

14 September 2022

Tēnā koe

On 26 July 2022, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

Kia Ora I am the SIQ Co-Ordinator for Te Runanga o Ngati te Rangi Iwi. We are currently contracted with MSD to deliver covid response & wrap around services. I am after some stats regarding the SIQ parcel distributions/response within Auckland and Hamilton, specifically, which were/are the main suburbs receiving deliveries in both cities. This information will be used to compare with our own to determine how many of our Ngati te Rangi people are receiving covid response outside of us regardless that it is because they reside outside of our support boundary at present

As at 1 August 2022, Community Connectors across Aotearoa have supported 184,380 households with wider social service needs whilst in self-isolation.

The Ministry's regional teams are working locally through existing partnerships with iwi, Māori, Pacific and ethnic communities, the disability sector, community providers and leaders, councils and government agencies to provide support to those who are required to self-isolate.

Each region has a dedicated team of experienced people who will triage referrals for assistance received, by connecting isolating individuals and whānau to appropriate local providers where needed, as well as directly assisting people where they can.

Existing Ministry clients should be encouraged to check their eligibility for Work and Income support first before accessing other community support. The

Ministry's dedicated webpage outlines the different supports available for individuals and whānau, at the following link:

www.workandincome.govt.nz/covid-19/index.html

There is also a dedicated COVID-19 0800 number set up and an online form that people can fill in to access the help they need, at the following link:

www.workandincome.govt.nz/covid-19/self-isolation-forms/index.html

There are currently 293 community food organisations providing food support to people and whānau who are self-isolating with COVID-19. Reporting indicates that they have delivered 573,313 food parcels as at 1 August 2022.

These providers are diverse and provide culturally appropriate kai support. The Community Groups work closely with our regional response teams to ensure that the Care in Community approach has good coverage and is accessible.

The Ministry does not collect data by suburb. As such, your request for this information is refused under section 18(g)(i) of the Act as the Ministry does not hold this information and has no grounds for believing it is held by another department or organisation subject to the Act.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with this response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

A handwritten signature in cursive script, appearing to read 'SCurtis'.

Serena Curtis
General Manager
Pacific and Community Capability Programmes