Ministry of Social Development Background information for Incoming Ministers

2017



MINISTRY OF SOCIAL DEVELOPMENT - BACKGROUND INFORMATION FOR INCOMING MINISTERS

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MINISTRY OF SOCIAL DEVELOPMENT - BACKGROUND INFORMATION FOR INCOMING MINISTERS

Introduction

This document provides background information for Incoming Ministers on the Ministry of Social Development (the Ministry). It sets out the Ministry's role, purpose, functions and structure.

The portfolios that the Ministry services are:

- Social Development
- Housing and Urban Development
- Employment
- Disability Issues
- Seniors
- Youth.

The Ministry also provides services to the Veterans' Affairs, Revenue, and Children's portfolios.

We look forward to working with you and discussing the most effective ways we can support you and your priorities.

Who we are and what we do

Helping New Zealanders to help themselves to be safe, strong and independent

Ko ta mātou he whakamana tangata tū kia haumaru, kia tū kaha, kia tū motuhake.

Our work touches nearly all New Zealanders at some point in their lives.

Some need temporary assistance, while others, like retired New Zealanders and people with ongoing personal and health challenges, depend on us for long-term support.

It is vital that everything we do as a Ministry is centred on providing each of these clients with the help they need, when they need it. Making a positive and sustainable difference is at the very core of what we do.

By supporting our clients with a range of assistance, including financial, housing, employment and access to social services, we help families out of hardship and poverty, improve their social and economic outcomes and support improved health and education and stronger communities.

There is no one-size-fits-all answer. The Ministry has a broad range of functions with an array of products and services. To support our client-facing teams to change lives for the better we are on a continual process of improvement, basing decisions on data and evidence to make sure public funds are prioritised effectively to achieve the best possible social outcomes for New Zealand.

We can't work in isolation given that many of our clients often need services and support from other agencies beyond what the Ministry can provide. To address these more complex social issues, such as material wellbeing, poverty, inequality and sexual and family violence, we work closely with our partners across government as well as with our trusted third-party providers.



We deliver a wide range of services to help New Zealanders to help themselves become safe, strong and independent



We assess people's need for, and deliver, financial assistance

Benefits

- Jobseeker Support income support for people who are not in full-time employment and are available for and willing to work, and for people who have reduced capacity to work, due to health condition, injury or disability
- Emergency Benefit income support for people unable to earn a sufficient livelihood (and are in hardship) and not eligible to receive any other benefit
- **Sole Parent Support** income support for sole parents with one or more dependent children (under age of 14)
- Supported Living Payment income support for people with a serious health condition, injury, disability or are totally blind
- Youth Payment and Young Parent Payment income support and incentive payments for young people and young parents

Other financial support

- **Disability Assistance** for people with ongoing disability costs or caregivers of children with a serious disability
- Hardship Assistance to help people with emergency or essential costs, eg civil defence payments, funeral grants, live organ donor assistance, temporary additional support, temporary accommodation assistance, special needs grants
- Special Circumstances Assistance for people in special circumstances, such as victims of domestic violence and witness protection cases
- **Recoverable assistance** for non-beneficiaries to meet essential needs for specific items or services eg fridge, washing machine
- Work Assistance for beneficiaries, low-income earners, students and former beneficiaries to assist them to obtain and maintain employment

Retirement benefits

- New Zealand Superannuation income for people who have reached the qualifying age of 65 and meet residency requirements
- Veteran's Pension for ex-service personnel who served in the armed forces in a declared war or emergency

Accommodation costs

- Accommodation Supplements a subsidy for renters, boarders and home owners with limited income and cash assets to meet their accommodation costs
- Housing support products for people to move into private market housing eg bond payment or moving costs
- Emergency Housing Special Needs Grant a grant that supports individuals and families with the cost of short term accommodation in times of urgent need

Student financial support (via StudyLink)

- **Student Allowances** non-recoverable assistance to support students with living costs while they undertake full-time tertiary study
- **Student Loans** loans to tertiary students undertaking studies at approved tertiary institutions
- Study scholarships and awards to tertiary students and teachers

Child-related benefits

- Childcare Assistance childcare subsidy to assist low and middle income parents to enter employment, training or education, the costs of early childhood education for eligible parents and the Early Learning Programme Assistance for those enrolled in Family Start or Early Start
- **Orphan's/Unsupported Child's Benefit** income support to the caregiver of a child whose parents can't support them

Discounts and concessions

For low income individuals, families and seniors through the SuperGold Card and Community Services Card.



