



**MINISTRY OF SOCIAL  
DEVELOPMENT**

TE MANATŪ WHAKAHIATO ORA

12 APR 2021

Tēnā koe

On 16 February 2021, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information about emergency housing in the Wellington region:

- *Could I please have a list of every emergency housing accommodation providers who currently have a contract to deliver this service, as at the most recent date possible?*
- *Can I please have this broken down by area, such as Lower Hutt, Upper Hutt, Porirua, Kapiti, Wellington city and Wellington central city?*
- *Could I please have the same list, but for the years 2017, 2018, 2019, 2020?*
- *Could I please have a list of the amount of people in Wellington city currently in emergency housing (as at the most recent date possible)? \*not the amount of grants.*
- *Could I please have a list of the amount of people in Wellington city who received emergency housing grants in 2017, 2018, 2019 and 2020? \*not the amount of grants.*
- *Could I also please have a separate list of emergency housing accommodation providers in the Wellington CBD area?*

On 17 February 2021, 25 February 2021 and 4 March 2021, the Ministry contacted you via phone in order to clarify your response.

During this correspondence, the Ministry advised you that the Ministry does not hold contracts with any emergency housing suppliers, or record the locations of accommodation for emergency housing in a reportable way, and that if this information was held, it would be in individual client notes, therefore this part of your request was likely to be refused as it would involve manual collation to gather. Your request for information, was subsequently refined to the following:

- *Could I please have a list of registered emergency housing suppliers, that have received a payment from the Ministry for clients whose address is recorded in the Ministry's system as residing in Wellington, as at the most recent date possible?*
- *Can I please have this broken down by area, such as Lower Hutt, Upper Hutt, Porirua, Kapiti, Wellington city and Wellington central city?*
- *Could I please have the list, for the years 2017-2020?*

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- *Could I please have the number of people in Wellington city currently in emergency housing (as at the most recent date possible)? \*not the amount of grants.*
- *Could I please have the number of people in Wellington city who received emergency housing grants in 2017, 2018, 2019 and 2020? \*not the amount of grants.*

As advised to you at the time, due to the clarification of the original request, the 20 working-day time period was reset under section 15(1AB) of the Act.

On 25 March 2021, the Ministry advised you of the need to extend the time available to make a decision on your request to 13 April 2021.

Demand for housing across New Zealand is growing, and more people are experiencing a severe and immediate need. This demand is generated by a shortage of affordable housing driving up house prices and rents. People on low incomes are most affected by rising housing costs and many seek financial help through the Ministry.

The Emergency Housing Special Needs Grant (EH SNG) is available to people who cannot remain in their usual place of residence, if any, and do not have access to other accommodation which is adequate for them or their family's needs. The Ministry pays EH SNGs directly to the accommodation supplier, and assistance is generally granted for up to seven nights but can be extended depending on the individual's circumstances.

After these seven nights, Work and Income arrange another appointment with the client to discuss their housing situation, and whether another grant is required. The Ministry works hard to support people in emergency housing to secure a long-term housing solution, either through public housing or private rental accommodation. Other options, including transitional housing, can also be explored as an option, depending on availability and the individual's circumstances.

The Ministry recognises that motels are not a long-term solution, or the solution that we want to deliver for people who are potentially in a vulnerable situation. More information about EH SNGs is available at the following link:

[www.workandincome.govt.nz/%20map/income-support/extra-help/special-needs-grant/emergency-housing.html](http://www.workandincome.govt.nz/%20map/income-support/extra-help/special-needs-grant/emergency-housing.html).

Some people may struggle to access suitable housing due to a lack of available supply, or they simply may not be able to meet the high cost of housing which may result in them receiving EH SNG support for an extended period of time. As previously mentioned, the Ministry does not hold contracts with emergency housing suppliers.

There has been a growing demand nationally for emergency housing, as the shortage of affordable housing and rising rents continues to impact low-income whānau, particularly those who are beneficiaries. The year 2020 saw a significant increase in demand for emergency housing, as the Ministry supported people through the COVID-19 pandemic period with accommodation where they could safely self-isolate. Due to the COVID-19 lockdown restrictions, people also could not easily move out of



emergency housing into long-term accommodation, which contributed to longer durations of stay and higher costs.

Across government, there is a major programme of work underway aimed at increasing the supply of public housing and improving housing affordability and supply.

Te Tūāpapa Kura Kāinga (The Ministry of Housing and Urban Development/HUD) and Kāinga Ora are responsible for increasing the supply of affordable and public housing. This includes planning, and with Kāinga Ora, delivering more public housing, transitional housing, and services to tackle homelessness. HUD is also working to improve housing affordability and supply for aspiring homeowners.

