

12 February 2025

Tēnā koe

Official Information Act Request

Thank you for your email of 28 January 2025, requesting information about Community Service Card (CSC) applications requiring a breakdown of a company's annual accounts and the employment status of applicants.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

I am unable to provide you with this information as it is held in notes on individual case files. In order to provide you with this information, Ministry staff would have to manually review a substantial number of files. As such, I refuse your request under section 18(f) of the Act. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to your request given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact <u>OIA Requests@msd.govt.nz.</u>

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at <u>www.ombudsman.parliament.nz</u> or 0800 802 602.

Ngā mihi nui

mfoulad pp.

Anna Graham General Manager Ministerial and Executive Services