



19 November 2025

Tēnā koe

### **Official Information Act request**

Thank you for your email of 31 October 2025 requesting the number of people that have been helped into work or training by the Ministry of Social Development (the Ministry).

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request below.

The Ministry has interpreted your request for 'training' to be where a client has exited main benefits into full-time study, as we do not have benefit cancellation reason that specifically relates to a client entering training.

Please find attached **Appendix One** containing **Table One** showing working age main benefit cancellations from 1 January 2021 to 30 September 2025, broken down by month and reason for cancellation.

Please note, the Ministry can only report on reasons for benefit cancellations – this means that clients can have more than one cancellation in the period reported. This is not a count of individual clients.

Additionally, the column for "Other Reasons" refers to cancellations that are not related to a client obtaining work or entering full-time study. An example of these reasons is where a client's circumstances have changed and means they are no longer eligible for assistance.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui

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A handwritten signature in black ink, appearing to read 'Anna Graham', with a stylized flourish at the end.

Anna Graham  
**General Manager**  
**Ministerial and Executive Services**