

MAY | JUNE 2023 ISSUE 14

# KAIWHAORA PĀNUI

## KIA ORA ...

Welcome to the 14th edition of Kaiwhakaoranga Pānui

The Kaiwhakaoranga Specialist Case Management Service will be sharing this Pānui on a regular basis to help keep you connected and informed. In the Pānui, we will share updates about the service and important information from other agencies.

## WE'RE HERE TO HELP YOU AND YOUR FAMILY

The Kaiwhakaoranga Specialist Case Management Service provides support for the community affected by the terror attacks of 15 March 2019 to access the services and help needed.

This may include help with employment, financial assistance, immigration, social support and other needs.

You do not need to receive financial assistance from MSD to be part of the service.

Email: [support@msd.govt.nz](mailto:support@msd.govt.nz)  
Phone: 03 961 9257

## Special message from Hon. Minister Radhakrishnan



Tēnā koutou katoa, Assalamu alaikum

May was a busy month starting with a wonderful Eid al-Fitr in Parliament and followed by Budget 2023 announcements.

Eid al-Fitr is such a wonderful opportunity to celebrate the values of Islam and the contributions of our Muslim communities. I enjoy events like Auckland Eid Day – the warmth, camaraderie, the incredible food, and the sheer diversity of our Muslim communities was on display. I don't say it lightly when I say it's one of my favourite festivals of the year, even though I'm not Muslim myself.

Budget 2023 focuses on easing the cost-of-living pressures and investing in services that we all use. Some of the initiatives include extending 20 hours free Early Childhood Education to two-year-olds, removing the five-dollar prescription charges for medicines, providing free public transport for children under 13 and half-price fares for under 25s. You can find more details on these initiatives within this Pānui.

As part of the Budget 2023, I am pleased to let you know that the Collective Impact Board has been extended to 25 November 2023 so that the Board can finalise the important work they have started. The Board have played a pivotal role in escalating policy and operational issues related to the affected community across government. This extension will allow the existing Board to:

- progress the outstanding themes identified on its work programme; and
- progress and complete its Best Practice Guide.

Ngā mihi

**Hon. Priyanca Radhakrishnan**

Minister for the Community & Voluntary Sector, Disability Issues, Diversity, Inclusion & Ethnic Communities.  
Associate Minister for Social Development & Employment, Workplace Relations and Safety



# What's in this month's Pānui

This edition of the Kaiwhakaoranga Pānui comes to you as we say goodbye to the falling Autumn leaves and welcome in Winter.

## This edition contains the following:

A special message from Hon. Minister Radhakrishnan . . .	page 1
Kaiwhakaoranga Service Update . . . . .	page 2
Information on the Coronial hearing . . . . .	page 2
Mosque Welfare Assistance Payment . . . . .	page 3
MSD's new Kimi Mahi Mai - Find a Job . . . . .	page 3
Child Support payment changes . . . . .	page 4
Ready to Rent Information Sessions . . . . .	page 5
Rates Rebates . . . . .	page 5
Kaiwhakaoranga Service Expo . . . . .	page 6
Electoral Commission Jobs . . . . .	page 8
Working in Construction or STEM Expos . . . . .	page 8
Key Budget 2023 announcements. . . . .	page 9
Collective Impact Board Update . . . . .	page 10
Community Activities . . . . .	page 11
Mental Health and Wellbeing . . . . .	page 12
Kaiwhakaoranga support available . . . . .	page 13



## Kaiwhakaoranga Service update From Marie



*Kia ora, Assalamu alaikum السلام عليكم,*

There is a distinct chill in the air now and it has past the shortest day. Winter sports are well underway....I remember the excitement and pride when standing on the sidelines supporting my children on those cold frosty mornings.

Budget 2023 has something in it for many people, especially families. Please see page 9 for further details.

Many people find it hard securing properties and also understanding their rights as a tenant. We have partnered with Community Law to bring you an information session on renting. I encourage those looking for a new property as well as those who are already tenants to come along and find out more. See page 5 for more details.

