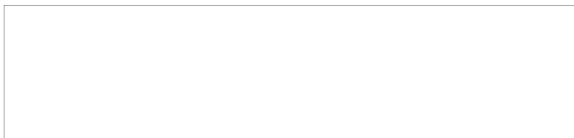




7 JUL 2016



Dear 

On 24 May 2016 you emailed the Ministry requesting, under the Official Information Act 1982, the following information:

1. *Copies of all correspondence from the Ministry to Plunket including emails mentioning the ending of Parents As First Teachers (PAFT) programme since October 2015 including all correspondence received in response from Plunket to this correspondence*
2. *Copies of all reports, briefings, advice, aide memoires sent to the Minister of Social Development's office mentioning the Parents As First Teachers (PAFT) programme since November 2015.*

Parents as First Teachers (PAFT) is a low-intensity home visitation programme for parents with children pre-birth through to three years of age. In New Zealand, it is targeted to families facing particular challenges to their parenting.

As you are aware, a decision to reprioritise funding from PAFT to the Family Start programme was announced by Hon Anne Tolley, Minister for Social Development on Thursday 19 May 2016. As a result of that announcement the PAFT programme will close from 30 September 2016. Minister Tolley's decision is in line with the changes signalled in the Community Investment Strategy, to align funding for those with the highest needs to social services that are results-focused and evidence-based. Additional information, including a copy of the Community Investment Strategy can be found at the following link: <https://www.familyservices.govt.nz/working-with-us/programmes-services/positive-parenting/paft/>

In March 2009 the Ministry undertook a review of the PAFT programme and noted that New Zealand evidence for the effectiveness of PAFT was dated. As such, the Ministry recommended a robust process and outcomes evaluation. This evaluation has since been completed and the reports can be found on the Ministry's website at the following link: <http://www.msd.govt.nz/about-msd-and-our-work/publications-resources/evaluation/parents-as-first-teachers/>

Family start is provided to around 5,000 families at any one time; the reprioritised funding will allow another 1,250 places to be created and result in near national coverage. Family Start programmes will have additional spaces available and some programmes will also have their service delivery areas expanded to cover areas currently serviced by PAFT. All areas currently receiving PAFT will have a Family Start service as a result of this expansion. Further information can be found at the following link: <https://www.familyservices.govt.nz/working-with-us/programmes-services/positive-parenting/paft/>

You will find enclosed the following seven documents:

	Document Type	Title	Date
1	Report	Shifting PAFT funding to enhance Family Start	24 March 2016
2	Report	Reconfiguring PAFT to increase Family Start coverage	29 March 2016
3	Report	Reprioritising Parents as First Teachers (PAFT) funding to expand Family Start: Implementation Plan	13 May 2016
4	E-mail	Parents as First Teachers Funding Reprioritisation	19 May 2016
5	E-mail	Guidelines for PAFT closure process	25 May 2016
6	E-mail	Plunket: Family Start	1 June 2016
7	E-mail	PAFT Contract	1 June 2016

Note that some information is withheld under section 9(2)(b)(ii) of the Act as, if released, would be likely to prejudice the commercial position of the person who supplied or who is the subject of the information. The greater public interest is in ensuring that the commercial position can be maintained.

Some information is withheld under section 9(2)(f)(iv) of the Official Information Act as it is under active consideration. The release of this information is likely to prejudice the ability of government to consider advice and the wider public interest of effective government would not be served.

The names of certain individuals are withheld under section 9(2)(a) of the Act in order to protect the privacy of natural persons. The need to protect the privacy of these individuals outweighs any public interest in this information.

The Ministry identified an aide memoire titled '*Increase Family Start coverage by reprioritising PAFT funding*' dated 2 May 2016. However, the aide memoire is withheld in full under section 9(2)(g)(i) of the Act to protect the effective conduct of public affairs through the free and frank expression of opinions. I believe the greater public interest is in the ability of individuals to express opinions in the course of their duty.

I hope you find this information regarding the PAFT programme helpful. You have the right to seek an investigation and review of my response by the Ombudsman, whose address for contact purposes is:

The Ombudsman
Office of the Ombudsman
PO Box 10-152
Wellington 6143

Yours sincerely

A handwritten signature in dark ink, appearing to read 'Murray Edridge', with a stylized, flowing script.

Murray Edridge
Deputy Chief Executive, Community Investment



Report

Date: 24 March 2016

Security Level: IN CONFIDENCE

To: Hon Anne Tolley, Minister for Social Development

Shifting PAFT funding to enhance Family Start

Purpose of the report

- 1 This report provides you with information about how the Parents As First Teachers (PAFT) programme could be closed and the funding moved to increase Family Start (FS) service volumes and coverage.