In regard to your request, the Ministry is supplying the full list of emergency housing suppliers from our records for EH SNGs granted to recipients whose address is recorded in the Ministry's system as residing in specific Territorial Local Authorities (TLAs). To expedite the information release, the Ministry has not investigated any recording anomalies within the data release. Please find the following tables attached to this letter within **Appendix One**:

- **Table One:** A list of registered emergency housing suppliers, that have received at least one payment from the Ministry between 1 January 2017 to 31 December 2020, for grants granted to recipients whose address is recorded in the Ministry's system as residing in the Wellington City TLA.
- **Table Two:** A list of registered emergency housing suppliers, that have received at least one payment from the Ministry between 1 January 2017 to 31 December 2020, for grants granted to recipients whose address is recorded in the Ministry's system as residing in the Lower Hutt City TLA.
- **Table Three:** A list of registered emergency housing suppliers, that have received at least one payment from the Ministry between 1 January 2017 to 31 December 2020, for grants granted to recipients whose address is recorded in the Ministry's system as residing in the Upper Hutt City TLA.
- **Table Four:** A list of registered emergency housing suppliers, that have received at least one payment from the Ministry between 1 January 2017 to 31 December 2020, for grants granted to recipients whose address is recorded in the Ministry's system as residing in the Porirua City TLA.
- **Table Five:** A list of registered emergency housing suppliers, that have received at least one payment from the Ministry between 1 January 2017 to 31 December 2020, for grants granted to recipients whose address is recorded in the Ministry's system as residing in the Kapiti Coast District TLA.
- **Table Six:** Number of distinct clients who received an EH SNG in Wellington City TLA between 1 October 2020 and 31 December 2020.
- **Table Seven:** Number of distinct clients who received an EH SNG in Wellington City TLA between 1 January 2017 and 31 December 2020, broken down by calendar year.

The lowest geographical boundary the Ministry reports on for clients receiving EH SNGs is TLA. The Ministry records the addresses of recipients at a local level, however, this information is kept on individual client records and is not part of the Ministry's standard reporting. Therefore, I am refusing your request for information regarding Wellington Central City under section 18(f) of the Act. In order to provide you with this information, Ministry staff would have to manually review thousands of files. The greater public interest is in the effective and efficient administration of the public service.

I have considered whether the Ministry would be able to respond to this part of your request given extra time, or the ability to charge for the information requested. I have concluded that, in either case, the Ministry's ability to undertake its work would still be prejudiced.

Regarding the tables provided, please note that the TLA is estimated based on the clients' address at the time of the grant. This TLA may not be the same as the address of the emergency housing supplier. Where the client address is not recorded, the location of the Ministry's service centre case managing the client has been used to approximate which TLA a client resides in. However, as the Ministry has switched to working from national queues, EH SNGs and other hardship grants could be granted by a case manager working anywhere in New Zealand. Therefore, in such cases, the TLA may not reflect the actual client address or location. Due to the transient nature of people receiving EH SNGs, the recorded address for a client may also be that of a trusted family member or friend who receives mail on their behalf.

You will notice that the lists of registered emergency housing suppliers provided include suppliers from outside of the Wellington region. This is likely to be for payments made in arrears for a previous period of accommodation, or payments for a future period. A number of clients may have recently moved, but their address details have not yet been updated.

Please note that the registered supplier name is the name of the parent company of the accommodation supplier, and not necessarily the name of the accommodation itself, for example, New World. One registered supplier may provide accommodation across multiple premises in different locations or trading names, receiving payment through the single supplier record.

Further, reference to I-Sites as suppliers may be reflective of payments in respect of council accommodation. Other suppliers may be listed due to a coding error when a client receives multiple assistance payments at one point in time, for example for petrol or groceries. For example, Caltex Porirua.

Some of the emergency housing suppliers may have received an incorrect payment which has been refunded. For example, in some of the tables, the Ministry of Social Development is listed as receiving payment as a supplier. This is due to an incorrect payment being made to a supplier, and that payment being returned to the Ministry in order to correct this error.

Please note that some of the listed suppliers have only received a small number of payments, or no more than one payment.

