are full-time caregivers have access to integrated co-ordinated services and access to information when needed |
| Ministry of Social Development – Work and Income Waikato and Sports Waikato | Health and wellbeing in the rural community Goals 2, 7, 8 & 10 | <ul style="list-style-type: none"> • Promote health and fitness activities for older people in the rural community |
| Ministry of Social Development – Work and Income Waikato and Age Concern Hamilton | Older people’s expertise adding value to their rural community Goals 7, 8, 9 & 10 | <ul style="list-style-type: none"> • Older people’s knowledge, skills and experience are recognised in rural communities |
| Ministry of Social Development – Work and Income Wellington | Affordable housing Goal 3 | <ul style="list-style-type: none"> • Older people are better informed of their entitlements and options for affordable housing |

Meet with kaumātua at quarterly hui to listen to their concerns and to advise them about Work and Income services

MINISTRY OF SOCIAL DEVELOPMENT

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|---|--|
| <ul style="list-style-type: none"> Older Māori have better access to Work and Income services | <ul style="list-style-type: none"> Meet with kaumātua at quarterly hui to listen to their concerns and to advise them about Work and Income services |
| <ul style="list-style-type: none"> The Positive Ageing Expo provided the opportunity to share information about community services | <ul style="list-style-type: none"> By June 2009 hold a Positive Ageing Expo in collaboration with other community agencies in the South Taranaki District |
| <ul style="list-style-type: none"> Clients caring for grandchildren are well informed, supported and access integrated services to meet their needs By 2010 the same services and entitlements are available to all grandparents who are eligible, whether their grandchildren have disabilities or are under the age of 18 | <ul style="list-style-type: none"> Identify grandparents caring for grandchildren with special needs to determine the level of support they require and refer them to the appropriate services or agencies By April 2010 offer the same services to grandparents who are full-time caregivers of children under 18 years of age |
| <ul style="list-style-type: none"> Health and fitness activities well attended by older people | <ul style="list-style-type: none"> In partnership with Sport Waikato, the local council and rural social services, hold six-monthly expos in Paeroa and Waihi to promote health and wellbeing |
| <ul style="list-style-type: none"> Older people learn about mentoring, part-time work and volunteering programmes and are encouraged to keep actively involved | <ul style="list-style-type: none"> By September 2008 display information about mentoring and volunteering programmes in the Huntly Superannuation Centre, Public Library and Huntly Community Advice Bureau Hold two-monthly workshops in the community to encourage senior citizens to participate in mentoring, part-time work and volunteering programmes |
| <ul style="list-style-type: none"> Older people have better information on affordable housing | <ul style="list-style-type: none"> In collaboration with Housing New Zealand Corporation, other government agencies and local councils provide better access to information on affordable housing for older people |

POSITIVE
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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|--|--|
| Ministry of Social Development – Work and Income Wellington | Elder abuse and neglect prevention Goal 5 | <ul style="list-style-type: none"> Strengthen the ability of Work and Income staff to recognise and respond to elder abuse and neglect issues and increase older clients' awareness of these issues |
| Ministry of Social Development – Work and Income Wellington | Health benefits for older people Goals 2, 3 & 5 | <ul style="list-style-type: none"> Strengthen relationships with health providers so older people can access information and improve their health and wellbeing |
| Ministry of Social Development – Work and Income Wellington | Income Goal 1 | <ul style="list-style-type: none"> Older people are informed about Work and Income services |
| Ministry of Social Development – Work and Income Wellington | Keeping safe Goal 5 | <ul style="list-style-type: none"> Older people are more aware of services that keep them safe at home and in the community |
| Sport and Recreation New Zealand (SPARC) www.sparc.org.nz | Active New Zealand survey Goal 2 | <ul style="list-style-type: none"> Develop a profile of older New Zealanders' participation in sport and physical recreation |
| State Services Commission www.ssc.govt.nz | Employee engagement Goal 9 | <ul style="list-style-type: none"> State Services agencies are positive, inclusive workplaces that meet the needs and expectations of older staff |
| Statistics New Zealand www.stats.govt.nz | Labour force participation of older people in New Zealand Goal 9 | <ul style="list-style-type: none"> Improve statistics on the older population and population ageing |



| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|--|--|
| <ul style="list-style-type: none"> • Staff are aware of elder abuse and neglect issues and are able to provide information on these matters to older clients | <ul style="list-style-type: none"> ■ Hold Family Violence Intervention Network meetings and discuss elder abuse and neglect prevention ■ Invite staff from Age Concern and community volunteers to attend a series of meetings at Work and Income focusing on elder abuse and neglect prevention ■ Invite Age Concern to set up an information desk at service centres throughout the region by February 2009 |
| <ul style="list-style-type: none"> • Older people, their families and caregivers have the information they need to access health services and healthy activities | <ul style="list-style-type: none"> ■ Improve the health and wellbeing of older people through partnership projects such as the Hutt Valley Warmer Homes project and ACC's Falls Prevention initiative and display information about health services and recreational opportunities |
| <ul style="list-style-type: none"> • Older people have better access to Work and Income services | <ul style="list-style-type: none"> ■ Staff from superannuation centres in the region participate in community-based meetings to promote Work and Income services |
| <ul style="list-style-type: none"> • Keeping Independent Now seminars are well attended and positive feedback on the seminars are received from older people | <ul style="list-style-type: none"> ■ Hold two-monthly Keeping Independent Now seminars at various locations for older people in the region ■ Display up to date information in Work and Income offices about organisations that help keep older people safe and to age in their communities |
| <ul style="list-style-type: none"> • The profile of older New Zealanders in sport and physical recreation is completed | <ul style="list-style-type: none"> ■ By June 2009 complete a profile of older New Zealanders participating in sport and physical recreation ■ Analyse the profile information to consider the development of future initiatives |
| <ul style="list-style-type: none"> • Engagement survey data assists government agencies to create a baseline from which to measure and improve working environments for older staff | <ul style="list-style-type: none"> ■ Encourage the government agencies participating in engagement surveys to use the results to determine the profile of older public servants and to develop action plans and improve areas of under-performance |
| <ul style="list-style-type: none"> • Planners, policy makers and other stakeholders have up to date information on the labour force participation of older New Zealanders | <ul style="list-style-type: none"> ■ Publish a research paper by December 2008 with up to date information on the participation of older New Zealanders in the labour force |

**POSITIVE
AGEING GOALS**

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|--|---|---|
| Statistics New Zealand | New Zealand Income Survey and Household Economic Survey Goal 1 | <ul style="list-style-type: none"> • Monitor living standards for all people including older people |
| Statistics New Zealand | Support networks for older people Goals 1 & 5 | <ul style="list-style-type: none"> • Improve statistics on the older population and population ageing |
| Te Puni Kōkiri www.tpk.govt.nz | By Māori for Māori service delivery to older people Goal 6 | <ul style="list-style-type: none"> • Increase the number of quality services that are designed and delivered by Māori and for Māori |
| Te Puni Kōkiri | Special Housing Action Zones (SHAZ) projects Goals 3, 5, 6 & 7 | <ul style="list-style-type: none"> • Contribute to resolving housing needs for older Māori and promote the development of kaumātua housing |
| Ministry of Transport www.transport.govt.nz | SuperGold Card initiative Goal 4 | <ul style="list-style-type: none"> • Public transport is more accessible and affordable for older people |

Fund and support iwi/Māori community organisations to lead housing solutions that meet the needs of kuia/kaumātua

TE PUNI KŌKIRI

| PROGRESS INDICATORS | ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010 |
|---|---|
| <ul style="list-style-type: none"> Planners, policy makers and other stakeholders have up to date information on the average weekly income of individuals and of households, and of the economic standards of living | <ul style="list-style-type: none"> Release statistics on the website on 9 October 2008 providing information for planners, policy makers and other stakeholders on the New Zealand Income Survey with up to date information on the average weekly income of individuals Release statistics on the website on 28 November 2008 providing up to date information on the average weekly income of households |
| <ul style="list-style-type: none"> Planners, policy makers and other stakeholders have up to date information on support networks for older New Zealanders | <ul style="list-style-type: none"> Develop a series of research papers to analyse an aspect of existing and future structural change and how it might impact on the support, wellbeing, resilience, identity and social interaction of the 65+ population Publish the first set of papers by June 2009 |
| <ul style="list-style-type: none"> The research from the three case studies provides information on older Māori to inform policy and service delivery | <ul style="list-style-type: none"> Undertake three case studies with groups of older Māori. The case studies will include information on cultural and whānau relationships and on the way older Māori access government services Collect anecdotal evidence and information to support the research from the case studies |
| <ul style="list-style-type: none"> Iwi/Māori have the information they need to create housing solutions so older Māori have better housing options | <ul style="list-style-type: none"> Provide iwi/Māori with access to information to profile their community needs and identify housing solutions Work collaboratively with key stakeholders to engage with iwi/Māori and develop housing solutions Fund and support iwi/Māori community organisations to lead housing solutions that meet the needs of kuia/kaumātua Provide kaumātua housing through three of the Special Housing Action Zones projects |
| <ul style="list-style-type: none"> Older people can afford and use public transport to keep connected with family, friends and their community | <ul style="list-style-type: none"> Undertake the following actions to implement the Budget 2008 initiative providing \$72 million over four years to provide free off-peak travel on public transport for SuperGold Card holders: <ul style="list-style-type: none"> By November 2008 report progress to the Ministers of Transport, Finance and the Minister and Associate Minister for Senior Citizens By October 2008 have 50% of regional councils on board. 100% of regional councils are expected to be on board by October 2011 Establish effective monitoring systems to measure and achieve the objective |