We anticipate the need for future support and services:

Employment support and services

- Connecting clients to employers and job opportunities through intensive job search assistance, and offering employment workshops
- Up-skilling clients through industry-based recruitment partnerships, pre-employment training, and other services and programmes eg Drivers' Licence programmes

• Supporting young people to gain the skills they need to work and have an independent future through the Youth Service and young people not in education, employment or training

Housing support and services

- Coordinating the provision of state/social, emergency and transitional housing
- Managing the register of applications for state/social housing
- Assessing and reviewing people's eligibility for emergency, transitional and state/social housing, and income related rent
- Contracting state/social housing tenancies by paying the Income-Related Rent Subsidy (IRRS) to registered community housing providers and Housing New Zealand
- Developing and maintaining relationships across government and with housing providers and other stakeholders to better understand and influence the housing sector
- Providing products, incentives and services to help households occupying or seeking state/social housing, to access or retain alternative housing solutions
- Providing support services for people in emergency and transitional housing or to those in need of state/social housing or at risk of needing it
- Providing support to help providers secure access to properties for state/social housing tenancies eg upfront funding.
- Forecasting demand for housing support and proactively developing appropriate supply options



We provide policy advice to Ministers on:

- employment support
- income support
- families and communities
- poverty
- youth
- seniors and international
- disability issues
- state/social housing
- \cdot social sector issues.



We produce and publish the following reports:

- valuations of the benefit and state/social housing systems
- Household Incomes Report
- \cdot evaluations of services, programmes, pilots and trials
- State/social Housing Purchasing strategy.



We protect the integrity of the welfare system by:

- minimising errors, fraud and abuse of the benefit system and income related rent
- managing the collection of overpayments, recoverable assistance loans and other balances owed by former clients.



We design, deliver and purchase community services, programmes and initiatives, including:

- supporting victims, survivors and perpetrators of family violence and sexual violence
- initiatives which work to change attitudes and behaviours, and grow leadership within communities to address family violence
- reducing the isolation, abuse and neglect of older people
- building people's financial capability and resilience
- ensuring refugee and migrant communities have access to social services and can participate in local initiatives
- supporting community providers to further develop their capability
- accreditation of social service providers contracted by the Ministry, Oranga Tamariki, the Ministry of Justice, and Department for Corrections
- supporting the Tairāwhiti place-based initiative.



We advocate for key population groups through the:

- Office for Seniors supports the rights and interests of older people, ensuring they can age positively, are highly valued and recognised as integral part of communities
- Office for Disability Issues is the focal point within Government on disability issues. It supports the implementation of the New Zealand Disability Strategy and the United Nations Convention on the Rights of Persons with Disabilities
- Ministry of Youth Development provides and maximises opportunities for the positive engagement and contribution of young people, including funding youth development opportunities designed to develop their personal, social and decision-making skills



We resolve claims of abuse and neglect:

For people who were under the supervision or in the care, custody or guardianship of the state, or who had come to the notice of

A refreshed mandate for the Ministry's role and functions

Legislative changes in April 2017 resulted in the transfer of the functions and services relating to the care and protection of vulnerable children and young people from the Ministry of Social Development to the new Ministry for Vulnerable Children, Oranga Tamariki.

We are responsible for:

- income support for those on low or no incomes, including students and those without work, and retirement income for seniors
- employment support, through case management, training and other services to help those who are able to get back into sustainable employment
- community partnerships and programmes, including services to prevent and respond to family and sexual violence
- policy and investment advice based on data and evidence, with the aim of achieving the best possible outcomes from funding and system settings.

