



19 November 2025

Tēnā koe

Official Information Act request

Thank you for your email of 16 October requesting the below information:

The nationwide totals for September and October for:

- *number of electricity assistance requests granted, and total \$\$ amount granted*
- *number of electricity assistance requests declined*
- *number of food assistance requests granted, and total \$\$ amount granted*
number of food assistance requests declined

I have considered your request under the Official Information Act 1982 (the Act). I refer you to **Appendix One** containing **Table One** showing the number of hardship grants, declines, and amount granted for food and electricity assistance during the months of September and October in 2025.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp.

Anna Graham
General Manager
Ministerial and Executive Services