



6 October 2025

Tēnā koe

### **Official Information Act request**

Thank you for your email of 11 August 2025, requesting the following information:

- *As of August 11, how many Jobseeker benefits have reached the end of the 26 weeks, how many have been rolled over, how many have been cancelled because the person missed the reapplication deadline, how many have been cancelled because the person no longer qualifies?*

I have considered your request under the Official Information Act 1982 (the Act).

Please find my decision on each part of your request set out separately below.

The data provided in this response is point-in-time data and is current as at 10 September 2025. The data is considered operational and can change over time. Therefore, it cannot be replicated at later dates.

- *How many Jobseeker benefits have reached the end of the 26 weeks?*

75,210 Jobseeker clients have been invited to reapply 25 working days before their expiry date.

- *How many have been rolled over?*

43,167 out of 75,210 have been regranted Jobseeker support.

- *How many have been cancelled because the person missed the reapplication deadline?*
- *How many have been cancelled because the person no longer qualifies?*

Clients have 25 working days to complete the reapplication, and the rolling total of clients invited to reapply grows each day with new clients entering the notice period. As at 10 September 2025, 12,762 clients didn't complete the reapplication on time, of which 768 were cancelled because they didn't complete the requirements of the reapplication or are no longer eligible.

### **Further information**

Clients must complete the 26-week reapplication process before their expiry date, unless they have exceptional circumstances. If the client doesn't do this, their benefit will stop. To complete the 26-week reapplication for Jobseeker Support, a client and their partner (if any included in their benefit) must separately:

- Confirm their circumstances for the purposes of an eligibility check

- Participate in and complete and appropriate employment engagement (including their partner, if the partner has full-time or part-time work obligations) **and**
- Agree to their obligations and confirm their intention to reapply for Jobseeker Support

Please see the following links for further information:

- [Reapplication process at 26 weeks - Map](#)
- [Completing the 26 week reapplication process - Map](#)

The Ministry is required to notify clients of the benefit expiry and what they (and their partner included in Jobseeker Support) need to do to reapply. Clients are sent an 'initial notice to reapply' letter 25 working days before their expiry date. Clients are sent another reminder letter 10 working days before their expiry date if they haven't completed the reapplication

For further information regarding the notice period see: [Notice to reapply - Map](#)

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact [OIA Requests@msd.govt.nz](mailto:OIA Requests@msd.govt.nz).

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui

pp.



Anna Graham  
**General Manager**  
**Ministerial and Executive Services**