



02 DEC 2020

Tēnā koe

On 2 November 2020, you emailed the Ministry of Social Development (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

- *Request for a list of emergency accommodation providers/suppliers in the Auckland region for 2020.*
- *Request for data on the cost of emergency accommodation to MSD since 2017, broken down by year and location.*

The Emergency Housing Special Needs Grant (EH SNG) is available to people who cannot remain in their usual place of residence, if any, and who do not have access to other accommodation which is adequate for them or their family's needs. The Ministry pays EH SNGs directly to the accommodation supplier and assistance is generally granted for up to seven nights but can be extended depending on individual circumstances.

After these seven nights, Work and Income will arrange another appointment with the client to discuss their housing situation, and to determine if another grant is required. The Ministry works hard to support people receiving EH SNG to secure a long-term housing solution, either through public housing or private rental accommodation.

The Ministry recognises that emergency housing is not a long-term solution, however, is a short-term solution for people who are potentially in a vulnerable situation. More information about emergency housing is available on the Ministry's website at the following link: www.workandincome.govt.nz/housing/nowhere-to-stay/index.html.

Please find attached a list of emergency accommodation suppliers in the Auckland region for 2020. However, it is important to note that some of these suppliers are no longer a provider of emergency accommodation. This has been represented as *DISABLED* or *NO EH* after the registered name.

Please find enclosed four tables for the total amount of EH SNGs granted for the past three complete financial years from 1 July 2017, broken down by region. The Ministry has also broken the data down further by quarter end.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

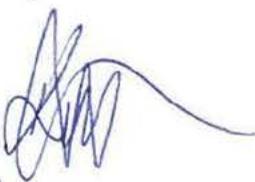
- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter and attachments on the Ministry of Social Development's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with this response regarding EH SNGs you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui



Karen Hocking
General Manager, Housing

Appendix one

Table one: Total amount of Emergency Housing Special Needs Grants granted in the period 1 July 2017 to 31 December 2017, broken down by region and quarter end.

MSD Region	2017 Quarter end total	
	September 2017	December 2017
Northland	\$230,542	\$190,771
Auckland Metro	\$5,002,239	\$4,198,278
Waikato	\$265,150	\$105,055
Taranaki	\$41,924	\$44,413
Bay of Plenty	\$627,337	\$406,348
East Coast	\$1,024,498	\$476,584
Central	\$353,540	\$214,076
Wellington	\$390,606	\$268,930
Nelson	\$362,917	\$163,600
Canterbury	\$148,034	\$105,607
Southern	\$137,237	\$72,819
Other	\$380,417	\$320,478
Total	\$8,964,440	\$6,566,960

Table Two: Total amount of Emergency Housing Special Needs Grants granted in the period 1 January 2018 to 31 December 2018, broken down by region and quarter end

MSD Region	2018 Quarter end total			
	March 2018	June 2018	September 2018	December 2018
Northland	\$187,506	\$280,771	\$226,605	\$164,450
Auckland Metro	\$4,053,528	\$5,855,346	\$7,910,254	\$8,584,067
Waikato	\$210,564	\$601,326	\$1,748,982	\$2,811,283
Taranaki	\$21,748	\$58,103	\$105,210	\$73,417
Bay of Plenty	\$169,430	\$469,347	\$1,388,802	\$2,388,128
East Coast	\$284,148	\$942,258	\$1,482,437	\$889,670
Central	\$202,744	\$352,826	\$524,141	\$704,013
Wellington	\$560,889	\$855,720	\$1,216,706	\$2,001,320
Nelson	\$212,908	\$190,753	\$237,634	\$388,549
Canterbury	\$154,111	\$296,082	\$382,058	\$549,951
Southern	\$124,109	\$170,729	\$198,353	\$199,322
Other	\$393,049	\$341,677	\$510,009	\$740,798
Total	\$6,574,733	\$10,414,939	\$15,931,192	\$19,494,969

Table Three: Total amount of Emergency Housing Special Needs Grants granted in the period 1 January 2019 to 31 December 2019, broken down by region and quarter end

MSD Region	2019 Quarter end total			
	March 2019	June 2019	September 2019	December 2019
Northland	\$88,613	\$211,762	\$263,947	\$335,112
Auckland Metro	\$10,134,133	\$14,996,675	\$17,108,580	\$20,355,512
Waikato	\$3,630,291	\$5,314,599	\$6,622,667	\$7,185,997
Taranaki	\$169,419	\$224,289	\$364,606	\$336,751
Bay of Plenty	\$3,163,545	\$4,505,373	\$6,142,830	\$6,413,355
East Coast	\$1,115,239	\$1,873,943	\$1,871,649	\$3,049,421
Central	\$690,163	\$1,000,245	\$1,382,029	\$1,591,997
Wellington	\$1,877,901	\$2,963,827	\$3,597,060	\$4,026,211
Nelson	\$345,731	\$511,295	\$632,748	\$532,414
Canterbury	\$744,817	\$970,385	\$920,081	\$1,180,796
Southern	\$176,046	\$357,442	\$350,209	\$547,422
Other	\$943,639	\$1,408,778	\$2,332,645	\$2,570,075
Total	\$23,079,536	\$34,338,613	\$41,589,049	\$48,125,062

Table Four: Total amount of Emergency Housing Special Needs Grants granted in the period 1 January 2020 to 30 June 2020, broken down by region and quarter end.

MSD Region	2020 Quarter end total	
	March 2020	June 2020
Northland	\$340,380	\$490,914
Auckland Metro	\$23,469,375	\$31,559,139
Waikato	\$8,311,728	\$10,694,193
Taranaki	\$299,144	\$961,645
Bay of Plenty	\$6,218,010	\$9,230,340
East Coast	\$4,170,026	\$6,566,861
Central	\$1,970,976	\$3,635,354
Wellington	\$4,110,027	\$7,055,313
Nelson	\$532,532	\$1,501,718
Canterbury	\$1,562,641	\$3,248,881
Southern	\$698,864	\$1,288,601
Other	\$2,385,976	\$3,053,810
Total	\$54,069,680	\$79,286,769

Notes for tables one to four:

- Emergency housing assistance payments are granted as Special Needs Grants.
- This contains total amount granted, not counts of clients or grants.
- The total amount granted may not be the same as the amount spent.
- Region is based on the Work and Income region where the recommending case manager for the application was based at the time of the grant.