



10 May 2022

Tēnā koe

On 23 August 2021, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

- *What services are available to Te Hiku whānau for Capability Building (education, training, employment) a. Name of provider and contact details?*
- *What does the service/s offer?*
- *Is there a kaupapa Māori content/components?*
- *Is there a pastoral or navigator component?*
- *Is there a housing or accommodation component?*
- *How many places for people/whānau are funded?*
- *Request for any evaluation reports associated with of any of these services delivered in Te Hiku for Capability Building and Support Services in the past 2 years.*
- *What is the total spend by agencies for these services delivered in:*
- *Current financial year*
- *Future financial year/s (if any)*

I would like to extend my apologies for the delay in responding to your request for information.

Please find enclosed **Table One** in **Appendix A**, which lists the services available to Te Hiku whānau for Capability Building through education, employment, and training. The most up-to-date funding amounts have been provided – please note that some values represent total spend to date, whilst others represent forecasted spend over the listed contracted period.

Please note that this list does not include navigator services (for example Community Connectors). While these services may connect Te Hiku whānau to employment, education, or training, their primary focus is improving the overall wellbeing of whānau by supporting them to access information and/or connecting them to social services that address their individual needs. The

Ministry's interpretation is that navigator services themselves do not directly provide any Capability Building aspects, therefore, they have not been included in this response. If you seek to include navigator services in future requests, please let us know.

The following evaluation reports authored within the time period you requested have been attached:

- *Te Rūnanga o Te Rarawa Trustee Limited Assessment Report*, completed 10 August 2021.
- *Workbridge Incorporated Assessment Report*, completed 3 November 2021.
- *Far North R.E.A.P Society Incorporated Assessment Report*, completed 30 August 2021.
- *Ngāti Kahu Social and Health Services Incorporated Assessment Report*, completed 7 October 2021.
- *Mauri Whānau Limited Assessment Report*, completed 28 April 2021.
- *Northland District Health Board Assessment Report*, completed 4 May 2021.
- *Far North Disabilities Resource Centre Incorporated Assessment Report*, completed 24 July 2020.
- *NorthAble Matapuna Hauora Assessment Report*, completed 29 July 2021.
- *Ember Services Limited Assessment Report*, completed 28 October 2021.
- *Geneva Healthcare Limited Assessment Report*, completed 10 November 2021.
- *Circability Trust Assessment Report*, completed 20 December 2020.
- *Far North District Council Assessment Report*, completed 21 July 2020.

You will note that some information is withheld under section 9(2)(a) of the Act in order to protect the privacy of natural persons. The need to protect the privacy of these individuals outweighs any public interest in this information.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with this response regarding Te Hiku whānau for Capability Building, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui

A handwritten signature in blue ink, appearing to read 'S. Curtis'.

Serena Curtis  
**General Manager**  
**Pacific and Community Capability Programmes**



## Appendix A

**Table One: Services funded by the Ministry of Social Development to Te Hiku whānau for Capability Building (education, training, employment)**

<b>Programme</b>	<b>Details</b>	<b>Kaupapa Māori Component</b>	<b>Pastoral / Navigator component</b>	<b>Housing Component</b>	<b>People/Whānau funded Numbers</b>	<b>Funding Amount</b>	<b>Financial Year/s</b>
Te Waka Hāpai Manawaroa Training and Employment Programme	Contract with Mauri Whanau Ltd – 12 weeks of pre-employment training and then 26 weeks of paid community mahi with the provider to support long term unemployed whānau to gain supported work experience and skills training in the Te Hiku community	Yes	Yes	No	12 participants	\$320,450	September 2021 to June 2022
Individual Placement Support Programme	Subcontracted with Te Mana Oranga via the NDHB, the Individual Placement and Support (IPS) is a specific type of supported employment programme that was originally developed for people experiencing mental health and addiction issues, who receive	Yes	Yes	No	140 participants	\$200,000	1 February 2021 to 31 December 2022

<b>Programme</b>	<b>Details</b>	<b>Kaupapa Māori Component</b>	<b>Pastoral / Navigator component</b>	<b>Housing Component</b>	<b>People/Whānau funded Numbers</b>	<b>Funding Amount</b>	<b>Financial Year/s</b>
	eservices from community mental health teams. IPS offers intensive, individually tailored support to help people find a job of their choosing, and ongoing support for the employer and employee to help ensure the person keeps their job.						
Drivers Licencing Programme	Provider: Far North R.E.A.P Society Inc. The aim of the service is to provide quality driver training and prepare clients to successfully sit and achieve the next stage of their driver's licence.	No	No	No	100 participants	\$34,544	1 July 2021 to 30 June 2022
Te Hiku Group Horticulture Employment Programme 'TUPU'	Provider: Te Rūnanga o Te Rarawa. An iwi-led initiative that addresses labour shortages in the growing horticulture industry in Te Hiku while supporting the participant with on-job skills training and dedicated pastoral care	Yes	Yes	No	20 participants	\$547,889	1 April 2021 to 30 June 2022

