

21 November 2024

Tēnā koe

## **Official Information Act request**

Thank you for your email of 14 November 2024 requesting information about the number of Social Housing priority rating changes for financial years ending June 2023 and June 2024.

I have considered your request under the Official Information Act 1982 (the Act).

The Ministry does not track changes to a client's priority rating on the Social Housing register. As such, I am unable to provide you with this information as it is held in notes on individual case files.

In order to provide you with this information, Ministry staff would have to manually review a substantial number of files. As such, I refuse your request under section 18(f) of the Act. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to your request given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at <a href="https://www.ombudsman.parliament.nz">www.ombudsman.parliament.nz</a> or 0800 802 602.

Ngā mihi nui

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Magnus O'Neill

**General Manager** 

Lauler

**Ministerial and Executive Services**