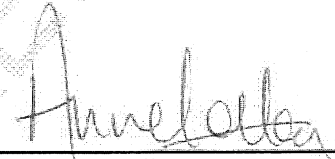
Recommended actions

It is recommended that you:

- 1 **Note** that PAFT funding will purchase an additional 1,275 additional places in FS.
- 2 **Note** that the closure of PAFT, and corresponding increases to FS, can be implemented in all but four locations by 1 July 2016.
- 3 **Note** an additional four Family Start sites will be operational by 30 September 2016.


Murray Edridge
Deputy Chief Executive, Community Investment
Community Investment

24 March 2016.
Date


Hon Anne Tolley
Minister for Social Development

30-6-13.
Date

Background

- 2 In 2015, you commissioned a policy review of parenting programmes. That review recommended that PAFT be discontinued and the funding re-prioritised.
- 3 You have requested advice about how the PAFT funding could be used to support the delivery of Family Start.
- 4 PAFT is currently delivered by 25 providers.
- 5 Shifting the PAFT appropriation (\$7.3m) to FS will:
 - Increase the FS appropriation to \$38m
 - Increase the number of families being served by FS from 5,369 to 6,645

Re-targeting the PAFT investment

- 6 The re-targeting of PAFT can be implemented under three broad scenarios:
 - Where PAFT and FS are delivered by the same provider - move PAFT investment to increase FS.
 - Where PAFT and FS are delivered by different providers - close PAFT contract and move investment to FS.
 - Where there is a PAFT service but no FS, and our analysis indicates a demand for intensive home-visiting - open a new FS service.
- 7 Within each scenario, further analysis is required before F17 FS contracts can be finalised, including an assessment of:
 - The demand for increased FS volumes by location
 - Other local service offerings and their fit for FS
 - Provider performance
 - Opportunities to rationalise FS through consolidating contracts with high-performing providers
- 8 Once we have modelled the scenarios for the re-investment, and worked through the implications of this transition, we may have the ability to release some funding to support the implementation of Children's Teams.

Scenario one: Location where PAFT and FS are delivered by the same provider

- 9 There are ten providers delivering PAFT and FS (see appendix one). For these providers we will look to shift the funding from PAFT to FS within the existing contract.
- 10 We will need to negotiate the contract variations with providers, but we expect most/all of these providers will support the move.
- 11 This scenario is administratively straightforward and can be in place by 1 July 2016.
- 12 Prior to 1 July, we will have the opportunity to work with providers to transfer highly vulnerable PAFT families over to FS.

Scenario two: Locations where PAFT and FS are delivered by different providers

- 13 There are 15 providers delivering PAFT where FS also operates, or in locations where FS service coverage could be increased to cover the PAFT service area, but the services are delivered by different providers.
- 14 We will not renew the PAFT contracts for these 15 providers. The investment will be shifted to increase the capacity and coverage of the local FS services.

- 15 Plunket and Barnardos have contracts covering 11 and three PAFT locations respectively. Both providers have expressed interest in shifting from PAFT to deliver FS and will have this opportunity as new sites are opened (see scenario three).
- 16 We are required to give PAFT providers 30 days' notice if we are not going to renew their contract from 1 July 2016.
- 17 These changes can be implemented by 1 July 2016, including the increases to FS contracts.
- 18 The 1 July 2016 change allows PAFT providers to transfer their high-vulnerability clients to FS prior to 30 June 2016.

Scenario three: PAFT offered where there is currently no FS

- 19 We have identified a need for new FS services in four locations:
 - Tauranga
 - Palmerston North
 - New Plymouth
 - Timaru / Ashburton
- 20 Government procurement processes will be followed with the intention to have new FS services in place within the first quarter of F17.
- 21 We will continue PAFT services in these locations until 30 September 2016 to allow for service continuation during the transition.

Next Steps

- 22 Following approval by Cabinet, we will:
 - Develop a comms plan (completed)
 - Advise providers
 - Negotiate contract changes with FS providers (by 30 May)
 - Have providers in place for new FS sites (by 30 September)

Risks

- 23 A gap between the closing of PAFT and extending FS may undermine the transition of high-vulnerability PAFT families to FS. We will mitigate this by having FS in place to pick up these clients prior to PAFT closures.
- 24 Medium/low vulnerability PAFT families will not meet the FS referral criteria. All PAFT families will be provided with information about where/how to access parenting support.

s 9(2)(b)(ii) Commercially Sensitive

s 9(2)(b)(ii) Commercially Sensitive

File ref: REP/16/3/286

RELEASED UNDER THE OIA



MINISTRY OF SOCIAL
DEVELOPMENT
TE MANATŪ WHAKAHIATO ORA

Report

Date: 29 March 2016

Security Level: IN CONFIDENCE

To: Hon Anne Tolley, Minister for Social Development

Reconfiguring PAFT to increase Family Start coverage

Purpose of the report

- 1 This report provides you with the draft Cabinet paper on the reconfiguration of the Parents as First Teachers programme (PAFT) to increase Family Start coverage.

