



29 August 2025

Tēnā koe

Official Information Act request

Thank you for your email dated 16 July 2025 to Whaikaha – Ministry of Disabled People (Whaikaha) in which you requested the last four quarterly reports for the Forensic Coordination Service for people under the High and Complex Framework (FCS). Whaikaha transferred your request to the Ministry of Social Development (the Ministry) on 22 July 2025.

I have considered your request under the Official Information Act 1982 (the Act).

I have decided to release the fourth FCS quarterly report for 2023, covering the period 1 October and 31 December 2023 and the first quarterly report for 2024, covering the period 1 January to 4 March 2024, with this letter as **Appendix 1** and **Appendix 2** respectively.

You will note that some information regarding individuals is redacted under section 9(2)(a) of the Act, to protect the privacy of natural persons. The numbers of people receiving services under the FCS across New Zealand is small and the need to protect the privacy of this vulnerable population outweighs any public interest in the information's release.

I have redacted the names of Health New Zealand – Te Whatu Ora (Health NZ) as 'Out of Scope' as your email to the Ministry, dated 24 July 2025, confirmed that you are not seeking names or contact details for specific staff.

The FCS reports that Whaikaha released to you on 13 March 2024 were for the second and third quarters of 2023. Whaikaha began delivering the FCS inhouse in March 2024. The quarterly reporting for the FCS stopped at that time, as it was no longer delivered by an external provider.

Disability Support Services (DSS) inherited responsibility for the FCS, and other government-funded disability support services, from Whaikaha upon its establishment as a branded business unit within the Ministry in September 2024. DSS has delivered the FCS inhouse since then. While the FCS has been part of DSS, reporting on the High and Complex Framework (HCF) has been integrated into regular updates through internal management channels.

In 2021, the Chief Ombudsman's 'Oversight' investigation into the Ministry of Health's stewardship of the HCF identified the challenges, in relation to staffing and the suitability and availability of placements, as described in the FCS reports. DSS has formally advised the Ombudsman of the steps it is taking to address these concerns. The Ombudsman's opinion is available here: www.ombudsman.parliament.nz/sites/default/files/2021-12/OMB%20-%20Oversight%20-%20Final%20opinion.pdf.

In 2023, Whaikaha released the HCF Strategic Statement when that agency was responsible for the FCS. The Strategic Statements discusses plans to strengthen the HCF and is published here: www.disabilitysupport.govt.nz/assets/HCF-Strategic-Statement-FINAL1.pdf.

DSS has contracted Compensation Advisory Services (CAS) to deliver the FCS, beginning November 2025. Reporting on the FCS will resume after this. DSS selected CAS, which operates the Needs Assessment Service Coordination organisation Lifelinks, to provide the service after an open procurement process. Further information about the transition will be published on the DSS website: www.disabilitysupport.govt.nz/about-us/news/compensation-advisory-services-awarded-forensic-coordination-service-intellectual-disability-contract.

I will publish this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you would like to discuss this response with the Ministry, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

A handwritten signature in black ink, appearing to be 'Anna Graham', with a stylized, flowing script.

Anna Graham
General Manager
Ministerial and Executive Services

MHAIDS – Forensic Coordination Service (Intellectual Disability)

Quarterly Report to Whaikaha – Ministry of Disabled People (104169 / 359144-05)

Due Date: 22 January 2024

Submitted 30 January 2024

Reporting period (01 October 2023 – 31 December 2023)

Te Whatu Ora
Health New Zealand



Te Upoko me Te Karu o Te Ika
Mental Health, Addiction and
Intellectual Disability Service

Contents.....	1
Document Purpose	3
Referrals.....	4
Compulsory Care Referrals declined.....	4
Civil Population referrals declined	4
Needs Assessments.....	4
Specialist Assessments.....	5
Request for Service	5
Number of Referrals for Placement to RIDSAS/RIDSS/	5
Number on Waiting List by named provider.....	5
Total time waited before placement made	5
Total service users receiving services from RIDSS/RIDSAS	6
Emergency/Assessment Bed days by Provider	6
Discretionary Funding	7
Quarter & YTD Spend against MOH Budget Lines	8
National and Regional report.....	8
National Regional Report	10
Appendix A – FSC (ID) Staff Volumes	10
Appendix B – FSC (ID) Compulsory Care Coordinators	11
Appendix C – Complaints	12
Appendix D – FSC (ID) Client Volume.....	13
Appendix E – FSC (ID) UNCROC Clients in Service.....	16
Appendix F – Risk Matrix.....	17
Appendix G – Issues Register	18
Appendix H – Quarter & YTD Spend Against Budget Lines.....	18
Appendix I – PMR Report.....	21
Appendix J – Incidents by Provider.....	22
Appendix K – Incidents by Total Number of Client	23
Appendix L – Incident Log (01 Oct 2023 to 31 Dec 2023).....	Error! Bookmark not defined.

Document Purpose

This report has been prepared for Whaikaha (Ministry of Disabled People) in accordance with the Forensic Coordination Service (Intellectual Disability) FCS (ID) contract held by the Capital, Coast and Hutt Valley District of Te Whatu Ora (formerly known as Capital & Coast District Health Board (provider number 104169 / contract number 359144-05). The reporting period covered in this report is 1 October 2023 to 31 December 2023.

This document provides a narrative reporting component and is accompanied by tables and spread sheets (appendices) detailing the activity and volumes requirements both internally to this contract and for the client group supported by the FCS (ID).

RELEASED UNDER THE
OFFICIAL INFORMATION ACT

Referrals

This section is a brief narrative report on with action and expenditure by client name and/or service user name for Compulsory Care/Civil referrals declined.

Compulsory Care Referrals declined

Nil Compulsory Care referrals declined.

Civil Population referrals declined

Nil Civil referrals have been made as there is currently no pathway for FCS (ID) to accept Civil referrals at this stage.

Needs Assessments

This section details needs assessment exits narrative to report reasons for exit.

FCS(ID) continue to experience difficulties in transitioning some clients through to NASC due, in some cases, to a lack of staffing at identified providers and providers are declining referrals as they report they cannot safely manage the identified risks of the clients.

In the Central region, the NASC are working on the transition of up to [s9\(2\)\(a\)](#)

In the Auckland region FCS(ID) has had to work with the RIDSAS provider to find internal solutions for the transition of clients to mainstream services. [s9\(2\)\(a\)](#)

Specialist Assessments

This section details Specialist Assessments for the type (ID (CC&R) Act, Civil Population Initial Reviews) that was carried out.

Accessing specialist assessors has been challenging for the Northern and Midland regions with several declines being received.

With only two medical consultants available, it has been difficult appointing one for cases where FCS (ID) are seeking a psychiatric view point. Both medical consultants, naturally, have time pressures resulting the FCS (ID) coordinators having to seek adjournments.

Request for Service

This section is for narrative for total service users currently receiving services. RIDSS/Mainstream/Support services Providers (including new placements) by provider.

Number of Referrals for Placement to RIDSAS/RIDSS/

Oct – 5

Nov – 3

Dec– 5

Number on Waiting List by named provider

Nil clients waiting to access a RIDSS or RIDSAS over this reporting period.