Regarding Tables Six and Seven, "distinct clients" refers to clients who have received the emergency housing special needs grant. Most of the time only one person from a



household applies for an EH SNG on behalf of their household. The grant may cover one person or a number of people, including children. Where there are multi-generational households, each client applies for their own EH SNG, even if they are staying in the same accommodation as another extended family member.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

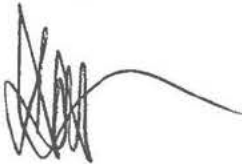
- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter and attachments on the Ministry of Social Development's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz) or get in touch with the Ministry's media team, at [media@msd.govt.nz](mailto:media@msd.govt.nz).

If you are not satisfied with this response regarding emergency housing suppliers, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui



Karen Hocking  
**General Manager  
Housing**

<b>Suppliers in the Wellington City TLA</b>
Loafers Lodge
540 Motel Limited
River City Motel
Dhillon Family Trust
Alcala Motel
Richmond Guest House
Wellington City Mission (Anglican) Trust Board
Accommodation Central On Willis
Kea Apartments
Sunset Lodge Motel
Braemar Motor Inn
Camellia Court Family Motel
Tapu Te Ranga Marae
Elliotts Kapiti Coast Motor Lodge
Wellington 747 Motel
Mercure Wellington
Silverstream Retreat Limited
Te Puni Village
Top 10 Holiday Park NP Ltd
Point Break Backpackers (2016) Ltd
Kahungunu Whanau Services
Wellington Homeless Womens Trust
Vivienne Whibley
Workotel Limited
Wellington Top 10 Holiday Park
Microtel Lodge
Southgate Motor Inn
Rayland Epsom Motel
Grosvenor Motor Inn
Paraparaumu Motel Ltd
Ascot Motor Lodge
Rosemere Backpackers Lodge
Accommodation Gateway Motel
Hawks Inn Motel
Halswell Lodge and Motel
Mt Eden Motel
Tamara Lodge
Aotea Motel
AAA Northlands Motel
Admiral Motel

## Appendix One.

**Table One: A list of registered emergency housing suppliers, that have received at least one payment from the Ministry between 1 January 2017 to 31 December 2020, for grants granted to recipients whose address is recorded in the Ministry's system as residing in the Wellington City TLA.**

<b>Suppliers in the Wellington City TLA</b>
Econ Lodge
Te Mahia Community Village
Quinovic Vivian Street
Rowena's Lodge
Bignell Street Motel & Caravan Park
YMCA Pilmuir Accommodation
Wellington Night Shelter
Hutt City i-SITE Visitor Centre
The Wellington People's Centre
North Lodge
Wellington City Council-City Housing 1
Caltex Porirua
The New Railway Hotel Accommodation
St George Accommodation
Belmont Consulting Ltd
Mary's Guest House Ltd
Ministry of Social Development
Cactus Jacks
Wellington Womens' Boarding House
Victoria University of Wellington
Mihingare & Poneke
Salvation Army Family Store Newtown
The Red Cross
Parnell City Lodge
Big Five Motel - Palmerston North
Camp Elsdon Incorporated
Rockfield Motel
Caravan Hire
Harcourt Holiday Park
Trentham Motel on the Park
DCM
Elderslea Manor
Bellevue Hotel
Pukekohe Motel



<b>Suppliers in the Wellington City TLA</b>
Asure Kapiti Court Motel
Pioneer Motel
LinkPeople Limited
The Setup on Dixon
The Setup on Manners
Bella Vista Blenheim
Midtown Motor Inn
Ascot Lodge Motel
Tudor Motor Lodge
Abella Inn
Bealey Avenue Motel
Redoubt Motel
Astral Motel
Penny's Accommodation
Midway Pacifica Lodge
Motel 22
Marina Motor Lodge
Airport Garden Inn
Oceanic Hostel
Aotea Lodge
Syed Family Limited
Grange Motor Lodge
Always Inn Motel Limited
Quest Henderson
Off Broadway Motel
Whanganui River Top 10 Holiday Park
Aaron Court Motor Inn Hamilton
Best Western Wellington
Alcamo Hotel
Champers Motor Inn
Abbots Hamilton - Hotel & Conference Centre
Alpers Lodge Limited
Redwood Lodge Motel
Monument Motor Lodge
Deco City Motor Lodge
Palmerston North Motel
Parklands Motel
Mana Motel
Takapuna Motor Lodge
Bristol Motel