The changes in April provided an opportunity to refresh our strategic direction, streamline our structure, and apply our significant strategic profile to maximise the contribution we make to our clients and the wider social and economic outcomes for New Zealanders. This included asking ourselves how we could redefine our role, focus and capabilities to create the most value for our clients.

Our strategic direction

We look forward to engaging with you on setting our strategic direction.

We are developing a high-level concept of what the future Ministry might look like, how it will deliver services and how it will work in collaboration with other government agencies and within the wider social system. This concept will then inform how we deliver our strategic direction.

In setting our strategic direction, we are taking a long-term view over the next 10 to 15 years. This long-term horizon will ensure we consider projected changes in demographics, the economy, future labour markets, and the opportunities that new technologies can deliver.

In considering a new direction, we are asking ourselves how we can best deliver our purpose – helping New Zealanders to help themselves to be safe, strong and independent – to ensure we achieve better outcomes for our clients by using our resources effectively.

The Ministry provides social policy advice, both for New Zealand as a whole and for the population groups within our remit, supported by the enhanced use of data and analytics and improved outcome reporting. This gives us an end-to-end view of the impact of initiatives and interventions and the extent to which these improve social and economic outcomes.

By connecting people to entitlements, work and training opportunities, and appropriate housing, we support a stable foundation from which people and their families can access education, training and jobs, providing them with the ability to make decisions and choices about their future aspirations.

This 'end-to-end' approach reflects the dual role of the Ministry to provide:

- services and support, for those in need, when they need it to achieve the best possible outcomes
- aspirational support for people to reach their full potential and be as independent as possible within their circumstances, in the future.

The Ministry is able to both support the policy settings that allow individuals and communities to succeed, and help individuals and families overcome the barriers they face to participate in society and contribute to the economy.

Our strategic priorities

Our current strategic priorities are set out in our Statement of Intent and we welcome a discussion with Ministers on these priorities.

Using an investment approach so that we can enhance outcomes for our clients

We will achieve this by:

- targeting our services more effectively towards clients and groups where they will have the greatest impact by helping people become more independent of the welfare system for extended periods of time, we can lessen the risk of poverty, social dislocation and deteriorating overall health
- enhancing the effectiveness of the state/social housing system so that New Zealanders have secure housing, which means they can focus on other aspects of their lives such as finding work, engaging in education or training, contributing to their communities or accessing medical care
- working more closely with the rest of government and with local communities, and increasing our contribution to regional development – to effectively address complex needs and achieve better results
- supporting strong, inclusive communities to maximise everyone's opportunities and ability to participate fully in society.

Strengthening our capabilities as an organisation to ensure we deliver high-quality, client-centred services

We will achieve this by:

- enhancing our digital capability to provide a seamless and easy client experience and meet New Zealanders' expectations on how they want to interact with government agencies
- building strategic relationships with trusted third-party providers by trialling different ways of getting people into sustainable work and housing this is a key part of our investment approach
- safeguarding the information we hold with systems that support trust and enable us to deliver improved client outcomes
- building our data analytics expertise this is becoming more important as we seek to improve our understanding of our clients and to target the services that meet the needs of individuals, families and communities
- strengthening our organisational health and capability and fostering a collaborative organisational culture.

Summary of portfolios

Social Development

The Social Development portfolio addresses some of the most complex issues facing New Zealand and provides financial and other support to help people support themselves and their dependants.

The Minister for Social Development's responsibilities include reducing long-term benefit receipt and enhancing people's financial wellbeing through connecting more New Zealanders to the workforce. Higher participation in the labour market also supports economic growth, which has wider benefits for New Zealanders.