<b>Programme</b>	<b>Details</b>	<b>Kaupapa Māori Component</b>	<b>Pastoral / Navigator component</b>	<b>Housing Component</b>	<b>People/Whānau funded Numbers</b>	<b>Funding Amount</b>	<b>Financial Year/s</b>
	supports leading to sustainable employment.						
Workbridge – Support Funds	Provider: Workbridge - National service provision. Provides assistance for disabled people, including people with a health condition, in employment or employment related training. The assistance helps with 'costs of disability' such as assistive software, specialised equipment, NZSL Interpreters	No	No	No	Approx. 2,400 participants (nationwide)	\$27,690,733.20	14 July 2018 to 30 June 2022
Workbridge – Disability Employment Service	Provider: Workbridge - National service provision. Provides assistance to disabled people, including people with health conditions, to help find work, support during first year of employment and as needed when in employment	No	Yes	No	15,750 participants (nationwide)	\$60,852,480.00	1 April 2019 to 30 June 2024
Homelessness Social Service	Provider: Ngāti Kahu Health - Social Services. The service is delivered by staff with social worker, drug and alcohol,	Yes	Yes	Yes	Up to 70 whānau	\$168,000	July 2021 to October 2022

<b>Programme</b>	<b>Details</b>	<b>Kaupapa Māori Component</b>	<b>Pastoral / Navigator component</b>	<b>Housing Component</b>	<b>People/Whānau funded Numbers</b>	<b>Funding Amount</b>	<b>Financial Year/s</b>
	budgeting, parenting, counselling, mental health, housing and tikanga Māori qualifications or expertise to provide support services for individuals and families residing at the Northerner Motor Inn, Kaitaia. The Provider is responsible for supporting and equipping clients within the target group with the skills and knowledge to be successful in acquiring and sustaining accommodation that meets their needs.						
Education to Employment	<p>Provider: Smart Trades Solutions</p> <p>The service aims to raise the profile and strengthen the pipeline of students coming into the vocational education system. It will encourage and support the coordination and support of employers and the local business community to be involved in vocational education,</p>	No	No	No	N/A funds FTE for the provider (three total, one FTE dedicated to Te Hiku).	\$290,000	April 2020 to June 2022

<b>Programme</b>	<b>Details</b>	<b>Kaupapa Māori Component</b>	<b>Pastoral / Navigator component</b>	<b>Housing Component</b>	<b>People/Whānau funded Numbers</b>	<b>Funding Amount</b>	<b>Financial Year/s</b>
	employment and development opportunities for young people.						
Youth program – Te Ara Awhi Rito, Te Tuhononga Papori	The aim of the Te Ara Awhi Rito, Te Tuhononga Papori programme is to provide wrap around case management of clients aged 18-24 to support them to acknowledge their individual needs, take ownership of them and prepare a plan to improve their wellbeing, as well as identifying support services that can assist in the client journey.	Yes	No	No	140 taitamariki	\$377,500	1 October 2020 to 3 July 2022



<b>Programme</b>	<b>Details</b>	<b>Kaupapa Māori Component</b>	<b>Pastoral / Navigator component</b>	<b>Housing Component</b>	<b>People/Whānau funded Numbers</b>	<b>Funding Amount</b>	<b>Financial Year/s</b>
Youth Services	<p>Provider: Ngāti Kahu Health and Social Services.</p> <p>The aim of the service is to engage and support the young people to achieve improved wellbeing through sustained education, training, work-based learning or employment outcomes. This will contribute to them achieving long term economic independence and so reduce the risk of long-term benefit dependency of this group.</p>	Yes	Yes	No	300	\$1,175,000	1 March 2020 to 30 June 2022
Community Recovery Programme	<p>Provider: Far North District Council.</p> <p>The aim of the service is to work with employer and community networks to find employment for NEETS/Youth and Covid-19 Displaced. This is a Mayors Taskforce for Jobs (MTFJ) Local Government New Zealand (LGNZ) partnerships. FNDC are linked to MSD regionally.</p>	Yes	Yes	No	40	\$400,000.00	11 November 2021 to 30 June 2022

