

From: [ODI \(MSD\)](#)
To: Out of
Cc: [Geraldine Wilkins](#); [Brian Coffey](#); [Ken Bowater](#); [ODI \(MSD\)](#)
Subject: ODI INPUT 9.30 am TODAY: CIC Welfare Joint Ministers Paper
Date: Friday, 4 February 2022 8:24:06 am
Attachments: [20220202 Report CIC Omicron V7.docx](#)
[Appendix One - pathways to welfare support .pdf](#)
Importance: High

Mōrena Out of scope

The Office for Disability Issues offers the following suggestions:

Report

Amend Para 10 b. to read “self-isolating, including if awaiting a test result, but not directed by Health to self-isolate”

Amend Para 20 to read “The Office for Disability Issues (ODI) advises that some disabled people who are self-isolating voluntarily may not understand or identify the triggers indicating they need further assistance, such as from Care in the Community. As the majority of Disability Support Services sit with the Ministry of Health, ODI recommends that the Ministry of Health works on a range of differentiated approaches to support disabled people who are voluntarily self-isolating, where this is needed. Most will not need additional assistance. To provide a mechanism for Health to have confidence about which disabled people are “ok”, and which need assistance from Care in the Community welfare, it recommends establishing a voluntary register so that disabled people who need it can receive a regular call to confirm their wellness state. The process would need to include options for contact frequency, and liaison between Health and MSD.”

Appendix

This Omicron service response only includes those who have had a test or been directed to isolate, as per the existing Para 10.

- a. COVID-19 symptomatic and self-isolating but unable to access a PCR test
- b. self-isolating, awaiting a test result but not directed by Health to self-isolate
- c. COVID-19 positive but unable to access online welfare assessment (as they are unable to access/use a device) via SMS and do not receive a phone call
- d. triaged as having one-off or low welfare needs, but need further support through self-isolation period

A second process is needed for others who are asymptomatic but self-isolating [as per proposed addition above to Para 10] and may need monitoring. This process could be a voluntary register for regular wellbeing calls [as per Para 20]. Where necessary, individuals would then be directed to the triage process for consideration for Care in the Community welfare.

Ngā mihi

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