The Ministry of Justice and Victim Support are working through arrangements for the Coronial hearing in October 2023. If you have not had contact with Victim Support and wish to do so please contact them on 0800 VICTIM (842 846) or [chchresponse@victimsupport.org.nz](mailto:chchresponse@victimsupport.org.nz) or speak to your Kaiwhakaoranga Service Case Manager.

If you want to talk about the Service you are receiving from us, please feel free to contact me directly to discuss your concerns.

السلام عليكم  
Assalamu Alaikum

**Marie Ward** - Kaiwhakaoranga Service Manager  
Email: [marie.ward001@msd.govt.nz](mailto:marie.ward001@msd.govt.nz) | Phone: 029 290 4718





## Mosque Attacks Welfare Assistance Payment

The Mosque Attack Welfare Assistance payments have been extended until June 2024.

This is non-taxable financial assistance for people affected by the Christchurch mosques attack on 15 March 2019, who are not eligible for a benefit and cannot earn enough to pay for things you and your family need.

There are three ways a person can qualify for this payment:

- Present during the attack and eligible for the Christchurch Response Visa
- Immediate family member of someone injured, killed or present during the attack and is in New Zealand on a temporary visa
- Experiencing mental trauma, is connected to the Christchurch Muslim Community, and was present in New Zealand on 15 March 2019 and is in New Zealand on a Temporary Visa.

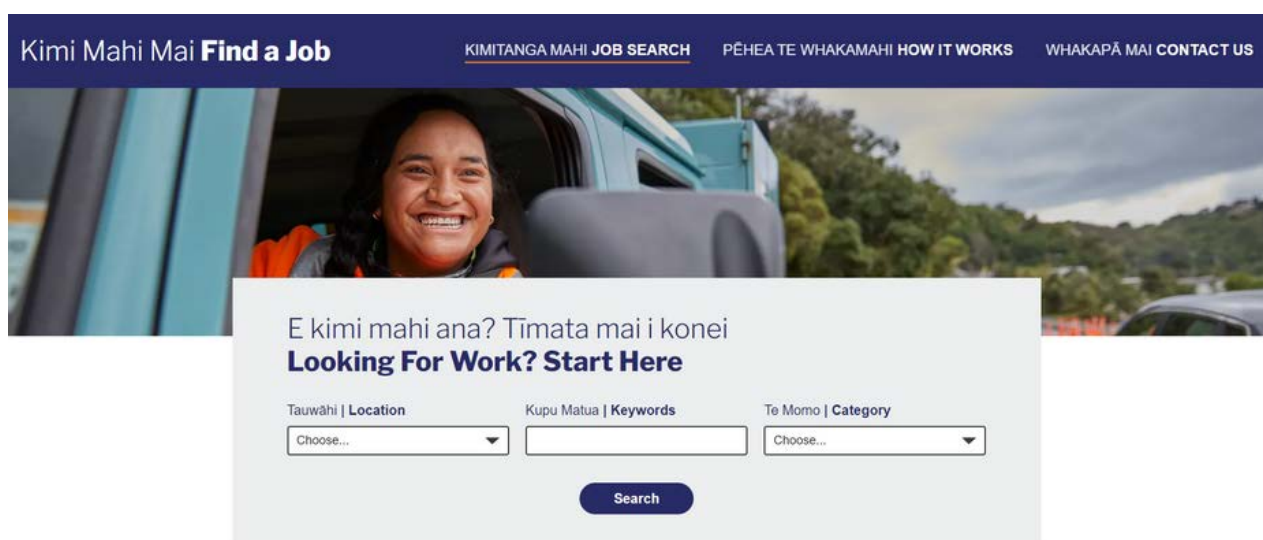
If you think that you or someone you know may be eligible for this payment then please contact [support@msd.govt.nz](mailto:support@msd.govt.nz)

## Kimi Mahi Mai Find a Job

### KIMITANGA MAHI JOB SEARCH

**We've launched a new website, Kimi Mahi Mai – Find a Job. This website can help you find a job that works well for you and your whānau.**

Kimi Mahi Mai – Find a Job replaces our previous Find a Job website. The new website is easier to use, more modern, and more accessible.