<b>Programme</b>	<b>Details</b>	<b>Kaupapa Māori Component</b>	<b>Pastoral / Navigator component</b>	<b>Housing Component</b>	<b>People/Whānau funded Numbers</b>	<b>Funding Amount</b>	<b>Financial Year/s</b>
Disability – Employment Service	Provider: Ember Services Limited. Employment service for clients with disability and health issues to find and retain work. Ember Services focus on working in partnership with people to guide them through the key stages of the employment journey to break down barriers and identify potential avenues for employment to achieve their goals	No	No	No	2075	\$8,980,665.81	1 April 2019 to 30 June 2024
Vocational Services for People with Disabilities	Provider: Ember Services Limited. Range of activities in line with the Principals of EGL. Users of this service will develop the necessary skills and motivation needed to successfully gain sustainable employment.	No	No	No	600	\$2,735,833.63	1 July 2019 to 30 June 2024
Vocational Services for People with Disabilities	Provider: Northable Matapuna Hauora. Range of activities in line with the Principals of EGL to provide information and support options to assist	Yes	Yes	No	320	\$2,895,706.99 (2 contracts)	1 July 2019 to 30 June 2024

<b>Programme</b>	<b>Details</b>	<b>Kaupapa Māori Component</b>	<b>Pastoral / Navigator component</b>	<b>Housing Component</b>	<b>People/Whānau funded Numbers</b>	<b>Funding Amount</b>	<b>Financial Year/s</b>
	clients to meet their goals. Individualised Assistance for Very High Needs School Leavers. Supports individuals who have been receiving ORRS funding throughout their school years and continue to receive ongoing funding after leaving school.  (2 contracts)						
Transition from School	Northable Matapuna Hauora work with Ongoing Resourcing Scheme (ORS) funded students as they transition out of education to create a plan that focuses on their wants, needs, aims and aspirations.	Yes	Yes	No	100	\$462,895.12	1 March 2020 to 30 June 2024
Vocational Services for People with Disabilities	Far North Disabilities Resource Centre Incorporated - Range of activities in line with the Principals of EGL	No	No	No	235	\$988,760.05	1 July 2019 to 30 June 2024
Community Participation	Geneva Healthcare Limited - Vocational Services for People with Disabilities	No	No	No	296	\$1,352,671.18	1 July 2020 to 30 June 2024

<b>Programme</b>	<b>Details</b>	<b>Kaupapa Māori Component</b>	<b>Pastoral / Navigator component</b>	<b>Housing Component</b>	<b>People/Whānau funded Numbers</b>	<b>Funding Amount</b>	<b>Financial Year/s</b>
	with a focus on the work in the community.						
Vocational Services for People with Disabilities - VHN	Geneva Healthcare Limited - Individualised Assistance for Very High Needs School Leavers. Geneva Healthcare helps clients reach their goals and aspirations with individualised funding support tailored to their specific needs.	No	No	No	755	\$11,287,795.30	1 July 2020 to 30 June 2024
Transition from School	Geneva Healthcare Limited - Individualised Assistance for Very High Needs School Leavers. For clients who are school leavers or aged 16 - 21 and have a health condition or Very High Needs ORS funding, Geneva Healthcare helps to continue studies, find a job or work experience, and do the things a client may enjoy in their community.	No	No	No	220	\$1,388,068.27	1 July 2020 to 30 June 2024

<b>Programme</b>	<b>Details</b>	<b>Kaupapa Māori Component</b>	<b>Pastoral / Navigator component</b>	<b>Housing Component</b>	<b>People/Whānau funded Numbers</b>	<b>Funding Amount</b>	<b>Financial Year/s</b>
Disability - Employment Service	<p>Geneva Healthcare Limited - Employment service for clients with disability and Health issues. Geneva Healthcare offers experienced Employment Specialists who interviews clients, and the team works alongside clients to find them the right type of employment and come up with their own personalised career plan.</p> <p>Geneva Healthcare work closely with the clients to help them find their ideal position, then continue providing support for a minimum of 12 months.</p>	No	No	No	1320	\$5,625,265.60	1 July 2020 to 30 June 2024
Akongā Youth Development Community Fund	<p>Circability Trust - Response to COVID-19 impacts on youth education. Circability Trust engages with students who have been negatively affected by COVID-19 to help reengage them in the school environment to help improve outcomes for the affected students.</p>	No	No	No	150	\$200,000.00	3 March 2021 to 31 December 2022

