



1 November 2022

Tēnā koe

On 5 October 2022, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

- *I would like to request the most up-to-date information for the exact same parameters, in spreadsheet format.*

The information you have requested relates to the number of households and individuals currently being housed in Emergency Housing accommodation in Rotorua, broken down by name of accommodation provider.

To protect the privacy of natural persons, the number of individuals currently being housed in individual motels in Emergency Housing accommodation in Rotorua has been refused under section 9(2)(a) of the Act. The need to protect the privacy of these individuals outweighs any public interest in this information.

Please see enclosed **Table One** in **Appendix A**, which outlines the number of households in the Rotorua District in Emergency Housing as at 30 September 2022, broken down by supplier name.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with this response regarding Emergency Housing in Rotorua, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

A handwritten signature in blue ink, appearing to read 'PP. Sp... Hocking', with a long horizontal line extending to the right.

Karen Hocking
**Group General Manager
Housing**

Appendix A

Table One: The number of households in the Rotorua District in Emergency Housing as at 30 September 2022, broken down by supplier name.

MSD Registered Name	Households
AARYN COURT MOTEL	S
ACCOLADE MOTOR LODGE	12
ACE MOTOR LODGE	6
AMBER LODGE	S
APEX ON FENTON MOTEL	12
ASHLEIGH COURT MOTEL - ROTORUA	S
ASTRAY MOTEL & BACKPACKERS	S
B-K'S ROTORUA MOTOR LODGE	9
BADEN LODGE MOTEL	S
BIRCHWOOD SPA MOTEL	9
BRYLIN MOTEL	6
CACTUS JACKS	6
COACHMAN SPA MOTEL ROTORUA	S
FENTON COURT MOTEL	12
FERNLEAF MOTEL	S
GATEWAY INTERNATIONAL MOTEL	6
GIBSON COURT MOTEL - ROTORUA	9
GOLDEN GLOW MOTEL	S
GREENVIEW HOTELS	S
HAMILTON CHRISTIAN NIGHTSHELTER	S
HOLIDAY ROTORUA LIMITED	S
KERRY'S MOTEL	9
KUIRAU PARK MOTOR LODGE	12
LA MIRAGE MOTEL	6
MALFROY MOTOR LODGE	S
MANHATTAN MOTEL	9
PURE MOTEL & GUEST HOUSE	S
RED ROCK THERMAL MOTEL	6
ROSE COURT MOTEL	12
ROTORUA HIDEAWAY LODGE	S
ROTORUA MOTEL	S
SIX ON UNION MOTEL	S
SPA LODGE	6
THE GRAND TREASURE HOTEL LIMITED	21
TRAVEL SOUL LIMITED	S
UNITED AUCKLAND	S
VICTORIA LODGE ROTORUA	15
Total	234

Note for Table One:

- Emergency Housing assistance payments are granted as Special Needs Grants.
- The number of households is the number of distinct clients granted Emergency Housing.
- Territorial Local Authority (TLA) is estimated based on the clients address at the time of the grant. It may not be the same as the address of the emergency housing provider.
- One registered supplier may provide accommodation across multiple premises. These premises may be in different locations or operating trading names but are receiving payment through the single supplier record.
- To protect confidentiality the Ministry of Social Development uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals.
- The published counts will never differ by more than two counts.
- In certain circumstances low numbers may potentially lead to individuals being identified.
- Due to these privacy concerns, numbers for some categories of clients have been suppressed. Suppressed numbers have been replaced by an 'S'.