The Ministry is responsible for:

- income support for those on low or no incomes, including students and those without work, and retirement income for seniors
- employment support, through case management, training and other services to help those who are able to get back into sustainable employment
- community partnerships and programmes, including services to prevent and respond to family and sexual violence
- policy and investment advice based on data and evidence, with the aim of achieving the best possible outcomes from funding and system settings.

Housing and Urban Development (in relation to state/social housing)

State/social housing is a vital part of New Zealand's social support system, providing a stable base where vulnerable people can build better and more independent lives.

The Minister for Housing and Urban Development is responsible for, inter alia, social, emergency and transitional housing, as well as payment of the Accommodation Supplement to low- to moderate-income households in private housing (rental or home ownership).

The Ministry is the lead agency for state/social housing and is responsible for:

- · coordinating the provision of social, emergency and transitional housing
- assessing eligibility for state/social housing
- managing the state/social housing register (the waitlist)
- · purchasing state/social housing places and support services for tenants
- managing relationships with commercial developers and community housing providers, including Housing New Zealand, to develop additional social / state housing supply
- · procuring transitional housing places and support services for clients
- paying Income-Related Rent Subsidy to state/social housing providers
- providing advice on policy, funding and regulatory settings
- forecasting demand for housing support and proactively developing appropriate supply options.

Our state/social housing roles require us to work closely with Housing New Zealand; the Treasury; the Ministry of Business, Innovation and Employment (MBIE); and Te Puni Kōkiri.

Employment

This portfolio includes employment components of the Social Development portfolio and the former Tertiary Education, Skills and Employment portfolio. We look forward to engaging with the new Minister to understand the scope and responsibilities of this portfolio.

Seniors

Older people are working longer and are healthier, wealthier and better educated. With the population ageing, we need to address the challenges and maximise the opportunities.

The Minister for Seniors has a whole-of-government advocacy role on behalf of older people, particularly in relation to policy development and decision-making.

The Office for Seniors sits within the Ministry, and acts as a focal point within government for information and advice on issues affecting older people and their wellbeing, based on sector engagement and good practice. The Ministry's policy team focuses on developing policies on income support and social policy issues relevant to seniors.

Youth

The vision is to provide youth development opportunities that enable young people to acquire the skills and confidence they need to participate in and contribute to the social and economic growth of New Zealand.

The Minister for Youth has an important role as an advocate for New Zealand's young people aged 12 to 24 years across government and ensures that, where necessary, policies from portfolios take into account youth issues and perspectives.

The Ministry of Youth Development (MYD) sits within the Ministry, and its objective is to take a strategic approach to partnering with the business and philanthropic sectors to provide the positive opportunities needed for all young people.

Policy advice for the Minister for Youth is provided by the Ministry's policy team. This includes policy support for the Youth Investment Strategy and Youth Parliament, and policy advice on cross-cutting social issues affecting youth, such as vulnerable or disadvantaged youth populations.

Disability Issues

It is a responsibility of the Government to identify and remove barriers negatively impacting on disabled people, so that they can get on and live the life they choose.

The Minister for Disability Issues has a whole-of-government advocacy function on behalf of disabled New Zealanders.

The Minister for Disability Issues has a legislative responsibility to develop the New Zealand Disability Strategy, which provides the Government's overall direction for disabled people and for improving disability support services. The Minister for Disability Issues is also responsible for the New Zealand Sign Language Act 2006, which recognised New Zealand Sign Language (NZSL) as an official language of New Zealand.

The Office for Disability Issues sits within the Ministry, and works with government agencies and disability sector organisations to promote action that removes barriers limiting or preventing disabled people from participating in society.

The Ministry also provides policy advice on improving employment outcomes for disabled people and people with health conditions (including mental health) and supporting the transformation of the disability support system.

Veterans' Affairs

We support the Minister of Veterans' Affairs through the administration of the Veteran's Pension. Under Vote Social Development, this totals over \$162 million for 2017/18. The Veteran's Pension is an alternative to New Zealand Superannuation for qualifying veterans.

Revenue

We support the Minister for Revenue through the administration of student loans. Under Vote Social Development, this totals over \$1,647 million for the payment and management of student loans.