Total time waited before placement made

Report only once person placed by named provider

n/a

Total service users receiving services from RIDSS/RIDSAS

Including new placements by provider

Oct – 178

Nov – 177

Dec – 180

Emergency/Assessment Bed days by Provider

Include in this narrative, number of occupied and declined requests for beds by named providers

RIDSS Assessment Beds Auckland region - 2

RIDSAS Assessment Beds Auckland region – 5 (an additional 3 beds not made available by the Provider)

RIDSS Assessment Beds Waikato region - 1

RIDSAS Assessment Beds Waikato region - 2

RIDSS Assessment Beds Central region - 2

RIDSAS Assessment Beds Central region – 5 (1 bed vacant but, an additional 1 bed not made available by the Provider)

RIDSS Assessment Beds Christchurch region 1 (operationally unavailable)

RIDSAS Assessment Beds Christchurch region 4 (2 beds operationally no longer available as secure beds)

RIDSS Assessment Beds Dunedin region 1

RIDSAS Assessment Beds Dunedin region 2

Discretionary Funding

This section is a narrative to include below and to include how these relate to service gaps/unmet needs

I. Use of allocated discretionary funding -% budget spent:

Accrual of \$387,263.19 – payments processed By FCS(ID) before 31.12.2023, this amount will be claimed for reimbursement in January and February 2024

69.59% spent to date in 4 quarters on FCS(ID) Clients, 25.70 % spent to date in 4 quarters spent on NASC Client, Total 95.29 % spent to date in 3 quarters,

II. Number of service users receiving supports options provided through the support service providers utilising discretionary funding:

Nil this quarter

(Matter of inter district billing yet to be resolved, Rate variance for s9(2)(a) is a NASC Client)

III. Types of support provided, number of contracts with prices;

NA

Descretionary spend Quarter 4 - Oct/Nov/Dec 2023			
Date	Provider	Amount	Description
2/10/2023	s9(2)(a)	\$ 11,562.41	Rate variance s9(2)(a) - 01.09.23-30.09.23
2/11/2023	s9(2)(a)	\$ 12,235.08	Rate variance s9(2)(a) 01.10.2023 - 31.10.2023
5/12/2023	s9(2)(a)	\$ 11,840.40	Rate variance s9(2)(a) - 01.11.2023 - 30.11.2023
		\$ 35,637.89	
Accrual - Descretionary spend Quarter 4 - Oct/Nov/Dec 2023			
Date	Provider	Amount	Description
18/12/2023	s9(2)(a)	\$ 38,263.19	Repair costs - s9(2)(a)
27/12/2023	s9(2)(a)	\$ 23,000.00	s9(2)(a) - s9(2)(a) Poukaha repair cost
27/12/2023	s9(2)(a)	\$ 90,000.00	Bureau provision of RIDSAS services for s9(2)(a)
29/12/2023	s9(2)(a)	\$ 36,000.00	Air Ambulance for s9(2)(a)
29/12/2023	s9(2)(a)	\$ 200,000.00	Additional costs for staff - s9(2)(a) s9(2)(a)
		\$ 387,263.19	

Quarter & YTD Spend against MOH

Budget Lines

Please refer Appendix H - Quarter & YTD Spend Against Budget Lines, a report detailing the spend for this quarter against the total allocated yearly budget for those contract lines co-ordinated by FCS(ID) but held by the Ministry. These include Discretionary, Family Travel, Specialist Assessments, and Legal.

This also includes a spread sheet for this quarter detailing all items approved by the FCS(ID) Manager (under \$1000) or by the Ministry (over \$1000) against the discretionary funding line of the contract. All items invoiced and coded against this line have been placed there in accordance with the FCS(ID) contract Appendix 3 - Requirements for Use of FCS(ID) Discretionary Funding.

National and Regional report

Comment on Māori service components, monitoring of support services delivery and includes updates and trends in un-met needs and service gaps, including Māori and Pacific Peoples and other populations. Quality initiatives and risk management. Complaints, issues, including any equality issues. Privacy and/or security breaches. Any other issues. Describe any issues of a regional nature that are identified.

The national team focus this quarter has been on individuals' continued employment matters. Despite this there were two team training days held, one in September and the other in December. The two day Team building and training session organised for September 2023 was a big success, team was able to get together, open communications discuss how to work with each other more cohesively on a national level. The FCS(ID) Team Day of December gave all staff the opportunity meet in person as well as participate in the legal training session facilitated by LCC.

The National Youth RIDSS has found it difficult to manage the care recipients in the service at the moment and provide meaningful rehabilitation. s9(2)(a)

FCS(ID) have requested guidelines for Chain of custody and Youth Transfers, this has been tabled with Whaikaha.

Central:

Due to staffing shortages and significant property damage by clients, FCS(ID) have been unable to place care recipients in the RIDSS.

Canterbury and Dunedin:

Inability to access Secure Beds for care recipient or proposed care recipients will potentially restrict the ability for Coordinators to carry out their responsibilities. The Canterbury RIDSS is yet to provide access to the assessment bed for over 18 months.

The RIDSAS in the Canterbury region have shown a level of resilience in being able to manage referrals so far and work with the neighbouring region.

The Dunedin RIDSS indicated that they were unable to take admissions due to dire staffing shortages. The RIDSAS in the region are accepting referrals. Reliance on one RIDSAS has reduced with both services picking up referrals in the region.

The South Island only have once designated Care Coordinator. Both the Christchurch and Dunedin offices are working collaboratively to cover the needs both regions.

Northern/Midland:

The RIDSS in the Midland region is running to capacity and there have been requests for additional capacity to deal with the growing number of referrals.

Both Auckland RIDSAS providers are operating at capacity and FCS have been advised that [s9\(2\)\(a\)](#)

[REDACTED]

[REDACTED]

[s9\(2\)\(a\)](#)

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

National Regional Report

Appendix A – FSC (ID) Staff Volumes

Number of FTEs in Position	Contracted	Northern	Midland	Central	Canterbury	Southern	Total Actual
Coordinators	19.5	4 (1 V)	3(1 V)	3(2 V)	3.4(0.6 V)	1(0.5 V)	14.4 (5.1V)
Team Leaders	2	1		0			1(1V)
Administrators	3 ¹	1		1 ¹			2(1V ¹)
Manager	1	1					1
Total	25.5						17.4 (8.1V)

¹Resource transfer agreed by MoH. One coordinator vacancy to fulfill Administration functions. - Vacant

Appendix B – FCS (ID) Compulsory Care Coordinators

Name	FCS(ID) / RIDCA	Status Expiry Date	Review Date
Out of scope [REDACTED]	Northern	24 March 2026	23 Jan 2026
Out of scope [REDACTED]	Northern	31 August 2024	02 June 2024
Out of scope [REDACTED]	Midlands	31 August 2026	02 June 2026
Out of scope [REDACTED]	Midlands	24 March 2027	23 Jan 2027
Out of scope [REDACTED]	Central	24 March 2026	23 Jan 2026
Out of scope [REDACTED]	Central	31 August 2025	02 June 2025
Out of scope [REDACTED]	South Island	31 August 2026	02 June 2026

Appendix C – Complaints

Nil for this quarter

Complaints re FCS(ID) Services - Records Database (Complaints closed over 2 years ago will not show on this sheet).															
Date Raised	by Whom	Confidential (Y/N)	Priority (Urgent / Standard	Complainant Name	Address Telephone Email	Complainant Type (family, service user etc.)	Complaint re: FCS(ID) / Provider Name	Location / Address	Ph.	FCS(ID) / Provider Contact Name	Service Type	Region	Complaint Details	Actions Taken / Resolution Details	Resolved on Date

