



3 November 2023

Tēnā koe

On 26 October 2023, you telephoned the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

*The list of command for Case Manager Neil Carran in Invercargill*

We have taken 'list of command' to mean 'reporting line'. Please see **Table one** which provides the information you have requested:

**Table one: The reporting line of Neil Carran, as at 30 October 2023**

Staff name	Job title
Neil Carran	Case Manager
Douglas Ballie	Manager Client Service Operations
Stephen Sanders	Manager Client Service Delivery
Sue Rissman	Regional Director
Steph Voight	Regional Commissioner for Social Development
Jayne Russell	Group General Manager Client Service Delivery
Viv Rickard	Deputy Chief Executive Service Delivery
Debbie Power	Chief Executive

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter available to the wider public. The Ministry will do this by publishing this letter on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with this response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui



Jayne Russell  
Group General Manager Client Service Delivery, Service Delivery