



25 July 2025

Tēnā koe

Official Information Act request

Thank you for your email of 16 June 2025, requesting information about processes and policies regarding Temporary Additional Support, and support for family violence.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on each part of your request set out separately below.

You requested:

- 1. Can you please provide me with your temporary additional support internal process and policy documents? I would like to know what the standard process is, including requisite documents and requirements you place on applicants.*

Temporary Additional Support (TAS) is intended to be temporary support for up to 13 weeks at a time to help clients with an income deficiency (clients may need to reapply for it every 13 weeks if they need it for longer). Clients are expected to take steps during the 13-week period to either increase their disposable income or reduce their costs.

You can find more information on TAS at the following link:
www.workandincome.govt.nz/map/income-support/extra-help/temporary-additional-support/introduction.html.

Qualifications that clients need to meet are here:
www.workandincome.govt.nz/map/income-support/extra-help/temporary-additional-support/qualifications.html

Calculation of TAS rates can be found in the Social Security Regulations 2018 at the following link:
www.legislation.govt.nz/regulation/public/2018/0202/latest/whole.html#LMS96404. Please refer to regulations 62, 63, 64, 65, 66, 69, 70 and 71, in particular.

You can also find more information on calculating the rate of TAS on the Ministry's website at the following link: www.workandincome.govt.nz/map/income-support/extra-help/temporary-additional-support/calculating-the-rate-of-payment-01.html.

2. Any documentation regarding support for those who have disclosed instances of family violence and those who have known disabilities.

The Disability Allowance administered by the Ministry of Social Development (the Ministry) provides non-taxable assistance to people who have ongoing, additional costs because of a disability. You can find more information here: www.workandincome.govt.nz/map/income-support/extra-help/disability-allowance/introduction.html

You will also find the information at this site on health and disability costs helpful, as it also mentions TAS eligibility: www.workandincome.govt.nz/map/income-support/extra-help/temporary-additional-support/health-and-disability-costs-01.html

On 16 June 2025, you also made a request under the Act for the Ministry's policies on domestic and family violence. I am separately responding to this request and will include the documentation you requested in that response.

In addition to this information, you may find it helpful to contact your case manager to discuss your individual circumstances, as they will be able to determine what assistance the Ministry can provide that is best suited to your needs.

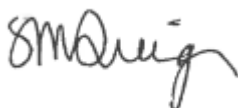
I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp.



Anna Graham
General Manager
Ministerial and Executive Services