Appendix D – FSC (ID) Client Volume

NIDCA SLT Summary Report 13/10/2023

Number of NIDCA Clients by Type Per Region

Client Type	Northern	Midland	Central	Southern	Total
Special Care Recipient - CP(MIP) Section 24	0	0	0	0	0
Special Care Recipient - CP(MIP) Section 34	0	0	0	0	0
Special Care Recipient - ID(CC&R) Act Section 45	0	0	0	0	0
Care Recipient (Secure) - CP(MIP) Section 25	16	6	0	6	33
Care Recipient (Secure) - CP(MIP) Section 34	0	0	0	0	0
Care Recipient (Secure) - ID(CC&R) Act Section 45	0	0	0	0	0
Care Recipient (Supervised) - CP(MIP) Section 25	0	0	0	0	0
Care Recipient (Supervised) - CP(MIP) Section 34	0	0	0	0	0
Care Recipient (Supervised) - ID(CC&R) Act Section	0	0	0	0	0
Care Recipient (Secure) - ID(CC&R) Act Section 85	0	0	0	0	0
Care Recipient (Secure) - ID(CC&R) Act Section 86	0	0	0	0	0
Care Recipient (Supervised) - ID(CC&R) Act Section	0	0	0	0	0
Care Recipient (Supervised) - ID(CC&R) Act Section	0	0	0	0	0
Civil	13	12	21	23	69
Emergency Respite	0	0	0	0	0
Care of Children Act	0	0	0	0	0
Child, Youth and Family Services Act	0	0	0	0	0
Crimes Act	0	0	0	0	0
Criminal Procedure (Mentally Impaired Persons)	0	0	0	0	0
Extended Supervision Orders	0	0	0	0	0
Mental Health	0	0	0	0	0
Parole conditions	0	0	0	0	0
Protection of Personal and Property Rights Act	0	0	0	0	0
Other	0	0	0	0	0
Special Patient – MH(CAT) Act Section 30	0	0	0	0	0
Patient – MH(CAT) Act Section 29	0	0	0	0	0
Under Assessment	9	0	0	0	16
Total Compulsory Care Clients	31	16	17	20	84
Total Civil Clients	17	13	21	26	77
Total Mental Health Clients	0	0	0	0	0
Total Other	9	0	0	0	16
Total Clients	58	32	44	47	181

Client Demographics

Gender	CC	HC	MH	Other	Total
Male	75	61	0	13	153
Female	9	16	0	0	28
Total Clients	84	77	0	16	181
Ethnicity	CC	HC	MH	Other	Total
European/Other	30	46	0	7	87
Maori	44	21	0	5	70
No Ethnicity Data Entered	0	0	0	0	0
Not Stated/Don't Know	0	0	0	0	0
Pacific	9	10	0	0	22
Total Clients	84	77	0	16	181
Age	CC	HC	MH	Other	Total
Adult	78	77	0	13	172
Youth	6	0	0	0	9
Total Clients	84	77	0	16	181

Orders this Calendar Year

Order	First	Subsequent	Total
Care Recipient (Secure) - CP(MIP) Section 25	9	5	14
Care Recipient (Secure) - CP(MIP) Section 34	0	0	0
Care Recipient (Supervised) - CP(MIP) Section 25	5	0	5
Care Recipient (Supervised) - CP(MIP) Section 34	0	0	0
Total New Orders	20	6	26

Average Annualised Service Allocation

NIDCA	Annualised
NIDCA Central	\$222,674.50
NIDCA Midland	\$190,529.40
NIDCA Southern	\$235,066.53
NIDCA Northern	\$256,149.20

NIDCA SLT Summary Report 10/11/2023

Number of NIDCA Clients by Type Per Region

Client Type	Northern	Midland	Central	Southern	Total
Special Care Recipient - CP(MIP) Section 24	0	0	0	0	0
Special Care Recipient - CP(MIP) Section 34	0	0	0	0	0
Special Care Recipient - ID(CC&R) Act Section 45	0	0	0	0	0
Care Recipient (Secure) - CP(MIP) Section 25	16	8	5	6	35
Care Recipient (Secure) - CP(MIP) Section 34	0	0	0	0	0
Care Recipient (Secure) - ID(CC&R) Act Section 45	0	0	0	0	0
Care Recipient (Supervised) - CP(MIP) Section 25	0	0	0	0	0
Care Recipient (Supervised) - CP(MIP) Section 34	0	0	0	6	7
Care Recipient (Supervised) - ID(CC&R) Act Section	0	0	0	0	0
Care Recipient (Secure) - ID(CC&R) Act Section 85	5	0	5	0	10
Care Recipient (Secure) - ID(CC&R) Act Section 86	0	0	0	0	0
Care Recipient (Supervised) - ID(CC&R) Act Section	0	0	0	0	0
Care Recipient (Supervised) - ID(CC&R) Act Section	0	0	0	0	0
Civil	13	12	20	24	69
Emergency Respite	0	0	0	0	0
Care of Children Act	0	0	0	0	0
Child, Youth and Family Services Act	0	0	0	0	0
Crimes Act	0	0	0	0	0
Criminal Procedure (Mentally Impaired Persons)	0	0	0	0	0
Extended Supervision Orders	0	0	0	0	0
Mental Health	0	0	0	0	0
Parole conditions	0	0	0	0	0
Protection of Personal and Property Rights Act	0	0	0	0	0
Other	0	0	0	0	0
Special Patient – MH(CAT) Act Section 30	0	0	0	0	0
Patient – MH(CAT) Act Section 29	0	0	0	0	0
Under Assessment	10	0	0	0	10
Total Compulsory Care Clients	30	18	17	20	85
Total Civil Clients	17	13	20	27	77
Total Mental Health Clients	0	0	0	0	0
Total Other	10	0	0	0	14
Total Clients	58	32	42	48	180

Client Demographics

Gender	CC	HC	MH	Other	Total
Male	75	60	0	11	150
Female	10	17	0	0	30
Total Clients	85	77	4	14	180
Ethnicity	CC	HC	MH	Other	Total
European/Other	31	47	4	6	88
Maori	44	21	0	5	70
Not Stated/Don't Know	0	0	0	0	0
Pacific	9	9	0	0	21
Total Clients	85	77	4	14	180
Age	CC	HC	MH	Other	Total
Adult	79	77	0	12	172
Youth	6	0	0	0	8
Total Clients	85	77	4	14	180

Orders this Calendar Year

Order	First	Subsequent	Total
Care Recipient (Secure) - CP(MIP) Section 25	9	6	15
Care Recipient (Secure) - CP(MIP) Section 34	0	0	0
Care Recipient (Supervised) - CP(MIP) Section 25	0	0	0
Care Recipient (Supervised) - CP(MIP) Section 34	0	0	0
Total New Orders	20	7	27

Average Annualised Service Allocation

NIDCA	Annualised
NIDCA Central	\$217,266.55
NIDCA Midland	\$192,880.52
NIDCA Southern	\$233,806.20
NIDCA Northern	\$256,474.68