Recommended actions

It is recommended that you:

- 1 **note** the attached draft Cabinet paper which seeks approval to reconfigure the investment of \$7.276 million a year in the Parents as First Teachers programme to increase Family Start coverage

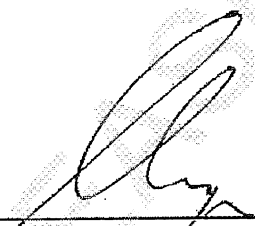
☒ Yes / ☐ No

- 2 **provide** us with comments on the attached draft Cabinet paper

☒ Yes / ☐ No

- 3 **note** the timetable in this report that we will use to enable you to present the final Cabinet paper to the Social Policy Committee at its 13 April 2016 meeting.

☒ Yes / ☐ No


Murray Edridge
Deputy Chief Executive
Community Investment


Date


Hon Anne Tolley
Minister for Social Development


Date

The draft Cabinet paper is attached

- 2 A draft Cabinet paper on the reconfiguration of funding for PAFT to increase Family Start coverage is attached.
- 3 The paper discusses the Community Investment Strategy and its signal for a renewed focus on evaluating service effectiveness to help providers and agencies understand what works to make a difference in the lives of the most vulnerable. It notes that the Strategy is aimed to align funding for those with the highest needs to social services that are results-focused and evidence-based.
- 4 The social investment approach also applies rigorous and evidence-based investment practices to social services, including systematically measuring the effectiveness of services and moving funding to those that are most effective.
- 5 The draft Cabinet paper suggests that the Government could provide more effective services to support vulnerable children by reconfiguring PAFT to increase Family Start coverage.

We have prepared a timetable

- 6 We will use the following timetable to enable you to present the final Cabinet paper to the Social Policy Committee at its 13 April 2016 meeting.

Action	Date
Comments received from you	31 March
Revised draft Cabinet paper to you for Ministerial consultation	1 April
Ministerial consultation begins	4 April
Paper lodged with Cabinet Office (by your Office)	7 April
Paper considered at Cabinet Social Policy Committee	13 April

File ref: REP/16/3/297



Report

Date: 13 May 2016

Security Level: IN CONFIDENCE

To: Hon Anne Tolley, Minister for Social Development

Reprioritising Parents as First Teachers (PAFT) funding to expand Family Start: Implementation plan

Purpose of the report

- 1 This report provides you with details regarding the implementation of the Family Start expansion and closure of PAFT services.

Recommended actions

It is recommended that you:

- 1 **Note** that PAFT funding will be reprioritised to expand Family Start *AT* YES/NO
- 2 **Note** that the proposed expansion to Family Start is being informed by MSD and Treasury's mapping of demand for services and provider performance *AT* YES/NO
- 3 **Note** that the expansion to existing Family Start sites (increased volumes and extended boundaries) is dependent on negotiation and agreement with affected Family Start providers *AT* YES/NO
- 4 **Note** that the expansion of Family Start requires the establishment of four new Family Start sites *AT* YES/NO
- 5 **Note** that extending PAFT contracts through to 30 September 2016 would alleviate funding pressures for our largest PAFT providers while a procurement process is undertaken to secure four new Family Start sites from 1 October 2016 *and enables good time to assess PAFT families' ongoing needs.* *AT* YES/NO
- 6 **Agree** to extend all PAFT contracts through to 30 September 2016 *AT* YES/NO
- 7 **Note** our proposed communications approach regarding the changes to the PAFT and Family Start Services *AT* YES/NO

8 **Agree** to forward a copy of this report to Minister Goodhew

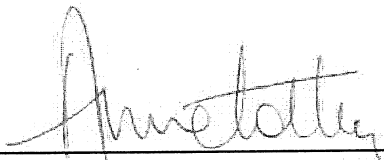
☒ YES/NO



Ruth Palmer
General Manager, Service Development and
Innovation
Community Investment

13 | 5 | 16

Date



Hon Anne Tolley
Minister for Social Development

16-5-16.

Date

Background

- 2 At the Cabinet meeting (CAB) meeting on 9 May 2016 it was agreed to expand Family Start coverage by reinvesting the \$7.276 million PAFT funding (CAB-16-min-0207 refers).
- 3 We have developed an implementation plan outlining how we will reprioritise PAFT funding to expand Family Start into all areas currently covered by PAFT.

