



29 November 2024

Tēnā koe

Official Information Act request

Thank you for your email of 5 November 2024, requesting information about non-contracted emergency accommodation providers in Rotorua.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision set out below.

1. Which four non-contracted accommodation provider motels in Rotorua are in use for emergency housing purposes as at 30th September 2024?

The four non-contracted emergency housing providers referenced in your previous response are Gibson Court Motel, Victoria Lodge Rotorua, Kerry's Motel and Accolade Lodge Motel. Please note since this response, the Ministry no longer uses Kerry's Motel or Accolade Lodge Motel as emergency housing providers.

2. How many non-contracted emergency motels in Rotorua were paid an Emergency Housing Contribution direct or were paid by MSD or their clients to the non-contracted emergency motels? If so, please provide a list of those non-contracted emergency motels.

As you have not specified a timeframe for this data request, the Ministry has provided data for the period 1 October 2024 to 31 October 2024. Please refer to the **Appendix** below for this data. Please make a new if there is a different timeframe you are interested in.

3. How many non-contracted emergency motels in Rotorua received or were paid a Security Deposit by MSD or their clients? If so, please provide a list of those non-contracted emergency motels.

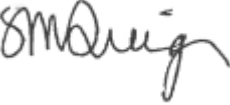
I can confirm no security deposits were paid to emergency housing providers in Rotorua for the period 1 October 2024 to 31 October 2024.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request for data on emergency housing in Rotorua, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp. 

Magnus O'Neill
General Manager
Ministerial and Executive Services

Appendix

Table One: The number of Emergency Housing grants and clients in the Rotorua Territorial Local Authority (TLA) during the period 1 October 2024 to 31 October 2024.

| MSD Supplier Name | Grants | Clients |
|------------------------------|---------------|----------------|
| GIBSON COURT MOTEL - ROTORUA | 12 | 9 |
| VICTORIA LODGE ROTORUA | 12 | 6 |
| TOTAL | 27 | 15 |

Notes:

- The number of grants is not the number of clients. A client can have more than one grant in each time period.
- Territorial Local Authority (TLA) is estimated based on the clients address at the time of the Emergency Housing Grant. It may not be the same as the address of the emergency housing provider.
- This includes the following types of accommodation: Hostel, Motel/Hotel, and Unknown. 'Unknown' refers to cases where the accommodation type is not recorded.

Confidentiality:

- To protect confidentiality the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.