



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

16 October 2023

Kia ora

On 24 September 2023, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

We note:

- *The table totals don't agree (total 30 vrs 21)*
- *With putting all applicant postcode selections rather than the first selection or each applicant, the information doesn't have any meaning.*
- *The postcodes used in your table are not all Hibiscus Coast and Bays postcodes and there are also missing postcodes from the Bays area. (The information does not reflect Hibiscus Coast and Bays board)*
- *Does an applicant write down a suburb or a postcode on their application? Breakdown by suburb would be more useful.*

How many in total are on the MSD housing list for:

- *Millwater*
- *Silverdale*
- *Orewa*
- *Red Beach*

On 27 September 2023 the Ministry emailed you to clarify your request for information. In particular, the Ministry asked which postcodes you are wanting information on.

The Ministry also explained in the clarification email, table two total was the total number of clients, with random rounding applied. If a client selected more than one area, they may appear in more than one requested letting area.

The Ministry did not receive a response to our clarification request, so your original request has been interpreted as being for the postcodes 0931 and 0932.

The Ministry used the [NZ Post website](#) to locate the post codes for the four suburbs you have requested information for. These four suburbs have postcodes of 0932 and 0931, the information you have requested was provided in the response dated 21 September 2023.

In a Social Housing assessment, there is a question which asks, '*In which area does the household need to live?*'. The client can provide either city, town or suburb. However, the way the data is held by the Ministry is by postcodes, as there is no maximum number of areas that can be listed by the client and there is no order of preference recorded.

You may find helpful the published data on the housing register which can be found on our website: <https://www.msd.govt.nz/about-msd-and-our-work/publications-resources/statistics/housing/housing-register.html>.

The most recent quarterly data is at the following link: [housing-register-june-2023.xlsx \(live.com\)](#). Under the TA (Territorial Authority) Summary tab on the above link to the spreadsheet you will find data for the previous five years for Hibiscus Coast and Bays Board (2018- 2023).

If it is helpful we also publish a monthly national snapshot of both Emergency Housing & the Housing Register on this page: <https://www.msd.govt.nz/about-msd-and-our-work/publications-resources/statistics/housing/monthly-housing-reporting.html>.

The most recent update is August 2023, at the following link: [monthly-housing-update-august-2023.pdf \(msd.govt.nz\)](#).

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

IN-CONFIDENCE

If you are not satisfied with this response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

A handwritten signature in blue ink, appearing to read 'K. Hocking', with a long horizontal flourish extending to the right.

Karen Hocking
Group General Manager
Housing