Family Start will extend to all areas previously covered by PAFT

- 4 Following announcements of the PAFT closure, a process will occur to increase Family Start coverage to include all the areas currently covered by PAFT.
- 5 We will conduct contract negotiations with current Family Start providers about volumes and service delivery areas. This is part of normal contract management and will be informed by:
 - MSD and Treasury's mapping of service demand and MSD's information on provider performance
 - qualitative information about the need for Family Start in the local mix of services (e.g. Children's Teams, District Health Board).
- 6 There are four areas where new Family Start programmes will be established (Tauranga/Western Bay of Plenty, Taranaki, Palmerston North/Manawatu/Tararua and Timaru/Ashburton).
- 7 MSD will run a selective procurement process to ensure continuity of service and specialised skills.
- 8 To ensure that contracts are in place by 1 October 2016 we will submit a Request for Tender in July, evaluate responses and undertake due diligence in August and negotiate contracts in September 2016.

PAFT contracts will be extended to 30 September 2016

- 9 We will extend all PAFT contracts until 30 September 2016.
- 10 Some of our larger PAFT providers have expressed an interest in delivering Family Start in one or more of the new sites. Extending PAFT contracts through to 30 September 2016 would allow these providers who have expressed an interest to complete a procurement process with minimal disruption to their existing funding streams.

Transitioning PAFT clients to alternative services

- 11 PAFT providers will review families' levels of need and:
 - refer them to Family Start, Children's Teams (where families meet the criteria), or

- assist the family to access alternative parenting advice and support available through Ministries of Health¹ and Education, Plunket, Well Child and Strategies for Kids Information for Parents (SKIP), and Whanau Ora.
- 12 Note that some families currently receiving a service will need to source support themselves (for example from the Strategies for Kids Information for Parents (SKIP) resources), or will not receive parenting support.

We will communicate the decision to affected providers and other stakeholders in a timely, clear and consistent way

- 13 These communications sit within the wider contexts of the Community Investment Strategy and current conversations with all Community Investment providers about the programme and service level decisions that will impact them.
- 14 As many providers are contracted to deliver more than one programme or service, our messaging, tactics and timing need to be aligned with the broader approach to provider communications.
- 15 We have been advised that the Family Start expansion and PAFT closures will be communicated on ~~Wednesday~~ ^{Thursday} 19 May 2016.
- 16 PAFT providers will be informed of the changes by phone followed by an emailed letter from the Deputy Chief Executive.
- 17 Once affected providers have been notified by letter, we will proactively release a media statement (see Appendix A) on the MSD website.
- 18 Family Start providers (excluding those currently delivering both PAFT and Family Start services) will then receive an email directing them to the announcement and setting out next steps.
- 19 Our communications activities will follow the schedule set out in Appendix B and will be based around the key messages attached as Appendix C.
- 20 Provider communications will be managed by regional staff with support from national office to answer additional questions.
- 21 We are working with the MSD media team to prepare for media interest in the announcement.

Risks and Mitigations

- 22 The risks fall into three broad categories for the PAFT closure: risk to clients, risk to providers and communications risks. We outline these risks and our planned mitigations in Appendix E.

s 9(2)(b)(ii) Commercially Sensitive

¹ Some PAFT sites report high levels of families with "health or disability issues". Reported issues vary greatly across families; some examples include Post Natal Depression, bipolar disorder, severe asthma and/or eczema, vision or hearing impairments. Where disabilities are severe or on-going, families are usually already using specialist services and will continue to have these services available to them.

Next steps

- 24 We will liaise with your office over final communications messages regarding these changes.
- 25 Post announcements we will implement this plan and continue to update you of progress.

Appendices

Appendix A: Media release (proactive)

Appendix B: Communications Schedule

Appendix C: Key Messages

s 9(2)(b)(ii) Commercially Sensitive

Appendix E: Risks and Mitigations

File ref: REP/16/5/499

s 9(2)(a) Privacy of Natural Persons

Author: [redacted] Team Leader, Service Development, Community Investment

Responsible Manager: [redacted] Manager Service Development, Community Investment

s 9(2)(a) Privacy of Natural Persons

Appendix A

Media release (proactive)

Draft Media Release: Family Start boosted by funding shift

The successful Family Start programme is to receive a \$7.2 million funding boost in 2016/17 as part of Government efforts to target spending at helping the most vulnerable children.

The money will be reprioritised from planned spending on the Parents as First Teachers (PAFT) programme.

We need to make children at high risk of maltreatment our biggest priority and this involves some tough choices.

Moving funding to Family Start means the Government's investment in families will be refocused on supporting an initiative that contributes towards getting the best results for vulnerable children.

