



13 June 2024

Tēnā koe

Official Information Act request

The Ministry received an email from Kris Pervan on 2 May 2024, requesting information on Kapiti Coast/Ōtaki to be sent to you. I have considered this request under the Official Information Act 1982 (the Act).

On 16 May 2024, at the request of the Ministry, Kris refined your request. For the sake of clarity, I have responded to each part of the refined request separately.

1. *The number of clients in receipt of a benefit for the Otaki service centre, by quarters 2022, 2023, 2023, broken down by age groups.*

The request specified that the data would be preferably broken down by age brackets of 0-10 years; 11-24 years; 25 to 65 years; and 65 years+.

Please find enclosed in the **Appendix:**

- **Table One** which shows the number of clients by benefit type at the Ōtaki Service Centre at quarter end March 2022 through to quarter end of March 2024.
 - **Table Two** which shows the number of clients at the Ōtaki Service Centre at quarter end March 2022 through to quarter end March 2024, broken down by age group.
2. *Client related incidents in the Otaki Service Centre over two years, by incidents/categories and if there was a resolution?*

Please find enclosed in **Appendix Two** a breakdown of the security events reported at the Ōtaki Service Centre for the two-year period 2022 to 2024.

3. *Any research or reports you have that identify or focus on issues related to beneficiaries and the impact of low socioeconomic conditions such as employment; safety; health; housing; poverty that include specific initiatives in the Horowhenua and Kapiti would be of value.*

Following refinement, part three of your request remains very broad, and substantial manual collation would be required to locate and prepare all documents within scope of your request. As such, I refuse your request under section 18(f) of

the Act. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to your request given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

4. *The contracted services for Otaki and funding allocations.*

Please find overleaf a list of the contracted services for Ōtaki and the funding amounts. You may also find helpful information on the Government Electronic Tenders Service (GETS) website, at the following link: www.gets.govt.nz/ExternalIndex.htm.

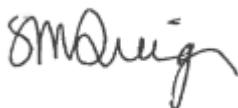
You may also be interested in the Family Services Directory, which lists information about family support organisations and the services/programmes they offer to support New Zealand families. The purpose of the Family Services Directory is to connect people with providers who can help them to cope with common issues and problems: www.familyservices.govt.nz/directory/.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp. 

Magnus O'Neill
General Manager
Ministerial and Executive Services

Table One: List of contracted services for Ōtaki with funding amounts

Data extracted from Apex, Adhoc - Location of Services and Forecast Adhoc Requests as at 21 May 2024

All values displayed in this table are GST exclusive

This table includes active contracts in which the Ōtaki site has funding allocated.

There are some other contracts and nationwide contracted services that may include, but are not specifically for, Ōtaki.

The amount of funding information therefore cannot be accurately applied, if at all, and therefore they have not been included in the below table.

Legal Name	Contract Name	Activity Type	Description	Start Date	End Date	Total Funding Amount (excl GST)
Fun Zone Group Limited	OSCAR Grant (3Y)	OSCAR Provider Assistance	OSCAR Grant (3Y)	1/07/2022	30/06/2025	\$124,945.00
Horowhenua Learning Centre Trust Board	Ready to Rent	MCA - Ready to Rent	Ready to Rent	1/07/2023	30/06/2024	\$9,000.00
Horowhenua Learning Centre Trust Board	Ready to Rent	NI - Emergency Housing Flexible Support Assistance	Ready to Rent	1/07/2023	30/06/2024	\$1,500.00
Raukawa Marae Management Committee	Whanau Resilience	IPS - Iwi Partnerships Support	Whanau Resilience	1/04/2024	30/06/2024	\$20,000.00
Te Puna Oranga o Otaki Charitable Trust	Community Connectors	CCS - Community Connection Service	FTE and discretionary funding	1/10/2023	30/06/2024	\$88,500.00
Te Wananga O Raukawa (Ōtaki)	OSCAR Grant (3Y)	OSCAR Provider Assistance	OSCAR Grant (3Y)	1/07/2022	30/06/2025	\$27,480.00
Waiapu Anglican Social Services Trust Board	Social Sector Recovery Plan	SSR – Social Sector Recovery – Mental Wellbeing	Social wellbeing activities in regional and local plans	5/03/2024	30/06/2024	\$14,500.00
Total						\$285,925.00

Appendix Two

26 security events were reported at the Otaki Service Centre for the two-year period 2022 – 2023. At 30 March 2024 there had been one event reported in 2024.

All events were reported as without injury:

Count of Event ID	Column Labels			
	Security (no injury)			Grand Total
Row Labels	1. Minor	2. Moderate	3. Major	
2022				
Jan	1			1
Feb	2			2
Apr	1			1
May	1			1
Jun	1			1
Aug	2			2
Dec		1		1
2023				
May	1	1		2
Jun	2	1		3
Jul	2			2
Aug	1	5		6
Nov	1			1
Dec		2	1	3
2024				
Feb		1		1
Grand Total	15	11	1	27

19 events were in person, with the remainder via telephone or email:

Count of Event ID	Column Labels			
Row Labels	2022	2023	2024	Grand Total
In person	6	12	1	19
Telephone	2	4		6
Email	1	1		2
Grand Total	9	17	1	27

Aggression and intimidation were the most common event types:

Row Labels	Count
Aggression/ intimidation	9
Verbal Abuse	7
Obscene behaviour,Aggression/ intimidation,Verbal Abuse	2
Threats to harm MSD staff /tautiaki (guards),Aggression/ intimidation	2
Threats to harm MSD staff /tautiaki (guards)	1
Client risk of suicide or self-harm	1
Aggression/ intimidation,Verbal Abuse	1
Threats to harm MSD staff /tautiaki (guards),Aggression/ intimidation,Verbal Abuse	1
Aggression/ intimidation,Carrying a weapon	1
Obscene behaviour	1
Obscene behaviour,Aggression/ intimidation	1
Grand Total	27

All events were closed following a simple (internal) investigation. In 2 cases a trespass notice was issued, and in seven cases a warning letter was issued.