NIDCA SLT Summary Report 08/12/2023

Number of NIDCA Clients by Type Per Region

Client Type	Northern	Midland	Central	Southern	Total
Special Care Recipient - CP(MIP) Section 24	0	0	0	0	0
Special Care Recipient - CP(MIP) Section 34	0	0	0	0	0
Special Care Recipient - ID(CC&R) Act Section 45	0	0	0	0	0
Care Recipient (Secure) - CP(MIP) Section 25	16	8	0	5	33
Care Recipient (Secure) - CP(MIP) Section 34	0	0	0	0	0
Care Recipient (Secure) - ID(CC&R) Act Section 45	0	0	0	0	0
Care Recipient (Supervised) - CP(MIP) Section 25	0	0	0	0	0
Care Recipient (Supervised) - CP(MIP) Section 34	0	0	0	6	8
Care Recipient (Supervised) - ID(CC&R) Act Section 45	0	0	0	0	0
Care Recipient (Secure) - ID(CC&R) Act Section 85	5	0	0	0	9
Care Recipient (Secure) - ID(CC&R) Act Section 86	0	0	0	0	0
Care Recipient (Supervised) - ID(CC&R) Act Section 85	0	0	0	0	0
Care Recipient (Supervised) - ID(CC&R) Act Section 86	0	0	0	0	0
Civil	13	13	21	25	72
Emergency Respite	0	0	0	0	0
Care of Children Act	0	0	0	0	0
Child, Youth and Family Services Act	0	0	0	0	0
Crimes Act	0	0	0	0	0
Criminal Procedure (Mentally Impaired Persons)	0	0	0	0	0
Extended Supervision Orders	0	0	0	0	0
Mental Health	0	0	0	0	0
Parole conditions	0	0	0	0	0
Protection of Personal and Property Rights Act	0	0	0	0	0
Other	0	0	0	0	0
Special Patient – MH(CAT) Act Section 30	0	0	0	0	0
Patient – MH(CAT) Act Section 29	0	0	0	0	0
Under Assessment	8	0	0	0	12
Total Compulsory Care Clients	33	17	15	21	86
Total Civil Clients	17	14	21	28	80
Total Mental Health Clients	0	0	0	0	0
Total Other	8	0	0	0	8
Total Clients	59	32	41	50	182

Client Demographics

Gender	CC	HC	MH	Other	Total
Male	75	64	0	10	153
Female	11	16	0	0	29
Total Clients	86	80	0	12	182
Ethnicity	CC	HC	MH	Other	Total
European/Other	33	48	0	5	90
Maori	41	23	0	5	69
Not Stated/Don't Know	0	0	0	0	0
Pacific	11	9	0	0	22
Total Clients	86	80	4	12	182
Age	CC	HC	MH	Other	Total
Adult	80	80	0	10	174
Youth	6	0	0	0	8
Total Clients	86	80	0	12	182

Orders this Calendar Year

Order	First	Subsequent	Total
Care Recipient (Secure) - CP(MIP) Section 25	9	6	15
Care Recipient (Secure) - CP(MIP) Section 34	0	0	0
Care Recipient (Supervised) - CP(MIP) Section 25	0	0	0
Care Recipient (Supervised) - CP(MIP) Section 34	0	0	0
Special Care Recipient - CP(MIP) Section 34	0	0	0
Total New Orders	22	10	32

Average Annualised Service Allocation

NIDCA	Annualised
NIDCA Central	\$219,273.52
NIDCA Midland	\$192,017.17
NIDCA Southern	\$225,126.11
NIDCA Northern	\$273,191.15

Appendix E – FSC (ID) UNCROC Clients in Service

Name	NHI	DOB	Age entered services	Provider	Date entered service	Region
s9(2)(a)				RIDDS Wellington (in Manawai)	14.09.2023	Wellington

Appendix F – Risk Matrix

Likelihood Expectation that event may occur during the next 12 months.	RISK MATRIX				
	Minor	Moderate	Substantial	Major	Extreme
	Managed within routine operations.	May threaten efficiency or effectiveness of some aspects of business activity but can be managed under normal operating levels of resource and input.	Could require review or changes to operating procedures management effort required to prevent escalation. Will not threaten the viability of the programme or organisation, service quality could be affected.	Significant senior management attention to manage issues or prevent a crisis that may threaten the viability of service quality, programme or project. Very High consequences for the organisation financially and/or politically.	Extensive senior management attention or resources diverted to recovery from a crisis event affecting service quality, a programme or major project or the FCS(ID) overall. Extreme consequences for the organisation financially and/or politically.
Rare Less than 5%	MINIMAL	MINIMAL	LOW	LOW	MEDIUM
Unlikely 5% to 30%	MINIMAL	MINIMAL	LOW	MEDIUM	MEDIUM
Possible 30% - 50%	MINIMAL	LOW	MEDIUM 3	MEDIUM 4	HIGH
Likely 50% to 80%	LOW	MEDIUM	MEDIUM 2	HIGH	HIGH
Almost Certain 80%-100%	MEDIUM	MEDIUM	MEDIUM	HIGH	HIGH 1

Appendix G – Issues Register

Ref #	Issue Title	What could happen and what impact will it have? (The risk)	Risk Owner	Source (How can this happen? What are the drivers?)	Intervention (Include existing ops. controls which reduce level of uncertainty and demonstrate progress toward implementing long term mitigation)	Current Consequence (to FCS(ID) (ID))	Current Likelihood	Current Uncertainty Rating	Future Mitigations (Include detail about future actions which will be taken to make sure we are adequately ready)	Mitigation Owner	Open/ Closed
1	Bed Pressure	Inability to provide placements for court ordered assessments and secure Care Recipients The closure of 5 community sec bed in Christchurch has exacerbated matter.	FCS(ID) / MoH/ Whaikaha	Provider capacity in RIDSS and capability and housing stock issues in RIDSAS	Request additional resource. (Emergency inter-regional moves)	Extreme	Occurring	Extreme	Development of resource at Community Secure Level. Increase RIDSS capacity Development by MoH of Bed Strategy	Whaikaha/MoH / FCS(ID)	OPEN
2	Youth Referrals and bed capacity	Increased numbers of Youth referrals and lack of system capacity for placements during assessment within regions.	FCS(ID) / MoH/ Whaikaha	Systemic and other government agency pressure driving increased referral rates. Lack of anticipation within service purchasing generating lack of appropriate placement options.	Discussion required across government agencies. DSS regional bed capacity purchasing required in the interim	Medium	Occurring	Extreme	Clear agency accountability policy and bed purchasing.	Whaikaha/MoH/ MSD/Courts	OPEN
3	s29 IDCC&R referrals for people going through CP(MIP) and PD	Inability to complete assessments in statutory period allowed in the Act. Inability to transfer of inmates on Preventative Detention (PD) under s29 IDCC&R	FCS(ID) / MoH/ Whaikaha	Lack of consideration during drafting Corrections sending referrals through for people 'bail able by right' for whom placements (bail address) in the community are unavailable.	Emergency inter-regional moves. Seek advice legal advice and advice from Whaikaha to establish agreed operational policy. None accepted under PD s29.	High	Occurring	High	Legislative Amendment	Whaikaha/MoH / FCS(ID)	OPEN
4	s38 CPMIP Legislative Process	Generate increased numbers of ineligible clients placed into service stream. Increased numbers of SCR	FCS(ID) (ID)/ MoH	Lack of consideration during drafting	Seek Advice from HCF Panel to pass on the Regional forensic DAMHS	High	Occurring	High	Legislative Amendment	MoH	OPEN
5	Youth Referrals and bed capacity	Increased numbers of Youth referrals and lack of system capacity for placements during assessment within regions.	FCS(ID) / MoH/ Whaikaha	Systemic and other government agency pressure driving increased referral rates. Lack of anticipation within service purchasing generating lack of appropriate placement options.	Discussion required across government agencies. DSS regional bed capacity purchasing required in the interim	Medium	Occurring	Medium	Clear agency accountability policy and bed purchasing	Whaikaha/MoH /MSD/Courts	OPEN
6	Clarity on FCS(ID) Contract	Ability to provide quality service.	FCS(ID)/ Whaikaha	Contract not being renewed	Discussions with MoH and Whaikaha, reassurance to staff	Moderate	occurring	Moderate	Depending on circumstance, transparency around change.	Whaikaha/MoH / FCS(ID)	OPEN

