



17 December 2025

Tēnā koe

Official Information Act Request

Thank you for your email of 21 November 2025, requesting breakdown of medical alarms funded in the period 1 August 2024 to 31 August 2025 by accredited alarm company.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

Please find the data requested in the attached **Appendix**: Number of Disability Allowances for medical alarms and the weekly amount as at end of each month between 1 August 2024 to 30 August 2025.

Please note that a small minority of clients receive Disability Allowance funding for non-accredited medical alarms based on certain exceptional circumstances. These have not been included in the information provided in the **Appendix**. More information can be found on the Work and Income website at the following link: www.workandincome.govt.nz/map/income-support/extra-help/disability-allowance/exceptional-circumstances-non-msd-accredited-suppliers.html

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp. 

Anna Graham
General Manager
Ministerial and Executive Services