



12 February 2025

Tēnā koe

Official Information Act request

Thank you for your email of 30 January 2025, requesting information about staff in the SPS unit.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below. For the sake of clarity, I will respond to your request in parts.

1. How many staff are there in SPS?

We currently have 176 staff in SPS (International Services, Veterans Pension, Card/Super Gold Card, Online Seniors Processing).

2. Of the above how many have lived in France?

3. How many of the staff have worked in a salary job in France?

4. How many staff members speak and read French fluently?

This information is refused under section 18(g) of the Act, as this information is not held by the Ministry, and we have no reason to believe it is held by any other agency.

Questions 5 and 6 of your request have been transferred to our Privacy team, who will respond to you in due course.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

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A handwritten signature in black ink, appearing to read 'Anna Graham', written over a light blue horizontal line.

Anna Graham
General Manager
Ministerial and Executive Services