<b>Suppliers in the Wellington City TLA</b>
A'La Vista Motel
Emerge Aotearoa Limited
Ambassador Motel
Grove Park Motor Lodge
Taihape Motel
Adelaide Motel
Albany Rosedale Motel
Jade Court Motel
Ashwood Manor Motor Lodge
Dupont Motel
Waikanae Beach Motel
Apollo Motor Lodge
Alexandra Rest Home
171 On High Motel
Brentwood Hotel
Green Gables Motel
Downtown Community Ministry
Eagles Nest Back Packers
Acorn Estate Motel
Harbour City Motor Inn
Kaitaia Women's Refuge Whare Timatatanga Hou Ora Inc
Adorian Motel (2016) Ltd
Otaki Motel
315 Motel Riccarton
Matthew Charles Barnett
Wellington 747 Motel
South Park Motel
Albatross Motel
Art Hotel Westport
Wainuiomata Family and Youth Trust
Ocean Motel
Fernhill Motor Lodge
Ashleigh Court Motel
Newlands Court Motel
Marton Motel
The Guest House Rivers
Laneway Backpackers Ltd
Wrights by the Sea Motel
Amethyst Court Motor Lodge
Fairmont Motor Lodge

<b>Suppliers in the Wellington City TLA</b>
Ferrylink Motel
Brentwood Manor
Cranford Oak Motel
Manukau City Lodge
Addington Court Motel
Trentham Motel
Halswell Lodge
Bliss Accommodation
Mana Marina (Paremata) Ltd
Moana Lodge Ltd
Zachary's Motel Ltd
Accommodation Gateway Motel
Byrons Resort
Ilam Motel
Sheltering Arms Limited
Boxhill Lodge
Amble Inn Motel Levin
Courtesy Court Motel
Matahari Bed and Breakfast
Settlers Motor Lodge
Whanganui Peoples Centre
Arista of Rotorua Motel
Aston Norwood Ltd
Junction Motel Sanson
Camellia Court Motel
All Stars Inn on Bealey
Ploughman Motel
Coachman Spa Motel Rotorua
Archway Motels & Chalets
Cambridge Top 10 Holiday Park
Greenlane Lodge
Bentons Motel
Stuart & Joanne Henderson
Ocean Inn Motel
Aotea Lodge
U Studios Paraparaumu Beach
Acacia Court Motel
Rise Hostel
Soljessie Ltd
Kerrs Motel and Homestay



<b>Suppliers in the Wellington City TLA</b>
Wild Zebra Backpackers
Masterton Motor Lodge
Matador Motel
140 Ghuznee Limited
88 Wallace Court Motel
Belmont Motor Lodge
Pacific Coast Motor Lodge
Raumati Sands Resort
Central Park Motel Lodge
Rose City Motel
The Post Hotel
Quest on Queen
Victoria Court Motor Lodge
Fountain City Motor Inn
Quest Petone
Alpin Motel & Conference Centre Rotorua
Quality Hotel The Angus
Marksman Motor Inn
Quest Atrium
Quest on Thorndon
Around the World Backpackers
Airport Motel
Boulcott Suites
DW Group Ltd
QT Wellington
Quest on Johnston
Teresa Mary Secker
Quest - New Plymouth
Airport Motor Lodge
Quest on Lambton Serviced Apartments
Quest on The Terrace
Trinity Hotel
Base Taupo
Adelaide Motel
Bellevue Gardens Hotel
Willis Wellington Hotel
Moore's Valley Homestay

**Table Two: A list of registered emergency housing suppliers, that have received at least one payment from the Ministry between 1 January 2017 to 31 December 2020, for grants granted to recipients whose address is recorded in the Ministry's system as residing in the Lower Hutt City TLA.**

<b>Suppliers in the Lower Hutt City TLA</b>
New World - Hutt City
River Bank Trust
Quinovic Vivian Street
YMCA Pilmuir Accommodation
Wellington Night Shelter
North Lodge
The Salvation Army Hutt City Corps
The Warehouse Invercargill
Pak n Save - Papakura
Just Cabins - Wellington
Ministry of Social Development
CCS Disability Action Wellington
Parnell City Lodge
Big Five Motel - Palmerston North
Camp Elsdon Incorporated
Caravan Hire
Harcourt Holiday Park
Caravan Hire
Trentham Motel on the Park
Sunflower Lodge
Kawai Purapura
DCM
Elderslea Manor
Bellevue Hotel
Alcala Motel
Westport Holiday Park
Accommodation Central On Willis
YMCA Christchurch
Allenby Park Hotel
Braemar Motor Inn
Camellia Court Family Motel
Elliotts Motel
Wellington 747 Motel
Atlantis Backpackers
Lip Soong Wong (Raymond)
Waikawa Bay Holiday Park