**POSITIVE
AGEING GOALS**

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| AGENCY | PROJECT NAME & GOALS | OBJECTIVE |
|---|--|--|
| <p>The Treasury</p> <p>www.treasury.govt.nz</p> | <p>Statement of Long-term Fiscal Position</p> <p>Goals 1 & 2</p> | <ul style="list-style-type: none"> • Increase the quality of public information and understanding about the long-term consequences of spending and revenue decisions and assist government in making fiscally-sound decisions |
| <p>Veterans' Affairs New Zealand</p> <p>www.veteransaffairs.mil.nz</p> | <p>Commemorations</p> <p>Goals 8 & 10</p> | <ul style="list-style-type: none"> • The community is aware of the contribution made by war veterans to New Zealand as a nation |
| <p>Ministry of Women's Affairs</p> <p>www.mwa.govt.nz</p> | <p>Contribution to central government policies</p> <p>Goal 1</p> | <ul style="list-style-type: none"> • Older people's needs are considered in policy development |
| <p>Ministry of Women's Affairs</p> | <p>Review of the Action Plan for New Zealand Women</p> <p>Goals 1-10</p> | <ul style="list-style-type: none"> • Needs of older women are adequately considered in the Action Plan for New Zealand Women |



PROGRESS INDICATORS

- *Statement of Long-Term Fiscal Position* published providing comprehensive financial information about government spending and decision making

ACTIONS AND TIMEFRAMES FOR JULY 2008–JUNE 2010

- By June 2010 publish a *Statement of Long-Term Fiscal Position* with an outlook horizon of at least 40 years which will include forecasts of interest to policy advisors, older people and their interest groups. Information will include:
 - the long-term fiscal outlook which could indicate the Government's capacity to meet increased expenditure
 - tax forecasts which could indicate what tax pressures the Government may face and when
 - health expenditure forecasts which could outline the expected demand on the health sector from older people and other groups
 - superannuation which could indicate the expected path of expenditure under different assumptions such as age of eligibility
 - The current *Statement of Long-Term Fiscal Position* can be viewed at www.treasury.govt.nz/government/longterm/fiscalposition/2006
-
- Continue to provide funding for war veterans to attend events that commemorate the battles or events involving New Zealand veterans
-
- Continue to participate in the Retirement Income Steering Group to develop and monitor policy to improve financial outcomes for women
-
- Review the Action Plan for New Zealand Women by December 2009 to consider older women's needs across the range of New Zealand Positive Ageing Strategy goals

- War veterans supported to participate in commemorative events

- The Ministry's input leads to well informed decision making on retirement income policies for women

- The Action Plan for New Zealand Women is reviewed

LEADING POSITIVE AGEING – The Office for Senior Citizens

The Office for Senior Citizens, Ministry of Social Development, supports the Minister for Senior Citizens' advocacy role to promote positive ageing and provides the Minister with advice on older people's policy issues.

We oversee the implementation of the New Zealand Positive Ageing Strategy, and advocate for policies that protect the rights and interests of older people in New Zealand that have a positive effect on their lives.

Volunteer Community Co-ordinators

The Office maintains a close working relationship with the community through the Volunteer Community Co-ordinators (VCC) programme. This is a network of older volunteers who keep us informed about matters affecting older people. The VCCs carry out projects on behalf of the Minister for Senior Citizens.

More about us

Please visit our website www.osc.govt.nz for more information about the Office and the New Zealand Positive Ageing Strategy annual reports and action plans.