



5 August 2024

Tēnā koe

Official Information Act request

Thank you for your email of 8 July 2024, requesting information on whether there are any forms/documents that are required by the Ministry of Social Development (the Ministry) to be mailed to the Ministry, without any option to be submitted online.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

There are no forms that are required to be submitted to the Ministry by mail only.

Clients have the option of submitting documents to the Ministry in a number of ways, including by email, through the MyMSD or MyStudyLink portals, submitting documents at one of our Service Centres, or by post.

I am therefore refusing your request under section 18(e) of the Act as this information does not exist.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp. 

Magnus O'Neill
General Manager
Ministerial and Executive Services