<b>Suppliers in the Lower Hutt City TLA</b>
Silverstream Retreat Limited
Du Pont Motels Ltd
Airport Travel Motel Ltd
The Villas Motel
Ascotia Off Queen
Wellington Top 10 Holiday Park
Auckland City Hotel
Microtel Lodge
Grosvenor Motor Inn
Paraparaumu Motel Ltd
Ascot Motor Lodge
Endeavour Lodge Motel
Econo Lodge The Villas
Accommodation Gateway Motel
Hawks Inn Motel
Halswell Lodge and Motel
Mt Eden Motel
Castletown Motel
AAA Northlands Motel
Pinelodge Bay of Islands
Rentcare Property Management
Asure Kapiti Court Motel
Ascot Epsom Hotel
Pioneer Motel
United Motel
The Setup on Dixon
The Setup on Manners
Gardena Court Motel
Abella Inn
Featherston Motels & Camping
Bealey Avenue Motel
Papanui Court Motel
Pillows Travellers Lodge Orewa
Astral Motel
Midway Pacifica Lodge
Motel 22
Marina Motor Lodge
Aotea Lodge
Grange Motor Lodge
Sahara Guest House & Motels



<b>Suppliers in the Lower Hutt City TLA</b>
Always Inn Motel Limited
Union Victoria Motel Rotorua
The Highwayman Motel
Pioneer Motel Lodge
Aaron Court Motor Inn Hamilton
Champers Motor Inn
Alpers Lodge Limited
Monument Motor Lodge
Kuirau Park Motor Lodge
The Hotel Nelson
Palmerston North Motel
Parklands Motel
Mana Motel
Palliser Hotel
Takapuna Motor Lodge
Homestead Motor Lodge - Papakura
Fitzroy Beach Holiday Park
Bristol Motel
Waiheke Island Motel Limited
Grove Park Motor Lodge
Totara Lodge Motel
Hotel Clevedon
Comfort Inn Riccarton
Wellington Regional Council
Adelaide Motel
Anglesea Motel & Conference Centre
Dupont Motel
Waikanae Beach Motel
Brentwood Hotel
Green Gables Motel
Downtown Community Ministry
Eagles Nest Back Packers
Acorn Estate Motel
Harbour City Motor Inn
BJ's Budget Motor Inn
Wellington 747 Motel
Upper Hutt Housing Trust - Homai te Whaiora
Tranquility Homestay B & B
Wainuiomata Family and Youth Trust
Ocean Motel

<b>Suppliers in the Lower Hutt City TLA</b>
Fernhill Motor Lodge
Roselands Motel
Silverfern Property Services Ltd
Newlands Court Motel
The Guest House Rivers
Masters Hall Accommodation & Conference Centre
Laneway Backpackers
Stratford Kiwi Motels & Holiday Park
Wrights by the Sea Motel
Amethyst Court Motor Lodge
Brentwood Manor
Stafford Gables Hostel
Barcelona Motel -
311 Motel Riccarton
Trentham Motel
Halswell Lodge
Bliss Accommodation
298 Westside Motor Lodge
M Y Gold Investments Limited
Alton Lodge Motel
Albert Residents Park
Moana Lodge Ltd
Mid North Motor Inn
Riverlodge Motel
Spa Lodge
Zachary's Motel Ltd
Milton Chalet Motel
Ilam Motel
Athena Motel & Apartments
Cumberland Motel
Boxhill Lodge
Amble Inn Motel Levin
Castletown Motel
Hastings Top 10 Holiday Park
Fenton Court Motel
Matahari Bed and Breakfast
Duck Crest Cottage
Settlers Motor Lodge
Aston Norwood Ltd
Camellia Court Motel

<b>Suppliers in the Lower Hutt City TLA</b>
Ploughman Motel
Stuart & Joanne Henderson
Aotea Lodge
Rimutaka Baptist Church
U Studios Paraparaumu Beach
Abbey Court Motel
BK's Palm Court Motor Lodge
Rise Hostel
Wild Zebra Backpackers
Masterton Motor Lodge
Piwaka Lodge and Backpackers
Ascot on Fenton
Totara Lodge Motor Inn
Matador Motel
Paekakariki Holiday Park
140 Ghuznee Limited
88 Wallace Court Motel
136 on Bealey Motel
The Post Hotel
ASURE 83 by the Sea Motor Lodge
Victoria Court Motor Lodge
Quest Petone
Alpin Motel & Conference Centre Rotorua
Quality Hotel The Angus
Marksman Motor Inn
Quest Atrium
Quest on Thorndon
Airport Motel
Boulcott Suites
Quest on Johnston
Airport Motor Lodge
Haka Hotel Newmarket
Quest on Lambton Serviced Apartments
Quest on The Terrace
Kawerau Motel
Trinity Hotel
Travelodge Motel Levin
Adelaide Motel
Bellevue Gardens Hotel
Asure Kaimai View Motel

