



11 July 2025

Tēnā koe

### **Official Information Act request**

Thank you for your email of 12 June 2025, requesting information about outcomes for people serviced, including demographic breakdowns and measurable indicators.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

Your request for information is very broad, and substantial manual collation would be required to locate and prepare all documents within scope of your request.

On 2 July 2025, the Ministry contacted you and asked you to consider refining your request as it was too broad. To date you have not responded.

As such, I refuse your request under section 18(f) of the Act as it would create substantial manual collation. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to your request given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui

pp.

Anna Graham  
**General Manager**  
**Ministerial and Executive Services**