It also aligns with the Ministry of Social Development's Community Investment Strategy, which is focusing taxpayers' money on those with the greatest need for social services.

A recent evaluation of Family Start found that it had achieved positive impacts for vulnerable children.

By shifting funding to Family Start, we will be better targeting limited resources into a service designed to identify families with vulnerable children and support their children's growth and health, learning and relationships, family circumstances, environment and safety.

Family Start is provided to around 5,000 families at any one time, with approximately 3,000 accepted onto the programme each year. The extra funding will allow another 1250 places to be created and result in near national coverage.

PAFT is targeted at lower-risk families and was never designed to specifically meet the needs of vulnerable children. MSD's review of parenting programmes has highlighted that there is no conclusive evidence to show whether PAFT is effective in reducing mistreatment of children or that it can be adapted to become an effective response to meet the needs of vulnerable children.

Since the introduction of PAFT in 1992, Family Start has developed as an evidence-based programme that Ministry research shows delivers positive results for vulnerable children.

Other relevant programmes have also developed in that time, including targeted parenting programmes, Early Start and Whanau Ora, along with the new Children's Teams.

We are working to minimise disruption by engaging with providers to allow for a smooth transition.

Appendix B

Communications schedule

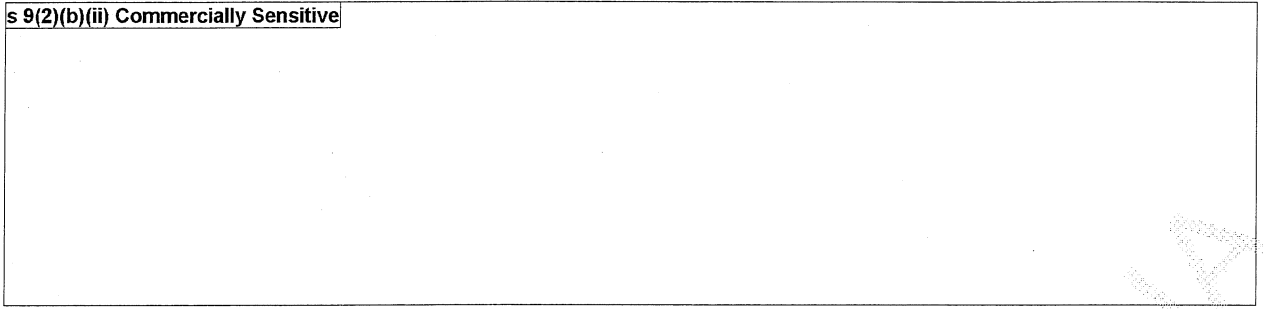
What?	How?	When?	Who?
PAFT providers notified of contact	Phone call	Wednesday 19 May	Regional offices
PAFT providers receive follow up confirmation of closure	Letters (tailored by specific impact) sent simultaneously via email	Wednesday 19 May	Regional offices
Proactive media statement released	MSD website	Immediately after the letters have been sent	National Communications
Family Start providers notified of the announcement	Email	Immediately after proactive media statement is released	Service Development Team

Appendix C

Key messages

- We are increasing our investment in effective services by reprioritising PAFT funding to increase Family Start coverage.
- The decision is in line with the changes of direction signalled in the Community Investment Strategy, to align funding for those with the highest needs to social services that are results-focused and evidence based.
- A recent evaluation of Family Start found that it had achieved positive impacts for vulnerable children.
- PAFT is targeted at lower-risk families and was never designed to specifically meet the needs of vulnerable children.
- MSD's review of its parenting programmes has highlighted that there is no conclusive evidence to show whether PAFT is effective in reducing child maltreatment, or that it could be adapted to become an effective response to meet the needs of vulnerable children.
- We need to make children at high risk of maltreatment our biggest priority and this involves some tough choices.
- By shifting this funding to Family Start, we will be better targeting our resources to a service designed to identify families with vulnerable children and support their children's growth and health, learning and relationships, family circumstances, environment and safety.
- The expansion will result in 1,250 additional families receiving Family Start.
- The expansion will result in near national coverage of Family Start. For example, the change will provide access to Family Start across the entire Auckland region.
- We will work with PAFT providers to ensure the smooth transition of clients to alternative services.





