



11 July 2025

Tēnā koe

Official Information Act request

Thank you for your email of 12 June 2025, requesting information for a list of most expensive IT projects, including cost, agencies involved and outcomes.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

You requested:

- *The list of the top 15 most expensive IT projects, including the specific costs for each project.*
- *Which agencies or entities are responsible for overseeing or managing these projects.*
- *The outcomes or status of these projects—whether they have been completed, are ongoing, or have faced delays or issues.*

Your request was very broad in scope, so on 17 June 2025, the Ministry of Social Development's (the Ministry) OIA team contacted you and asked you to refine your request to enable us to provide the information you are seeking.

We also provided advice and links to where information about the Ministry's comprehensive Te Pae Tawhiti programme is publicly available: www.msd.govt.nz/about-msd-and-our-work/work-programmes/te-pae-tawhiti/documents.html

I also note that the Ministry provided a full response to your colleague on 13 June 2025, in answer to his OIA request for information about the Ministry's upgrade of our MyMSD user tool.

To date, we have not received advice from you to clarify your request. Your request for all information is very broad, and substantial manual collation would be required to locate and prepare all documents within scope of your request. As such, I refuse your request under section 18(f) of the Act. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to your request given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

If you can provide a more specific indication of what information you are seeking that would be held by the Ministry, I invite you to make a fresh request under the Act.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

A handwritten signature in black ink, appearing to be 'Anna Graham', with a stylized, flowing script.

Anna Graham
General Manager
Ministerial and Executive Services