



5 November 2024

Tēnā koe

Official Information Act request

Thank you for your email of 9 October 2024, requesting information about emergency housing in Rotorua.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision set out below.

- 1. Could you please advise if any grants were paid direct to any Rotorua non-contracted emergency motels or specialist accommodation providers eg. Backpackers, hostels or boarding houses? If so, could you please provide a list of the accommodation providers who received grants from MSD from 1 July 2023 to 31st August 2024.*

Emergency Housing Grants were paid to the following non-contracted accommodation providers in the Rotorua Territorial Authority during the period 1 July 2023 to 31 August 2024.

Please note, as of 30 September 2024 the Ministry has 4 motels in use for emergency housing purposes in Rotorua.

MSD Supplier Name
ACCOLADE LODGE MOTEL
B-K'S ROTORUA MOTOR LODGE
BARCELONA MOTEL
BARCLAY MOTEL
CACTUS JACKS BACKPACKERS
CEDAR PARK MOTOR LODGE
CHARLES COURT MOTEL
DUPONT MOTELS
FENTON COURT MOTEL
GIBSON COURT MOTEL - ROTORUA
ILAM MOTEL
KERRY'S MOTEL
LA MIRAGE MOTEL
MANHATTAN MOTEL
MT WELLINGTON MOTEL
ONEHUNGA HOTEL

PUPUKE MANOR MOTEL
ROSE COURT MOTEL
THE GRAND TREASURE HOTEL LIMITED
THE NEW RAILWAY HOTEL ACCOMMODATION
VICTORIA LODGE ROTORUA

Notes:

- Territorial Local Authority (TLA) is estimated based on the clients address at the time of the Emergency Housing Grant. It may not be the same as the address of the emergency housing provider.
 - This includes the following types of accommodation: Hostel, Motel/Hotel, and Unknown. 'Unknown' refers to cases where the accommodation type is not recorded.
2. *Did MSD issue any vouchers for accommodation to clients or beneficiaries who redeemed those vouchers at non-contracted emergency motels, in Rotorua? If so, could you please provide a list of accommodation providers who redeemed the vouchers issued by MSD from 1 July 2023 to 31st August 2024.*

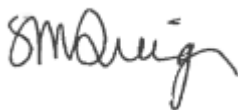
The Ministry of Social Development does not issue vouchers for accommodation, therefore your request for this information is refused under section 18(e) of the Act as this information does not exist.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp. 

Magnus O'Neill
General Manager
Ministerial and Executive Services