RELEASED UNDER THE OIA

Appendix E: Risks and Mitigations

Risk		Planned Mitigation
Client level risk		
High needs PAFT clients will need to be identified and transitioned to alternative services		PAFT services will close on 30 September 2016. This allows for the safe transfer of vulnerable clients.
Family Start services are not available in all PAFT service areas.		New Family Start sites will be established where necessary. Confirmed new sites include Tauranga/Western Bay of Plenty, Taranaki, Palmerston North/Manawatu/Taranaki and Timaru/Ashburton and surrounding areas. Other Family Start programmes will have an increase in volumes and an extension of boundaries to match current PAFT service delivery areas.
It is possible that some high need families will choose not to be transitioned to Family Start or any other alternative services. (<i>Cab paper 22/4/16 para 43.</i>)		PAFT providers will review the level of need for each family and support families to access alternative services. Where children are considered to be at risk or have high levels of need, they may be referred to a Children's Team (if service is available) or Child, Youth and Family.
Medium/low need families are unlikely to meet the enrolment criteria for Family Start.		Medium and low need families will be referred to alternative parent information services or resources available through Ministries of Health and Education, Plunket, Well Child and Strategies for Kids Information for Parents (SKIP). Regional staff will support PAFT providers to identify alternatives to government services where these are available.
Families with low level health or disability issues may not meet the Family Start enrolment criteria.		Families with health or disability issues are usually accessing specialist services and will continue to have these services available to them. Some specific health and disability issues are part of Family Start referral criteria.
New Family Start sites not established prior to October 2016.		The procurement process will work towards having new Family Start sites in place by 1 October 2016. New providers will be accepting referrals from PAFT during September 2016.
Provider level risk		
PAFT staff may resign from the PAFT programme before the programme is closed.		PAFT providers are responsible, as the employing body, to support PAFT staff through the PAFT programme closure process. The Ministry will support providers where this is appropriate.

s 9(2)(b)(ii) Commercially Sensitive

In some locations the PAFT service serves a 'hub' function as a core service within the continuum of services being delivered by providers.	Family Start can replicate this service provision and act as a 'hub' service, connecting to other services.
Plunket and Barnados, as larger PAFT providers, may be affected by loss of their PAFT contracts.	Early discussions around potential changes to PAFT have taken place with Plunket and Barnados, so they are aware of the issues. The procurement process will provide Plunket and Barnados the opportunity to express an interest in providing Family Start at one or more of the new sites.
Timely and Clear Communication	
Communication with PAFT providers about the changes is unable to commence until announcements.	The extension of PAFT through to 30 September allows a long notice period for providers and for the safe transition of clients to alternative services where appropriate and a notice period for providers.
Very limited information has been shared with PAFT providers to date.	MSD has engaged with service providers in an on-going way about the strategic direction of the Community Investment Strategy (CIS). Providers and the sector are aware of the direction and re-investment decisions that are part of CIS. Regional staff have become the point of first contact for PAFT providers over the last 12 months.
Each PAFT service delivery area is unique in terms of the availability of Family Start or other alternative services.	Each PAFT and Family Start provider will receive an initial phone call and letter advising them of information pertinent to their individual services. Regional staff will also be available to meet with providers to discuss each individual circumstance.

s 9(2)(a) Privacy of Natural Persons

From: s 9(2)(a) Privacy of Natural Persons
Sent: Thursday, 19 May 2016 3:45 p.m.
To: s 9(2)(a) Privacy of Natural Persons
Subject: Parents as First Teachers Funding Reprioritisation
Attachments: PAFT Letter.pdf

Hi s 9(2)(a) Privacy of Natural Persons

s 9(2)(a) Privacy of Natural Persons

Please find attached a letter confirming the conversation with [redacted] this morning regarding the decision to reprioritise funding from Parents as First Teachers (PAFT) to increase Family Start services that was announced by Social Development Minister Anne Tolley at 10am today.

If you have any further question, please feel free to contact me .

Thanks

s 9(2)(a) Privacy of Natural Persons National Contracts and Services | Community Investment
s 9(2)(a) Privacy of Natural Persons | PO Box 1556 | Wellington 6140 | New Zealand

MSD Purpose : We help New Zealanders to help themselves to be safe, strong and independent.
Ko ta mātou he whakamāna tangata kia tū haumarū, kia tū kaha, kia tū motuhake.



MINISTRY OF SOCIAL
DEVELOPMENT
TE MANATU WHAKAHIAHO ORA

COMMUNITY INVESTMENT
TE RAUMI A-HAPORI

s 9(2)(a) Privacy of Natural Persons

From: s 9(2)(a) Privacy of Natural Persons
Sent: Wednesday, 25 May 2016 9:58 a.m.
To: s 9(2)(a) Privacy of Natural Persons
Subject: FW: Guidelines for PAFT Closure Process
Attachments: 160524 Guidelines for PAFT Closure Process.docx

Hi s 9(2)(a) Privacy of Natural Persons

Hope all is well. Please find attached the Guidelines for Parents as First Teachers closure process.