**Table Three: A list of registered emergency housing suppliers, that have received at least one payment from the Ministry between 1 January 2017 to 31 December 2020, for grants granted to recipients whose address is recorded in the Ministry's system as residing in the Upper Hutt City TLA.**

<b>Suppliers in the Upper Hutt City TLA</b>
YMCA Pilmuir Accommodation
Legacy Housing
Wellington Night Shelter
Cactus Jacks
The Salvation Army Reintegration Programme Wellington
Camp Elsdon Incorporated
Caravan Hire
Harcourt Holiday Park
Trentham Motel on the Park
DCM
Elderslea Manor
Bellevue Hotel
Takanini Park Motor Lodge
Accommodation Central On Willis
Silverstream Retreat Limited
Wise Guys The Mens Group Ltd
Top 10 Holiday Park NP Ltd
Wellington Top 10 Holiday Park
Hawks Inn Motel
Castletown Motel
Feilding Motel
Asure Kapiti Court Motel
LinkPeople Limited
The Setup on Dixon
The Setup on Manners
Midway Pacifica Lodge
Motel 22
Marina Motor Lodge
Aotea Lodge
Leith Valley Touring Park Limited
Auckland Airport Motel
Union Victoria Motel Rotorua
The Highwayman Motel
Off Broadway Motel
Transdev Wellington Limited
Champers Motor Inn
Copperfield Seaside Motel

<b>Suppliers in the Upper Hutt City TLA</b>
Aaryn Court Motel
Parklands Motel
Aaron Court Motel Ltd
Mana Motel
Bristol Motel
A'La Vista Motel
Ploughman Motel
Wellington Regional Council
Dupont Motel
Waikanae Beach Motel
Apollo Motor Lodge
Brentwood Hotel
Green Gables Motel
Downtown Community Ministry
Harbour City Motor Inn
Anndion Lodge
Panorama Motor Inn
Wellington 747 Motel
Featherston Motels and Camping
Upper Hutt Housing Trust - Homai te Whaiora
Tranquility Homestay B & B
Wainuiomata Family and Youth Trust
Flamingo Motel
Fernhill Motor Lodge
Newlands Court Motel
Laneway Backpackers
Amethyst Court Motor Lodge
Brentwood Manor
Addington Court Motel
Acacia Court Motel
Trentham Motel
Halswell Lodge
Moana Lodge Ltd
Caretaker Property Limited
Zachary's Motel Ltd
Accommodation Gateway Motel
Athena Motel & Apartments
Hotel Bristol
Boxhill Lodge
Matahari Bed and Breakfast



<b>Suppliers in the Upper Hutt City TLA</b>
Te Wiremu House Lifecare
Duck Crest Cottage
Settlers Motor Lodge
Whanganui Peoples Centre
Aston Norwood Ltd
Camellia Court Motel
Ploughman Motel
Stuart & Joanne Henderson
Aotea Lodge
Abbey Court Motel
Rise Hostel
BK's Egmont Motor Lodge
Totara Lodge Motor Inn
White Eagle Motel
140 Ghuznee Limited
Academy Motor Inn
The Post Hotel
Victoria Court Motor Lodge
Fountain City Motor Inn
Quest Petone
Fitzherbert Regency Motor Lodge
Quality Hotel The Angus
Quest Atrium
Quest on Thorndon
Airport Motel
Boulcott Suites
Quest on Johnston
Airport Motor Lodge
Quest on Lambton Serviced Apartments
Quest on The Terrace
Bellevue Gardens Hotel

**Table Four: A list of registered emergency housing suppliers, that have received at least one payment from the Ministry between 1 January 2017 to 31 December 2020, for grants granted to recipients whose address is recorded in the Ministry's system as residing in the Porirua City TLA.**

<b>Suppliers in the Porirua City TLA</b>
Bignell Street Motel & Caravan Park
YMCA Pilmuir Accommodation
Wellington Night Shelter
North Lodge
Caltex Porirua
The Warehouse Porirua
Mary's Guest House Ltd
The Salvation Army Reintegration Programme Wellington
Lindale Motor Park
Auckland North Shore Motels & Holiday Park
Parnell City Lodge
Big Five Motel - Palmerston North
Camp Elsdon Incorporated
WAIUKU MOTEL
BSH Plus Trust
Harcourt Holiday Park
Caravan Hire
DCM
Elderslea Manor
Aotea Camping Ground Ltd
Bellevue Hotel
540 Motel Limited
Golfview Motel
Richmond Guest House
Middlemore Motel
Takanini Park Motor Lodge
Accommodation Central On Willis
Sunset Lodge Motel
Silverstream Retreat Limited
Du Pont Motels Ltd
Dannemora Motor Inn
Wellington Top 10 Holiday Park
El Rancho
Bush Inn Court Motel
Colonial Lodge Motel
Kamo Motel

