



17 October 2025

Tēnā koe

Official Information Act request

Thank you for your email of 19 September 2025, requesting information about Community Services Card holders in Auckland in June 2023 and June 2025.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

- *In Auckland how many people hold a Community Services card?*
- *What was that number in June 2023 and June 2025?*
- *Of all CSC holders in Auckland, how many people are sole CSC holders and how many are SuperGold Combo / CSC holders?*
- *Of all CSC holders in Auckland what is the breakdown by numbers of their eligibility criteria?*
- *What does this look like when comparing June 2023 with June 2025?*
- *Of all CSC holders in Auckland, by numbers what is their demographic profile regarding age, ethnicity and gender?*
- *What does this look like when comparing June 2023 with June 2025?*

Please see attached Tables One to Three in **Appendix One** for information about the number of Community Service Card (CSC) holders in the Auckland Territorial Authority (TLA) broken down by card type, gender, age group and total response ethnicity as at June 2023 and June 2025.

Please also see **Appendix Two** attached for information about the number of CSC holders in the Auckland TLA by benefit type, as at June 2023 and June 2025.

The Ministry cannot check eligibility for the general population, as our data only includes clients already in our system. We hope this meets the intent of your request.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

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A handwritten signature in black ink, appearing to read 'Anna Graham', written over a light blue horizontal line.

Anna Graham

General Manager

Ministerial and Executive Services