If you have any question, please do not hesitate to contact me.

Thanks

s 9(2)(a) Privacy of Natural Persons

-----Original Message-----

From: s 9(2)(a) Privacy of Natural Persons
Sent: Tuesday, 24 May 2016 2:33 p.m.
To: s 9(2)(a) Privacy of Natural Persons
Subject: Guidelines for PAFT Closure Process

s 9(2)(a) Privacy of Natural Persons

Can you please forward to the Plunket providers as required.

Thank you
On behalf of

s 9(2)(a) Privacy of Natural Persons
Team Leader Family Services

Kia ora PAFT providers,

Last week your MSD CIA contacted you about the reprioritisation of PAFT funding to expand Family Start and the consequent closure of all PAFT programmes. A three month extension through to 30 September 2016 is being prepared for all PAFT contracts.

The time through to 30 September 2016 will enable PAFT staff to assist families to access other parenting services and resources.

The expansion of Family Start will increase family spaces and expand the current service delivery areas to include areas currently only covered by PAFT. The Family Start expansion should be in place by 1 October 2016; we will keep you informed about which Family Start providers will be servicing areas as soon as possible.

The attached document "Guidelines for Closing PAFT programmes" will assist PAFT teams to manage the closure process.

The key messages about why PAFT is being closed were included in the letter that you were sent on Thursday 19 May, these messages can be used in your communications with PAFT families.

Please contact your local MSD CIA with questions regarding the PAFT closure process. Additional assistance is also available from the Family Services Team at Community Investment, MSD, contact information has been included in the guidelines.

Please do not hesitate to contact MSD for assistance.

Kind regards,

s 9(2)(a) Privacy of Natural Persons

s 9(2)(a) Privacy of Natural Persons

s 9(2)(a) Privacy of Natural Persons

I Team Leader Family Services I Community Investment I Ministry of Social Development

RELEASED UNDER THE OIA

s 9(2)(a) Privacy of Natural Persons

From: s 9(2)(a) Privacy of Natural Persons
Sent: Wednesday, 1 June 2016 3:14 p.m.
To: s 9(2)(a) Privacy of Natural Persons
Subject: FW: Plunket FW: Family Start

From: s 9(2)(a) Privacy of Natural Persons
Sent: Tuesday, 17 May 2016 9:50 a.m.
To: s 9(2)(a) Privacy of Natural Persons
Cc: s 9(2)(a) Privacy of Natural Persons
Subject: RE: Family Start

Hi s 9(2)(a) Privacy of Natural Persons

Very happy to keep talking and we will be in touch again this week.

Regards

s 9(2)(a) Privacy of Natural Persons

s 9(2)(a) Privacy of Natural Persons

Team Leader Family Services | Community Investment | Ministry of Social Development s 9(2)(a) Privacy of Natural Persons

From: s 9(2)(a) Privacy of Natural Persons
Sent: Tuesday, 17 May 2016 5:54 a.m.
To: s 9(2)(a) Privacy of Natural Persons
Cc:
Subject: RE: Family Start

s 9(2)(a) Privacy of Natural Persons

Thank you for the conversation yesterday around communications of service changes, along with this earlier note. It will be very helpful, as discussed, to stay closely connected as you have further information related to the timing of announcements. As you are aware, our staff – and customers – are affected by our ability to give them clear expectations around the delivery of services in the near future.

Regards

s 9(2)(a) Privacy of Natural Persons

s 9(2)(a) Privacy of Natural Persons

Acting Chief Operating Officer
Chief Information Officer

s 9(2)(a) Privacy of Natural Persons

Visit: national office, lvl 3 simpl house, 40 mercer st, wellington 6011
Post: plunket national support office, po box 5474, wellington 6140
Find out more or donate at: www.plunket.org.nz/donate

Together, the best start for every child | Whanau awhina

Plunket

From: s 9(2)(a) Privacy of Natural Persons

Sent: Monday, 9 May 2016 4:28 p.m.

To: s 9(2)(a) Privacy of Natural Persons

s 9(2)(a) Privacy of Natural Persons

Cc: s 9(2)(a) Privacy of Natural Persons

Subject: Family Start

Hi s 9(2)(a) Privacy of Natural Persons

It was nice to meet you earlier today.

As promised here is the link to the Family Start Programme Manual and other Family Start publications.

