



25 November 2025

Tēnā koe

**Official Information Act request**

Thank you for your email of 21 September 2025 requesting information about which Rotorua based organisations the Ministry of Social Development (the Ministry) contracts to help house people.

- 1. Between 1<sup>st</sup> January 2023 and today [8 September 2025], which organisations in Rotorua have had contracts with the Ministry of Social Development to help house people (either through emergency housing grants, transitional housing, contracted emergency housing or Kainga Ora)?*
- 2. How much money have those organisations received to do this work since 1<sup>st</sup> January 2023? I would like this broken down by organisation and year please.*
- 3. Which organisations currently have contracts with the Ministry of Social Development to help house people (either through emergency housing grants, transitional housing, contracted emergency housing or Kainga Ora), and how much are those contracts worth?"*

I have considered your request under the Official Information Act 1982 (the Act).

Please refer to Table One in **Appendix One** for the information you have requested.

Contract information is provided by financial year, as our contracts with providers run from 1 July to 30 June.

Please note that the data provided includes both contracts that provide funding for Rotorua exclusively, as well as some contracts that support delivery across the Bay of Plenty including in Rotorua. Spend for Rotorua cannot easily be disaggregated from contracts that cover the whole Bay of Plenty region.

The data provided shows that contracted funding for Rotorua has fluctuated since 1 July 2022. These changes have been associated with a decrease in the number of households in emergency housing in Rotorua.

The Ministry does not hold information relating to transitional housing, contracted emergency housing and Kainga Ora. This information is more closely connected with the functions of Te Tūāpapa Kura Kāinga – the Ministry of Housing and Urban Development (HUD). HUD has advised that they received an identical request from you and they will respond to you directly.

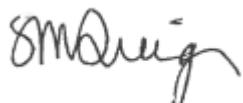
I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui

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Anna Graham  
**General Manager**  
**Ministerial and Executive Services**