Crown entities

The Ministry monitors four Crown entities.

- **Superu (the Families Commission)** advocates for families, and provides research and evidence to inform the development and implementation of social policies, programmes and services designed to improve the lives of New Zealanders. In July 2017 Cabinet agreed to disestablish Superu.
- The New Zealand Artificial Limb Service provides individualised services to rehabilitate amputees. The Service currently sits under the Social Development portfolio as it used to be part of the former Department of Social Welfare. Recent developments suggest that this arrangement may no longer be appropriate. In recent years, day-to-day oversight for the Service was delegated to the Minister for Disability Issues.
- The Social Workers Registration Board manages the registration of social workers, including overseeing the social work qualifications framework. Following the review of the Social Workers Registration Act 2003, decisions have been taken to make the registration of social workers mandatory. Legislation to achieve this has had its first reading and has been referred to Select Committee.

The Ministry provides advice and support to the Minister for Children with regard to the Office of the Children's Commissioner:

• **The Children's Commissioner** independently monitors and assesses services provided under the Oranga Tamariki Act 1989, and advocates for the interests, rights and wellbeing of children and young people.

Statutory tribunals

- The Social Security Appeal Authority is an independent statutory tribunal, established under section 12A of the Social Security Act 1964. Its function is to hear appeals against decisions on income support entitlements made by the Ministry of Social Development that have been confirmed or varied by a local Benefits Review Committee. Appointments to the Authority are made by the Governor-General on the recommendation of the Minister for Social Development, after consultation with the Minister of Justice.
- **The Student Allowance Appeal Authority** is an independent statutory tribunal, established under section 304 of the Education Act 1989. Its function is to hear appeals against decisions made by the Ministry of Social Development relating to student allowances. The Authority consists of a single member appointed by the Minister for Social Development.
- The Social Workers Complaints and Disciplinary Tribunal is a statutory body established under section 114 of the Social Workers Registration Act 2003. Its function is to administer the complaints process concerning registered social workers established by the Social Workers Registration Act 2003, and to exercise the disciplinary powers over registered social workers conferred by the Act. Each case considered by the Tribunal requires five members: four appointed by the Social Workers Registration Board and one appointed by the Minister for Social Development.

What we look like

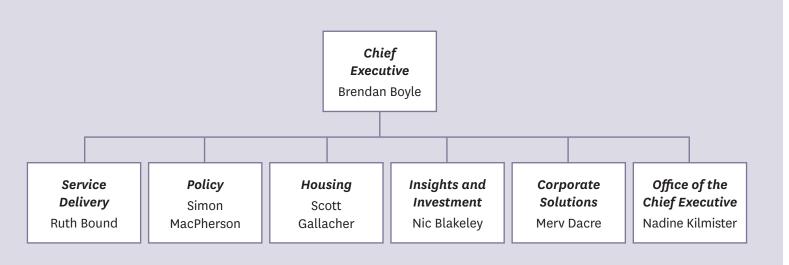
For the Ministry, 2017 has been a year of significant change.

On 1 April 2017 the Ministry for Vulnerable Children, Oranga Tamariki came into existence, with approximately 3,300 Ministry staff, along with a number of functions, transferring to the new agency.

A new Vote Social Housing to be administered by the Ministry was established and came into effect on 1 July 2017.

The Social Investment Agency was launched in July and replaced the Social Investment Unit, which had been housed within the Ministry.

Figure 1: The Ministry of Social Development's structure



Office of the Chief Executive

The Office of the Chief Executive (OCE) group provides high-level strategic, organisational and operational advice to the Chief Executive, and manages key external relationships across the social sector as well as across the entire state sector. It works with all areas of the Ministry to co-ordinate and provide advice to the Chief Executive and Ministers' Offices.

Service Delivery

The Service Delivery arm of the Ministry has around 5,500 staff in over 150 locations across New Zealand. This includes service centres, community links, processing centres, contact centres, and regional offices.

