



17 July 2025

Tēnā koe

### **Official Information Act request**

On 24 June 2025, the Ministry of Business, Innovation and Employment transferred the following part of your request to the Ministry of Social Development (the Ministry) to respond to:

- *Lastly, will INZ advise clients through a calculation system when they are eligible for retirement?*

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

New Zealand Superannuation (NZS) provides a retirement income for clients who have reached 65 years of income. There is no calculation system for NZS and in order to be eligible for NZS, clients must meet the age and residency requirements. You can find more information on NZS at the following link: [www.workandincome.govt.nz/map/income-support/main-benefits/new-zealand-superannuation/introduction.html](http://www.workandincome.govt.nz/map/income-support/main-benefits/new-zealand-superannuation/introduction.html).

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui

pp.

Anna Graham  
**General Manager**  
**Ministerial and Executive Services**