



22 February 2023

Tēnā koe

On 30 January 2023, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

- *I'm after the amount of payments (given to emergency housing providers) given to accommodation provider Stafford Gables (71 Stafford St), including how many people it has housed, and the number of nights for each of the last five years.*

Demand for housing across New Zealand is growing and more people are experiencing a severe and immediate need. This demand is generated by a shortage of affordable housing driving up house prices and rents. People on low incomes are most affected by rising housing costs and many seek financial help through the Ministry.

The Emergency Housing Special Needs Grant (EH SNG) is available to people who cannot remain in their usual place of residence, if any, and do not have access to other accommodation which is adequate for them or their family's needs. The Ministry pays EH SNGs directly to the accommodation supplier and assistance is generally granted for up to seven nights but can be extended dependant on individual circumstances.

After these seven nights Work and Income arrange another appointment with the client to discuss their housing situation and if another grant is required. The Ministry works hard to support people in emergency housing to secure a long-term housing solution, either through public housing or private rental accommodation. Other options including transitional housing can also be explored as an option depending on availability and the individual's circumstances.

The Ministry recognises that motels are not a long-term solution or the solution that we want to deliver for people who are potentially in a vulnerable situation. They provide a short-term solution while more sustainable options are progressed. More information about EH SNGs is available at the following link:

www.workandincome.govt.nz/housing/nowhere-to-stay/emergency-housing.html

Some people may struggle to access suitable housing due to a lack of available supply or they simply may not be able to meet the high cost of housing which may result in them receiving EH SNG support for an extended period of time.

For people with high and complex needs, it can sometimes be challenging to identify suitable long-term housing, which can lead to longer stays in emergency housing. Work and Income work closely with these people to see what can be done to ensure that once they have a home of their own, they have the skills to sustain it, and the support they need to keep it.

Please see the table below showing the number of EH SNGs, the number of clients, the amount granted and the total number of nights for 2018 to 2022 in relation to Stafford Gables Hostel. You will see there was no recorded data for the year 2022, as Stafford Gables Hostel is not a current Emergency Housing supplier.

Number of Emergency Housing Special Needs Grants (EH SNG), distinct clients, total amount granted, and total nights funded to Stafford Gables Hostel from 1 January 2018 to 31 December 2022

| Calendar year | Number of grants | Number of clients | Amount granted | Total number of nights |
|---------------|------------------|-------------------|----------------|------------------------|
| 2018 | 5 | 5 | \$385.00 | 7 |
| 2019 | 21 | 12 | \$20,134.00 | 133 |
| 2020 | 120 | 36 | \$86,352.50 | 860 |
| 2021 | 9 | 6 | \$3,438.00 | 43 |
| 2022 | 0 | 0 | 0 | 0 |

Notes:

- Grants are not the same as clients. A client may have more than one grant within a period.
- Amount granted may not necessarily be the same as the amount spent.

Confidentiality:

- To protect confidentiality the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.

- In certain circumstances low numbers may potentially lead to individuals being identified.
- Due to these privacy concerns, numbers for some categories of clients have been suppressed or aggregated.
- Secondary suppression rules have also been applied when required.
- Suppressed numbers have been replaced by an 'S'.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with this response regarding EH SNGs granted to Stafford Gables Hostel, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui



Karen Hocking
**Group General Manager
Housing**