



21 March 2025

Tēnā koe

Official Information Act request

Thank you for your email of 21 February 2025, requesting information about Income Related Rent Subsidy.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

- *Can you send me the number of market rents that have been charged due to late or non-return of income information by tenants of Kainga Ora and of any other social housing providers who are eligible for the rent subsidy for the period of January 20220 to Jan 2025 by year.*

A client may be paying the market rent rate for a property because they:

- Have not applied for Income Related Rent or have chosen not to access it, or,
- Had been paying rent based on a rate of Income Related Rent but subsequently the Ministry of Social Development has been unable to calculate a new rate because the client has not provided all the information it required.

Social Housing tenants are obliged to advise the Ministry of any changes in their circumstances that may affect their level of Income Related Rent and respond to the annual review of Income Related Rent. When people tell the Ministry about their situation, necessary rent debt associated with the movement from Income Related Rent to Market Rent can be avoided.

You can read more about Income Related Rent Subsidy on the Ministry's MAP webpage, here: www.workandincome.govt.nz/map/social-housing/income-related-rent-subsidy/index.html.

Your request is refused under section 18(f) of the Act, as substantial manual collation would be required to collate this information. If held, this information would only be contained within individual client files, which would each require manual review to respond to your request. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to your request given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request regarding Income Related Rent Subsidy, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp.



Anna Graham
General Manager
Ministerial and Executive Services