Go to the [Kimi Mahi Mai – Find a Job website](https://findajob.msd.govt.nz) or [findajob.msd.govt.nz](https://findajob.msd.govt.nz)



## Child Support payment changes

**From 1 July 2023, there are a number of changes happening around child support payments.**

The main change is when you get child support payments through Inland Revenue.

- Inland Revenue will share most types of child support payment information with Work and Income, whose systems will automatically treat these payments as income when working out your benefit and most other payments you get from Work and Income.
- This change will make it easier for you. It means you'll no longer have to tell Work and Income about most types of child support payments you get through Inland Revenue.
- There are some types of child support you still need to tell Work and Income about including private arrangements, for a child you get unsupported child's benefit, support from an overseas agency, court ordered lump sum child support payments.

The other changes include:

- **Sole parents on a benefit** - there's no obligation for you to apply for child support through Inland Revenue. If you do, Inland Revenue will pass on the full amount to you and it will be counted as income.
- **Public housing tenants** - all child support payments you get will be counted as income for your Income Related Rent assessment.
- **Young Parent Payment and Youth Payment** - if the child support payments you get through Inland Revenue go over the income limit:
  - Work and Income will keep paying your benefit but at a reduced rate, and
  - the reduced rate will continue until it reaches a point you're no longer entitled to it.
- **Temporary Additional Support** - child support payments you make through Inland Revenue may be counted as an essential cost.
- **Special Benefit** - child support payments you make through Inland Revenue that are formula assessed may be counted as an essential cost.

For more information please see Work and Income's [child support payment changes website](#).

# Ready to Rent Information Session - Free



**MINISTRY OF SOCIAL DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA

Community Law have partnered with the Kaiwhakaoranga Service to bring you an Information Session on renting, and covers:

- How to apply for rental properties to help you be successful in getting a rental property
- Your rights when boarding or renting
- What to do when things go wrong?
- What are the healthy homes standards?

The session will be held on **Saturday, 24 June 2023**, from 10am to 12pm.

Light refreshments will be served.

To register, please contact your Case Manager or email [support@msd.govt.nz](mailto:support@msd.govt.nz)



## Rates Rebates



**Te Kāwanatanga o Aotearoa**  
New Zealand Government

Ratepayers can apply for a rebate on their rates bill for the current rating year from 1 July to 30 June.

**You must return your application to the council by 30 June 2023.  
Eligibility criteria apply.**

### What is a rates rebate?

A rates rebate is a partial rebate for eligible, low-income ratepayers who pay council rates on their home.

### Eligibility

To qualify for a rates rebate:

- you must be living in the property at the start of the rating year (1 July), and
- your name must be on the rates bill.

Eligibility is based on a calculation, and you may be eligible for some amount even if your income is too high to qualify for a full rebate. The application form has a table showing what level of rebate is available for a range of incomes and rates charges.

To find out if you may qualify, you can phone 0800 800 169, or use the [online calculator](#) at the Department of Internal Affairs website - see below.

### Rates Rebate Calculator

Use the calculator on the [Department of Internal Affairs website](#) to work out what you might get as a rates rebate



# Kaiwhakaoranga Service & Partners Careers and Employment Support Expo



The Kaiwhakaoranga Service, in conjunction with Connected NZ, recently ran a Careers and Employment Expo in Canterbury.

Held on 4 May, the aim was to provide a beginners' guide to working in Aotearoa for our Ethnic, Muslim, Refugee and Migrant Communities in Canterbury.

Attendees on the day were informed about the journey to employment and had the opportunity to connect directly with training organisations, support agencies and employers.

Key note speakers included Christchurch NZ, Ministry for Ethnic Communities and the Electoral Commission.

Those who attended and held a table included: Studylink, Hagley College, Immigration New Zealand, Inland Revenue, Red Cross, Workbridge, Te Whatu Ora, Electoral Commission, Greenlight Recruitment and Christchurch College. Also attending was the Ministry of Ethnic Communities and Christchurch NZ.

**The Kaiwhakaoranga Service would like to thank all those who attended as well as all the partners who participated on the day.**



# Kaiwhakaoranga Expo



## The Electoral Commission is hiring thousands of people nationwide to support the General Election 2023

They are offering permanent and fixed-term (full time and part time) and casual roles and want people from diverse communities to help build relationships and encourage voter enrolment.