<https://www.familyservices.govt.nz/working-with-us/programmes-services/early-intervention/new-family-start/resource-and-information.html>

Any questions let us know,

Regards

s 9(2)(a) Privacy of Natural Persons

s 9(2)(a) Privacy of Natural Persons

s 9(2)(a) Privacy of Natural Persons

Team Leader Family Services | Community Investment | Ministry of Social Development

----- This email and any attachments may contain information that is confidential and subject to legal privilege. If you are not the intended recipient, any use, dissemination, distribution or duplication of this email and attachments is prohibited. If you have received this email in error please notify the author immediately and erase all copies of the email and attachments. The Ministry of Social Development accepts no responsibility for changes made to this message or attachments after transmission from the Ministry. -----

s 9(2)(a) Privacv of Natural Persons

From: s 9(2)(a) Privacv of Natural Persons
Sent: Wednesday, 1 June 2016 3:14 p.m.
To: s 9(2)(a) Privacv of Natural Persons
Subject: FW: Plunket FW: PAFT Contract

From: s 9(2)(a) Privacv of Natural Persons
Sent: Wednesday, 20 January 2016 9:51 a.m.
To: s 9(2)(a) Privacv of Natural Persons
Cc: [redacted]
Subject: RE: PAFT Contract

Hi s 9(2)(a) Privacv of Natural Persons

A meeting on the 16th sounds a good idea.

Let me know what time suits you and I will arrange it from our end.

Regards,

s 9(2)(a) Privacv of Natural Persons

s 9(2)(a) Privacv of Natural Persons

s 9(2)(a) Privacv of Natural Persons

[redacted] Team Leader Family Services | Community Investment | Ministry of Social Development [redacted]
[redacted]

From: s 9(2)(a) Privacv of Natural Persons
Sent: Wednesday, 20 January 2016 9:47 a.m.
To: s 9(2)(a) Privacv of Natural Persons
Cc: [redacted]
Subject: RE: PAFT Contract

Hi s 9(2)(a) Privacv of Natural Persons

s 9(2)(a) Privacv of Natural Persons

Thanks for trying to contact me. I will try and get hold of you later today. [redacted] and I would welcome the opportunity to meet with you in February if possible. We have a tentative meeting in the morning of the 16th Feb at MSD with the SKIP team and it would be good if we could dovetail meetings to check in with you on both PAFT and the Family Start/Wellchild conversations we had last year.

Regards,

s 9(2)(a) Privacv of Natural Persons

From: s 9(2)(a) Privacv of Natural Persons
Sent: Wednesday, 23 December 2015 3:08 p.m.
To: s 9(2)(a) Privacv of Natural Persons
Subject: RE: PAFT Contract

Hi s 9(2)(a) Privacv of Natural Persons

Sorry for the delay in replying to you.

I've just tried to call but you're understandably on holiday.

I'm back on 20 January so feel free to contact me then and I can update you on PAFT.

Regards

s 9(2)(a) Privacy of Natural Persons

s 9(2)(a) Privacy of Natural Persons

s 9(2)(a) Privacy of Natural Persons

Team Leader Family Services | Community Investment | Ministry of Social Development

From: s 9(2)(a) Privacy of Natural Persons

Sent: Wednesday, 16 December 2015 3:11 p.m.

To: s 9(2)(a) Privacy of Natural Persons

Cc: s 9(2)(a) Privacy of Natural Persons

Subject: PAFT Contract

Hi s 9(2)(a) Privacy of Natural Persons

I have been made aware by our Bay of Plenty co-ordinator that initial training has been cancelled and you will make arrangements for 1:1 or small group training were needed.

Has the review of all the family services/programmes been completed and are you able to provide anymore information on where PAFT might be heading post June 2016.

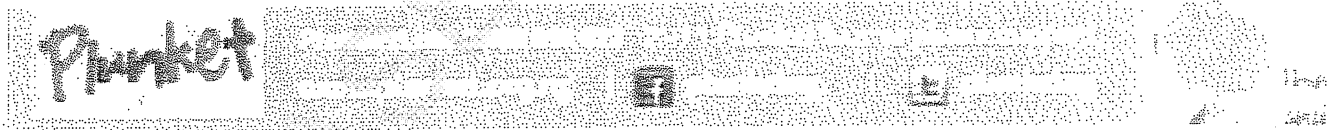
Warm regards,

s 9(2)(a) Privacy of Natural Persons

National Advisor, Parenting Development

s 9(2)(a) Privacy of Natural Persons

5 Twigger Street,
Addington,
CHRISTCHURCH



Nā tō rourou, nā tōku rourou, ka ora ai te iwi.
With your knowledge and my knowledge, we will thrive.

----- This email and any attachments may contain information that is confidential and subject to legal privilege. If you are not the intended recipient, any use, dissemination, distribution or duplication of this email and attachments is prohibited. If you have received this email in error please notify the author immediately and erase all copies of the email and attachments. The Ministry of Social Development accepts no responsibility for changes made to this message or attachments after transmission from the Ministry. -----