



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

9 November 2023

Tēnā koe

Thank you for your email of 4 October 2023 requesting information about Emergency Housing, under the Official Information Act 1982 (the Act).

On 12 October 2023 the Ministry of Social Development (the Ministry) emailed you to clarify your original request. You were also advised that the Ministry of Housing and Urban Development and Kāinga Ora will be responding to the respective requests that are more closely connected with the functions of their agencies.

On 17 October 2023, you agreed with the following refinement of the parts of your request that are more closely connected with the functions of the Ministry:

- *Number of distinct clients who received EH SNG during FY22/23 for the Auckland Super City TLA*
- *Number of EH SNG grants paid to clients during FY22/23 for the Auckland Super City TLA*
- *The average length of stay for EH SNG clients who were active on 30 June 2023 in Auckland Super City TLA*
- *Amount (\$) paid to EH SNG clients during FY22/23 for the Auckland Super City TLA*

In response to your refined request, please see attached **Table One** which shows the number of grants, the number of distinct clients, the amount granted and the average consecutive weeks for Emergency Housing in Auckland Super City Territorial Authority during the 2022/2023 financial year.

The principles and purposes of the Official Information Act 1982 under which you made your request are:

- to create greater openness and transparency about the plans, work and activities of the Government,
- to increase the ability of the public to participate in the making and administration of our laws and policies and
- to lead to greater accountability in the conduct of public affairs.

IN-CONFIDENCE

This Ministry fully supports those principles and purposes. The Ministry therefore intends to make the information contained in this letter and any attached documents available to the wider public. The Ministry will do this by publishing this letter on the Ministry's website. Your personal details will be deleted, and the Ministry will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this response with us, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with this response regarding Emergency Housing Special Needs Grants for the Auckland Super City Territorial Location Authority, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

A handwritten signature in blue ink, appearing to read 'K. Hocking', with a long horizontal line extending to the right.

Karen Hocking
**Group General Manager
Housing**



Table One: The number of grants, distinct clients, amount granted and average consecutive weeks for Emergency Housing in Auckland Super City Territorial Authority during financial year 2022/2023.

Financial year	Number of grants	Number of distinct clients	Amount granted	Average Consecutive weeks
2022/2023	30,738	4,875	\$78,165,944.81	11.71

Notes:

- The Ministry's financial year commences on the 1st of July and ends at the 30th of June.
- Territorial Local Authority (TLA) is estimated based on the clients address at the time of the grant. It may not be the same as the address of the emergency housing provider.
- Grants is not the same as clients. A client can have more than one grant in the time period.
- The total amount granted may not be the same as the amount spent.
- The consecutive weeks calculation is based on the clients most recent grant within a financial year. They may have had multiple grants in a financial year.
- Post 29 March 2020 consecutive weeks is calculated based on the check in and check out dates for which emergency housing grants have been granted.
- After 4 weeks with no grants, the consecutive count is reset to zero and a new spell in EH is begun.
- A client's total stay may cross more than one financial year. The length of stay at the time of their last grant in each financial year is what is used to calculate the average time here.
- To protect confidentiality the Ministry uses processes to make it difficult to identify an individual person or entity from published data.
- These data tables have had random rounding to base three applied to all cell counts in the table.
- The published counts will never differ by more than two counts.