<b>Suppliers in the Porirua City TLA</b>
Grosvenor Motor Inn
Ascot Motor Lodge
Accommodation Gateway Motel
Hawks Inn Motel
Halswell Lodge and Motel
Mt Eden Motel
Castletown Motel
Feilding Motel
Asure Kapiti Court Motel
Pioneer Motel
United Motel
Park Ave Residence
The Setup on Dixon
The Setup on Manners
Beach Lodge Motels (2018) Limited
Budget Travellers Inn
Abella Inn
Pillows Travellers Lodge Orewa
Camberley Court Motel
Motel 22
Marina Motor Lodge
Oceanic Hostel
Aotea Lodge
Cherrytree Motel
Ambassador Motor Inn
Off Broadway Motel
Whanganui River Top 10 Holiday Park
Champers Motor Inn
Kuirau Park Motor Lodge
Deco City Motor Lodge
Palmerston North Motel
Parklands Motel
Mana Motel
Takapuna Motor Lodge
Quest On Hobson
Bristol Motel
A'La Vista Motel
Jade Court Motel
Dupont Motel
Waikanae Beach Motel

<b>Suppliers in the Porirua City TLA</b>
Brentwood Hotel
Green Gables Motel
Downtown Community Ministry
Harbour City Motor Inn
Otaki Motel
Oasis Community Cafe/Centre
Gilmer Apartment Hotel
Wellington 747 Motel
Wainuiomata Family and Youth Trust
Quest on Eden
Ocean Motel
Fernhill Motor Lodge
Gibson Court Motel
Santa Maria Motel (2006) Limited
Newlands Court Motel
Pioneer Motor Lodge and Motel
Feilding Holiday Park
Laneway Backpackers
Wrights by the Sea Motel
Amethyst Court Motor Lodge
Brentwood Manor
Halswell Lodge
Mana Marina (Paremata) Ltd
Moana Lodge Ltd
Zachary's Motel Ltd
Accommodation Gateway Motel
BP Connect Whitby
Family Accommodation Limited
The Grand Treasure Hotel Limited
Boxhill Lodge
i-SITE Masterton
Amble Inn Motel Levin
Bulls Motel & Holiday Park
Matahari Bed and Breakfast
Camellia Court Motel
Ploughman Motel
Aotea Lodge
Abbey Court Motel
Rise Hostel
Masterton Motor Lodge

<b>Suppliers in the Porirua City TLA</b>
Botany Motor Inn
140 Ghuznee Limited
Barclay Suites Auckland
Belmont Motor Lodge
The Post Hotel
Victoria Court Motor Lodge
Quest Petone
Quality Hotel The Angus
Quest Atrium
Quest on Thorndon
Boulcott Suites
Quest on Johnston
Springhill Garden Apartments
Essen Living
Airport Motor Lodge
Haka Hotel Newmarket
Quest on Lambton Serviced Apartments
Quest on The Terrace
Trinity Hotel



**Table Five: A list of registered emergency housing suppliers, that have received at least one payment from the Ministry between 1 January 2017 to 31 December 2020, for grants granted to recipients whose address is recorded in the Ministry's system as residing in the Kapiti Coast District TLA.**

<b>Kapiti Coast District TLA</b>
Dalesman Residential Limited
Feilding Holiday Park
YMCA Pilmuir Accommodation
Wanganui i-SITE Visitors' Centre
North Lodge
Altrusa House Trust
Camellia House
The New Railway Hotel Accommodation
Mary's Guest House Ltd
Lindale Motor Park
Big Five Motel
Parnell City Lodge
Big Five Motel - Palmerston North
Tatum Park
Harcourt Holiday Park
DCM
Golfview Motel
Elliotts Motel
Silverstream Retreat Limited
Wellington Top 10 Holiday Park
El Rancho
Adobe Motel
Bush Inn Court Motel
H M Potter & C P Cleaver
Paraparaumu Motel Ltd
Ascot Motor Lodge
Accommodation Gateway Motel
Hawks Inn Motel
Castletown Motel
Feilding Motel
AAA Northlands Motel
Asure Kapiti Court Motel
HAH Blenheim Limited-Summit Motor Lodge
The Setup on Dixon
The Setup on Manners
Celtic Motel

