



2 October 2024

Tēnā koe

Official Information Act request

Thank you for your email of 5 September 2024, requesting information about the number of superannuitants in receipt of New Zealand Superannuation (NZS), and whether they were required to provide bank fee details.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on each part of your request set out below.

Question 1: the number of superannuitants in NZ in receipt of a NZS payment, who are also in receipt of a foreign pension, other than a pension from:

- (i) the Government of the United Kingdom of Great Britain and Northern Ireland:*
- (ii) the Government of the Commonwealth of Australia*
- (iii) the Government of the Kingdom of the Netherlands:*
- (iv) the Government of Ireland:*
- (v) the States of Jersey:*
- (vi) the States of Guernsey.*

Please find attached a spreadsheet that addresses Questions 1 and 3:

- **Appendix One:** Number of clients on New Zealand Superannuation receiving Overseas Pensions, and those who have bank fee deductions as at the end of August 2024, by country.

Question 2: Of the superannuitants in the category above, at (a), how many were asked to provide details of a bank fee (as part the calculation as required pursuant to cl. 125 of the Social Security Regulations 2018)?

The Ministry does not hold information on all clients on NZS receiving overseas pensions who have been asked to provide information about their bank fee.

In order to provide you with this information, the Ministry would need to divert personnel from their core duties and allocate extra time to complete this task. The diversion of these resources would impair the Ministry's ability to continue

standard operations and would be an inefficient use of the Ministry's resources. As such, your request is refused under section 18(f) of the Act, requires substantial collation. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to your requests given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

Question 3: How many were able to provide this?

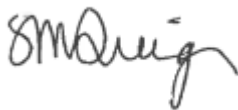
The attached Appendix addresses Question 3 by providing numbers of clients on NZS receiving overseas pensions, who have their bank fee deducted.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp. 

Magnus O'Neill
General Manager
Ministerial and Executive Services