

# Aide-mémoire



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA

## Meeting

**Date:** 29 July 2021                      **Security Level:** IN CONFIDENCE

**For:** Hon Priyanca Radhakrishnan, Associate Minister for Social Development and Employment

**CC:** Hon Carmel Sepuloni, Minister for Social Development and Employment

**File Reference:** REP/21/7/775

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## RCOI Responsible Ministers quarterly meeting

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**Meeting details** 12.00pm-12.45pm, 3 August 2021, Cabinet Committee Room, 8.5 Executive Wing

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**Expected attendees** Rt Hon Jacinda Ardern, Prime Minister and Minister for National Security and Intelligence

Hon Grant Robertson, Minister of Finance

Hon Chris Hipkins, Minister for the Public Service and Minister of Education

Hon Carmel Sepuloni, Minister for Social Development and Employment

Hon Andrew Little, Lead Coordination Minister for the Government's Response to the Royal Commission's Report into the Terrorist Attack on Christchurch Mosques

Hon Nanaia Mahuta, Minister of Foreign Affairs

Hon Poto Williams, Minister of Police

Hon Kris Faafoi, Minister of Justice and Minister of Immigration

Hon Jan Tinetti, Minister of Internal Affairs

Hon Meka Whaitiri, Minister of Customs

Supporting officials: Molly Elliott, General Manager, Social Development Child and Youth Policy will be the MSD official attending with you.

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**Purpose of meeting** The purpose of the meeting is to:

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- discuss updates from Ministers on initiatives relating to their portfolios as part of the Government's response to the RCOI into the terrorist attack on Christchurch mosques
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## **Background**

### **Royal Commission of Inquiry**

*Ko tō tātou kāinga tēnei: Royal Commission of Inquiry (RCOI) into the terrorist attack on Christchurch masjidain on 15 March 2019* made 44 recommendations to the Government. Government has agreed to all recommendations in principle.

As the Associate Minister for Social Development and Employment, you are responsible for recommendations related to providing ongoing support for whānau, victims and survivors. You are also responsible for a number of the social cohesion recommendations, including coordinating the whole of government approach to build greater social cohesion.

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## **Social Cohesion**

In March 2021, Cabinet endorsed the definition of social cohesion outlined in the RCOI report. This describes a socially cohesive society as one where all individuals and groups have a sense of:

- Belonging – a sense of being part of a community, trust in others and respect for the law and human rights
- Inclusion – equity of opportunities and outcomes in work, income, education, health and housing
- Participation – involvement in social and community activities and political and civic life
- Recognition – valuing diversity and respecting difference
- Legitimacy – confidence in public institutions.

In May, Cabinet agreed that the approach and objectives for strengthening social cohesion include:

- Engaging with communities to create a strategic framework based on a shared understanding of social cohesion
- Building on Government's existing work programme through tangible actions in the short, medium and longer term
- Identifying how to support and enable communities, the business sector, the cultural sector and central and local government to undertake actions to improve social cohesion in their communities.

Work to strengthen social cohesion needs to recognise our bicultural foundations and be underpinned by Te Tiriti o Waitangi.

The social cohesion engagement launched on Friday 25 June 2021 and phase one will run until 6 August 2021. Phase one has been progressed in collaboration with the Ministry of Justice (MOJ) and the Department of Internal Affairs (DIA) through a mix of online and in-person engagements with a wide range of individuals and communities.

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Since 25 June, we have received approximately 157 submissions in relation to social cohesion. MOJ has received 1200 submissions to date. We expect to receive more online submissions as the face to face engagements continue to progress.

Even though, there has been good attendance at most of the focus groups, we have recently received feedback from Kāpuia that have highlighted concerns around the engagement process to date and the impacts it will have on the quality of the inputs.

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**Social Cohesion  
Engagement**

Delivery of the next year of social cohesion work programme is underway – it has been divided into four phases:

- Phase one: May to August – Building Bridges and Broad Public Engagement.
- Phase two: August to December – Collaborating to develop the draft framework and identify further tangible actions.
- Phase three: January to June 2022 – socialising and confirming the deliverables with stakeholders and Cabinet.
- Phase four: Post June 2022 – Implementing the Actions.

On 28 July, concerns were raised by Kāpuia about the engagement process currently underway. We have provided you with a separate report outlining these concerns and proposing a possible way forward [REP/21/7/790]

You may want to share with your colleagues any decisions you have made regarding a possible extension to Phase 1.

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**Collective  
Impact Board**

The Collective Impact Board was named in March and has now had three meetings, the first to elect the Chair and then two full Board meetings. The Board includes seven members of the Christchurch Muslim community and a small number of officials. The Board are still in the early stages of forming and so far, have worked on agreeing a draft terms of reference, and the selection of a community youth representative. The overall purpose of the Board includes:

- Agreeing on a specific work programme to support the on-going wrap-around services that best support the affected whānau.
- Bringing the collective voices of the affected community together to help inform recommendations to support the development of the current Kaiwhakaoranga Specialist Case Management Service.
- Supporting the across-government collaboration that enables the Kaiwhakaoranga Specialist Case Management Service to meet the needs of the affected community.

The draft terms of reference propose that the decision-making process will be based on consensus.

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The Board's community representatives attended a full day of Governance training on 3 July 2021, and also attended a workshop on 17 July 2021 to receive an overview of the Kaiwhakaoranga Specialist Case Management Service and to meet with the Case Managers and others in the team.

The next Board meeting is scheduled for 12 August 2021 where the Board will develop their workplan for the next 6 months.

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**The provision of ongoing long-term support to affected whānau and survivors**

The Ministry of Social Development provides the Kaiwhakaoranga Specialist Case Management.

There are now 254 family households who are attached to the Kaiwhakaoranga Specialist Case management Service. This is an increase of 33% since the release of the RCOI report.

The types of support being provided include but is not limited to:

- Access to MSD products and services (financial assistance and housing related) including those that are available to all clients, as well as the bespoke offerings available to the directly affected clients (e.g. Christchurch Mosques Attacks Welfare Payment, ESOL courses, driver's licence programmes, Waivered Residence criteria for Public Housing and Housing Support Products).
- Enabling and supporting individual clients to find employment through the Kaiwhakaoranga Services dedicated Work Broker and enabling access to culturally appropriate employment programmes
- A strengthened integrated response and access to services for both ACC and immigration issues achieved by having additional expertise in the service through the seconded case managers from ACC and Immigration NZ. This support has also included enabling access to Licenced Immigration Advisors
- Enabling access to a wide range of mental health support e.g. through GPs, Purupura Whetu and Christchurch Resettlement Services (contracted services funded through CDHB to provide culturally appropriate support to the affected community), and Victim Support
- Enabling and supporting individual clients to access study including the provision of practical assistance for scholarship applications
- Support people to navigate and book MIQ services
- Support people to appropriately raise concerns and access support from NZ Police
- Support people to select and enrol their children into preferred childcare centres
- Supporting clients to access public health services, well child, dentists etc.

The requests for case management from the Kaiwhakaoranga Specialist Case Management service are generally made

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through advocates and/or NGOs and through the MSD Support email.

The increase in clients requesting service are generally those from the affected community who have tried to manage issues themselves since 15 March but are now turning to the service for support with increasing unresolved issues. The case managers are hearing improved confidence in the available mental health support, but this will be an ongoing challenge for this group.

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**Next steps**

You will receive a high-level plan for social cohesion engagement on 6 August.

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Responsible manager: Molly Elliott, General Manager Social Development, Child and Youth Policy, MSD

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