Some of the current General Election 2023 vacancies in Christchurch include:

- Community Liaison
- Community Engagement Advisor
- Community Engagement Coordinator
- Youth Advisor

Go to the [Electoral Commissions Careers Website](#) for more information.

## Come and meet with employers

**Connected** .govt.nz  
Employment, Education & Training

Find out about jobs in the  
construction and trades industry

Discover the range of Science,  
Technology, Engineering and  
Manufacturing jobs in Canterbury

Wednesday, 28 June 2023

Thursday, 29 June 2023




**CONSTRUCT YOUR CAREER**

Meet employers, training providers AND experience the future of construction and trades with VR headsets

Ask about your eligibility to gain your Site Safe Certificate on the day for FREE

Wednesday 28 June 10am – 1pm  
Ara Trades Campus, Ensors Road Woolston

Come along on the day – No registrations required  
An indication of interest or questions are welcome  
[connectedsydenham@msd.govt.nz](mailto:connectedsydenham@msd.govt.nz)



Are you interested in a  
**Technical Career in STEM?**  
Science, Technology, Engineering and Manufacturing

• Thursday 29 June  
• Arrive: 10:00am  
• Speakers present: 10:15am  
• Finish: 12:30pm

Hornby Club, 17 Carmen Road, Christchurch

**Connected** .govt.nz

Come to our event and learn more about these interesting careers in growth industries!



# Key Budget 2023 announcements

## The Government announced a number of changes to help ease cost of living pressures.

### Prescription charge scrapped, providing cheaper medicine

From 1 July 2023, the \$5 prescription charges will be removed, making it cheaper and easier to access most medicines.

See the [Beehive announcement on Prescription Charges](#).

### Free public transport for children under 13 and half-price fares for under 25s

From 1 July 2023, fares on public transport buses and ferries are:

- free for children aged 5 to 13
- half price for all passengers aged 13 to 24
- half price for Community Service Card holders
- half price for Total Mobility users

See the [Beehive announcement on Public Transport](#)

### Cheaper child care: 20 hours free Early Childhood Education for two year olds

- From 1 March 2024, the Government is extending 20 hours free Early Childhood Education to two-year-olds, saving parents up to \$133.20.

See the [Beehive announcement on extending Early Childhood Education](#)

### Expanding Warmer Kiwi Homes

The Warmer Kiwi Homes programme is being extended with:

- 100,000 additional heating & insulation retrofits of homes
- energy efficient hot water heaters and LED lights added into the mix to provide more help in reducing power bills

See the [Beehive announcement on reducing power bills](#)



# Collective Impact Board

شكراً جزيلاً

## Shukran Jazeelan

The Board would like to thank those who gave up their time to come along to our Update and Feedback Hui held on 29 April 2023 at the Bishopdale Community Centre. Your contribution is greatly valued.

Feedback from the day has helped us to refine the proposed Best Practice Guide recommendations and has added more information for inclusion in the Guide.

As you will have read in Hon. Minister Radhakrishnan's special message, the Collective Impact Board has been extended until 25 November 2023. We look forward to completing the Board's important work.

The Board's work will be updated soon on their website. You can check it out at [www.collectiveimpactboard.org.nz](http://www.collectiveimpactboard.org.nz)

The poster features a central illustration of three women playing football on a green field. One woman in a red jersey is kicking a ball, another in a green jersey is blocking it, and a third in a blue jersey is jumping to head it. To the left is a large golden trophy with 'FIFA' on its base. The background includes a stylized cityscape and soccer balls. At the top, there are logos for the Ministry for Ethnic Communities (Te Tari Mātōwaka), the New Zealand Football Federation, and a circular logo with Arabic calligraphy. The text is in a mix of cursive and bold sans-serif fonts.