Appendix H – Quarter & YTD Spend Against Budget Lines

For Period: October 2023 to December 2023

Accurate DF figures for Q1 note in Q2 report to highlight error										
Sub Account	Jan	Feb	Mar	Q1	Contracted Budget					
Discretionary Funding	\$ 12,235.08	\$ 12,235.08	\$ 11,051.04	\$ 35,521.20	\$ 559,390.68					
Specialist Assessments	\$ 38,785.74	\$ 34,481.76	\$ 33,920.26	\$ 107,187.76	\$ 825,040.80					
Legal Costs	\$ 2,063.87	-	\$ 2,779.36	\$ 4,843.23	\$ 353,130.00					
Client Family/Trips	-	\$ 5,797.97	\$ 1,643.81	\$ 7,441.78	\$ 145,949.64					
Sub Account	April	May	June	Q2	Q1	YTD	Contracted Budget			
Discretionary Funding	\$ 12,235.08	\$ 13,635.42	\$ 12,440.08	\$ 38,310.58	\$ 35,521.20	\$ 73,831.78	\$ 559,390.68			
Specialist Assessments	\$ 39,651.48	\$ 32,525.23	\$ 35,257.11	\$ 107,433.82	\$ 107,187.76	\$ 214,621.58	\$ 825,040.80			
Legal Costs	\$ 8,153.71	\$ 666.30	\$ 25,450.28	\$ 34,270.29	\$ 5,569.71	\$ 39,840.00	\$ 353,130.00			
Client Family/Trips	\$ 3,045.03	\$ -	\$ 4,435.09	\$ 7,480.12	\$ 7,441.78	\$ 14,921.90	\$ 145,949.64			
Sub Account	July	August	September	Q3	Q2	Q1	YTD	Contracted Budget		
Discretionary Funding	\$ 11,840.40	\$ 12,235.08	\$ 12,235.08	\$ 36,310.56	\$ 38,310.58	\$ 35,521.20	\$ 110,142.34	\$ 559,390.68		
Specialist Assessments	\$ 16,288.89	\$ 43,031.48	\$ 38,200.55	\$ 97,520.92	\$ 107,433.82	\$ 107,187.76	\$ 312,142.50	\$ 825,040.80		
Legal Costs	\$ 2,082.24	\$ 14,522.11	\$ 16,420.26	\$ 33,024.61	\$ 34,270.29	\$ 5,569.71	\$ 72,864.61	\$ 353,130.00		
Client Family/Trips	\$ -	\$ -	\$ -	\$ -	\$ 7,480.12	\$ 7,441.78	\$ 14,921.90	\$ 145,949.64		
Sub Account	October	November	December	Accrual	Q4 incl Accrual	Q3	Q2	Q1	YTD	Contracted Budget
Discretionary Funding	\$ 11,562.41	\$ 12,235.08	\$ 11,840.40	\$ 387,263.19	\$ 422,901.08	\$ 36,310.56	\$ 38,310.58	\$ 35,521.20	\$ 533,043.42	\$ 559,390.68
Specialist Assessments	\$ 41,093.66	\$ 55,174.96	\$ 33,729.14	\$ -	\$ 129,997.76	\$ 97,520.92	\$ 107,433.82	\$ 107,187.76	\$ 442,140.26	\$ 825,040.80
Legal Costs	\$ 7,733.34	\$ 11,814.47	\$ 8,450.20	\$ -	\$ 27,998.01	\$ 33,024.61	\$ 34,270.29	\$ 5,569.71	\$ 100,862.62	\$ 353,130.00
Client Family/Trips	\$ 4,184.00	\$ 557.39	\$ 987.78	\$ -	\$ 5,729.17	\$ -	\$ 7,480.12	\$ 7,441.78	\$ 20,651.07	\$ 145,949.64



Out of scope



Appendix I – PMR Report

Performance Monitoring Report - Template Overall Numbers	October 2023	November 2023	December 2023
Number (#) of clients on IDCCR court orders	93	89	94
# of clients on other court orders (MH)	17	18	17
# of exits from Needs Assessments service (our NASC)			
# of Maori cultural assessment referral to Practitioners	0	0	0
# of needs assessment completed	7	6	6
# of new civil population referrals (accepted)	0	0	0
# of new civil population referrals (declined)	0	0	0
# of non-Maori cultural assessments	0	0	0
# of re-entry civil population referrals (accepted)	0		0
# of re-entry civil population referrals (declined)	0	0	0
# of referrals for emergency/assessment beds	5		
# of referrals of new Compulsory Care (proposed IDCCR CR transfer from MH)	0	0	0
# of referrals of new compulsory care clients (Proposed care clients declined following assessments)		0	
# of referrals of new Compulsory Care clients (Tx from Special Patient status)	0	0	0
# of referrals of new Compulsory Care clients (Tx from Prison)	0	0	0
# of specialised referrals for civil population (Initial)	0	0	0
# of specialised referrals for civil population (Review)	0	0	0
# of SA for IDCCR (Initial)	7	6	6
# of SA for IDCCR (Review)	15	19	16
Total # of civil clients	73	73	72
Total # of clients (court orders) compelled to receive care	5		6
Average caseload - Care coordinators	11.4	11.6	11.7
Average caseload - Intensive Service coordinators	11.4	11.6	11.7



RELEASED UNDER THE
OFFICIAL INFORMATION ACT

MHAIDS – Forensic Coordination Service (Intellectual Disability)

**Quarterly Report to
Whaikaha – Ministry of Disabled People
(104169 / 359144-05)**

Due Date: 2024
Submitted 14/3/24
Reporting period (01 January 2024 – 04 March 2024)

Te Whatu Ora
Health New Zealand



Te Upoko me Te Karu o Te Ika
Mental Health, Addiction and
Intellectual Disability Service

Contents.....	1
Document Purpose	3
Referrals.....	4
Compulsory Care Referrals declined.....	4
Civil Population referrals declined	4
Needs Assessments.....	4
Specialist Assessments.....	5
Request for Service	5
Number of Referrals for Placement to RIDSAS/RIDSS/	5
Number on Waiting List by named provider.....	5
Total time waited before placement made	5
Total service users receiving services from RIDSS/RIDSAS	6
Emergency/Assessment Bed days by Provider	6
Discretionary Funding.....	7
Quarter & YTD Spend against MOH Budget Lines	8
National and Regional report.....	9
National Regional Report	Error! Bookmark not defined.
Appendix A – FSC (ID) Staff Volumes	22
Appendix B – FCS (ID) Compulsory Care Coordinators	23
Appendix C – Complaints	24
Appendix D – FSC (ID) Client Volume.....	25
Appendix E – FSC (ID) UNCROC Clients in Service.....	27
Appendix F – Risk Matrix.....	28
Appendix G – Issues Register.....	29
Appendix H – Quarter & YTD Spend Against Budget Lines.....	29
Appendix I – PMR Report.....	31
Appendix J - Incidents by Provider.....	32
Appendix K – Incidents by Total Number of Client	33
Appendix L – Incident Log (01 Jan2024 to 04 March 2024).....	Error! Bookmark not defined.

