



15 December 2023

Tēnā koe

Official Information Act request

Thank you for your email of 24 November 2023, requesting information about Community Services Card holders for the Central Lakes Trust region, and your further email clarifying your request of 4 December 2023.

I acknowledge that this request was also transferred to the Ministry of Social Development (the Ministry) on 24 November 2023 from the Department of Internal Affairs.

I have considered your request under the Official Information Act 1982 (OIA). Please find my decision on your request set out below.


The Central Lakes Trust region you have asked for does not accurately line up with any of the Territorial Local Authorities (TLAs) that the Ministry uses to record the data. While the Ministry is unable to provide you with data broken down by the region requested, in the spirit of being helpful, we have provided you with a complete list of the number of Community Services Cards issued or reissued as at end of October 2023, broken down by TLA. This can be found in the attached **Appendix**. For more detail about the regions covered by TLAs please see the Territorial Authority map, as hosted by Statistics New Zealand on their website here: <https://datafinder.stats.govt.nz/layer/106668-territorial-authority-2022-generalised/>.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Yours sincerely



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Magnus O'Neill
General Manager

Ministerial and Executive Services

Appendix

Table one: Number of Community Services Cards issued or reissued as at end of October 2023, broken down by Territorial Local Authority

Territorial Local Authority	Total	Percentage%
Ashburton District	5,700	0.55%
Auckland Super City	301,788	29.08%
Buller District	3,333	0.32%
Carterton District	1,824	0.18%
Central Hawke's Bay District	2,814	0.27%
Central Otago District	3,201	0.31%
Christchurch City	81,969	7.90%
Clutha District	3,255	0.31%
Dunedin City	27,507	2.65%
Far North District	20,826	2.01%
Gisborne District	12,153	1.17%
Gore District	2,523	0.24%
Grey District	3,186	0.31%
Hamilton City	39,480	3.80%
Hastings District	17,163	1.65%
Hauraki District	5,184	0.50%
Horowhenua District	11,205	1.08%
Hurunui District	2,241	0.22%
Invercargill City	12,360	1.19%
Kaikoura District	804	0.08%
Kaipara District	5,583	0.54%
Kapiti Coast District	11,568	1.11%
Kawerau District	2,601	0.25%
Lower Hutt City	20,760	2.00%
Mackenzie District	537	0.05%
Manawatu District	5,991	0.58%
Marlborough District	9,009	0.87%
Masterton District	6,459	0.62%
Matamata-Piako District	7,065	0.68%
Napier City	15,294	1.47%
Nelson City	11,244	1.08%
New Plymouth District	17,625	1.70%
Opotiki District	3,021	0.29%
Otorohanga District	1,701	0.16%
Palmerston North City	18,456	1.78%
Porirua City	11,325	1.09%
Queenstown-Lakes District	2,409	0.23%
Rangitikei District	3,534	0.34%
Rotorua District	18,096	1.74%
Ruapehu District	3,255	0.31%
Selwyn District	7,476	0.72%
South Taranaki District	6,660	0.64%

Table one continued: Number of Community Services Cards issued or reissued as at end of October 2023, broken down by Territorial Local Authority

Territorial Local Authority	Total	Percentage%
South Waikato District	6,819	0.66%
South Wairarapa District	1,818	0.18%
Southland District	3,699	0.36%
Stratford District	2,244	0.22%
Tararua District	4,584	0.44%
Tasman District	10,494	1.01%
Taupo District	7,215	0.70%
Tauranga City	30,336	2.92%
Thames-Coromandel District	7,527	0.73%
Timaru District	9,624	0.93%
Upper Hutt City	8,259	0.80%
Waikato District	13,551	1.31%
Waimakariri District	11,955	1.15%
Waimate District	1,821	0.18%
Waipa District	9,045	0.87%
Wairoa District	2,640	0.25%
Waitaki District	5,274	0.51%
Waitomo District	2,136	0.21%
Wellington City	27,213	2.62%
Western Bay Of Plenty District	10,221	0.98%
Westland District	1,599	0.15%
Whakatane District	9,057	0.87%
Whanganui District	13,440	1.30%
Whangarei District	21,780	2.10%
Unknown/Other	67,242	6.48%
Total	1,037,772	100.00%

Notes:

- This includes people with Community Services Cards and Super Gold Card plus Community Services Card combo.
- TLA is based on the clients residential address as at the point in time.
- Ungeocoded address records that are unable to be matched to a TLA through suburb and city details have an unknown TLA.
- To protect confidentiality, the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- Random rounding does not round down to zero, a value of one or two will be rounded to three.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.