



30 October 2024

Tēnā koe

Official Information Act request

Thank you for your email of 9 October 2024, requesting information about whether the Ministry provide agencies, such as Illion, Centrix and Equinox, with client debt information.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

The Ministry has an obligation to keep our client's information private, including debt information. The Ministry does not share any of our client debt information with credit agencies.

You can read further about privacy and security of information at the following webpages:

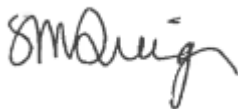
- www.msd.govt.nz/about-msd-and-our-work/tools/how-we-keep-data-private.html#:~:text=To%20ensure%20an%20individual%27s%20information,steps%20to%20protect%20the%20information.
- www.msd.govt.nz/about-msd-and-our-work/publications-resources/corporate/annual-report/2018-2019/improving-our-organisational-capability-so-we-can-deliver-high-quality-services/taking-privacy-and-security-of-information-seriously.html

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp. 

Magnus O'Neill
General Manager
Ministerial and Executive Services