Document Purpose

This report has been prepared for Whaikaha (Ministry of Disabled People) in accordance with the Forensic Coordination Service (Intellectual Disability) FCS (ID) contract held by the Capital, Coast and Hutt Valley District of Te Whatu Ora (formerly known as Capital & Coast District Health Board (provider number 104169 / contract number 359144-05). The reporting period covered in this report is 1 January 2024 to 04 March 2024.

This document provides a narrative reporting component and is accompanied by tables and spread sheets (appendices) detailing the activity and volumes requirements both internally to this contract and for the client group supported by the FCS (ID).

RELEASED UNDER THE
OFFICIAL INFORMATION ACT

Referrals

This section is a brief narrative report on with action and expenditure by client name and/or service user name for Compulsory Care/Civil referrals declined.

Compulsory Care Referrals declined

Nil Compulsory Care referrals declined.

Civil Population referrals declined

Nil Civil referrals have been made as there is currently no pathway for FCS (ID) to accept Civil referrals at this stage.

Needs Assessments

This section details needs assessment exits narrative to report reasons for exit.

Status quo from Q4 2023 report.

FCS(ID) continue to experience difficulties in transitioning some clients through to NASC due, in some cases, to a lack of staffing at identified providers and providers are declining referrals as they report they cannot safely manage the identified risks of the clients.

s9(2)(a)

s9(2)(a)

In the Auckland region FCS(ID) has had to work with the RIDSAS provider to find internal solutions for the transition of clients to mainstream services. s9(2)(a)

Specialist Assessments

This section details Specialist Assessments for the type (ID (CC&R) Act, Civil Population Initial Reviews) that was carried out.

Specialist Assessors have indicated that their pay rates have not kept up with the times. Discussions with Whaikaha over the past 12 months indicated there may be an increase in rates. This has not eventuated.

Status quo from Q4 2023 report.

Accessing specialist assessors has been challenging for the Northern and Midland regions with several declines being received.

With only two medical consultants available, it has been difficult appointing one for cases where FCS (ID) are seeking a psychiatric view point. Both medical consultants, naturally, have time pressures resulting the FCS (ID) coordinators having to seek adjournments.

Request for Service

This section is for narrative for total service users currently receiving services. RIDSS/Mainstream/Support services Providers (including new placements) by provider.

Number of Referrals for Placement to RIDSAS/RIDSS/

Jan – 4

Feb – 3

Number on Waiting List by named provider

Nil clients waiting to access a RIDSS or RIDSAS over this reporting period.

Total time waited before placement made

Report only once person placed by named provider

n/a

Total service users receiving services from RIDSS/RIDSAS

Including new placements by provider

Jan – 185

Feb - 185

Emergency/Assessment Bed days by Provider

Include in this narrative, number of occupied and declined requests for beds by named providers

RIDSS Assessment Beds Auckland region - 2

RIDSAS Assessment Beds Auckland region – 5 (an additional 3 beds not made available by the Provider)

RIDSS Assessment Beds Waikato region - 1

RIDSAS Assessment Beds Waikato region - 2

RIDSS Assessment Beds Central region - 2

RIDSAS Assessment Beds Central region – 5 (1 bed vacant but, an additional 1 bed not made available by the Provider)

RIDSS Assessment Beds Christchurch region 1 (operationally unavailable)

RIDSAS Assessment Beds Christchurch region 4 (2 beds operationally no longer available as secure beds)

RIDSS Assessment Beds Dunedin region 1

RIDSAS Assessment Beds Dunedin region 2

Discretionary Funding

This section is a narrative to include below and to include how these relate to service gaps/unmet needs

- I. Use of allocated discretionary funding -% budget spent:
0.48% spent to date in this quarter on FCS(ID) Clients, 36.15 % spent to date this quarter spent on NASC Client, Total 36.62 % spent to date this quarter.
- II. Number of service users receiving supports options provided through the support service providers utilising discretionary funding:
Nil this quarter
(Matter of inter district billing yet to be resolved, Rate variance for JJ is a NASC Client)
- III. Types of support provided, number of contracts with prices;
NA

s9(2)(a)	s9(2)(a)
s9(2)(a)	s9(2)(a) s9(2)(a)
s9(2)(a)	s9(2)(a)
s9(2)(a)	s9(2)(a)
s9(2)(a)	s9(2)(a)

RELEASED UNDER THE
OFFICIAL INFORMATION ACT

Quarter & YTD Spend against MOH

Budget Lines

Please refer Appendix H - Quarter & YTD Spend Against Budget Lines, a report detailing the spend for this quarter against the total allocated yearly budget for those contract lines co-ordinated by FCS(ID) but held by the Ministry. These include Discretionary, Family Travel, Specialist Assessments, and Legal.

This also includes a spread sheet for this quarter detailing all items approved by the FCS(ID) Manager (under \$1000) or by the Ministry (over \$1000) against the discretionary funding line of the contract. All items invoiced and coded against this line have been placed there in accordance with the FCS(ID) contract Appendix 3 - Requirements for Use of FCS(ID) Discretionary Funding.

National and Regional report

Comment on Māori service components, monitoring of support services delivery and includes updates and trends in un-met needs and service gaps, including Māori and Pacific Peoples and other populations. Quality initiatives and risk management. Complaints, issues, including any equality issues. Privacy and/or security breaches. Any other issues. Describe any issues of a regional nature that are identified.

Matters to hand over

- Christchurch EA no secure facility available, Statutory Authority, MoH notified twice of this, Whaikaha are well aware of this.
- s9(2)(a) [REDACTED]
- [REDACTED]
- Christchurch TRT – open to developing new facilities, but are finding it hard to find the right property and the staff
- Central IDEA RIDSAS – No dedicated CM – care management is covered by Area Manager and Clinical Lead who is based in Waikato - Statutory Authority, MoH notified of this, Whaikaha are well aware of this.
- Central – ref spreadsheet for UNCROC matters
- s9(2)(a) [REDACTED]
- [REDACTED]
- s9(2)(a) [REDACTED]
- s9(2)(a) [REDACTED]
- s9(2)(a) [REDACTED]
- s9(2)(a) (2)(a) [REDACTED]
- s9(2)(a) (2)(a) [REDACTED]
- Auckland RIDSS- Ref bed sheet for bed availability – one bed marked as ‘decommissioned’ referred to as ‘ring fenced’ – due to damage – should be available by now or soon, need to follow up with thee.

- s9(2)(a) – s9(2)(a)
- s9(2)(a) – s9(2)(a)
- Central RIDSS – Ref bed sheet for bed availability
- s9(2)(a) – s9(2)(a)
- Christchurch RIDSS – Ref bed sheet for bed availability Unable to access a bed since 2021
- Dunedin RIDSS - Ref bed sheet for bed availability

List of open LSOs.

