



25 September 2025

Tēnā koe

### **Official Information Act request**

Thank you for your email of 4 September 2025, requesting information on New Zealand Sign Language (NZSL) interpreting contract, renewal date and planned procurement.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on each part of your request set out separately below.

- *Could you please clarify what exemption has been applied in this case?*

The current contract process and subsequent exemption was in keeping with New Zealand Government Procurement Rule 14: Exemption from open advertising, specifically:

- Rule 14.(9) that "An agency does not need to openly advertise a contract opportunity on GETS if an exemption from advertising under rule 14.(9) applies.
  - Rule 14.(9)(c) states that "Only one supplier: If the goods, services or works can be supplied by only one supplier and there is no reasonable alternative or substitute because: for technical reasons there is no real competition.
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- *Could you please confirm the current status of the NZSL interpreting contract, when it is due for renewal, and the planned procurement process?*

The current contract expires on 30 June 2026 and the proposed procurement process will be determined closer to the end date of the contract. As such, I am refusing your request for the planned procurement process under section 18(e) of the Act as the document which would contain the information you have requested does not exist.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with my decision on your request regarding the NZSL interpreting contract, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui

pp.



Anna Graham  
**General Manager**  
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