



18 November 2025

Tēnā koe

Official Information Act request

Thank you for your email of 8 August 2025 which follows up on our response to you, dated 6 June 2025. I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

- With regard to your repose to our OIA request - there appears to be a misunderstanding - we understood that Te Huringa ō Te Ao was funding providers to provide programmes (as per our question1), and therefore question 3 pertains to all programmes provided by individual providers contracted through Te Huringa ō Te Ao, rather than just the broad general overview of Te Huringa ō Te Ao. Can you please provide information in response to question 3 pertaining to all provider-provided programmes? Please let me know if you need this question clarified further.*

The first two and a half years of the contract is flexible to enable individual providers to undertake both service development and service delivery. Within two and a half years, all providers must submit a service concept for endorsement. A service concept describes what each provider will be delivering under Te Huringa ō Te Ao.

A copy of the service concept template is publicly available on the Ministry's website, here:

view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fwww.msd.govt.nz%2Fdocuments%2Fabout-msd-and-our-work%2Fwork-programmes%2Finitiatives%2Ffamily-and-sexual-violence%2Fte-huringa-o-te-ao%2Fservice-concept-template-te-huringa-te-ao.docx&wdOrigin=BROWSELINK.

All individual providers are still within the first two-and-a-half-year window. At the current time, the service concepts that the Ministry does hold are draft working documents that have been disclosed to us by individual providers.

We are withholding the draft service concepts under section 9(2)(ba)(ii) of the Act as they are subject to an obligation of confidence, and if released, would otherwise damage the public interest. The greater public interest is in ensuring that such information can continue to be supplied.

As the second tranche of procurement is now complete, we are providing you with a list of all providers contracted for Te Huringa ō Te Ao as an **Appendix**.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp. 

Anna Graham
General Manager
Ministerial and Executive Services

Te Huringa ō Te Ao Provider List

Auckland

- The Change Place Incorporated (Abuse Prevention Services Incorporated)
- CNSST Foundation
- Fathers for Families Foundation
- Fonua Ola Network
- MaiLighthouse (Franklin Family Support Services)
- Grace Foundation Charitable Trust
- Living Without Violence (Waiheke)
- Man Alive Charitable Trust
- Presbyterian Support Northern
- SafeMan SafeFamily
- Serenity Foundation
- Taulanga U
- The Fono Trust
- Te Pā
- Te Tai-awa o Te Ora Trust
- Te Whānau o Waipareira Trust
- Te Whānau Rangimarie
- The Friendship House Trust
- The Whānau Ora Community Clinic
- Turuki Health Care Limited

Waikato

- K'aute Pasifika Trust
- Shama Ethnic Women's Trust
- Taumarunui Community Kōkiri Trust
- Te Whāriki Manawāhine o Hauraki
- Tuu Oho Mai Services
- Te Whakaruruhau Waikato Women's Refuge

Bay of Plenty

- Family Focus Rotorua
- Manaaki Ora
- Poutiri Charitable Trust
- Raukawa Charitable Trust
- Tauranga Living Without Violence
- Te Whare Oranga Wairua Māori Women's Refuge Taupō
- Tūwharetoa ki Kawerau Hauora
- Waiariki Whānau Mentoring

Te Huringa ō Te Ao Provider List

Wellington

- ChangeAbility Counselling and Family Violence Services Inc
- Kupega O Moana Trust (NET Pacific and Pākehā Trust)
- Porirua Whānau Centre Trust
- Kōkiri Marae Keriana Olsen Trust
- Te Whānau o Te Maungarongo Charitable Trust
- Te Whare Tiaki Wāhine Refuge Charitable Trust

Tasman

- Pounamu Promotions Hawaiki Kura
- Maataa Waka ki te Tau Ihu Trust
- SafeMan SafeFamily
- Poutini Waiora
- West Coast Women's Refuge

Canterbury

- Aviva Charitable Trust
- He Waka Tapu
- Vaka Tautua
- Tū Pono Mana Tangata
- Aranui Community Trust (ACTIS)
- The Broken Movement Trust

Southern

- Mana Tāhuna Charitable Trust
- He Waka Tapu
- Lighthouse Southland Incorporated
- Uruuruwhenua Health Incorporated
- Hiringa Oranga o Awarua Limited
- Stopping Violence Services Dunedin
- Ōtepoti Dunedin Whānau Refuge

Eastern

- Te Taiwhenua o Heretaunga Trust
- Kainga Pasifica
- Ngāti Porou Oranga
- SafeMan SafeFamily
- Muka Whānau Services Charitable Trust
- Tauawhi Charitable Trust

Central

- Tūpoho Iwi Community and Social Services
- Te Oranganui Trust
- Kapiti Living Without Violence
- Taumarunui Women's Refuge and Support Centre
- Raukawa Whānau Ora
- Te Manawa Family Services
- Tu Tama Wahine o Taranaki

Northland

- SafeMan SafeFamily
- Ngāpuhi Iwi Social Services
- Aūpouri Ngāti Kahu Rarawa Trust
- Waitomo Papakāinga
- Koru Services
- Te Rūnanga o Ngāti Whātua t/a Te Hā Oranga
- The Fono
- Man Alive Charitable Trust