<b>Kapiti Coast District TLA</b>
Sai Motel
Pillows Travellers Lodge Orewa
Motel 22
Marina Motor Lodge
Aotea Lodge
Always Inn Motel Limited
The Highwayman Motel
Hydrabad Holiday Park
Copperfield Seaside Motel
Palmerston North Motel
Bings Motel
Pavilion Motel & Conference Centre
Mana Motel
Aarangi Motel
A'La Vista Motel
Ploughman Motel
Totara Lodge Motel
At The Right Place
Rosaria Lodge
Adelaide Motel
Bassingers Motor Lodge
Dupont Motel
Waikanae Beach Motel - Waikanae
Brentwood Hotel
Harbour City Motor Inn
Otaki Motel
Livingston Motel
Wellington 747 Motel
Ocean Motel
Marton Motel
Feilding Holiday Park
Cedar Court (2015) Ltd
Laneway Backpackers
Wrights by the Sea Motel
Amethyst Court Motor Lodge
Nicole Newson
Moana Lodge Ltd
Zachary's Motel Ltd
Accommodation Gateway Motel
Byrons Resort

<b>Kapiti Coast District TLA</b>
Rotovegas Motel
252 Beachside Motel & Holiday Park
Amble Inn Motel Levin
Kate Gibbs Family Trust
Castletown Motel
Manakau Lodge
Bulls Motel & Holiday Park
M E & R R O'Fee Family Trust
Bassingers Motor Lodge
Ploughman Motel
Bentons Motel
Claremonte Motor Lodge
Aotea Lodge
U Studios Paraparaumu Beach
Sandridge Hotel
Sundin Family Trust
Paekakariki Holiday Park
140 Ghuznee Limited
Elliott's Motor Lodge
88 Wallace Court Motel
Raumati Sands Resort
Rose City Motel
Welcome Inn Motel
Victoria Court Motor Lodge
Quality Hotel The Angus
Kapiti Gateway Motel
Quest on Thorndon
Hacienda Motor Lodge
Quest on The Terrace
Trinity Hotel
Totara Lodge Motel
Shadzz Motel
Mayfish Limited

**Notes for Tables One to Five:**

- TLA is based on the main applicant's residential address as at the time of application, not the location of the supplier.
- One registered supplier may provide accommodation across multiple premises in different locations or trading names, receiving payment through the single supplier record.
- The registered name is the name of the parent company of the accommodation supplier, and not necessarily the name of the accommodation itself.
- The Ministry has supplied the full list of emergency housing suppliers from our centralised records. To expedite the information release, the Ministry has not investigated any recording anomalies within the data release.

- For context, some of these suppliers may have only received a small number of payments, other may have received a payment incorrectly and have subsequently been refunded or recoded.
- Although you have asked for clients who have an address based in Wellington, it is possible that a non-Wellington based supplier has received a grant in respect of the client. There are a number of reasons for this, including a transient client base, timing of the action to change a client's address in our systems, or administrative errors not to change the address.
- You may notice that in some of the tables, the Ministry of Social Development is listed as receiving payment as a supplier. This is due to an incorrect payment being made to a supplier, and that payment being returned to the Ministry in order to correct this error.

**Table Six: Number of distinct clients who received an EH SNG in Wellington City TLA between 1 October 2020 and 31 December 2020.**

Quarter End	EH SNG Distinct Clients
December 2020	687

**Table Seven: Number of distinct clients who received an EH SNG in Wellington City TLA between 1 January 2017 and 31 December 2020, broken down by calendar year.**

Calendar Year end	EH SNG Distinct Clients
December 2017	177
December 2018	279
December 2019	534
December 2020	1,245

**Notes for Tables Six and Seven:**

- The Ministry uses a count of distinct clients who have had an EH SNG granted, not a number of grants. It is a proxy for households, as most of the time, only one person from a household is applying for an EH SNG on behalf of their household. Where there are multi-generational households, each client must apply for their own EH SNG, even if they are staying in the same motel unit as another extended family member.
- The same client may have more than one grant in a given period.
- To protect confidentiality, the Ministry uses processes to make it difficult to identify an individual person or entity from published data. These data tables have had random rounding (to a multiple of three) applied to all cell counts in the table. For example, a value of one or two may be rounded to zero or three. The impact of applying random rounding is that columns and rows may not add exactly to the given column or row totals. The published counts will never differ by more than two.