



17 October 2025

Tēnā koe

Official Information Act request

Thank you for your email of 30 September 2025, requesting a further breakdown of claimant registration in the past 12 months by claimant representation.

I have considered your request under the Official Information Act 1982 (the Act).

Please see **Tables One to Three** in **Appendix One** for the number of Historic Claims registrations received by the Ministry of Social Development (the Ministry) as at the end of August 2024 to August 2025, broken down by month, claim status and claimant representation.

For reference, I have included an explanation of the different claim statuses below:

- **Eligible:** These claims have met Historic Claims eligibility criteria to register a claim. Under existing assessment processes, all eligible claims are entitled to receive a settlement payment.
- **Ineligible:** These claims have not met Historic Claims eligibility criteria and they will not be progressed. For a claimant to be eligible to register a historic claim, they must have been in the care, custody, guardianship, or came to the notice of Child, Youth and Family (or its predecessor agencies) before 1 April 2017 and believe they were harmed as a result of abuse or neglect while in care. Further information on our eligibility criteria can be found in the Historic Claims Handbook: www.msd.govt.nz/documents/about-msd-and-our-work/work-programmes/historic-claims/the-msd-historic-claims-handbook.pdf.
- **TBC:** These claims have not yet had their eligibility determined. The process of determining eligibility can be subject to delays due to factors outside of Historic Claims' control, such as claimants being uncontactable.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request regarding Historic Claims registrations received by the Ministry, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp.

A handwritten signature in black ink, appearing to read 'Anna Graham', written over a light blue horizontal line.

Anna Graham
General Manager
Ministerial and Executive Services

Appendix One

Table One: The number of Historic Claims registrations received by the Ministry of Social Development (the Ministry) from claimants represented by Cooper Legal as at the end of August 2024 to August 2024, broken down by month and claim status.

Month	Claim Status			Total
	Eligible	Ineligible	TBC	
Aug-24	24	3	0	27
Sept-24	20	2	1	23
Oct-24	29	7	1	37
Nov-24	27	1	0	28
Dec-24	14	0	0	14
Jan-25	25	4	0	29
Feb-25	21	0	2	23
Mar-25	24	3	1	28
Apr-25	20	3	0	23
May-25	23	4	0	27
Jun-25	40	5	0	45
Jul-25	14	4	2	20
Aug-25	16	1	16	33
Total	297	37	23	357

Table Two: The number of Historic Claims registrations received by the Ministry of Social Development (the Ministry) from claimants otherwise represented as at the end of August 2024 to August 2024, broken down by month and claim status.

Month	Claim Status			Total
	Eligible	Ineligible	TBC	
Aug-24	1	1	0	2
Sept-24	1	0	0	1
Oct-24	2	0	0	2
Nov-24	2	0	0	2
Dec-24	2	0	0	2
Jan-25	0	1	0	1
Feb-25	1	0	0	1
Mar-25	0	1	0	1
Apr-25	2	0	0	2
May-25	3	0	0	3
Jun-25	0	0	1	1
Jul-25	3	0	0	3
Aug-25	0	0	0	0
Total	17	3	1	21

Table Three: The number of Historic Claims registrations received by the Ministry of Social Development (the Ministry) from unrepresented claimants as at the end of August 2024 to August 2024, broken down by month and claim status.

Month	Claim Status			Total
	Eligible	Ineligible	TBC	
Aug-24	125	19	1	145
Sept-24	130	19	2	151
Oct-24	126	18	1	145
Nov-24	183	26	4	213
Dec-24	113	14	1	128
Jan-25	105	13	0	118
Feb-25	118	14	1	133
Mar-25	125	17	2	144
Apr-25	139	15	1	155
May-25	261	41	5	307
Jun-25	191	31	7	229
Jul-25	242	32	30	304
Aug-25	96	7	180	283
Total	1954	266	235	2455

Notes:

- The number of registrations received are as at the end of each month period from August 2024 to August 2025.
- The data in the above table is based on is correct as at 9 September 2025.