1. s9(2)(a)
2. s9(2)(a)
3. General Youth matters LSO
4. s9(2)(a)
5. s9(2)(a)

s9(2)(a)

Appendix A – FSC (ID) Staff Volumes

Number of FTEs in Position	Contracted	Northern	Midland	Central	Canterbury	Southern	Total Actual
Coordinators	19.5	4 (1 V)	3(1 V)	3(2 V)	3.4(0.6 V)	1(0.5 V)	14.4 (5.1V)
Team Leaders	2	1		0			1(1V)
Administrators	3 ¹	1		1 ¹			2(1V ¹)
Manager	1	1					1
Total	25.5						17.4 (8.1V)

¹Resource transfer agreed by MoH. One coordinator vacancy to fulfill Administration functions. - Vacant

Appendix B – FCS (ID) Compulsory Care Coordinators

Name	FCS(ID) / RIDCA	Status Expiry Date	Review Date
Out of scope	Northern	24 March 2026	23 Jan 2026
Out of scope	Northern	31 August 2024	02 June 2024
Out of scope	Midlands	31 August 2026	02 June 2026
Out of scope	Midlands	24 March 2027	23 Jan 2027
Out of scope	Central	24 March 2026	23 Jan 2026
Out of scope	Central	31 August 2025	02 June 2025
Out of scope	South Island	31 August 2026	02 June 2026

RELEASED UNDER THE
OFFICIAL INFORMATION ACT

Appendix C – Complaints

Nil for this quarter

Complaints re FCS(ID) Services - Records Database (Complaints closed over 2 years ago will not show on this sheet).															
Date Raised	by Whom	Confidential (Y/N)	Priority (Urgent / Standard)	Complainant Name	Address Telephone Email	Complainant Type (family, service user etc.)	Complaint re: FCS(ID) / Provider Name	Location / Address	Ph.	FCS(ID) / Provider Contact Name	Service Type	Region	Complaint Details	Actions Taken / Resolution Details	Resolved on Date

Appendix D – FSC (ID) Client Volume

NIDCA SLT Summary Report 12/01/2024

Number of NIDCA Clients by Type Per Region

Client Type	Northern	Midland	Central	Southern	Total
Special Care Recipient - CP(MIP) Section 24	0	89	89	89	89
Special Care Recipient - CP(MIP) Section 34	89	0	0	0	89
Special Care Recipient - ID(CC&R) Act Section 45	0	0	0	0	0
Care Recipient (Secure) - CP(MIP) Section 25	89(2)	8	89	7	34
Care Recipient (Secure) - CP(MIP) Section 34	89	89	89	89	7
Care Recipient (Secure) - ID(CC&R) Act Section 45	0	0	0	89	89
Care Recipient (Supervised) - CP(MIP) Section 25	89	89	89	89	14
Care Recipient (Supervised) - CP(MIP) Section 34	89	89	0	6	8
Care Recipient (Supervised) - ID(CC&R) Act Section	0	0	0	0	0
Care Recipient (Secure) - ID(CC&R) Act Section 85	89	0	89	0	8
Care Recipient (Secure) - ID(CC&R) Act Section 86	89	0	0	89	89
Care Recipient (Supervised) - ID(CC&R) Act Section	89	89	89	89	5
Care Recipient (Supervised) - ID(CC&R) Act Section	89	0	0	89	89
Civil	13	12	21	24	70
Emergency Respite	0	0	0	0	0
Care of Children Act	0	0	0	0	0
Child, Youth and Family Services Act	0	0	0	0	0
Crimes Act	0	0	0	0	0
Criminal Procedure (Mentally Impaired Persons)	0	0	0	0	0
Extended Supervision Orders	89	0	0	0	89
Mental Health	89	89	0	89	6
Parole conditions	0	0	0	0	0
Protection of Personal and Property Rights Act	0	0	0	0	0
Other	0	0	0	0	0
Special Patient – MH(CAT) Act Section 30	0	0	89	89	89
Patient – MH(CAT) Act Section 29	89	0	89	0	89
Under Assessment	10	89	89	0	14
Total Compulsory Care Clients	30	18	15	24	87
Total Civil Clients	17	13	21	27	78
Total Mental Health Clients	89	0	89	89	89
Total Other	10	89	89	0	14
Total Clients	58	32	41	52	183

Client Demographics

Gender	CC	HC	MH	Other	Total
Male	76	62	89	12	154
Female	11	16	0	2	29
Total Clients	87	78	89	14	183
Ethnicity	CC	HC	MH	Other	Total
European/Other	34	47	89	5	90
Maori	41	22	0	7	70
Not Stated/Don't Know	89	0	0	0	89
Pacific	11	9	0	89	22
Total Clients	87	78	4	14	183
Age	CC	HC	MH	Other	Total
Adult	80	78	89	12	174
Youth	7	0	89	89	9
Total Clients	87	78	89	14	183

Orders this Calendar Year

Order	First	Subsequent	Total
Total New Orders			

Average Annualised Service Allocation

NIDCA	Annualised
NIDCA Central	\$239,899.24
NIDCA Midland	\$190,294.58
NIDCA Southern	\$233,446.38
NIDCA Northern	\$272,161.66

SLT Summary Report 09/02/2024

Number of Clients by Type Per Region

Client Type	Northern	Midland	Central	Southern	Total
Special Care Recipient - CP(MIP) Section 24	0	0	0	0	0
Special Care Recipient - CP(MIP) Section 34	0	0	0	0	0
Special Care Recipient - ID(CC&R) Act Section 45	0	0	0	0	0
Care Recipient (Secure) - CP(MIP) Section 25	17	8	0	7	36
Care Recipient (Secure) - CP(MIP) Section 34	0	0	0	0	7
Care Recipient (Secure) - ID(CC&R) Act Section 45	0	0	0	0	0
Care Recipient (Supervised) - CP(MIP) Section 25	0	0	0	0	14
Care Recipient (Supervised) - CP(MIP) Section 34	0	0	0	0	8
Care Recipient (Supervised) - ID(CC&R) Act Section	0	0	0	0	0
Care Recipient (Secure) - ID(CC&R) Act Section 85	6	0	0	0	12
Care Recipient (Secure) - ID(CC&R) Act Section 86	0	0	0	0	0
Care Recipient (Supervised) - ID(CC&R) Act Section	0	0	0	0	0
Care Recipient (Supervised) - ID(CC&R) Act Section	0	0	0	0	0
Civil	14	11	19	24	68
Emergency Respite	0	0	0	0	0
Care of Children Act	0	0	0	0	0
Child, Youth and Family Services Act	0	0	0	0	0
Crimes Act	0	0	0	0	0
Criminal Procedure (Mentally Impaired Persons)	0	0	0	0	0
Extended Supervision Orders	0	0	0	0	0
Mental Health	0	0	0	0	6
Parole conditions	0	0	0	0	0
Protection of Personal and Property Rights Act	0	0	0	0	0
Other	0	0	0	0	0
Special Patient – MH(CAT) Act Section 30	0	0	0	0	0
Patient – MH(CAT) Act Section 29	0	0	0	0	0
Under Assessment	7	0	6	0	13
Total Compulsory Care Clients	34	18	16	24	92
Total Civil Clients	18	12	19	27	76
Total Mental Health Clients	0	0	0	0	0
Total Other	0	0	6	0	13
Total Clients	60	30	43	52	185

