



29 September 2025

Tēnā koe

Official Information Act request

Thank you for your email of 3 September 2025 requesting information relating to Historic Claims registrations for abuse in state care over the past year.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on each part of your request set out below.

- *The total number of registrations received by the MSD Historic Claims team each month for the past 12 months.*
- *The number of registrations accepted each month for the past 12 months; and*
- *The number of registrations which were declined/were refused to be registered each month for the past 12 months.*

Please see **Table One** in **Appendix One** which shows the number of Historic Claims registrations received by the Ministry of Social Development (the Ministry) as at the end of August 2024 to August 2025, broken down by month and claim status.

You will note that the claim status for registrations is split into three categories – eligible, ineligible and TBC. These claim statuses are outlined further below:

- **Eligible:** These claims have met Historic Claims eligibility criteria to register a claim. Under existing assessment processes, all eligible claims are entitled to receive a settlement payment.
- **Ineligible:** These claims have not met Historic Claims eligibility criteria and they will not be progressed. For a claimant to be eligible to register a historic claim, they must have been in the care, custody, guardianship, or came to the notice of Child, Youth and Family (or its predecessor agencies) before 1 April 2017 and believe they were harmed as a result of abuse or neglect while in care. Further information on our eligibility criteria can be found in the Historic Claims Handbook: www.msd.govt.nz/documents/about-msd-and-our-work/work-programmes/historic-claims/the-msd-historic-claims-handbook.pdf.

- TBC: These claims have not yet had their eligibility determined. The process of determining eligibility can be subject to delays due to factors outside of Historic Claims' control, such as claimants being uncontactable.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

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Anna Graham
General Manager
Ministerial and Executive Services

Appendix One

Table One: The number of Historic Claims registrations received by the Ministry of Social Development (the Ministry) as at the end of August 2024 to August 2025, broken down by month and claim status.

Month	Claim Status			Total
	Eligible	Ineligible	TBC	
Aug-24	150	23	1	174
Sept-24	151	21	3	175
Oct-24	157	25	2	184
Nov-24	212	27	4	243
Dec-24	129	14	1	144
Jan-25	130	18	0	148
Feb-25	140	14	3	157
Mar-25	149	21	3	173
Apr-25	161	18	1	180
May-25	287	45	5	337
Jun-25	231	36	8	275
Jul-25	259	36	32	327
Aug-25	112	8	196	316
Total	2268	306	259	2833

Notes:

- The number of registrations received are as at the end of each month period from August 2024 to August 2025.
- The data in the above table is based on is correct as at 9 September 2025.