

10 April 2025

Tēnā koe

Official Information Act request

Thank you for your email of 17 March 2025, requesting information about emergency housing suppliers in the Auckland region.

I have considered your request under the Official Information Act 1982 (the Act).

The Ministry of Social Development (the Ministry) registers emergency housing suppliers for the purpose of facilitating payments on behalf of eligible clients. Registered supplier status does not imply a contractual relationship between the Ministry and Supplier, or an endorsement of the services provided.

We expect accommodation suppliers to meet the standards set by all the relevant regulatory authorities and for those authorities to act where necessary. There is a well-established framework of regulation and requirements around rental accommodation, administered by local authorities and the Ministry of Business, Innovation and Employment (MBIE).

Please see the attached **Appendix** for a table that provides a list of all emergency housing suppliers for Auckland region from July 2021 to February 2025.

The data is based on the address of the client not the emergency housing supplier at the time of grant. As a result, suppliers located in Territorial Local Authorities outside of Auckland may be included in this data.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

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Anna Graham **General Manager Ministerial and Executive Services**