Our clients are at the centre of what we do. We are focused on helping our clients help themselves to be independent, whether that is working with a jobseeker to find employment, supporting a superannuitant to live independently or helping a student get sorted so they can focus on their study.

Our job is to make dealing with us as easy as possible so that we can focus our effort where we will make the biggest difference – on supporting our most vulnerable clients towards independence.

We work with non-government organisations (NGOs), other government agencies, and the business sector to design and deliver initiatives and services that build strong, capable communities, which increase opportunities for youth and help individuals and families/whānau to live without violence.

Service Delivery is responsible for:

- income support for those on low or no incomes, including students and those without work, and retirement income for seniors
- employment support, through case management, training and other services to help those who are able to get back into sustainable employment
- state/social and emergency housing, by assessing needs and connecting with housing providers to provide safe accommodation
- community partnerships and programmes, including services to prevent and respond to family and sexual violence.

Housing

The Housing business group leads and prioritises housing within the Ministry and across government, so that all New Zealanders in insecure accommodation or in need can gain a safe, secure and stable place to live, with the right support services.

Housing consists of three functional groups:

- The Office of the Deputy Chief Executive is responsible for state/social housing data and information, both within the Ministry and across government agencies
- Strategic Management and Planning is responsible for the state/social housing Purchasing Strategy, its development, delivery and implementation, and strategic engagement with stakeholders across the Ministry and government
- Strategic Purchasing engages with the housing sector and providers to deliver more social houses and transitional houses where they are needed. With a strong strategic and commercial focus, the group seeks to understand and influence the sector; develop robust social housing contract models; provide strategic advice on the portfolio of social housing and services, and build close relationships with commercial developers and housing providers.

Policy

The Ministry's policy functions are brought together in the Ministry's Policy team. The group provides advice and support to Ministers, and supports government decision-making by providing advice on policy, legislation and investment across a range of topics and issues, including:

- income support
- · employment support including youth employment, and health and disability employment
- state/social housing
- families and communities
- issues faced by children and young people, people with a disability and older people
- social sector initiatives.

The group comprises Community and Families Policy (including the Office for Disability Issues), Employment and Income Support, Housing Policy, Seniors and International Policy (including the Office for Seniors).

Insights and Investment

The Insights and Investment group is a centre of expertise for data, analytics, strategic thinking and investment advice for the Ministry.

The group drives evidence-led decision-making across the Ministry and turning insights into action by:

- · building social investment tools, processes and frameworks for the Ministry
- providing knowledge and insights that inform decision-making and making actionable recommendations
- · creating the foundations of data, evidence and knowledge.

Insights and Investment comprises Insights-MSD (business reporting and monitoring, information development, research and evaluation and advanced analytics functions), the Actuarial team, the Organisational Planning, Performance and Governance team (organisational strategy and governance, accountability and performance advice) and the Strategic Issues and Investment team (specialist and strategic advice to enhance the Ministry's decisions and investments).

Corporate Solutions

The Corporate Solutions group provides corporate support services to the Ministry, including Information Technology, Finance, Human Resources, Communications, Ministerial Services, Enterprise Risk and Security, Legal Services, Property and Facilities, and Social Sector Accreditation. A number of these corporate services are also provided to the Ministry for Vulnerable Children, Oranga Tamariki and the Social Investment Agency as part of our shared services agreements.

Our operating environment

- Security of sites for our service delivery frontline sites we will look at introducing an enhanced physical security design as part of our Future State Physical Security Environment project. This will be based on the trials undertaken in Willis Street and Horowhenua in 2015/2016 as part of our Security Response Programme.
- **Digital availability** we are committed to enabling our digital business. In the Ministry context, this is how we can support service delivery that puts clients online, not in a line. The immediate technology focus is on ensuring that front-end digital channels are separated from our back-end core systems. This will mean clients can use these channels even when our systems have planned or unplanned outages. It will help give clients the online experience at the level they expect, so they don't have to revert to traditional (non-digital) channels.
- Culture we remain committed to enhancing the capability of our people and to fostering a
 constructive organisational culture to drive performance. Our people strategy, which we launched
 in 2016, articulates four broad themes: supporting our people to perform at their best, moving
 towards a more planned approach for an increasingly responsive workforce, building our leadership
 capability, and orienting our organisation and workforce around our clients. These themes are
 underpinned by our principle of embedding a constructive, collaborative and innovative
 corporate culture.

