



11 November 2024

Tēnā koe

### **Official Information Act request**

Thank you for your email of 11 October 2024, with follow up questions regarding MySkill and healthcare support worker provisions.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision set out below.

- 1. Confirm whether the MSD contract makes provision for the developed curricula to be publicly available for all government and non-government health and social service providers or if they remain the intellectual property of MySkills and related entities.*

The Ministry of Social Development (the Ministry) contract does not make provisions for the developed curricula to be made publicly available. The curricula is developed by MySkill and are their intellectual property.

- 2. Provide details of the monitoring and evaluation in place to monitor delivery against this contract and the outcomes of evaluations to-date.*

All participants in the My Skill programme must complete an online registration process. All Ministry clients are identified and recorded in the MSD Customer Relationship Management system, which tracks and reports on the details of each candidate. Non-Ministry clients are only reported in terms of their enrolments and course completions. All data collected is anonymous.

- 3. The link between the **\$4,927,000** mill paid to MySkill for health support worker qualifications, the **\$25,792,500** Career Force and subsequent growth in the number of health support workers which have transitioned from benefits to employment in the health and social service industry (including rest home industry).*
  - a. In short, how has the impact of the \$30 Mill expenditure been monitored and evaluated?*

The Ministry's reporting is solely on its clients who were in receipt of financial assistance at the time of participating in the MySkill programme.

The Ministry does not monitor Career Force. The Apprenticeship Boost Initiative's policy is led by the Ministry of Education. The Ministry is only responsible for making the payments.

Since F20 as at 31 October 2024, a total of 3,104 Ministry clients have engaged in the Skills for Industry – MySkill programme, with 1,885 of these clients successfully transitioning into employment.

While there is no formal evaluation for the MySkill programme, the Ministry conducts weekly monitoring and quarterly reporting.

4. *Details of any other payments made in support of health support worker development for example;*
  - a. *Disability and support works equity payments detailed within the MSD OIA response of 4 Sept (see attached).*

The Ministry currently has no additional information to share concerning the development of health support workers other than what has already been provided.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi

pp.



Magnus O'Neill  
**General Manager**  
**Ministerial and Executive Service**