

9 October 2024

Tēnā koe

Official Information Act request

Thank you for your emails dated 12 September 2024 making two Official Information Act requests. You requested information related to Emergency Housing Grants and registered accommodation suppliers in the Rotorua Territorial Local Authority (TLA).

I have considered both your requests under the Official Information Act 1982 (the Act), and for the sake of clarity, will address both requests in this letter.

Please find my decision on your requests set out separately below.

Table 1: List of suppliers in the Rotorua Territorial Local Authority between 1 September 2023 to 31st August 2024.

Table 2: List of supplier for clients in the Rotorua Territorial Local Authority between 1 September 2023 to 31st August 2024.

Please provide a list of the emergency accommodation providers who received Emergency Special Needs Grants in Rotorua from 1st September 2023 to 31st August 2024.

Please refer to the table below, which shows the number of Emergency Housing Grants and clients in the Rotorua Territorial Local Authority (TLA) during the period 1 September 2023 to 31 August 2024 by supplier name. Please note, at today's date MSD was using only four motels for emergency housing purposes in Rotorua.

MSD Supplier Name	Grants	Clients
ACCOLADE LODGE MOTEL	219	27
B-K'S ROTORUA MOTOR LODGE	48	12
BARCELONA MOTEL	S	S
BARCLAY MOTEL	S	S
CEDAR PARK MOTOR LODGE	S	S
DUPONT MOTELS	S	S
FENTON COURT MOTEL	114	18
GIBSON COURT MOTEL - ROTORUA	171	36

MSD Supplier Name	Grants	Clients
ILAM MOTEL	S	S
KERRY'S MOTEL	186	45
LA MIRAGE MOTEL	123	30
MANHATTAN MOTEL	54	9
MT WELLINGTON MOTEL	S	S
PUPUKE MANOR MOTEL	S	S
ROSE COURT MOTEL	201	42
THE NEW RAILWAY HOTEL ACCOMMODATION	S	S
VICTORIA LODGE ROTORUA	309	60
TOTAL	1,434	249

Notes:

- The number of grants is not the number of clients. A client can have more than one grant in each time period.
- Territorial Local Authority (TLA) is estimated based on the client's address at the time the Emergency Housing Grant is approved. It may not be the same as the address of the emergency housing provider.
- To protect confidentiality the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- Random Rounding does not round to zero. A value of one or two will be rounded to three.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.
- In certain circumstances low numbers may potentially lead to individuals being identified.
- Due to these privacy concerns, numbers for some categories of clients have been suppressed. Suppressed numbers have been replaced by an 'S'.

Could you please provide a list of all emergency housing suppliers in Rotorua that received a grant or payment direct from Ministry of Social Development as at 31st August 2024 under all classifications in categories Emergency Housing, Contracted Emergency Housing, Covid 19 response motels, Transitional Housing motels;

- ***Special Needs Grant***
- ***Accommodation Supplement***
- ***Jobseeker support***

As the Ministry advised you in our response letter dated 2 March 2023, we are unable to provide you with payment information from the Ministry to contracted emergency housing motels, transitional housing motels, or COVID-19 response

motels, as these accommodation providers are not managed by the Ministry, but rather are contracted by the Ministry of Housing and Urban Development (HUD).

Further, Jobseeker Support and Accommodation Supplement are paid directly to the client, not to the emergency housing supplier, regardless of whether the client resides in emergency housing accommodation or not.

As such, I am refusing this part of your request under section 18(g) of the Act, as this information is not held by the Ministry, and I have no grounds to believe that the information is either held by or closely connected to the functions of another department, Minister of the Crown, or organisation.

The table below provides information to cover the remaining aspects of your request. It shows the number of clients in the Rotorua TLA in Emergency Housing as at 31 August 2024.

MSD Supplier Name	Clients
ACCOLADE LODGE MOTEL	S
GIBSON COURT MOTEL - ROTORUA	S
KERRY'S MOTEL	6
VICTORIA LODGE ROTORUA	9
TOTAL	21

Notes:

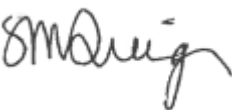
- Territorial Local Authority (TLA) is estimated based on the client's address at the time the Emergency Housing Grant is approved. It may not be the same as the address of the emergency housing provider.
- To protect confidentiality the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- Random Rounding does not round to zero. A value of one or two will be rounded to three.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.
- In certain circumstances low numbers may potentially lead to individuals being identified.
- Due to these privacy concerns, numbers for some categories of clients have been suppressed. Suppressed numbers have been replaced by an 'S'.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp. 

Magnus O'Neill
General Manager
Ministerial and Executive Services