



27 February 2025

Tēnā koe

Official Information Act request

Thank you for your email of 5 February 2025 requesting the following information:

- *Can I please ask some questions how many Housing Support Products (HSP) were paid to these families?*
- *How many bond grants were paid to these families if possible broken down by region?*

Thank you for clarifying your request on 13 February 2025, confirming you would like the calendar year 2024, and that your request was for HSP recipients that had left Emergency Housing (EH).

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

Formal reporting on where people go when they leave emergency housing is still under development and is not currently part of the Ministry's regular reporting. We are working to develop official reporting on emergency housing exits; however this requires linking information from multiple systems, agencies, and organisations.

This request is refused under section 18(f) of the Act, as substantial manual collation would be required to collate this information. If held, this information would be contained within individual client files, which would each require manual review to respond to your request. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to your request given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to

make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp.

A handwritten signature in black ink, appearing to read 'Anna Graham', written in a cursive style.

Anna Graham
General Manager
Ministerial and Executive Services