Client Demographics

Gender	CC	HC	MH	Other	Total
Male	81	60	0	0	157
Female	11	16	0	0	28
Total Clients	92	76	0	13	185
Ethnicity	CC	HC	MH	Other	Total
European/Other	38	47	0	0	92
Maori	42	21	0	8	71
Not Stated/Don't Know	0	0	0	0	0
Pacific	11	8	0	0	21
Total Clients	92	76	4	13	185
Age	CC	HC	MH	Other	Total
Adult	85	76	0	10	175
Youth	7	0	0	0	10
Total Clients	92	76	0	13	185

Orders this Calendar Year

Order	First	Subsequent	Total
Care Recipient (Secure) - CP(MIP) Section 25	0	0	0
Care Recipient (Secure) - CP(MIP) Section 34	0	0	0
Total New Orders	0	0	0

Average Annualised Service Allocation

NIDCA	Annualised
NIDCA Central	\$258,301.06
NIDCA Midland	\$191,136.63
NIDCA Southern	\$242,849.11
NIDCA Northern	\$274,026.59

Appendix E – FSC (ID) UNCROC Clients in Serviceame	NHI	DOB	Age entered services	Provider	Date entered service	Region
s9(2)(a)				s9(2)(a)		

Appendix F – Risk Matrix

Likelihood	RISK MATRIX				
	Minor	Moderate	Substantial	Major	Extreme
Expectation that event may occur during the next 12 months.	Managed within routine operations.	May threaten efficiency or effectiveness of some aspects of business activity but can be managed under normal operating levels of resource and input.	Could require review or changes to operating procedures management effort required to prevent escalation. Will not threaten the viability of the programme or organisation, service quality could be affected.	Significant senior management attention to manage issues or prevent a crisis that may threaten the viability of service quality, programme or project. Very High consequences for the organisation financially and/or politically.	Extensive senior management attention or resources diverted to recovery from a crisis event affecting service quality, a programme or major project or the FCS(ID) overall. Extreme consequences for the organisation financially and/or politically.
Rare Less than 5%	MINIMAL	MINIMAL	LOW	LOW	MEDIUM
Unlikely 5% to 30%	MINIMAL	MINIMAL	LOW	MEDIUM	MEDIUM
Possible 30% - 50%	MINIMAL	LOW	MEDIUM	MEDIUM	HIGH
Likely 50% to 80%	LOW	MEDIUM	MEDIUM	HIGH	HIGH
Almost Certain 80%-100%	MEDIUM	MEDIUM	MEDIUM	HIGH	HIGH

Appendix G – Issues Register

Ref #	Issue Title	What could happen and what impact will it have? (The risk)	Risk Owner	Source (How can this happen? What are the drivers?)	Intervention (Include existing ops, controls which reduce level of uncertainty and demonstrate progress toward implementing long term mitigation)	Current Consequence (to FCS(ID) (ID))	Current Likelihood	Current Uncertainty Rating	Future Mitigations (Include detail about future actions which will be taken to make sure we are adequately ready)	Mitigation Owner	Open/ Closed
1	Bed Pressure	Inability to provide placements for court ordered assessments and secure Care Recipients The closure of 5 community sec bed in Christchurch has exacerbated matter.	FCS(ID) / MoH/ Whaikaha	Provider capacity in RIDSS and capability and housing stock issues in RIDSAS	Request additional resource. (Emergency inter-regional moves)	Extreme	Occurring	Extreme	Development of resource at Community Secure Level. Increase RIDSS capacity Development by MoH of Bed Strategy	Whaikaha/MoH / FCS(ID)	OPEN
2	Youth Referrals and bed capacity	Increased numbers of Youth referrals and lack of system capacity for placements during assessment within regions.	FCS(ID) / MoH/ Whaikaha	Systemic and other government agency pressure driving increased referral rates. Lack of anticipation within service purchasing generating lack of appropriate placement options.	Discussion required across government agencies. DSS regional bed capacity purchasing required in the interim	Medium	Occurring	Extreme	Clear agency accountability policy and bed purchasing.	Whaikaha/MoH/ MSD/Courts	OPEN
3	s29 IDCC&R referrals for people going through CP(MIP) and PD	Inability to complete assessments in statutory period allowed in the Act. Inability to transfer of inmates on Preventative Detention (PD) under s29 IDCC&R	FCS(ID) / MoH/ Whaikaha	Lack of consideration during drafting Corrections sending referrals through for people 'bail able by right' for whom placements (bail address) in the community are unavailable.	Emergency inter-regional moves. Seek advice legal advice and advice from Whaikaha to establish agreed operational policy. None accepted under PD s29.	High	Occurring	High	Legislative Amendment	Whaikaha/MoH / FCS(ID)	OPEN
4	s38 CPMIP Legislative Process	Generate increased numbers of ineligible clients placed into service stream. Increased numbers of SCR	FCS(ID) (ID)/ MoH	Lack of consideration during drafting	Seek Advice from HCF Panel to pass on the Regional forensic DAMHS	High	Occurring	High	Legislative Amendment	MoH	OPEN
5	Youth Referrals and bed capacity	Increased numbers of Youth referrals and lack of system capacity for placements during assessment within regions.	FCS(ID) / MoH/ Whaikaha	Systemic and other government agency pressure driving increased referral rates. Lack of anticipation within service purchasing generating lack of appropriate placement options.	Discussion required across government agencies. DSS regional bed capacity purchasing required in the interim	Medium	Occurring	Medium	Clear agency accountability policy and bed purchasing	Whaikaha/MoH /MSD/Courts	OPEN
6	Clarity on FCS(ID) Contract	Ability to provide quality service.	FCS(ID)/ Whaikaha	Contract not being renewed	Discussions with MoH and Whaikaha, reassurance to staff	Moderate	occurring	Moderate	Depending on circumstance, transparency around change.	Whaikaha/MoH / FCS(ID)	OPEN

Out of scope

RELEASED UNDER THE
OFFICIAL INFORMATION ACT

Appendix I – PMR Report

Performance Monitoring Report - Template Overall Numbers	January 2024	February 2024
Number (#) of clients on IDCCR court orders	97	97
# of clients on other court orders (MH)	15	14
# of exits from Needs Assessments service (our NASC)	s9(2)	s9(2)
# of Maori cultural assessment referral to Practitioners	0	0
# of needs assessment completed	s9(2)	s9(2)
# of new civil population referrals (accepted)	0	0
# of new civil population referrals (declined)	0	0
# of non-Maori cultural assessments	0	0
# of re-entry civil population referrals (accepted)	0	s9(2)
# of re-entry civil population referrals (declined)	0	0
# of referrals for emergency/assessment beds	0	0
# of referrals of new Compulsory Care (proposed IDCCR CR transfer from MH)	0	0
# of referrals of new compulsory care clients (Proposed care clients declined following assessments)	0	s9(2)
# of referrals of new Compulsory Care clients (Tx from Special Patient status)	0	0
# of referrals of new Compulsory Care clients (Tx from Prison)	0	0
# of specialised referrals for civil population (Initial)	0	0
# of specialised referrals for civil population (Review)	0	0
# of SA for IDCCR (Initial)	s9(2)	s9(2)
# of SA for IDCCR (Review)	?	?
Total # of civil clients	68	67
Total # of clients (court orders) compelled to receive care	112	111
Average caseload - Care coordinators	13.8	13.7
Average caseload - Intensive Service coordinators	13.8	13.7