Overview of Votes

Budget 2018

We will shortly engage with Ministers on their priorities for Budget 2018 and seek approval of Vote Social Development and Vote Social Housing investment packages for submission to the Minister of Finance. The Ministry will provide advice and support to you as initiatives are progressed through the Budget process.

The Votes and appropriations

As the administering department for Vote Social Development and Vote Social Housing, we administer \$25 billion of public money annually and provide services and assistance to more than a million New Zealanders every year. Our client base includes working-age people, families and communities, students, youth, disabled people, and seniors.

We provide services to the following Ministers, who have responsibility for appropriations in the Votes we administer:

- Minister for Social Development
- Minister for Housing and Urban Development
- Minister for Youth
- Minister of Revenue
- Minister for Seniors
- Minister for Disability Issues
- Minister of Veterans' Affairs
- Minister for Employment (the scope of the financial responsibilities for this portfolio are still being worked through).

Our expenditure

Our total 2017/2018 budget is forecast to be \$25.2 billion.

The graph below details the breakdown of the combined two votes (Vote Social Development and Vote Social Housing) across the Ministry of Social Development.

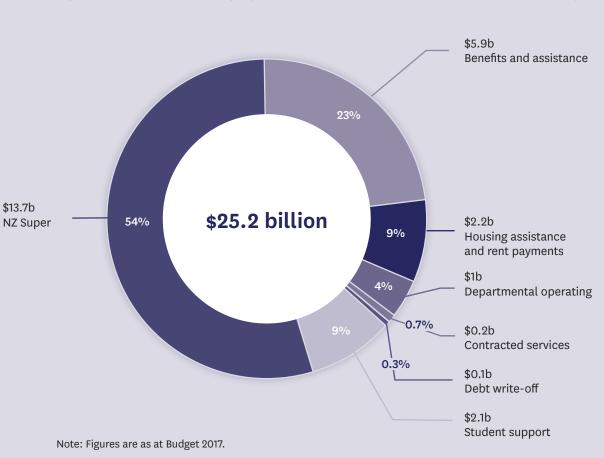
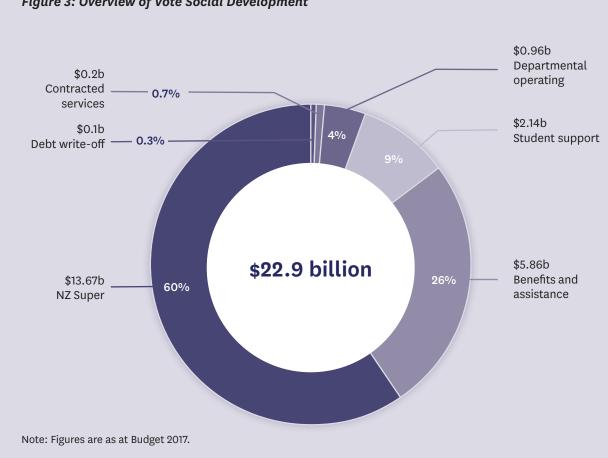


Figure 2: The combined budget for Vote Social Development and Vote Social Housing

Vote Social Development



The Minister for Social Development is responsible for \$21.1 billion of the \$22.9 billion.

Figure 3: Overview of Vote Social Development

Other appropriation Ministers in Vote Social Development

The Minister for Youth

Responsible for an appropriation in the Vote for the 2017/2018 financial year covering a total of:

• just over \$10 million on partnering for youth development, including increasing youth development opportunities.