**Ministry for Ethnic Communities**  
Te Tari Mātōwaka

**NEW ZEALAND FOOTBALL FEDERATION**  
Te Tari Mātōwaka

## *Celebrating* Multicultural Women, Girls in Football and FIFA Women's World Cup 2023

**Sunday | 2<sup>nd</sup> July 2023 | 10:30AM-4PM**  
**English Park** | Cranford Street, St Albans,  
Christchurch 8014, New Zealand  
(Rain Date: 9<sup>th</sup> July)

**Come and join for some fun football!  
Give walking football a go and get active!  
Entertainment food and refreshments**

Contact Sow a LYTTEL Seed [sals.community2022@gmail.com](mailto:sals.community2022@gmail.com)  
or Mainland Football [alana@mff.nz](mailto:alana@mff.nz) for more details.

# Mental Health and Wellbeing

## Need to talk?



There are several counselling options available to you:

- Free call or text **1737** any time, day or night, to talk with a trained counsellor
- Talk to your **General Practitioner** (GP). If you don't have a GP, and would like help to find one, then please let your Case Manager know.
- **Purapura Whetu** - Visit the Muslim Wellbeing website, call (03) 379 8001 or [muslimwellbeing@pw.maori.nz](mailto:muslimwellbeing@pw.maori.nz).
- **Christchurch Resettlement Services** (CRS) - can provide support for people who are migrants and refugees. See [CRS](#) website or call (03) 335 0311.
- **Diversity Counselling New Zealand** - offer four free phone or online counselling sessions. Services are provided by ethnic, registered professional counsellors and clinical psychologists in Arabic, Somali, Amharic, Hindi, Tamil, Sinhalese, German, Bemba, French, Mandarin, Japanese, English, Bengali, Punjabi, Korean, Telugu, Nyanja and Spanish. For other languages, they use professional interpreters. Call 0800 143 269 or text on (021) 0262 5587 between 9am to 5pm, Monday to Friday.
- The **Canterbury Charity Hospital** offers free counselling services. Visit the [Charity Hospital](#) website or call (03) 360 2266.
- **Victim Support** can connect you to counselling. Visit [Victim Support's](#) website, talk to your Victim Support worker or call 0800 842 846.
- The **Women's Centre** offers free counselling services for women. Visit the [Women's Centre](#) website or call (03) 371 7414.
- **Canterbury Men's Centre** offers counselling for men. Visit the [Canterbury Men's Centre](#) website or call (03) 365 9000
- **Mosques** offer spiritual guidance and support. Enquire with your local Mosque.

## Youth Support

There are a number of organisations providing support for children and youth:



- **YouthLine** - free call **0800 376 633** or free text **234** to be connected to a counsellor trained to support young people.
- Free call or text **1737** any time, day or night, to talk with a trained counsellor.
- **298 Youth Health** provides free counselling and medical care for children and young people aged 10 to 24 years. Visit the [298 Youth Health](#) website or call (03) 943 9298.
- For support for wellbeing concerns for your child or young person:
  - For 0-12 years - support coordinated by **Family Works**. Email [janiceh@psusi.org.nz](mailto:janiceh@psusi.org.nz) or phone (03) 363 8214
  - For 13-24 years - **Manu Ka Rere** is a free service for young people who are seeking wellbeing support. They offer face to face counselling, group work therapy, education and other activities. Email [office@manukarere.org.nz](mailto:office@manukarere.org.nz) or phone (03) 281 7616



The Kaiwhakaoranga Service can help either directly or by supporting access to the following services:

### Employment



- Help with job applications - CV, cover letter
- Support to develop an employment plan
- Training and upskilling for employment pathways
- Interview skills and job preparation
- Support to get NZQA qualification recognition

### Professional



Support to access or help with:

- Immigration processes
- Legal advice | victim support
- Education pathways, such as ESOL
- Driver's licensing

### Financial



- Work and Income benefits
- MSD Accommodation Supplement
- IRD Tax Credits
- ACC Payments
- Self-employment flexi wage
- Supporting access to budgeting and financial planning support

### Housing



- Support to access private rentals
- Support to access pathways to home ownership
- Support to apply for public housing including completing a housing assessment
- Support finding temporary housing solutions

### Social and Community



Support to access:

- General interest groups
- Sports and team activities
- Volunteering

### Health and Wellbeing



Support to access:

- Counselling and mental health support
- ACC health and wellbeing support
- Medical professionals e.g. GP's, Nurses, Dentists
- Well child and public health programmes

**If you don't see the service you need above, then please contact us and we will see if we can help.**