The Minister of Revenue

Responsible for appropriations in the Vote for the 2017/2018 financial year covering a total of:

- nearly \$1,632 million on payments for student loans
- over \$15 million for management of student loans.

The Minister for Disability Issues

Responsible for an appropriation in the Vote for the 2017/2018 financial year covering a total of:

• nearly \$4 million on promoting positive outcomes for disabled people.

The Minister of Veterans' Affairs

Responsible for appropriations in the Vote for the 2017/2018 financial year covering a total of:

- over \$162 million on payment of Veteran's Pensions
- \$443,000 for processing of Veteran's Pensions.

The Minister for Seniors

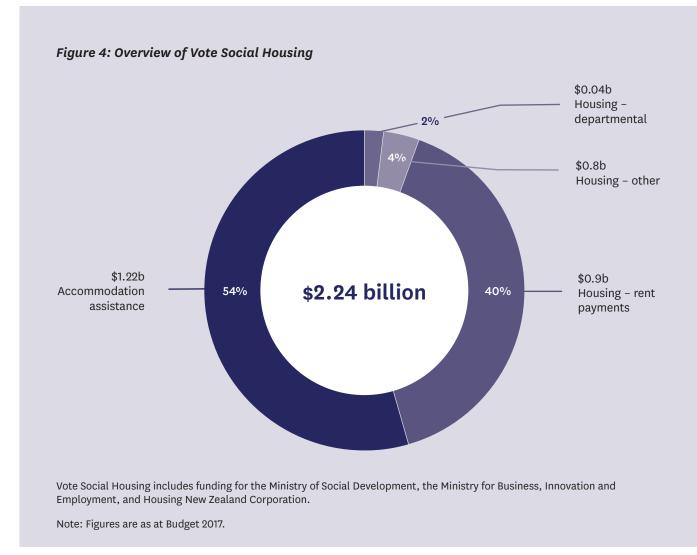
Responsible for an appropriation in the Vote for the 2017/2018 financial year covering a total of:

• over \$1 million on services from the Office for Seniors.

Vote Social Housing

Vote Social Housing was established to provide greater transparency, visibility and accountability for the state/social and emergency housing portfolio.

Prior to Vote Social Housing, appropriations related to the state/social and emergency housing portfolio were split between Vote Social Development, Vote Building and Housing, and Vote Finance. Existing whole appropriations were transferred to Vote Social Housing with effect from 1 July 2017, completed at Budget 2017.



'Housing – Other' expenditure is mainly for the increased supply of emergency and state/social housing places, and support and wraparound services for long-term sustainable tenancies.

The following appropriations will be transferred to Vote Social Housing, with effect from 1 July 2018, which will increase the Vote Social Housing baseline by \$34.6 million:

- funding for the Emergency Housing Special Needs Grants will be transferred from Vote Social Development
- the Community Housing Regulatory Authority appropriation will be transferred from Vote Building and Housing
- the Social Housing Reform Multi-Category Appropriation will be transferred from Vote Finance.

Legislation we manage and/or administer

- Social Security Act 1964
- New Zealand Superannuation and Retirement Income Act 2001 (Part 1 and Schedule 1)
- Social Welfare (Reciprocity Agreements, and New Zealand Artificial Limb Service) Act 1990
- Student Allowances Regulations 1998 and Part 25 of the Education Act 1989
- Social Workers Registration Act 2003
- Vulnerable Children Act 2014 (Part 2 only)
- Children's Commissioner Act 2003
- Families Commission Act 2003
- New Zealand Sign Language Act 2006
- Disabled Persons Community Welfare Act 1975 (except Part 2A)
- Employment Services and Income Support Integrated Administration Act 1998
- Family Benefits (Home Ownership) Act 1964
- Department of Child, Youth and Family Services Act 1999
- Department of Social Welfare Act 1971
- Housing Restructuring and Tenancy Matters Act 1992 (joint responsibility with MBIE).



New Zealand Government